

# 5

## Safety

### Objectives:

- Provide authentic real time scenarios that are instrumental to learning
- Activity and learning process is Participant Centered
- Relationship based learning through peer input; creates partnership; evokes peer reliance
- Provides discussion platform for group resolution and buy in
- Ensures awareness of common concerns and provides resolution consistency
- Provides a fun and safe environment in which to probe for learning

### Activity: Case Studies

An individual case study will be inserted into inflated balloon or written on colored card. LVL will select a balloon to pop or card to read. LVL will read aloud the case study and lead the discussion with group to determine what appropriate action to take based on policy, best practice and expertise. All balloons and cards in this category will be yellow.

### Safety

1. The store is located in an unsafe location.
2. While in the store, you feel threatened in the environment.
3. You have history with an individual who tried to intimidate you on prior visits at a particular location. You are uneasy about the upcoming TA at this store.
4. The store manager followed you to your car and kindly asked you not to create problems for him. You have always had a good relationship in the past.
5. During a TA it was obvious there were challenges as noted on the MSR and Summary Letter. The store manager did not respond favorably and made a scene in front of several people.
6. The store appears unsanitary.
7. You are concerned about the consequences of the TA results and how it may impact the vendor. It may cause uneasiness on the next visit, and you are not comfortable with conflict.

### Supplies needed:

- Balloons, inflator – hand pump
- Individual case study strips pre cut
- Laminated colored cards