



State of California—Health and Human Services Agency
California Department of Public Health



ARNOLD SCHWARZENEGGER
Governor

December 7, 2010

VENDOR ALERT 2010-09

TO: ALL WIC VENDORS

SUBJECT: CHANGES TO FTP SUBMISSION OF FOOD INSTRUMENT SERIAL NUMBERS TO WIC

Purpose I am writing to inform you of the changes required for your FTP submission of food instrument (FI) serial numbers to WIC. **This change will NOT impact you if you submit FI serial numbers to WIC using the VWIX website or the phone system.**

Required Change The State WIC Program must change its current TCP/IP addresses that receive your FTP submissions. If you submit FI serial numbers to WIC using FTP or you have a third party vendor who submits your FI serial numbers through FTP, be sure to use the URL <ftp.vwix.ca.gov> when connecting to VWIX to submit your FTP files.

If you require a specific IP address or your network has firewall rules that only allow outbound traffic to specific IP addresses, please call as soon as possible the WIC Technical Support Section (Help Desk) to obtain the new IP address.

Questions If you have any questions, please contact the WIC Technical Support Staff Section at 1-800-224-7472.

Clyde R. Steele, Chief
Vendor Management Branch
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