

**Highlights of  
ISIS Changes  
Related to  
Food Package  
Implementation**

Revised: 09/21/09

## Highlights of ISIS Changes Related to Food Package Implementation

The items to be discussed are related to ISIS changes from food package implementation and include:

- Background Information
  - Food Package Roadmap
  - New Food Package Names and Descriptions
- Modifications Across Categories
  - Prescription Screen Revisions
  - Browse Family Issued Food Packages
- Child Category
  - Change in Age Break
  - Food Packages
  - Addition of Soy and Tofu
- Pregnant Category
  - Pregnant with Singleton Food Packages
  - Pregnant with Multiples
    - Approach
    - Food Packages
- Non-Breastfeeding Category
  - Food Packages
  - Multiple Birth Changes
- Breastfeeding Category
  - Fully Breastfeeding Singleton Food Packages
  - Combo Breastfeeding Singleton
    - Food Packages
    - Approach
  - Breastfeeding Multiples
    - Food Packages
    - Approach
- Infant Category
  - Change in Age Break
  - Fully Breastfeeding Food Packages
  - Formula Food Packages
  - Combo Breastfeeding Food Packages
  - Approach
- Therapeutic Packages
  - Overview
  - Types of Packages
  - “Good Through” Date on Therapeutic Women’s Prescription Screens

- Transition
  - Overview
  - Participant Food Prescriptions that Will Be Converted
  - Participant Food Prescriptions that Will Not Be Converted
  - Indicators That Will Not be Mapped Over
  
- Food Instrument Functionality
  - Overview
  - Void and Reissue FI's
  - Void and No Reissue FI's
  - Change Prescription – New Food Package to Another New Food Package
  - Change Prescription – Unconverted Food Package to New Food Package
  - Change Issued Food Package
  
- Local Administration and Other Functionality
  - Participation Reports
  - Void to Correct Mismatch (VS)
  - Food Prescription – Exceptions
  - Out of State Transfers

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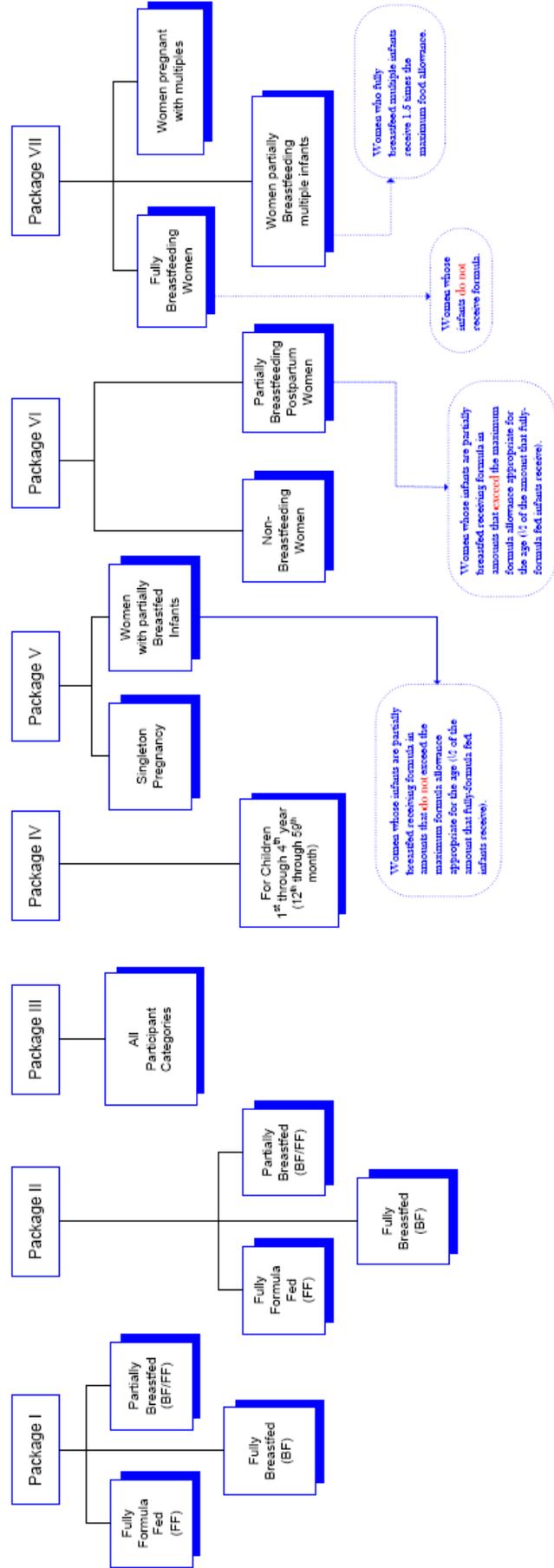
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The detailed ISIS Training Modules related to Food Package Implementation that were provided to local agencies from June – September 2009 are available at [www.wicworks.ca.gov](http://www.wicworks.ca.gov) and can be found under Professional Resources, Local WIC Agencies, WebEx Trainings.

# Introduction

## Food Package Roadmap

### Food Package Model Business Rules Participant Category Served



## ***New Food Package Names and Descriptions***

### **Child =>12 Mo through 23 Mo**

CT4W	<b><i>Standard Child &lt;24 months, Whole Milk</i></b>
CT4X	No Cheese, Whole Milk
CT4L	Low Lactose, Whole Milk
CT4S	Soy and Tofu, Prescription Only
CT4H	Homeless, Whole Milk
CT4C	RX, Whole Milk, Contract Formula
CT4P	RX, Whole Milk, Therap Form-Other Provider
CT4G	RX, Whole Milk, Therap Form-State WIC
CT4A	RX, Whole Milk, Therap Form-WIC Agency

### **Child => 24 Mo**

CP4	<b><i>Standard Child =&gt;24 months, Lower Fat Milk</i></b>
CP4X	No Cheese, Lower Fat Milk
CP4L	Low Lactose, Lower Fat Milk
CP4S	Soy and Tofu, Prescription Only
CP4H	Homeless, Lower Fat Milk
CF4C	RX, Lower Fat Milk, Contract Formula
CF4P	RX, Lower Fat Milk, Therap Form-Other Provider
CF4G	RX, Lower Fat Milk, Therap Form-State WIC
CF4A	RX, Lower Fat Milk, Therap Form-WIC agency

### **Pregnant**

PS5	<b><i>Standard Pregnant</i></b>
PS5X	No Cheese, Milk
PS5L	Low Lactose
PS5H	Homeless
PS5S	Soy and Tofu
PS5T	Tofu and Milk
PB7	Pregnancy Over and Breastfeeding
PF5P	RX, Therap Form-Other Provider
PF5G	RX, Therap Form-State WIC

### **Pregnant with Multiples**

PM7	<b><i>Standard Pregnant with Multiples</i></b>
PM7L	Low Lactose, Multiples
PM7S	Soy and Tofu, Multiples
PM7T	Tofu and Milk, Multiples
PM7H	Homeless, Multiples
PF7P	RX, Therap Form-Other Provider
PF7G	RX, Therap Form-State WIC

### **Fully Breastfeeding**

BE7	<b><i>Standard Fully Breastfeeding</i></b>
BE7L	Low Lactose
BE7S	Soy and Tofu
BE7T	Tofu and Milk
BE7H	Homeless
BF7P	RX, Therap Formula-Other Provider
BF7G	RX, Therap Formula-State WIC

### Fully Breastfeeding Multiples

BM8	<b>Standard Fully Breastfeeding Multiples</b>
BM8L	Low Lactose, Breastfeeding Multiples
BM8S	Soy and Tofu, Breastfeeding Multiples
BM8P	RX, Therap Formula-Other Provider
BM8G	RX, Therap Formula-State WIC

### Breastfeeding Multiples - Combo

BM7	<b>Standard Breastfeeding Multiples Combo</b>
BM7L	Low Lactose, Breastfeeding Multiples Combo
BM7S	Soy and Tofu, Breastfeeding Multiples Combo
BM7T	Tofu and Milk, Breastfeeding Multiples Combo
BM7H	Homeless, Breastfeeding Multiples Combo
BM7P	RX, Therap Formula-Other Provider
BM7G	RX, Therap Formula-State WIC

### Breastfeeding Combos Mostly Breastfeeding

BC5	<b>Standard Combo Mostly Breastfeeding</b>
BC5X	No Cheese, Combo, Mostly BF
BC5L	Low Lactose, Combo, Mostly BF
BC5S	Soy and Tofu, Combo, Mostly BF
BC5T	Tofu and Milk, Combo, Mostly BF
BC5H	Homeless, Combo, Mostly BF
BF5P	RX, Therap Formula-Other Provider, Mostly BF
BF5G	RX, Therap Formula-State WIC, Mostly BF

