



CALIFORNIA DEPARTMENT OF PUBLIC HEALTH CAREER EXECUTIVE ASSIGNMENT EXAMINATION ANNOUNCEMENT

The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation. It is an objective of the State of California to achieve a drug-free work place. Any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing Civil Service, and the special trust placed in public servants.

DEPARTMENT:	CALIFORNIA DEPARTMENT OF PUBLIC HEALTH	RELEASE DATE:	Wednesday February 3, 2016
POSITION TITLE:	Chief, Field Operations, Region A (Non-Long Term Care)	FINAL FILING DATE:	Monday, March 7, 2016
CEA LEVEL:	CEA A	EXTENDED FINAL FILING DATE:	
SALARY RANGE:	\$ 6,453.00 - \$ 9,277.00 / Month	BULLETIN ID:	05222015_1

POSITION DESCRIPTION

The Chief, Field Operations, Region A, (Non-Long-Term Care) (NLTC), plans, directs, and monitors the operation of nine district offices and one specialty unit under the general direction of the Assistant Deputy Director, Center for Health Care Quality, within the Licensing and Certification Program of the California Department of Public Health. The Chief, Field Operations, Region A, NLTC, is responsible for providing day-to-day supervision and direction through subordinate managers, along with policy implementation as it affects non-long-term care facilities. The Chief, Field Operations, Region A, NLTC, reviews the most sensitive enforcement action requests, such as revocations, decertifications, and restraining orders and provides the CHCQ Deputy Director and Assistant Deputy Director with recommendations and options for short-term and long-term actions. The incumbent works with affected stakeholders within and outside the California Department of Public Health to identify and analyze options, develop recommended approaches and present to the CHCQ Deputy Director and the Assistant Deputy Director.

The Chief, Field Operations, Region A, NLTC analyzes and evaluates performance of operations and staff to ensure objectives are met or to determine areas of potential cost reduction, program improvement, or policy change. The Chief, Field Operations, Region A, NLTC implements policies, objectives, activities, or corrective action plans to ensure continuing operations and increased productivity. The Chief, Field Operations, Region A, NLTC develops testimony and attends legislative hearings as the technical expert for licensing and certification. The Chief, Field Operations, Region A, NLTC makes presentations to the legislative staff and committees regarding policies, programs and budgets related to the Licensing and Certification Program.

MINIMUM QUALIFICATIONS

CEA examinations are open to all applicants who possess the knowledge and abilities, and any other requirements as described in the examination bulletin. Eligibility to take a CEA examination does not require current permanent status in civil service.

KNOWLEDGE AND ABILITIES

Applicants must demonstrate the ability to perform high administrative and policy – influencing functions effectively. Such overall ability requires possession of most of the following more specific knowledge and abilities:

- (1) Knowledge of the organization and functions of California State Government including the organization and practices of the Legislature and the Executive Branch; principles, practices, and trends of public administration, organization, and management; techniques of organizing and motivating groups; program development and evaluation; methods of administrative problem solving; principles and practices of policy formulation and development; and personnel management techniques; the department's or agency's Equal Employment Opportunity Program objectives; and a manager's role in the Equal Employment Opportunity Program.
- (2) Ability to plan, organize, and direct the work of multidisciplinary professional and administrative staff; analyze administrative policies, organization, procedures and practices; integrate the activities of a diverse program to attain common goals; gain the confidence and support of top level administrators and advise them on a wide range of administrative matters; develop cooperative working relationships with representatives of all levels of government, the public, and the Legislature and Executive branches; analyze complex problems and recommend effective courses of action; and prepare and review reports; and effectively contribute to the department's or agency's Equal Employment Opportunity objectives.

These knowledge and abilities are expected to be obtained from the following kinds of experience with substantial participation in the formulation, operation and/or evaluation of program policies (experience may have been paid or volunteer; in State service, other government settings, or in a private organization):

CEA Level A Responsible for broad administrative and program activities, including the execution and/or evaluation of program policies.

CEA Level B Responsible for extensive managerial and program administration or broad program manager experience with substantial participation in the formulation, operation, and/or evaluation of program policies.

CEA Level C Responsible for extensive highly professional influence and contributes to program, policy, and the methods to provide professional services needed to set policies, to meet the mission of the State department and often exercising technical and or professional skills that are required at this level.

DESIRABLE QUALIFICATION(S)

- Demonstrated administrative experience, which includes participation in the formulation, operation and evaluation of program, fiscal, and personnel management policies.
- Knowledge of the interrelationships of federal and state public health programs, including funding and program development.
- Knowledge of the organization and functions of California State Government including the

organization and practices of the Legislature and the Executive Branch, principles, and trends of public administration, organization and management.

- Demonstrated ability to plan, organize, and direct the work of multidisciplinary professional and administrative staff as well as to analyze administrative policies, organization, procedures and practices.
- Experience in establishing effective working relationships with the public, stakeholders and representatives of all levels of government.
- Demonstrated ability to analyze complex program implementation problems and develop effective courses of action to solve them.
- Understanding and commitment to the effective implementation of the State and departmental equal employment opportunity policy.
- Demonstrated ability to communicate effectively, orally and in writing, with the Deputy Director's office, Director's Office, CDPH executives, other state and federal agencies, and CDPH partners.

