#### CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF PUBLIC HEALTH

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED  06/25/2010	
HAME OF DD	OVIDER OR SUPPLIER	STREET ADDRES	C CITY STATE	7ID GODE	00/20/00/10	
There are a real and a	MEDICAL CENTER			E, ORANGE, CA 92869 ORANGE CO	UNTY	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SHOUL REFERENCED TO THE APPROPRIATI	LD BE CROSS- COMPLETE	
	The following reflects the of Public Health during	ne findings of the Department an inspection visit:		. 1		
	Complaint Intake Numb CA00219506 - Substan					
	Representing the Depa Surveyor ID # 20059, I-	rtment of Public Health: IFEN				
	The inspection was limi event investigated and findings of a full inspect	-				
*	purposes of this s means a situation noncompliance with o	one or more requirements of or is likely to cause, serious				
	this section, "adverse following: (6) Criminal events, inc (C) The sexual assaul grounds of a health faci Health and Safety Co shall inform the paties	t on a patient within or on the lity.				
	patient or the party re	that the facility informed the sponsible for the patient of the ne the report was made.				
Event ID:C	QI2411	1/24/2012	4:47:0	06PM		
ABORATOR	DIRECTOR'S OR PROVIDE	R/SUPPLIER REPRESENTATIVE'S SIGNA	TURE	COV/CNO	(X6) DATE 2//0/12	

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. Except for nursing homes, the findings above are disclosable 90 days following the date that other safeguards provide sufficient protection to the patients. Except to the safeguards provide sufficient protection to the patients. Except to the safeguards provide sufficient protection to the patients. Except to the safeguards provide sufficient protection is provided. For nursing homes, the above findings and plans of correction are disclossable to survey whether or not a plan of correction is requisite to continued program the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program and the safety of the saf