### Breastfeeding Combos Some Breastfeeding 1<sup>st</sup> 6 mo

BO6	<b>Standard Combo Some Breastfeeding &lt; 6 months</b>
BO6X	No Cheese, Combo, Some BF < 6 mos
BO6L	Low Lactose, Combo, Some BF < 6 mos
BO6S	Soy and Tofu, Combo, Some BF < 6 mos
BO6T	Tofu and Milk, Combo, Some BF < 6 mos
BO6H	Homeless, Combo, Some BF < 6 mos
BO6P	RX, Therap Formula-Other Provider, Some BF < 6 mos
BO6G	RX, Therap Formula-State WIC, Some BF < 6 mos

### Breastfeeding Combos Some Breastfeeding 2<sup>nd</sup> 6 mo

BO6N	<b>Standard Combo Some BF ≥ 6 mos- No Checks</b>
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### Non-Breastfeeding

NS6	<b>Standard Non-Breastfeeding</b>
NS6X	No Cheese, Milk
NS6L	Low Lactose
NS6S	Soy and Tofu
NS6T	Tofu and Milk
NS6H	Homeless
NF6P	RX, Therap Formula-Other Provider
NF6G	RX, Therap Formula-State WIC

### Infant Fully BF

IB1	0-5 mo, Fully Breastfed, No Checks
IB2	6-11 mo, Fully Breastfed, Infant Food+Meat

### Infant Combination Breastfeeding and Formula

IC1	1-3 mo, Mostly BF
IC1P	1-3 mo, Mostly BF, Therap-Other Provider
IC1G	1-3 mo, Mostly BF, Therap-State WIC
IC1A	1-3 mo, Mostly BF, Therap-WIC Agency

ICQ	4-5 mo, Mostly BF
ICQP	4-5 mo, Mostly BF,Therap-Other Provider
ICQG	4-5 mo, Mostly BF,Therap-State WIC
ICQA	4-5 mo, Mostly BF,Therap-WIC Agency
IC2	6-11 mo, Mostly BF + Infant Food
IC2P	6-11 mo, Mostly BF+Infant Fd-Therap-Other Provider
IC2G	6-11 mo, Mostly BF+Infant Fd-Therap-State WIC
IC2A	6-11 mo, Mostly BF+Infant Fd-Therap-WIC Agency
IC3P	6-11, Most BF-RX NO food-Incr Therap-Other Provide
IC3G	6-11, Most BF-RX NO food-Incr Therap-State WIC
IC3A	6-11, Most BF-RX NO food-Incr Therap-WIC Agency
IO1	1-3 mo, Some BF
IO1P	1-3 mo, Some BF, Therap-Other Provider
IO1G	1-3 mo, Some BF, Therap-State WIC
IO1A	1-3 mo, Some BF Therap-WIC Agency
IOQ	4-5 mo, Some BF
IOQP	4-5 mo, Some BF, Therap-Other Provider
IOQG	4-5 mo, Some BF, Therap-State WIC
IOQA	4-5 mo, Some BF Therap-WIC Agency
IO2	6-11 mo, Some BF+ Infant Food
IO2P	6-11 mo, Some BF+Infant Fd, Therap-Other Provide
IO2G	6-11 mo, Some BF+Infant Fd, Therap-State WIC
IO2A	6-11 mo, Some BF+ Infant Fd, Therap-WIC Agency
IO3P	6-11, Some BF-RX NO food-Incr Therap-Other Provide
IO3G	6-11, Some BF-RX NO food-Incr Therap-State WIC
IO3A	6-11, Some BF-RX NO food-Incr Therap-WIC Agency

**Infant Formula Fed**

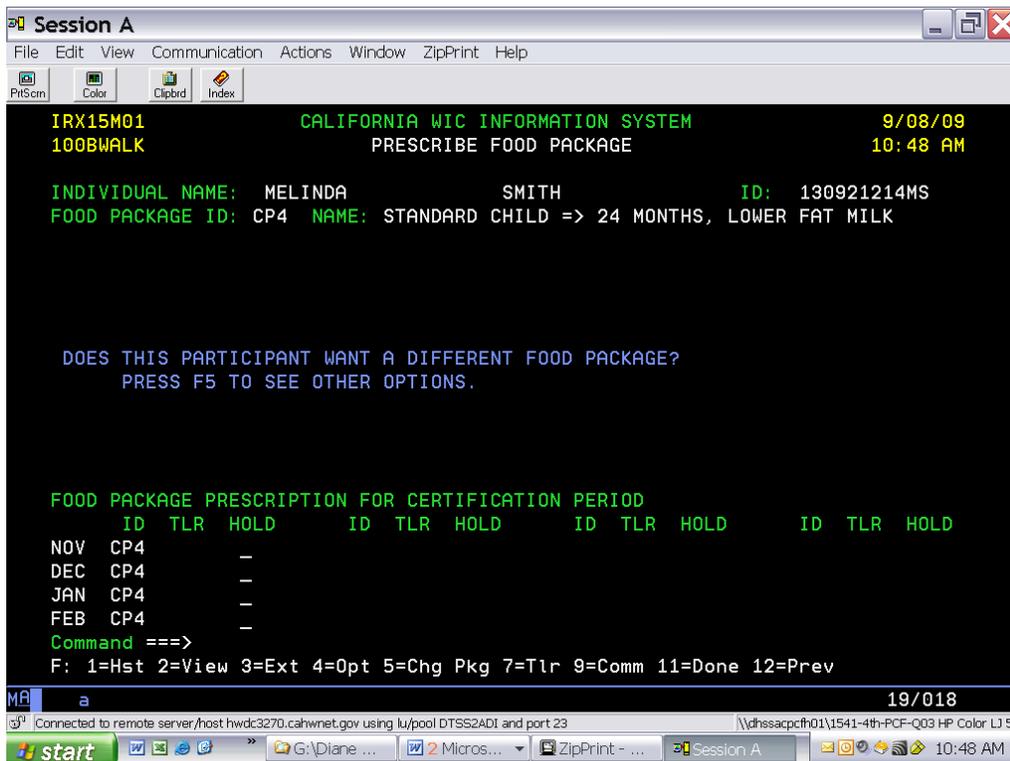
IF1	0-3 mo, Contract Formula
IF1P	0-3 mo, Therap Formula-Other Provider
IF1G	0-3 mo, Therap Formula-State WIC
IF1A	0-3 mo, Therap Formula-WIC Agency
IFQ	4-5 mo, Contract Formula
IFQP	4-5 mo, Therap Formula-Other Provider
IFQG	4-5 mo, Therap Formula-State WIC
IFQA	4-5 mo, Therap Formula-WIC Agency
IF2	6-11 mo, Infant Food+Contract Formula
IF2P	6-11 mo, Infant Food+Therap Formula-Other Provider
IF2G	6-11 mo, Infant Food+Therap Formula-State WIC
IF2A	6-11 mo, Infant Food+Therap Formula-WIC Agency
IF3P	6-11, RX NO Infant Food, Incr Therap-Other Provide
IF3G	6-11, RX NO Infant Food, Incr Therap-State WIC
IF3A	6-11, RX NO Infant Food, Incr Therap-WIC Agency
IT4W	First Birthday, Whole Milk
IT4L	First Birthday, Low Lactose Whole Milk

## Modifications Across Categories

### ***Prescription Screen Revisions***

Implementation of the new food package has resulted in eliminating the ISIS questions related to beans/peanut butter and juice as participants will be making these choices at the store. A reminder phrase about the availability of different food packages will now appear on the Prescribe Food Package screen. All available food packages for participants are viewable by selecting F5 Change Package from the Prescribe Food Package screen.

### Prescribe Food Package Screen – CP4



### ***Browse Family Issued Food Packages***

The F1 Help key on the Prescribe Food Packages screen will be replaced with an F1 History key. The F1 History key will display the Browse Family Issued Food Packages screen and all of the family members' issued food packages during their entire time on WIC. This screen is the same as the one found through #6 Browse Family Issued Food Packages on the Food Instruments Menu.

## Browse Family Issued Food Packages Screen

Session A

File Edit View Communication Actions Window ZipPrint Help

PrintScreen Color Clipboard Index

IFI90M01 CALIFORNIA WIC INFORMATION SYSTEM 9/08/09  
100BWALK BROWSE FAMILY ISSUED FOOD PACKAGES 10:42 AM

FAMILY NAME: AMY SMITH FAMILY ID: AS401109212

To browse issued food items, type 'S' in the ACT field and press F11.