DESIRABLE CHARACTERISTICS

Creativity and Innovation – Applies new ways of thinking. Has the ability to solve problems, create new ideas, and develop new approaches to achieve the Department's mission.

Vision - Understands the context and mission of the Department both internal and external. Has an awareness of the Department's critical issues, anticipates and influences the future. Has the ability to organize for success; understands how to facilitate functional needs and structure to achieve strategic plans.

Credibility and Integrity – Understands internal and external customers and has a true desire to build credibility. Has a personal compass composed of clear principles and the flexibility to balance between literal adherence to rules and the use of policy as a guide. Has the ability to make decisions and be accountable for those decisions.

Teamwork - Cooperates to achieve the Department's mission, goals, and values and encourages diversity of opinions. Has the ability to enhance his/her own ability and the ability of others to contribute.

Communication – Has a clear expression of ideas, thoughts and expectations and is an active and empathic listener. Understands that people process information differently; takes initiative to build relationships; understands cultural differences.

Staff Development - Recognizes that people are the Department's most valuable resource. Can identify and define needs of the Department, attract appropriate candidates, evaluate, and select the most qualified. Takes the time to develop and encourage staff to achieve their true potential.

In addition, to best serve both our internal and external customers, it is important that our management team understands and is sensitive to the diversity of the people we serve. The composition of our management team should also reflect diversity.

EXAMINATION INFORMATION

A minimum rating of 70% must be attained to obtain list eligibility. Hiring interviews may be conducted with the most qualified candidates. All candidates will receive written notification of their examination results. The result of this examination will be used only to fill the position of **Chief, Field Operations, Region A (Non-Long Term Care)**, with the **CALIFORNIA DEPARTMENT OF PUBLIC HEALTH**. Applications will be retained for twelve months.

The Results of this examination will be used only to fill this position and may be used to fill subsequent vacancies for this position for a period of up to twelve months.

The examination process will consist of Supplemental Application. Applicants are required to respond to the following five supplemental items. These supplemental items are designed to identify job achievement in specific areas that demonstrate ability to successfully perform at the CEA A level. Responses to the supplemental items will be assessed based on pre-determined job-related rating criteria. In appraising the relative qualifications of candidates, consideration will be given to the extent and type of pertinent experience and education over and above that required under the minimum qualifications.

Each applicant for this examination must complete and submit his/her responses to all five supplemental items that follow. Supplemental responses and your application must be postmarked, personally delivered, or received via interoffice mail by the final filing date. Applications received without responses to the supplemental items will be rejected.

When responding to the supplemental items, applicants must follow these guidelines:

- Your responses must be typewritten or generated by word processing on 8 1/2" x 11" paper, using no smaller than a 12 point font.
- Your responses must be limited to one page per item.
- Identify each page with your full name.
- Make sure your responses are complete, specific, clear, and concise.
- Answer each numbered item separately indicating the corresponding item number for each response.

SUPPLEMENTAL APPLICATION ITEMS:

1. Describe your knowledge of, and experience with, California legislative and budgetary processes, control agencies, and other governmental entities.
2. Describe your management style, skills, and experience, particularly experience managing staff in multiple field offices.
3. Describe your knowledge of, and experience with, developing and implementing policies to facilitate regulatory enforcement, particularly in health care or public health.
4. Describe your experience interacting with the leadership of health care facilities, provider and professional associations, and consumer advocates.
5. Describe an experience that demonstrates your ability to analyze complex problems and recommend an effective course of action.

FILING INSTRUCTIONS

Application packages postmarked, personally delivered, or received via interoffice mail after 5:00p.m. on the final filing date, will not be accepted. Application packages must include two copies of the items listed below.

Interested applicants must submit:

- A completed Standard State Application (Form 678).
- A Cover Letter

- A Resume
- A Supplemental Application (Responses)

Applications must be submitted by the final filing date to:

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH, Examination Services Unit/Human
Resources Branch
P.O. Box 997378, MS 1700-1702, Sacramento, CA 95899-7378
Spring Ingram | (916) 552-9212 | Spring.Ingram@cdph.ca.gov

ADDITIONAL INFORMATION

Application packages may also be hand-delivered to: California Department of Public Health, Human Resources Branch, 1501 Capitol Avenue, Suite 71.1501, Sacramento, CA 95814.

Questions regarding the examination process should be directed to Spring Ingram at Spring.Ingram@cdph.ca.gov or at (916) 552-9212.

SPECIAL TESTING

If you have a disability and need special testing arrangements, mark the appropriate box in Part 2 of the "Examination Application." You will be contacted to make specific arrangements.

GENERAL INFORMATION

If you meet the requirements stated in this bulletin, you may take this examination, which is competitive. Possession of the entrance requirements does not assure a place on the eligible list.

Your performance in the examination described on this bulletin will be compared with the performance of others who take this test, and all candidates who pass will be ranked according to their scores.

The CALIFORNIA DEPARTMENT OF PUBLIC HEALTH reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

General Qualifications: Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others.

Class specs: [CEA and Exempt Appointees](#)