State-2567

### CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY

NAME OF PROVIDER OR SUPPLIER CHAPMAN MEDICAL CENTER  SITEET ADDRESS, CITY, STATE, ZIP CODE 2601 E. CHAPMAN AVENUE, ORANGE, CA 92869 ORANGE COUNTY  SITEET ADDRESS, CITY, STATE, ZIP CODE 2601 E. CHAPMAN AVENUE, ORANGE, CA 92869 ORANGE COUNTY  PRETEX GRAD OFFICIENCY WIST DEPRETEDED BY FILL PRETEX GRAD OFFICIENCY USES DEPRETEDED BY FILL PRETEX CORTINUED FROM USES DEPRETEDED BY FILL PRETEX CONTINUED FROM USES DEPRETEDED BY FILL PRETEX CORTINUED FROM USES DEPRETED FROM USES DEPRETE	STATEMENT OF DEFICIENCIES (X: AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
NAME OF PROVIDERS OR SUPPLIER CHAPMAN MEDICAL CENTER  STREET-ADDRESS, CITY, STATE, ZIP CODE 2501 E. CHAPMAN AVENUE, ORANGE, CA 92889 ORANGE COUNTY  ON THE CHAPMAN MEDICAL CENTER  SUMMARY STATEMENT OF DEFICIENCIES PREFIX RESULATORY OR LISC IDEMINIFYING INFORMATION)  PREFIX TAG  Continued From page 1  DEFICIENCY CONSTITUING IMMEDIATE JEOPARDY:  CCR, Title 22, 70707(b)(2)(d) Patients' Rights (b)A list of these patients' rights shall be posted in both Sparish and English in appropriate places within the hospital so that such rights may be read by patients. This list shall include but not be limited to the patients' rights to:  (d) All hospital personnel shall observe these-patients' rights.  This regulation was NOT MET as evidenced by:  Based on interview and review of hospital documents, police agency investigative reports and a report from the California Board of Registered Nurse (RN 1). Documentation showed RN 1 gave a narcotic analgesic medication injection to Patient A and proceeded to sexually assault the patient.  Findings:  Hospital documentation (investigative report) dated management of patients and proceeded to sexually assault the patient. A registered Nurse (RN 1). Documentation showed RN 1 gave a narcotic analgesic medication injection to Patient A and proceeded to sexually assault the patient.  Findings:  Hospital documentation (investigative report) dated management of public realists in the patient of patients of the same information is given to each patient, regardless of their admission status, upon registration.  2. RN 1's background check was completed on 1230/2009 prior to hire. The background check was completed on 1230/2009 prior to hire. The background check was completed on 1230/2009 prior to hire. The background check was completed on 1230/2009 prior to hire. The background check included criminal history reports for Orange County and LA County and San Bernardino County, it also included inquiry with National Sex Offender Registry. The report showed no records.	050745				NG	0010	512040	
CHAPMAN MEDICAL CENTER  2601 E. CHAPMAN AVENUE, ORANGE, CA 92869 ORANGE COUNTY  (CA) ID PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 1  DEFICIENCY CONSTITUING IMMEDIATE JEOPARDY:  CCR, Tille 22, 70707(b)(2)(d) Patients' Rights (b)A list of these patients' rights shall be posted in both Spanish and English in appropriate places within the hospital so that such rights may be read by patients. This list shall include but not be limited to the patients' rights to:  (2) Considerate and Respectful care.  (d) All hospital personnel shall observe these patients' rights.  This regulation was NOT MET as evidenced by:  Based on interview and review of hospital documents, police agency investigative reports and a report from the California Board of Registered Nursing, the hospital failed to protect Patient A and proceeded to sexually assault the patient.  Findings:  Findings:			1			06/2	5/2010	
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PREFIX TAG  Continued From page 1  DEFICIENCY CONSTITUING IMMEDIATE JEOPARDY:  CCR, Tille 22, 70707(b)(2)(d) Patients' Rights (b)A list of these patients' rights shall be posted in both Spanish and English in appropriate places within the hospital so that such rights may be read by patients. This list shall include but not be limited to the patients' rights to:  (2) Considerate and Respectful care.  (d) All hospital personnel shall observe these patients' rights.  This regulation was NOT MET as evidenced by:  Based on interview and review of hospital documents, police agency investigative reports and a report from the California Board of Registered Nursing, the hospital falled to protect Patient A from sexual misconduct/assault by a Registered Nurse (RN 1). Documentation showed RN 1 gave a narcotic analgesic medication injection to Patient A and proceeded to sexually assault the patient.  Findings:  Hospital documentation (investigative report) dated 170, showed the hospital was contacted by Patient A with a complaint that during her emergency department visit on 170 to 500 hours, she was sexually assaulted by the registered nurse (RN 1) caring for her.  Documentation showed RN 1 was suspended and the hospital conducted an investigation.  Event ID-QI2411 12421 12421 124214 1437.08PM	СНАРМА	IN MEDICAL CENTER	2601 E. CHAPN	RAN AVENUE	e, ORANGE, CA 92869 ORANGE C	YTANO	4	
