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State of California—Health and Human Services Agency
California Department of Public Health



GAVIN NEWSOM
Governor

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TO: TELEMEDICINE PROVIDERS

HIV Case Reporting Requirements

The California Department of Public Health (CDPH), Office of AIDS (OA) clarifies that telemedicine providers providing services to California patients shall report confirmed cases of HIV in California patients to the appropriate Local Health Jurisdiction (LHJ) in California as described below.

Telemedicine providers located within California shall report to the LHJ where the health care provider facility is located (17 Cal. Code Regs., § 2643.5).

Telemedicine providers located outside of California shall report to the LHJ of the patient's residence, consistent with title 17, Cal. Code Regs., § 2500(b). Title 17, Cal. Code Regs., § 2643.5 does not specify reporting requirements for out-of-state providers. For these providers, reporting to the LHJ of the provider's location would produce inaccurate data and undermine the intent of California law. Telemedicine providers located outside of California are subject to all other applicable requirements in title 17, Cal. Code Regs., § 2643.5.

Reports shall be completed in compliance with the above regulations. Providers may receive assistance from the LHJ to report HIV cases (17 Cal. Code Regs., § 2643.5(g)).

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