ACT	NAME	DOB	MO/YR RX	PKG ID	USER ID
-	AMY	05/15/1988	10/09	BE7S	100KSACH
-	ADAM	06/09/2005	10/09	CF4C T	100KSACH
-	LARRY	06/05/2006	10/09	CP4H	100KSACH
-	DANNY	07/25/2007	10/09	CP4	100KSACH
-	MELINDA	08/01/2007	10/09	CF4A T	100KSACH
-	AMY	05/15/1988	08/09	BE7	100BWALK
-	JENNY	08/15/2004	08/09	CP4L	100BWALK
-	MARY	08/20/2004	08/09	CP4S	100BWALK
-	ADAM	06/09/2005	08/09	CF4C T	100BWALK
-	LARRY	06/05/2006	08/09	CP4H	100BWALK
-	DANNY	07/25/2007	08/09	CF4P T	100BWALK
-	MELINDA	08/01/2007	08/09	CP4 T	100BWALK

Command ==>  
F: 1=Help 3=Exit 4=Options 8=Fwd 11=Done 12=Prev

MA a 10/003

Connected to remote server/host hwdc3270.cahwnet.gov using lu/pool DTSS2AD1 and port 23 \\vhssapcft01\1541-4th-PCF-Q03 HP Color LJ 55

start G:\Diane P... 2 Micros... ZipPrint - (A) Session A 10:42 AM

## Child Category

### **Change in Age Break**

The current prescription age break in ISIS for a child category is  $\geq 36$  months (CT to CP). The new prescription age break in ISIS will be  $\geq 24$  months. This new age break is the result of a change in the type of milk that is required for children. A child  $\geq 12$  months through 23 months is considered a younger child and will receive whole milk while a child  $\geq 24$  months is considered an older child and will receive lower fat milk.

### **Food Packages**

There are two new food packages for younger and older children: No Cheese, All Milk and Soy and Tofu. There are also four therapeutic packages for each child group. The default package for the younger child is a CT4W and the default package for the older child is a CP4.

### **Addition of Soy and Tofu**

Soy beverage and tofu are now available to children with a prescription from a medical provider. Once the Soy and Tofu package is selected, staff can add Individual Comments via the F9 Comments option from the Prescribe Food Package screen to document receipt of the medical prescription. If staff tries to move forward without documenting, a one-time reminder message will appear to prompt staff to document in Individual Comments.

### Prescribe Food Package Screen with Soy Documentation Reminder

```
Session A
File Edit View Communication Actions Window ZipPrint Help
PtScm Color Clipbrd Index
IRX15M01 CALIFORNIA WIC INFORMATION SYSTEM 9/08/09
100BWALK PREScribe FOOD PACKAGE 11:53 AM
PRESS F9-COMM TO DOCUMENT SOY PRESCRIPTIONS.
INDIVIDUAL NAME: MELINDA SMITH ID: 130921214MS
FOOD PACKAGE ID: CP4S NAME: SOY AND TOFU, PRESCRIPTION ONLY

DOES THIS PARTICIPANT WANT A DIFFERENT FOOD PACKAGE?
PRESS F5 TO SEE OTHER OPTIONS.

FOOD PACKAGE PRESCRIPTION FOR CERTIFICATION PERIOD
ID TLR HOLD ID TLR HOLD ID TLR HOLD ID TLR HOLD
NOV CP4S -
DEC CP4S -
JAN CP4S -
FEB CP4S -
Command ==>
F: 1=Hst 2=View 3=Ext 4=Opt 5=Chg Pkg 7=Tlr 9=Comm 11=Done 12=Prev
19/018
Connected to remote server/host hwdc3270.cahwnet.gov using lu/pool DTSS2ERF and port 23
\\dhssacpcfh01\1541-4th-PCF-Q03 HP Color LJ 55
start G:\Dia... Highlig... ZipPrin... Sessio... Inbox -... 11:53 AM
```

## Pregnant Category

### ***Pregnant with Singleton Food Packages***

There are three new food packages available: No Cheese, Milk; Soy and Tofu; and Tofu and Milk. The PB7 package is for the pregnant woman who is not yet being recertified and is fully breastfeeding the infant. There are two therapeutic packages. The default package is PS5. Pregnant women will now receive an increased amount of beans/peanut butter.

### ***Pregnant with Multiples***

## **Approach**

Women who are pregnant with multiples receive an enhanced food package. To ensure that these women receive the correct food package, ISIS has been modified to require users to document information concerning multiples for pregnant women. On the Health Questions screen, question #4, "Are you pregnant with twins/triplets?" has been changed to require a response of either Y or N. If users try to go past the screen without answering question #4, an error message appears. The field "Twins+: \_\_\_" on the Prenatal Weight Gain screen will also be a required field and the response from question #4 will be carried into the weight screen. ISIS will automatically pull in the correct default package based on the responses to these fields. When a Y is answered in these fields, "CUR TWINS +" will appear on the Summary screen.

## Health Questions – Prenatal Screen with Multiples Error Message

```
Session A
File Edit View Communication Actions Window ZipPrint Help
PtScrn Color Clipbrd Index
ICE21M01 CALIFORNIA WIC INFORMATION SYSTEM 9/08/09
100BWALK HEALTH QUESTIONS - PRENATAL 03:17 PM
INPUT IS REQUIRED FOR QUESTION 4 - ENTER Y OR N.

NAME: ANDREA SMITH ID: 461925115AS

1. "Are you in prenatal care?" _
   "Prenatal care began in: _ calendar month OR _ month of pregnancy."
2. "How many times have you been pregnant?" _ How many births?" _
3. "Date last pregnancy ended" _ _ _
4. "Are you pregnant with twins/triplets?" _
5. "Did you have diabetes/high blood sugar before this pregnancy?" _
6. "Do you have diabetes/high blood sugar now?" _
7. "Have you had diabetes/high blood sugar during any other pregnancy?" _
8. "Did you have high blood pressure/HTN before this pregnancy?" _
9. "Do you have high blood pressure/HTN now?" _
10. "Have you had high blood pressure/HTN during any other pregnancy?" _

OTHER CONDITIONS: _ _ _ _ _ _ _ _ _ _

Command ==>
F: 1=Help 3=Exit 4=Options 9=Comments 11=Done 12=Prev
12/044
Connected to remote server /host hwdc3270.cahwnet.gov using lu/pool DTSS2ERF and port 23
\\ghssacpctf01\1541-4th-PCF-Q03 HP Color LJ 55
start Windo... Microso... ZipPrint - (A) Session A 3:17 PM
```

## **Food Packages**

Soy and tofu packages are available but a 'no cheese' package is not available as a choice for a woman who is pregnant with multiples because cheese is standard. There are two therapeutic packages. The default food package is a PM7.

## Non-Breastfeeding Category

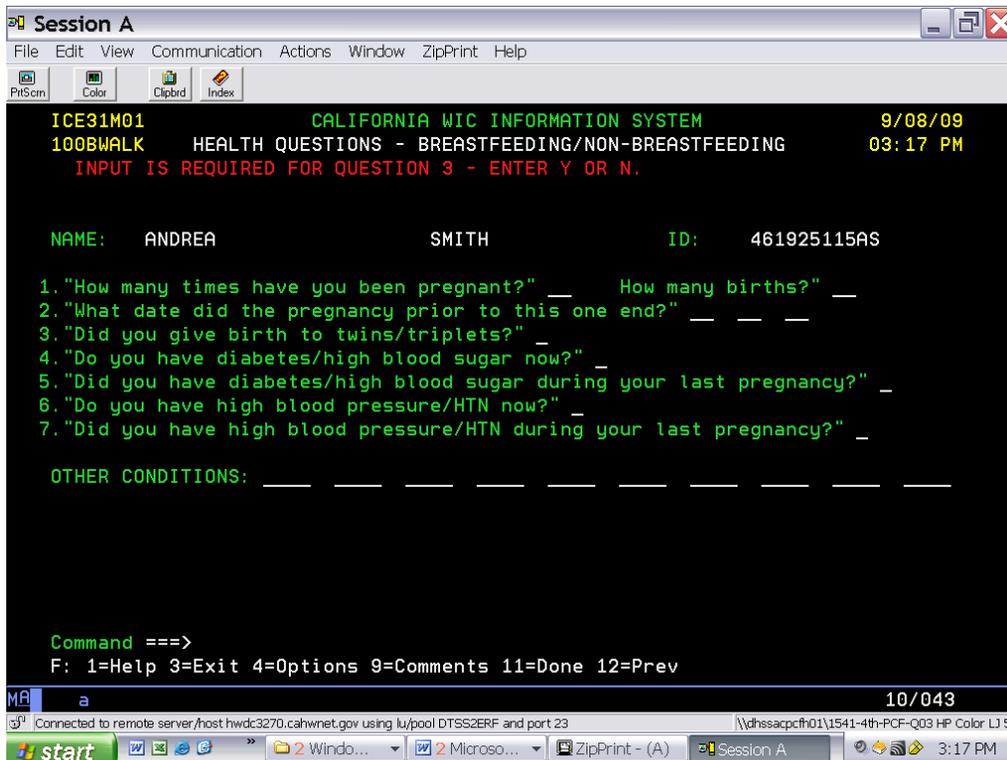
### **Food Packages**

There are three new food packages available: No Cheese, Milk; Soy and Tofu; and Tofu and Milk. There are two therapeutic packages. The default package is NS6. Non-breastfeeding women will now receive beans or peanut butter.