DEFICIENCY CONSTITUING IMMEDIATE JEOPARDY:  CCR, Tille 22, 70707(b)(2)(d) Patients' Rights (b)A list of these patients' rights shall be posted in both Spanish and English in appropriate places within the hospital so that such rights may be read by patients. This list shall include but not be limited to the patients' rights to:  (2) Considerate and Respectful care. (d) All hospital personnel shall observe these patients' rights.  This regulation was NOT MET as evidenced by:  Based on interview and review of hospital documents, police agency investigative reports and a report from the California Board of Registered Nursing, the hospital failed to protect Patient A from sexual misconduct/assault by a Registered Nurse (RN 1). Documentation showed RN 1 gave a narcotic analgesic medication injection to Patient A and proceeded to sexually assault the patient.  Findings:  Hospital documentation (investigative report) dated 10, showed the hospital was contacted by Patient A with a compleint that during her emergency department visit on 100 to 100 at 0500 hours, she was sexually assaulted by the registered nurse (RN 1) caring for her.  Documentation showed RN 1 was suspended and the hospital conducted an investigation.  Event ID:QI2411 12/24/2012 4:47:08PM	PREFIX	(EACH DEFICIENCY MUST BE PRECEEDED BY FULL		PREFIX	(EACH CORRECTIVE ACTION SHOULD BE CROSS-		COMPLETE	
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(b)A list of these patients' rights shall be posted in both Spanish and English in appropriate places within the hospital so that such rights may be read by patients. This list shall include but not be limited to the patients' rights to:  (2) Considerate and Respectful care.  (d) All hospital personnel shall observe these-patients' rights.  This regulation was NOT MET as evidenced by:  Based on interview and review of hospital documents, police agency investigative reports and a report from the California Board of Registered Nursing, the hospital failed to protect Patient A from sexual misconduct/assault by a Registered Nurse (RN 1). Documentation showed RN 1 gave a narcotic analgesic medication injection to Patient A and proceeded to sexually assault the patient.  Findings:  Hospital documentation (investigative report) dated 10, showed the hospital was contacted by Patient A with a complaint that during her emergency department visit on 10, to 1		1	ONSTITUING IMMEDIATE					
TOTAL CONTRACTOR OF THE PROPERTY OF THE PROPER	CCR, Title 22, 70707(b)(2)(d) Patients' Rights (b)A list of these patients' rights shall be posted in both Spanish and English in appropriate places within the hospital so that such rights may be read by patients. This list shall include but not be limited to the patients' rights to: (2) Considerate and Respectful care. (d) All hospital personnel shall observe these patients' rights.  This regulation was NOT MET as evidenced by:  Based on interview and review of hospital documents, police agency investigative reports and a report from the California Board of Registered Nursing, the hospital failed to protect Patient A from sexual misconduct/assault by a Registered Nurse (RN 1). Documentation showed RN 1 gave a narcotic analgesic medication injection to Patient A and proceeded to sexually assault the patient.  Findings:  Hospital documentation (investigative report) dated 10, showed the hospital was contacted by Patient A with a complaint that during her emergency department visit on 10000 hours, she was sexually assaulted by the registered nurse (RN 1) caring for her.  Documentation showed RN 1 was suspended and				licensee does not admit gu alleged violation(s) nor doe with our rights to contest ar any alleged violation(s). Ple response to serve as a writ the proposed deficiency. Points of Clarification:  1. CCR, Title 22, 70707. Patients' Rights Chapman Medical C the Patient Rights Poster includes the patient Rights areas within the host Poster includes the poster includes of Public Licensing and Certificand the Office of Quatithe Joint Commiss addition, a copy of the information is given to regardless of their as status, upon registrates. RN 1's background of completed on 12/30/2 hire. The background included criminal historange County and I san Bernardino Counincluded inquiry with Offender Registry. The posterior included inquiry with offender Registry. The proposed in the properties of the posterior included inquiry with offender Registry. The properties are an any all posterior included inquiry with offender Registry. The properties are any all posterior included inquiry with offender Registry. The properties are any all posterior includes any all posterior includes any all posterior includes any	ilt of any es this interfere ad/or appeal ease allow this iten appeal to a continuous tien a continuous ti		
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							(Ve) DATE	

