FARMERS' MARKET NUTRITION PROGRAM WPPM #800-42

Subject: FMNP Benefits Management Guidelines

Item: Verification of Benefits Received

PURPOSE:

To establish procedures for benefits receipt verification for the Farmers' Market Nutrition Program (FMNP).

POLICY:

Local agencies (LAs) must verify and acknowledge receipt of FMNP benefit booklets.

PROCEDURES:

- I. Verification of receipt of FMNP benefit booklets
 - A. Upon receipt of FMNP benefits shipment, LA staff must:
 - 1. Sign for the receipt of FMNP benefit booklets immediately.
 - 2. Review the packing list to ensure the benefit booklets quantity and identifiers on the packing list match the actual quantity and identifiers of the benefit booklets received.
 - 3. Open any boxes with broken factory seals and verify the FMNP benefit booklets individually.
 - 4. Verify any discrepancies in the FMNP benefit booklet shipment.
 - a. To the extent possible, a second LA staff person must verify any discrepancies between booklets received and the packing list.
 - b. Report any confirmed discrepancies to California Department of Public Health/Women, Infants and Children (CDPH/WIC) by emailing WICfarmersmarket@cdph.ca.gov within 24 hours of confirmation.
 - 5. Store the benefit booklets in a secure, locked area. Refer to 800-40.
 - 6. Complete the FMNP Shipment Confirmation Report. Refer to WPPM 950-05.
 - 7. Submit the report to CDPH/WIC within five business days of shipment receipt.
 - 8. Retain a copy of the report for review or audit for three years following the final payment of the contract.
- II. Shipping Address Change
 - A. Notify CDPH/WIC by emailing <u>WICfarmersmarket@cdph.ca.gov</u> on or before the date designated by CDPH/WIC each year of any LA address change affecting FMNP benefits shipments.

CROSS REFERENCE:

WPPM 800-40 FMNP Benefits Security and Integrity WPPM 950-05 FMNP Shipment Confirmation Report on Local Agency SharePoint