### **Multiple Birth Changes**

ISIS has been modified to require users to document information concerning delivery of multiples by non-breastfeeding women. Although non-breastfeeding women who gave birth to multiples are not eligible to receive an enhanced food package, breastfeeding and non-breastfeeding women share many screens in ISIS so these modifications are being made to both categories. On the Health Questions – Breastfeeding/Non-Breastfeeding screen, question #3, "Did you give birth to twins/triplets?" has been changed to require a response of either Y or N. If user presses F11 to go past the screen without answering question #3, an error message appears.

### Health Questions – Breastfeeding/Non-Breastfeeding with Multiples Error Message



A new enhancement is the addition of the required field "Multiple Birth: \_\_\_" to the Breastfeeding/Non-Breastfeeding Weight screen. The response from health question #3 will be carried into the weight screen. Addition of this field to the weight screen will allow users to modify a previous answer to health question #3. When a Y is answered in these fields, the "CUR TWINS +" will appear on the Summary screen.

# Breastfeeding/Non-Breastfeeding Weight Screen

Session A

File Edit View Communication Actions Window ZipPrint Help

ICE35M01 CALIFORNIA WIC INFORMATION SYSTEM 9/08/09  
 100BWALK BREASTFEEDING/NON-BREASTFEEDING WEIGHT 03:18 PM

NAME: ANDREA SMITH ID: 461925115AS

HEIGHT: 5 FT 05 IN  
 TOTAL PRENATAL WEIGHT GAIN: 45 LBS MULTIPLE BIRTH: Y

DATE	WT LBS	SOURCE	WKS PP	BMI	CURRENT STATUS
08 12 09	160	R		26.6	OVER
09 08 09	145	W	4	24.2	NORMAL
— — —	—	—			
— — —	—	—			
— — —	—	—			
— — —	—	—			
— — —	—	—			
— — —	—	—			
— — —	—	—			

Command ==>  
 F: 1=Help 4=Options 7=Lab 9=Comments 10=Show Chg 11=Done 12=Prev

11/003

Connected to remote server /host hwdc3270.cahwnet.gov using lu/pool DTSS2ERF and port 23 \\ghssacpcfn01\1541-4th-PCF-Q03 HP Color L3 55

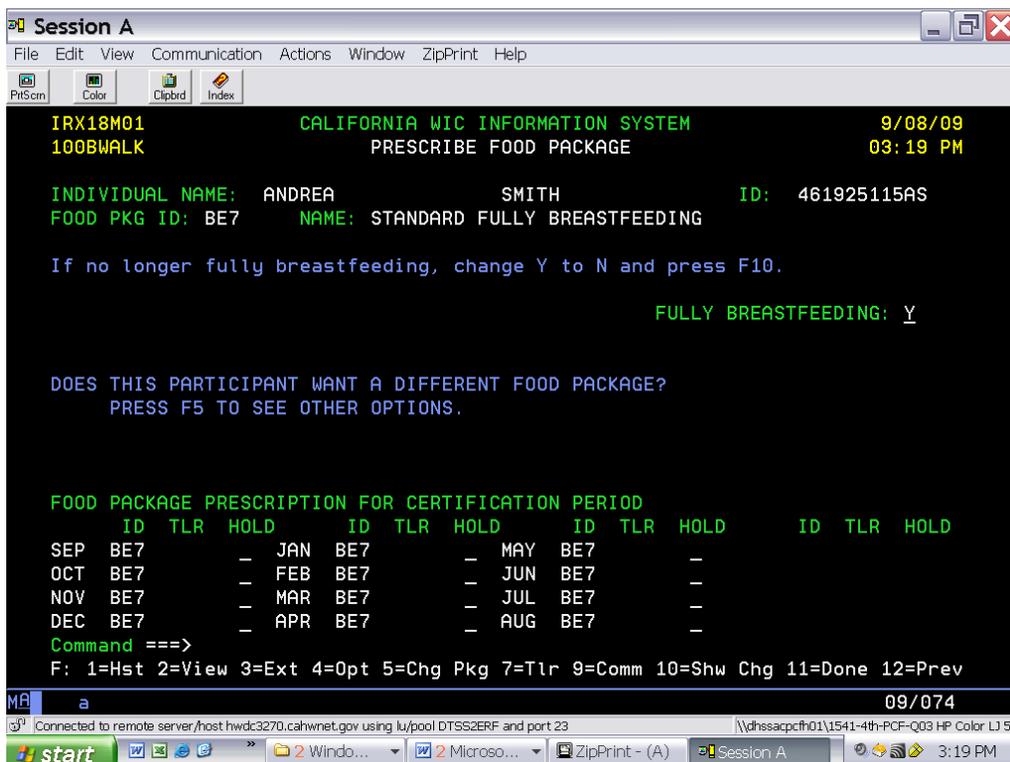
start 2 Windo... 2 Microso... ZipPrint - (A) Session A 3:18 PM

## Breastfeeding Category

### **Fully Breastfeeding Singleton Food Packages**

The term *exclusively breastfeeding* is being replaced with *fully breastfeeding*. ISIS will be programmed such that all women who are in the B category will be defaulted with a Y response in the “Fully Breastfeeding” field in the Prescribe Food Package screen. There are two new food packages available: Soy and Tofu; and Tofu and Milk packages. A ‘no cheese’ package is not available as a choice because cheese is standard in package 7. There are two therapeutic packages. The default package is BE7.

### Prescribe Food Package Screen – BE7



## **Combo Breastfeeding**

### **Food Packages**

Women who are breastfeeding and also feeding some formula to her infant can now be thought of as *combo mostly breastfeeding* or *combo some breastfeeding*. Women who are combo mostly breastfeeding are mostly breastfeeding yet also feeding her infant small amounts of formula. The formula amount must be less than half the formula that a fully formula fed infant receives. There are three new food packages available: No Cheese; Soy and Tofu; and Tofu and Milk. There are two therapeutic packages. The default package for women combo mostly breastfeeding is BC5. These women will receive an increased amount of beans/peanut butter.

Women who are combo some breastfeeding are doing some breastfeeding yet also feeding formula to her infant. The formula amount the infant is receiving is more than half of the formula that a fully formula fed infant receives. There are three new food packages: No Cheese; Soy and Tofu; and Tofu and Milk. There are two therapeutic packages. The BO6 series of food packages is for designed for women who are combo some breastfeeding although there is no default package set in ISIS. Users can access the BO6 series through the Change Food Package option on the BC5 Prescribe Food Package Screen. Women who are combo some breastfeeding will now receive beans or peanut butter.

Women who are combo some breastfeeding infants older than 6 months will receive an empty package for themselves (no food) but will continue to be counted as breastfeeding women for participation since they may receive breastfeeding support and nutrition education. The only food package for these combo some breastfeeding women is the BO6N. This is in sharp contrast to the current policy whereby combo breastfeeding women may be issued food in the last 6 months regardless of how much formula the infant is taking. If the woman is combo some breastfeeding and is greater than 6 months past her delivery date, the BO6N package will automatically be displayed in ISIS.

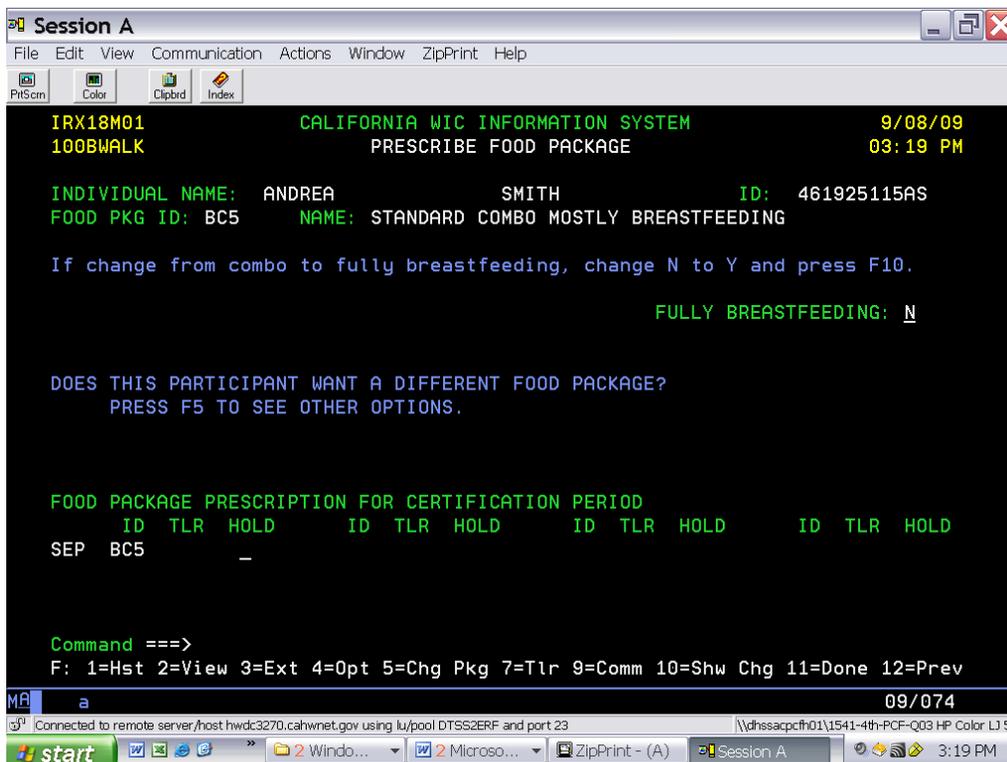
## **Approach**

California WIC's policy in the infant's first 30 days of life is to support breastfeeding by not routinely issuing formula. However, there may be infrequent situations in which there are exceptions and formula is issued during the first 30 days. A suggested approach for a breastfeeding woman having just given birth to a single baby and within the first 30 days from delivery is to continue her in the pregnant category and issue her a package from the prenatal certification period.