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#### CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF PUBLIC HEALTH

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 050745	(X2) MULTIPLE ( A. BUILDING B. WING	CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
					06/25/2010	
	OVIDER OR SUPPLIER	M. Carrier	SS, CITY, STATE, ZIP CODE MAN AVENUE, ORANGE, CA 92869 ORANGE COUNTY			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOULD E REFERENCED TO THE APPROPRIATE DE	BE CROSS- COMPLE	ETE
	conducted with the Department/ Intensive stated she notified a 2/17/10, and spoke stated someone would (Officer Y). The Disuspended. The Direct investigation included on duty at the time for Patient A, and nur In addition, the direct receive the official police. A clinical record reviet and showed Patient Emergency Department with complaint of pain in Documentation on Patient Care Record, administered to Patient Care Record, administered to Patients (a narcotic intramuscularly, antihistamine and pharcotic pain killers) and Flexeril 10 mgs at 0550 hours. RN 1 of the medications follow. On 6/23/10, a review investigative report by admitted to administered to admin	O hours, an interview was Director of the Emergency a Care units. The Director of local police department on to Officer X, and Officer X do be out to take a statement irector stated RN 1 was constated the conduct of the interviews with hospital staff including the physician caring rising staff on duty at the time. For stated she was waiting to be investigative report.  We was conducted on 4/16/10, the A was admitted to the entire of the interview and the interview report.  We was conducted on 4/16/10, the A was admitted to the entire of the interview and the interview in the Emergency Department page 2 of 3, showed RN 1 and the interview in the Emergency Department page 2 of 3, showed RN 1 and the interview in	1	(OPD) on 2/17/10.  We also reported the allegincident to the BRN.  Staff meeting was held or 2/17/2010 at the change of and repeated again on 2/16. The Department Mandiscussed, whenever post having a female chaperor male healthcare provider care to a female patient A touching an intimate body any sexual organ including anus, and groin, buttocks anticipated.  HR policies of "Profession Relationship with Patients Employee Conduct and W Rules" were posted in the 2/26/2010 for additional e of the staff and physicians sheets were maintained.	leged 2010. If by the mediately at was not views ecords review of lice Dept.  ged  of shifts 18/2010 in larger sible he when a provides and work a provides and "Vork ED on ducation so. Sign in monitor in for all ration table	
Event ID:C	0 2411	1/24/2012	4:47:06PM			
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• The state of the		(X1) PROVIDER/SUPPLIF IDENTIFICATION NU		(X2) MULTIPLE CONSTRUCTION  A. BUILDING		STRUCTION	(X3) DATE SURVEY COMPLETED	
050745			B. WNG			06/25/2010		
NAME OF PROVIDER OR SUPPLIER STREE			STREET ADDRESS,	CITY, STATE,	ZIP CODE			
CHAPMAN	MEDICAL CENTER		2601 E. CHAPMA	AN AVENUE	, ORANG	E, CA 92869 ORANGE, COUN	TY	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS- TAG REFERENCED TO THE APPROPRIATE DEFICIENCY)			(X5) COMPLETE DATE	
	Continued From page	3				· · · · · · · · · · · · · · · · · · ·		
	stated she touched !	his erect penis with	n her hand.		1			
	In addition, the investigative report showed RN 1 sent three text messages to Patient A after she was discharged from the Emergency Department.  Additionally, 'a police agency's supplemental investigative report dated 4/22/10, showed Patient A was interviewed by Officer Y. Officer Y asked Patient A if she freely and voluntarily participated in the incident with RN 1 and she stated, no, because she could not move her arms. Patient A stated				Polic 1.	ey and Procedure Review: HR policies of "Profession Relationship with Patients Employee Conduct and V Rules" and "Sexual and C Unlawful Harassments" w reviewed by the HR Direc COO/CNO around 2/23/2 minor revisions were madelarify the indications of fechaperon.	s" and " Vork Other vere ctor and 010, de to	7/24/10
	said, "No." Patient A was asked if she consented to the incident and freely and voluntarily participated she said, "No, I wasn't aware of where I was. I was out of it. I was confused. The medication impeded my ability to consent."  Documentation showed RN 1 was arrested by police officers as a result of statements he made during their interview.  Documentation by the Board of Registered Nursing dated 4/27/10, showed under sections titled: FACTS, item #9, while Patient A was under the influence of narcotics, RN 1 kissed her with an open mouth, fondled her breasts, and exposed his penis to her.  The facility's failure to ensure RN 1 respected Patient A's right to considerate and respectful care is a deficiency that has caused, or is likely to cause, serious injury or death to the patient, and therefore constitutes an immediate jèopardy within the meaning of Health and Safety Code section				1. 2. 3.	vice and Training: HR Director presented the policies at the Department Managers meeting on 2/2 and re-educated the DMs requested the Department Managers to include the policies in their staff meet submit the proof of training In addition to the initial traupon notification, the ED/Manager reviewed the abpolicies with the CCU stateduring March, 2010. The 3 HR policies, "Profe Relationship with Patients Employee Conduct and VRules" and "Sexual and CUnlawful Harassments", already included in New Forientation, the practice vontinue. They have beer in the annual skills update 4/2010.	at 25/2010 a. She also at HR aings and g to HR. aining CCU aver HR ff twice assional strand "Vork are alire vill a included	7/24/10
Event ID:0	212411		1/24/2012	4:47:	06PM			
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050745						06/2	25/2010
				TREET ADDRESS, CITY, STATE, ZIP CODE 01 E. CHAPMAN AVENUE, ORANGE, CA 92869 ORANGE COUNTY			
(X4) ID PREFIX TAG				ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS- REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
	Continued From page 4 1280.1(c).				4. The ED Medical Director training to new ED physhire re "Sexual Harassmindications for female chatared 4/2010.  5. The Department Manag continue to provide ongo to their staff re of "Profes Relationship with Patien Employee Conduct and Rules" and "Sexual and Unlawful Harassments" than twice a year and min sheets.	iclans upon nent" and naperone, ers bing training ssional ts" and " Work Other no less	
					Monitoring:  1. Department Managers designee monitors sta compliance with "Profe Relationship with Patie Employee Conduct an Rules" and "Sexual an Unlawful Harassments female chaperone indi Any adverse findings s reported to HR and Rie Management. The agg data shall also be track trended and included i quarterly HR PI report submitted to the House Committee.	ff essional ents" and " d Work d Other " including cations. shall be sk rregated ked, n the to be	2/1/12 & ongoing
Event ID:Q	12411		1/24/2012	4:47:0	 6PM		
	DIRECTOR'S OR PROVIDER	R/SUPPLIER REPRESEN			TITLE	(	X6) DATE

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