If the breastfeeding woman needs to be recertified, or enrolled, while her infant is within its first 30 days of age, ISIS will assume that this woman is fully breastfeeding her infant and display the defaults accordingly. The fully breastfeeding woman's food package prescriptions are filled in for the entire certification period.

If it is determined through the breastfeeding assessment that the woman is not fully breastfeeding her infant, staff may change, in accordance with policy, "Fully Breastfeeding" on the Prescribe Food Package screen to an N and the combo mostly breastfeeding food package is displayed. The combo some breastfeeding packages are also available from this screen through the F5 Change Package option if it is determined that the infant requires a higher amount of formula. Regardless of whether a woman is changed to combo mostly or combo some breastfeeding, during the first 30 days past delivery, only one month's food package will be able to be printed and no future food prescriptions will be filled in for the woman's certification period.

## Prescribe Food Package Screen – BC5 During the First 30 Days



An appointment needs to be made for the following month so another breastfeeding assessment can be completed on the woman and infant. Consistent with current ISIS functionality, when there is no food prescription in a participant's record, a red P is displayed on the WIC Family Profile screen next to the participant with no prescription. After the first 30 days of life, ISIS will still be programmed to display fully breastfeeding as the default for all women in the B category on the Prescribe Food Package screen. Staff must manually change ISIS to make a woman combo breastfeeding. When a woman is changed to combo breastfeeding, combo mostly breastfeeding is the default although combo some breastfeeding food packages are available for selection through the Change Food Package option.

### ***Breastfeeding Multiples***

#### **Food Packages**

Women fully breastfeeding multiples are to receive an enhanced food package 8. A soy and tofu package is available for these women, but neither a homeless package nor a 'no cheese' package is available because of the large quantity of food associated with package 8. There are two therapeutic packages. The default package is BM8. Women who are fully breastfeeding multiples will receive both beans and peanut butter.

Women combo breastfeeding multiples are to receive a food package 7. There is no package distinction made in ISIS for the amount of breastfeeding being done in women who are combo breastfeeding multiples (mostly vs. some). Soy and tofu packages are available for these women, but a 'no cheese' package is not available as a choice because cheese is standard in package 7. There are two therapeutic packages. The default package is BM7.

## **Approach**

ISIS has been modified to ensure that the correct packages are issued to women who are breastfeeding multiples. On the Health Questions screen, question #3, "Did you give birth to twins/triplets?" has been changed to require a response of either Y or N. The required field "Multiple Birth: \_\_\_" has also been added to the Breastfeeding/Non-Breastfeeding Weight screen. When a Y is answered in these fields, the "CUR TWINS +" will appear on the Summary screen.

The fully breastfeeding multiples food package will be the default as a result of ISIS being programmed to display a Y response in the "Fully Breastfeeding" field for all women in the B category who have a Y for question #3 or a Y for the "Multiple Birth:\_\_\_" field. If the woman is not fully breastfeeding her multiples, then staff need to change the response to the "Fully Breastfeeding" field to N to access the combo breastfeeding multiples packages.

## Infant Category

### **Change in Age Break**

There are currently three prescription age breaks in ISIS for the infant category: 0 - 5 months, 6 months with infant cereal, and 7 - 11 months with cereal and juice. The prescription age break in ISIS with the new food package is now impacted by the feeding choice of the infant. For fully breastfeeding infants, the prescription age break is 0 – 5 months and 6 – 11 months. For formula fed infants, the prescription age break in ISIS is 0 – 3 months, 4 – 5 months, and 6 – 11 months. For combo fed infants (both breastfed and formula fed), the prescription age break in ISIS is 1 – 3 months, 4 – 5 months, and 6 – 11 months. Formula amounts for infants will be based on their age with differences occurring at each of the age breaks. All infants will receive cereal and infant foods at 6 months and juice will no longer be available in any infant food package.

### **Fully Breastfeeding Food Packages**

Infants who are fully breastfeeding will receive a default package of IB1 if they are 0 - 5 months of age and IB2 if they are 6 - 11 months of age. The IB1 and IB2 default package is a result of an infant with the answer B (Breastfeeding) to the question “How are you feeding your baby?” on the Health Information – Infant screen. For the fully breastfed infant, in either of the age ranges, there are no other food packages available.

## Health Information – Infant Screen

**Session A**  
File Edit View Communication Actions Window ZipPrint Help

ICE40M01 CALIFORNIA WIC INFORMATION SYSTEM 9/08/09  
100BWALK HEALTH INFORMATION - INFANT 03:21 PM

NAME: GRACE SMITH ID: 612925115GS

GENDER: \_  
BIRTH LENGTH: \_ AND \_ /4 INCHES OR \_ CENTIMETERS  
BIRTH WEIGHT: \_ POUNDS AND \_ OUNCES OR \_ GRAMS SOURCE: \_

CURRENT LENGTH: \_ AND \_ /4 INCHES OR \_ CENTIMETERS  
CURRENT WEIGHT: \_ AND \_ /4 LBS. OR \_ KILOGRAMS  
DATE OF CURRENT WEIGHT/LENGTH: \_ \_ \_ SOURCE: \_

HEMOGLOBIN: \_ GM/DL OR HEMATOCRIT: \_ PERCENT  
DATE OF HEMOGLOBIN/HEMATOCRIT: \_ \_ \_

HOW ARE YOU FEEDING YOUR BABY?: \_

Command ==>  
F: 1=Help 2=Suspend 3=Exit 4=Options 9=Comments 11=Done 12=Prev

09/011

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start Wi... Mic... ZipPrin... Sessio... Inbox - ... 3:22 PM

## **Formula Food Packages**

Formula fed infants will receive a default package of IF1 if they are 0 - 3 months of age, IFQ if they are 4 - 5 months of age, and IF2 if they are 6 - 11 months of age. The default package is a result of an infant with the answer F (Formula Feeding) to the question “How are you feeding your baby?” on the Health Information – Infant screen. For the formula fed infant, in any of the age ranges, there are no other food packages available. There are three therapeutic food packages for the 0 - 3 month old infant, three therapeutic packages for the 4 - 5 month old infant, and six therapeutic food packages for the 6 - 11 month old infant. The field “Feeding Choice” on the Prescribe Food Package screen must be changed from F to T (Therapeutic Formula) to view the therapeutic packages.

## **Combo Breastfeeding Food Packages**

Infants who are breastfeeding and also taking some formula can now be thought of as *combo mostly breastfeeding* or *combo some breastfeeding*. The distinction between these two is defined by the amount of formula the infant is being fed. Infants who are combo mostly breastfeeding will receive a default package of IC1 if they are 1 - 3 months of age, ICQ if they are 4 - 5 months of age, and IC2 if they are 6 - 11 months of age. The formula amount must be less than half the formula that a fully formula fed infant receives. The default package is a result of an infant with the answer C (Combo Breastfeeding) to the question “How are you feeding your baby?” on the Health Information – Infant screen. After the infant is greater than 30 days old, ISIS will be programmed such that all infants with a feeding choice of C will be defaulted to an IC1, ICQ, or IC2 food package, depending on the age of the infant. For the combo mostly breastfeeding infant, in any of the age ranges, the food package for the combo some breastfeeding infant is the only other food package available. There are three therapeutic food packages for the 1 - 3 month old infant, three therapeutic packages for the 4 -5 month old infant, and six therapeutic food packages for the 6 - 11 month old infant. The field “Feeding Choice” on the Prescribe Food Package screen must be changed from C to Z (Combo Breastfeeding and Therapeutic Formula) to view the therapeutic packages.

For the combo some breastfeeding infant, the formula amount that the infant is receiving is more than half of the formula that a fully formula fed infant receives. Food packages for the combo some breastfeeding infant are the IO1 if they are 1 – 3 months of age, IOQ if they are 4 – 5 months of age, and IO2 if they are 6 – 11 months of age. These food packages are available for selection initially through the Change Food Package option on the combo mostly breastfeeding prescription screen. For the combo some breastfeeding infant, in any of the age ranges, the food package for the combo mostly breastfeeding infant is the only other food package available. There are three therapeutic food packages for the 1 - 3 month old infant, three therapeutic food packages for the 4 - 5 month old infant, and six therapeutic food packages for the 6 - 11 month old infant but the “Feeding Choice” on the Prescribe Food Package screen must be changed from C to Z to view the therapeutic packages. There is no default package set in ISIS for the IO food package series since they must each be individually selected.

Please refer to the Infant Category and Food Package Changes module on the WICWORKS website for the charts that display the amount of formula that is allowed for the combo mostly breastfeeding infant and the combo some breastfeeding infant.

## ***Approach***

As mentioned in the breastfeeding discussion, California WIC's policy is to support breastfeeding by not routinely issuing formula during the infant's first 30 days of life. However, there may be infrequent situations where there are exceptions and formula is issued in the first 30 days. ISIS does not connect the infant and mother record so a thorough discussion on infant feeding should be completed to ensure that staff issues the correct packages to both.

If an infant is enrolled in the first 30 days of life and the feeding choice on the Health Information – Infant screen is B, then the default food package is the fully breastfed package and a full year's certification period for the infant is filled in with the appropriate food packages. If an infant is enrolled in the first 30 days of age and the feeding choice on the Health Information – Infant screen is F, then the default food package is the formula fed package and a full year's certification period for the infant is filled in with the appropriate food packages.

If an infant is enrolled in the first 30 days of age and the feeding choice on the Health Information – Infant screen is C, a new approach is being built. With the feeding choice of C, a reminder message will appear at the top of the screen, "Please complete a breastfeeding assessment for this infant."

When staff reaches the Prescribe Food Package screen for this C infant, the default package is the package for a fully breastfeeding infant and B is displayed as the response to the "Feeding Choice" field. Even though a C was selected on the Health Information - Infant screen, ISIS will be programmed to override this choice when an infant is birth through 30 days of age, and assume that the infant will become a fully breastfeeding infant after intervention by WIC staff through the breastfeeding assessment. A message on the top of the screen will appear when staff first enters the Prescribe Food Package screen stating, "Infant feeding choice has been changed to a B. Infant < 30 days old." This message helps alert staff that this infant had an earlier feeding choice of C, but since this is the first 30 days of life, WIC's breastfeeding policy urges no routine issuance of formula.

If it is determined through the breastfeeding assessment that the infant is not fully breastfeeding, then staff may, in accordance with policy, change "Feeding Choice" on the Prescribe Food Package screen to a C to display the mostly breastfeeding package. If the infant is found to be taking more than half the amount of formula that a fully formula fed infant receives, then staff can select the some breastfeeding package from this screen.

Regardless of whether a mostly breastfeeding or some breastfeeding food package has been issued to the infant during the first 30 days of age, only one month's food package will be able to be printed and no future food prescriptions will be filled in for the infant's certification period. It is important for the mother and infant to come back to WIC the following month so staff can provide support and education during this period.

# Prescribe Food Package Screen – IC1 During the First 30 Days

Session A

File Edit View Communication Actions Window ZipPrint Help

PrintScreen Color Clipboard Index

IRX22M01 CALIFORNIA WIC INFORMATION SYSTEM 9/08/09  
100BWALK PRESCRIBE FOOD PACKAGE 03:59 PM

INDIVIDUAL NAME: GRACE SMITH ID: 612925115GS  
FOOD PKG ID: IC1 NAME: 1-3 MO, MOSTLY BF

If feeding choice has changed, enter new choice and press F10.  
FEEDING CHOICE: C

1. "Which formula do you use to feed your baby?" E
2. "Would you like the formula in concentrate or powdered form?" P
3. "How many ounces of formula do you feed your baby in one day?" \_  
OR "How many cans of formula do you use each month?" \_

FOOD PACKAGE PRESCRIPTION FOR CERTIFICATION PERIOD

ID	TLR	HOLD	ID	TLR	HOLD	ID	TLR	HOLD	ID	TLR	HOLD
SEP	IC1	-									

Command ==>  
F: 1=Hst 2=View 3=Ext 4=Opt 5=Chg Pkg 7=Tlr 9=Comm 10=Shw Chg 11=Done 12=Prev

08/066

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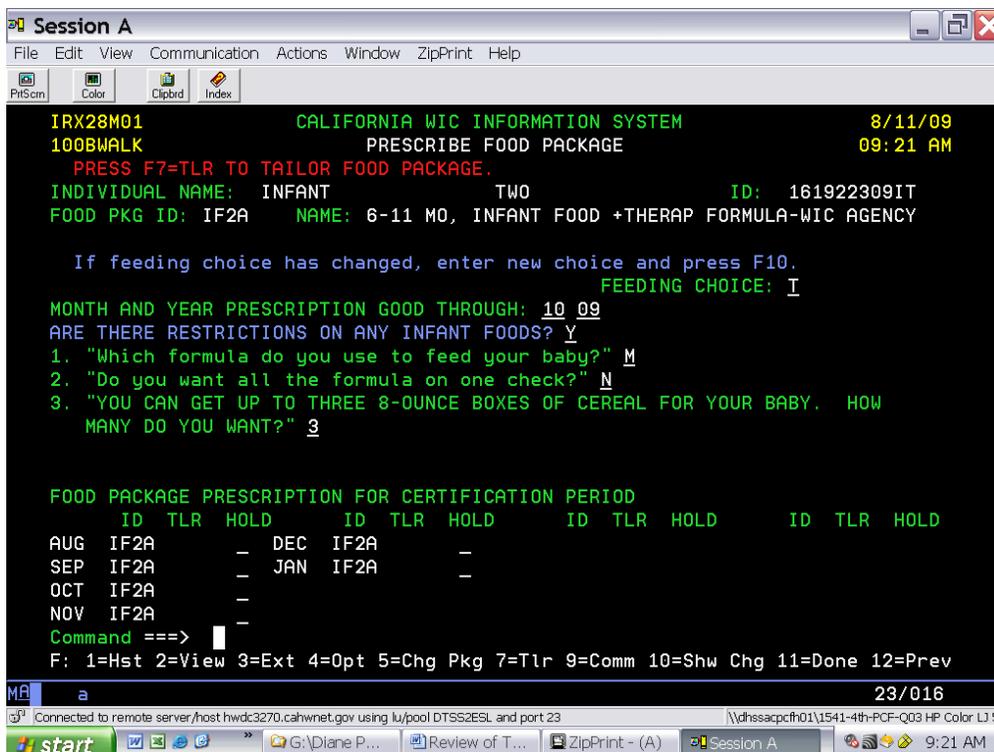
start 2 Wi... 2 Mic... ZipPrin... Sessio... Inbox -... 3:59 PM

## Therapeutic Packages

### Overview

The “old” therapeutic food packages could contain therapeutic formula, cereal and juice. The new therapeutic food packages now include WIC foods with the therapeutic formula. A medical provider must prescribe the therapeutic formula and the WIC foods the participant may or may not have and the time duration for the special dietary needs. However, women participants receiving therapeutic packages will no longer have the option of receiving formula printed on FI’s in the food package. A new question appears on the Prescribe screen for participants eligible to get food, “Are there restrictions on any WIC foods?” This question requires a Yes or No response. If staff attempts to leave the screen without answering this question, ISIS will display an error message on the top of the screen, “Input is required for restriction question – enter Y or N.” If there are food restrictions, staff will need to tailor out these restricted food items from the food package before printing. If a Y is entered in as the response to the restriction question, and staff attempt to leave this screen without choosing the tailor key, ISIS will display a reminder message on the top of the screen, “Press F7=TLr to Tailor Food Package”. If staff presses F11 a second time, ISIS will move forward without requiring the tailoring function. The therapeutic food packages contain food instruments (FIs) with single food items for the most part; unlike the other new food packages which contain food instruments with several food items on one FI.

### Modification to ISIS Prescribe Food Package Screen with Tailor Reminder Message – IF2A



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Session A
File Edit View Communication Actions Window ZipPrint Help
PrtScrn Color Clipbrd Index
IRX28M01 CALIFORNIA WIC INFORMATION SYSTEM 8/11/09
100BWALK PRESCRIBE FOOD PACKAGE 09:21 AM
PRESS F7=TLR TO TAILOR FOOD PACKAGE.
INDIVIDUAL NAME: INFANT TWO ID: 161922309IT
FOOD PKG ID: IF2A NAME: 6-11 MO, INFANT FOOD +THERAP FORMULA-WIC AGENCY

If feeding choice has changed, enter new choice and press F10.
FEEDING CHOICE: I
MONTH AND YEAR PRESCRIPTION GOOD THROUGH: 10 09
ARE THERE RESTRICTIONS ON ANY INFANT FOODS? Y
1. "Which formula do you use to feed your baby?" M
2. "Do you want all the formula on one check?" N
3. "YOU CAN GET UP TO THREE 8-OUNCE BOXES OF CEREAL FOR YOUR BABY. HOW
MANY DO YOU WANT?" 3

FOOD PACKAGE PRESCRIPTION FOR CERTIFICATION PERIOD
ID TLR HOLD ID TLR HOLD ID TLR HOLD ID TLR HOLD
AUG IF2A - DEC IF2A -
SEP IF2A - JAN IF2A -
OCT IF2A -
NOV IF2A -
Command ==>
F: 1=Hst 2=View 3=Ext 4=Opt 5=Chg Pkg 7=Tlr 9=Comm 10=Shw Chg 11=Done 12=Prev
MBA a 23/016
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\\dhssacpcfh01\1541-4th-PCF-Q03 HP Color LJ 55
start G:\Diane P... Review of T... ZipPrint - (A) Session A 9:21 AM
```

## ***Types of Packages***

There are different therapeutic packages depending on where the formula is coming from. Therapeutic formula can be: 1) printed out by the local WIC agency in a food package, 2) obtained by another provider (i.e., MediCal), or 3) ordered through State WIC. In the latter two instances, there are no therapeutic formula FIs in the food packages.

There is a convention in the food package ID's across categories with the various therapeutic packages. If the therapeutic formula is printed out by the local WIC agency, then the last letter of the food package ID is an "A". If the therapeutic formula is obtained by another provider, then the last letter of the food package ID is a "P". If the therapeutic formula is ordered through State WIC, then the last letter of the food package ID is a "G". For example, the therapeutic food package for an older child getting Nutramigen formula (printed out by the local WIC agency) is CF4A.

Another type of therapeutic package exists for children. If a child needs to continue on the WIC contract formula (i.e., Enfamil or Prosobee) past 12 months, there is a therapeutic package with contract formula – the CT4C (RX, Whole Milk, Contract Formula) food package for the child 12 months through 23 months; and the CF4C (RX, Lower Fat Milk, Contract Formula) food package for the child greater than 24 months.

A series of new therapeutic packages exists for infants. There may be instances whereby the medical provider indicates on the Pediatric Referral form that an infant 6-11 months of age cannot tolerate infant food and needs increased therapeutic formula. If this is the case, the Interim Rule allows this infant to receive an additional amount of formula since no infant food is being provided. Staff can access the therapeutic packages with NO Infant food for the infant 6-11 months of age through the default food package by pressing the F5 Change Package key.

## ***“Good Through” Date on Therapeutic Women’s Prescription Screens***

There is an inconsistency in the prescription screens for women with therapeutic food packages with the “Month and Year Prescription Good Through” field. This field is displayed appropriately for the prenatal, infant and child categories. However, for the breastfeeding and non-breastfeeding therapeutic food package screens, the “Month and Year Prescription Good Through” field is missing. These fields will be added to ISIS sometime after October 1, 2009.

## Transition

### **Overview**

New food package IDs have been created for all the new food prescriptions in each category since each package contains food instruments with a different array of WIC foods. The “old” food package ID’s cannot be issued once October 2009 arrives. Only the new food package prescriptions will be issued to participants on and after October 1<sup>st</sup>.

To assist local WIC agencies in this transition from “old” environment to new environment, a process has been designed to map over prescriptions, when possible, and convert these in ISIS to the new food package ID’s in the participant record during the Food Package Implementation change cycle at the end of September.

### ***Participant Food Prescriptions that Will Be Converted***

Prescriptions in a participant’s record for October and future months which have not yet been issued are the prescriptions that are eligible for conversion. About 80% of existing participant food prescriptions are able to be mapped over and converted to new food packages.

#### What prescriptions will be converted?

- Most of the standard packages for all categories

### ***Participant Food Prescriptions that Will Not Be Converted***

There are a number of food prescriptions that will not be converted mainly due to the lack of easy mapping.

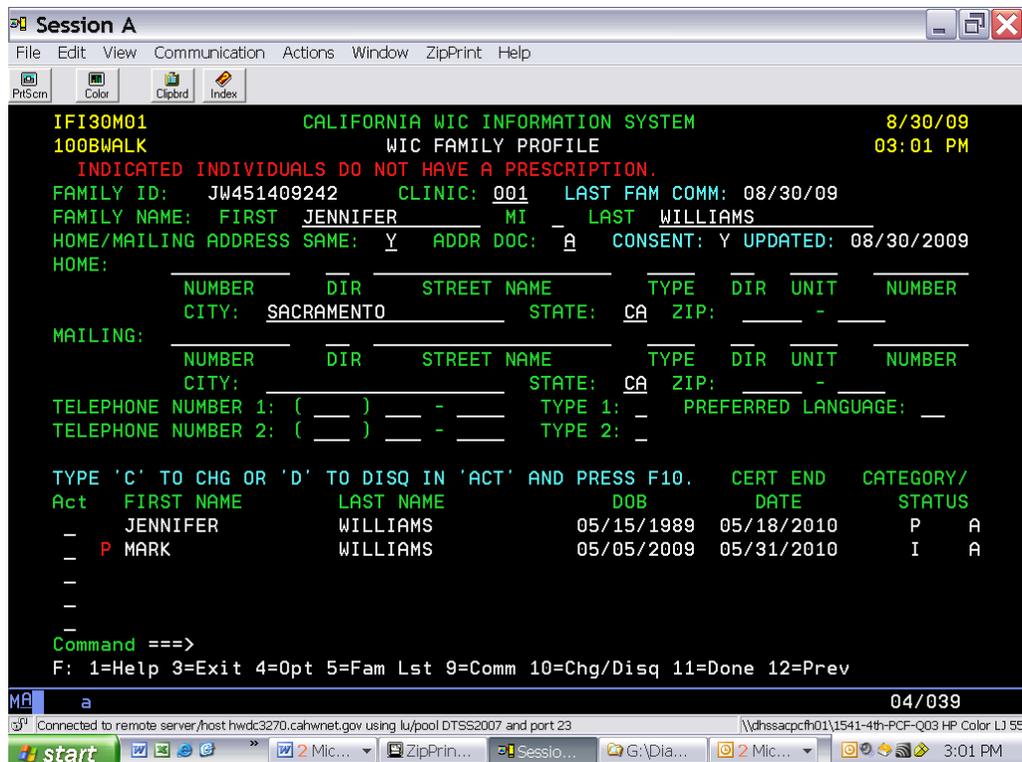
#### What prescriptions will not be converted?

- Therapeutic food packages in all categories
- Combo breastfeeding (breastfeeding and formula feeding) infants and combo breastfeeding women food packages
- Fully formula fed packages for infants less than 6 months old

If a food package prescription is not able to be converted, the prescription for the individual for the entire certification period will be deleted from the participant record, and a red “P” will be displayed on the WIC Family Profile screen indicating no prescription in the participant’s record. The WIC Family Profile screen is accessible from the Prepare Packages to Print option on the Food Instruments menu. It will be very important for staff, when seeing a red “P” next to a participant’s name, to select the Change path in order for ISIS to pull in the new food package for that participant. If staff ignores the red “P” indicator, there will be no prescription in the participant’s record to print.

A screen print below displays the WIC Family Profile with red P for an infant whose prescription has not been converted. The F10 Chg/Disq key can be selected to pull in the new prescription for the infant.

### WIC Family Profile Screen



### ***Indicators That Will Not Be Mapped Over***

The mapping of prescriptions from the existing “old” environment to the new is not perfect, however, and there are some helpful ISIS indicators that are not able to be carried over in this conversion process to the ISIS environment on October 1<sup>st</sup>.

#### What indicators or information will not be mapped over to the new environment?

- The Tailor (T) indicator in an existing prescription
- An individual Hold (H) indicator on the prescription screen. Family Hold indicators, however, will be unaffected.
- Since no therapeutic prescriptions will be converted, the “good through date” in therapeutic records will not map over.

Please refer to the Transition to New Food Packages training module on the WICWORKS website for details on which food packages are being converted and which are not.

## **Food Instrument Functionality**

### ***Overview***

The printing of the new food packages on the new WIC checkstock is the same process as currently exists in ISIS. The food instrument functionality that is impacted due to the transition from existing or “old” food packages to new food packages has to do with voiding and reissuing, changing prescriptions, and changing issued food packages.

### ***Void and Reissue FI's***

The void and reissue process in ISIS allows food instruments to be voided and the same food instruments reissued. There are two void and reissue codes in ISIS – VD (Void and Reissue Damaged Food Instrument), and VF (Void and Reissue to a Different Family) (e.g., foster child moving to different family).

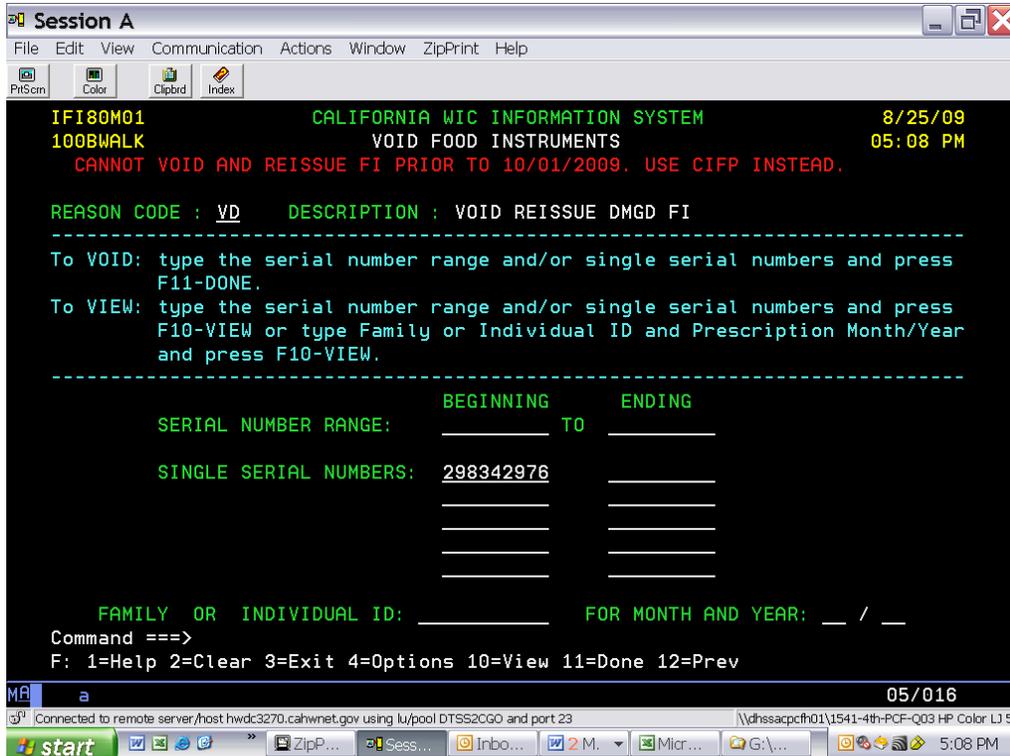
If food instruments are issued and printed on or after October 1<sup>st</sup>, the void and reissue processes for VD and VF will function the same. There is no change to the void and reissue process for food instruments printed on or after October 1<sup>st</sup>.

If food instruments are issued and printed before October 1<sup>st</sup>, the process is different. A void and reissue of an “old” FI cannot be done once transition occurs. The void and reissue process has been turned off for these food instruments since “old” food instruments cannot be printed after close of business on September 28.

Instead, staff will be directed to the Change Issued Food Package (CIFP) pathway and be automatically led through the screens to select the appropriate food package for the participant in the new environment. Staff will be encouraged to use their best judgment in cases when only a partial “old” food package is voided as to whether the entire new food package (with several food items on fewer checks) is appropriate to issue.

If staff attempt to void and reissue an “old” food instrument on or after October 1<sup>st</sup>, ISIS will display an error message, “Cannot void and reissue FI prior to 10/01/09. Use CIFP instead.” The screen print below displays this message for a VD.

### Void Food Instruments Screen with Error Message



### **Void and No Reissue FI's**

The void and no reissue process in ISIS allows food instruments to be voided and not reissued. There are three void and no reissue codes in ISIS – VM for missing or stolen food instruments; VN for void and no reissue in which staff define the reason; and VO for void and no reissue due to participant moving out of state.

Regardless of whether food instruments are issued and printed before, on or after October 1, 2009, the void and no reissue processes for VM (Missing/Stolen), VN (Void No Reissue, User To Define) and VO (Moved Out of State) will function the same as prior to October 1<sup>st</sup>. Both “old” and new food instruments can be voided with no reissue.

### **Change Prescription – New Food Package to Another New Food Package**

Changing a prescription from a new food package to another new food package is the same process as exists in the current ISIS environment.

## Change Prescription – Unconverted Food Package to New Food Package

For those participants whose food package has not been converted, the Change Prescription process is described as changing an 'unconverted food package to a new food package.' The Change Prescription pathway is one way to pull a new prescription in for the participant who does not have a prescription in place on October 1<sup>st</sup>. (The other pathway is through the Change option on the WIC Family Profile screen in Prepare Packages to Print and was described on page 22 of this document.) From the screen below, staff may select the F3 Exit key to return to the Food Instruments Menu screen to select the Change Prescription option.

### WIC Family Profile Screen

Session A

File Edit View Communication Actions Window ZipPrint Help

IF130M01 CALIFORNIA WIC INFORMATION SYSTEM 8/30/09  
100BWALK WIC FAMILY PROFILE 03:01 PM  
INDICATED INDIVIDUALS DO NOT HAVE A PRESCRIPTION.

FAMILY ID: JW451409242 CLINIC: 001 LAST FAM COMM: 08/30/09  
FAMILY NAME: FIRST JENNIFER MI LAST WILLIAMS  
HOME/MAILING ADDRESS SAME: Y ADDR DOC: A CONSENT: Y UPDATED: 08/30/2009  
HOME:

NUMBER	DIR	STREET NAME	TYPE	DIR	UNIT	NUMBER
CITY: SACRAMENTO STATE: CA ZIP: - -						

MAILING:

NUMBER	DIR	STREET NAME	TYPE	DIR	UNIT	NUMBER
CITY: STATE: CA ZIP: - -						

TELEPHONE NUMBER 1: ( ) - - TYPE 1: - PREFERRED LANGUAGE: -  
TELEPHONE NUMBER 2: ( ) - - TYPE 2: -

TYPE	'C' TO CHG OR 'D' TO DISQ IN 'ACT' AND PRESS F10.	FIRST NAME	LAST NAME	DOB	CERT END DATE	CATEGORY/STATUS
Act		JENNIFER	WILLIAMS	05/15/1989	05/18/2010	P A
-	P	MARK	WILLIAMS	05/05/2009	05/31/2010	I A

Command ==>  
F: 1=Help 3=Exit 4=Opt 5=Fam Lst 9=Comm 10=Chg/Disq 11=Done 12=Prev

04/039

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\\dhssacpcfh01\1541-4th-PCF-Q03 HP Color LJ 55

start [Taskbar icons] 3:01 PM

The Change Prescription process allows ISIS to pull in a default prescription based on the category and age of participant.

## Change Issued Food Packages – New Food Package to New Food Package

Change Issued Food Packages (CIFP) is the option in ISIS to change the prescription and reissue food instruments with the new prescription. Changing an issued food package printed on or after October 1<sup>st</sup> to another new food package is the same process as exists in the current ISIS environment.

### ***Change Issued Food Package – Old Food Package to New Food Package***

There will be instances where a food package printed before October 1, 2009 will need to be changed. Once October 1<sup>st</sup> arrives, however, only new food packages will be able to be issued through this Change Issued Food Package process. As a result, the CIFP pathway has been modified to allow a new food package to be selected that aligns as close as possible to the previously issued food package. ISIS leads staff through the process, guiding staff to select the F5 Change Package key to choose a new food package. For more details on the screens in the CIFP pathway for this scenario, please refer to the Food Instrument Functionality and Food Package Implementation module on the WICWORKS website.

## **Local Administration and Other Functionality**

### ***Participation Reports***

The Participation by Category and Priority report is available by date printed and by prescription month. This report compiles results based on food prescriptions issued to participants. There will be no change in how this report is compiled or printed after food package implementation on October 1<sup>st</sup>. ISIS will recognize the new food package codes as valid prescriptions and count them in participation reports.

The Unissued Prescriptions by Prescription Month report is a count of unissued prescriptions by category and clinic site. These reports reflect the number of participants who are eligible to receive a prescription (within a current certification period) but did not receive a prescription for the month specified. There will be no change in how this report is compiled or printed after food package implementation. ISIS will recognize the new food package codes as valid prescriptions and count them appropriately in the unissued report.

### ***Void to Correct Mismatch (VS)***

In 2007, a new void code (Void to Correct Mismatch or VS) was placed in ISIS when an FI mismatch occurred and the participant had already left the WIC clinic site with the food instruments. The Void to Correct Mismatch function is accessed by selecting #2 Checkstock/FMNP Inventory from the Local Administration screen. There will be no change in how this void function works after food package implementation on October 1.

### ***Food Prescriptions – Exceptions***

This function is accessed by selecting #9 Food Prescriptions – Exceptions from the Food Instruments Menu screen. Food Prescription – Exceptions allows authorized users to modify the issuance status of food packages (i.e., removing the “I” from a food package) by participant for the previous month, current month, and two future months. Beginning October 1<sup>st</sup>, users will not be able to alter the issuance status for September food packages. Access to the September column on the Food Prescriptions – Exceptions screen will be “turned off” to users to prevent old food packages from being issued on or after October 1. There will be no change to the functionality of Food Prescriptions – Exceptions to food packages issued in October or later.

### ***Out-of-State Transfers***

Users begin the ISIS process of transferring an out-of-state participant into California WIC by selecting #2 Family from Outside California on the Transfer Menu screen. Certification information about the participant is entered on the Transfer Individual screen. The field “Multiple Birth:\_\_\_” has been added on the Transfer Individual screen and must be answered with a Y or N. Both the “Multiple Birth:\_\_\_” and the “Expecting Twins+:\_\_\_” fields are mandatory and responses from these fields will be carried into the associated weight screens, since food package assignments for prenatal and breastfeeding women are based on this information. Users will receive an error message if they attempt to leave the Transfer Individual screen of a woman participant without completing the related fields.