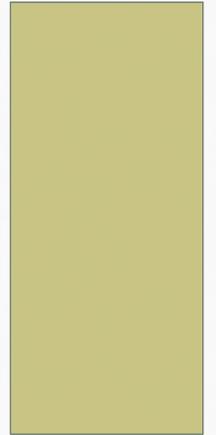


CALIFORNIA DEPARTMENT OF PUBLIC HEALTH
CENTER FOR HEALTH CARE QUALITY
LICENSING AND CERTIFICATION DIVISION

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DEPUTY DIRECTOR

CALIFORNIA CONFERENCE OF LOCAL HEALTH OFFICERS
NEW HEALTH OFFICER ORIENTATION
FEBRUARY 2012

CENTER FOR HEALTH CARE QUALITY



CENTER FOR HEALTH CARE QUALITY

- Patient safety protection through:
 - Licensing & Certification (L&C): Evaluate facilities, agencies, and professionals for compliance with state and federal laws and regulations in order to license or certify them to operate in California.
 - Laboratory Field Services: Enforce quality standards in clinical and public health laboratories, and blood and tissue banks both within and outside California serving Californians.
 - Healthcare Associated Infection Program: Conduct surveillance, prevention and public reporting of infection rates.

LABORATORY FIELD SERVICES (LFS)

Mission of the LFS Program:

- Ensure quality standards in clinical and public health laboratories and laboratory scientists through licensing, examination, inspection, education, and proficiency testing.

LABORATORY FIELD SERVICES (LFS)

Major Activities of LFS:

- Annually process about:
 - 7500 phlebotomy certificate applications.
 - 800 clinical laboratory scientist level licenses.
- Licenses approximately:
 - 18,902 laboratories
 - 49,399 active licensed laboratory
- Working to increase number of genetics training schools.

HEALTHCARE ASSOCIATED INFECTIONS PROGRAM (HAI)

Mission of the HAI Program:

- Surveillance and prevention of infections in California's general acute care hospitals.

HEALTHCARE ASSOCIATED INFECTIONS PROGRAM (HAI)

Legislative Mandates of the HAI Program:

- Implement HAI surveillance & prevention program;
- Appoint HAI Advisory Committee to make recommendations for reporting and prevention.
- Require hospitals to report specified infections.
- Requires CDPH to annually report hospital data, and HAI information on department website.

LICENSING AND CERTIFICATION PROGRAM

Mission of the L&C Program:

- Promote the highest quality of care in community settings and health facilities, improve access to care and assure quality of care.

LICENSING AND CERTIFICATION PROGRAM

Major Activities:

- Ensure delivery of quality health care by more than 7,800 facilities in 30 different types of health care facilities and agencies.
- As State Survey Agency, certifies that health care facilities and agencies are in compliance with all federal requirements.
- Conducts more approximately 21,000 complaint investigations and 6,500 licensing surveys annually.
- Certifies over 160,000 nurse assistants, home health aides and hemodialysis technicians.
- Licenses over 3,000 Nursing Home Administrators.
- Proactively train, inspect, drill, and educate facilities in emergency preparedness response and recovery efforts.
- Protect and support the health and wellbeing of California patients in healthcare facilities.

LICENSING AND CERTIFICATION PROGRAM (*CONT.*)

Staffing

- 1,100 staff located in 14 district offices state wide;
- 200 staff under contract with Los Angeles County Department of Public Health to conduct licensing/certification activities within the County.

L&C COLLABORATION

- Conducts quarterly meetings with stakeholders, including:
 - Ca. Assn. of Health Facilities
 - Ca. Dialysis Council,
 - Ca. Assn. of Health Services at Home
 - Aging Services of California,
 - Joint Commission on Accreditation of Healthcare Organizations, Ca. Primary Care Assn., Ca. Hospital Assn., Planned Parenthood Affiliates of Ca., Ca. Advocate for Nursing Home Reform, Protection & Advocacy, Ca. Assn. for Adult Day Service, and Institute of Medical Quality
- Through meeting with providers, developed Health Facility Consumer Information System (HFCIS)

L&C ACCOMPLISHMENTS

- Southwest Healthcare Systems
- UC San Diego Medical Center
- Medication Error Reduction Program (MERP)
- Administrative Penalties
- Adverse Events
- Patient Safety Licensing Survey
- HAI Reporting
- Surgical Site Infection Interactive Website

Choose a Procedure:

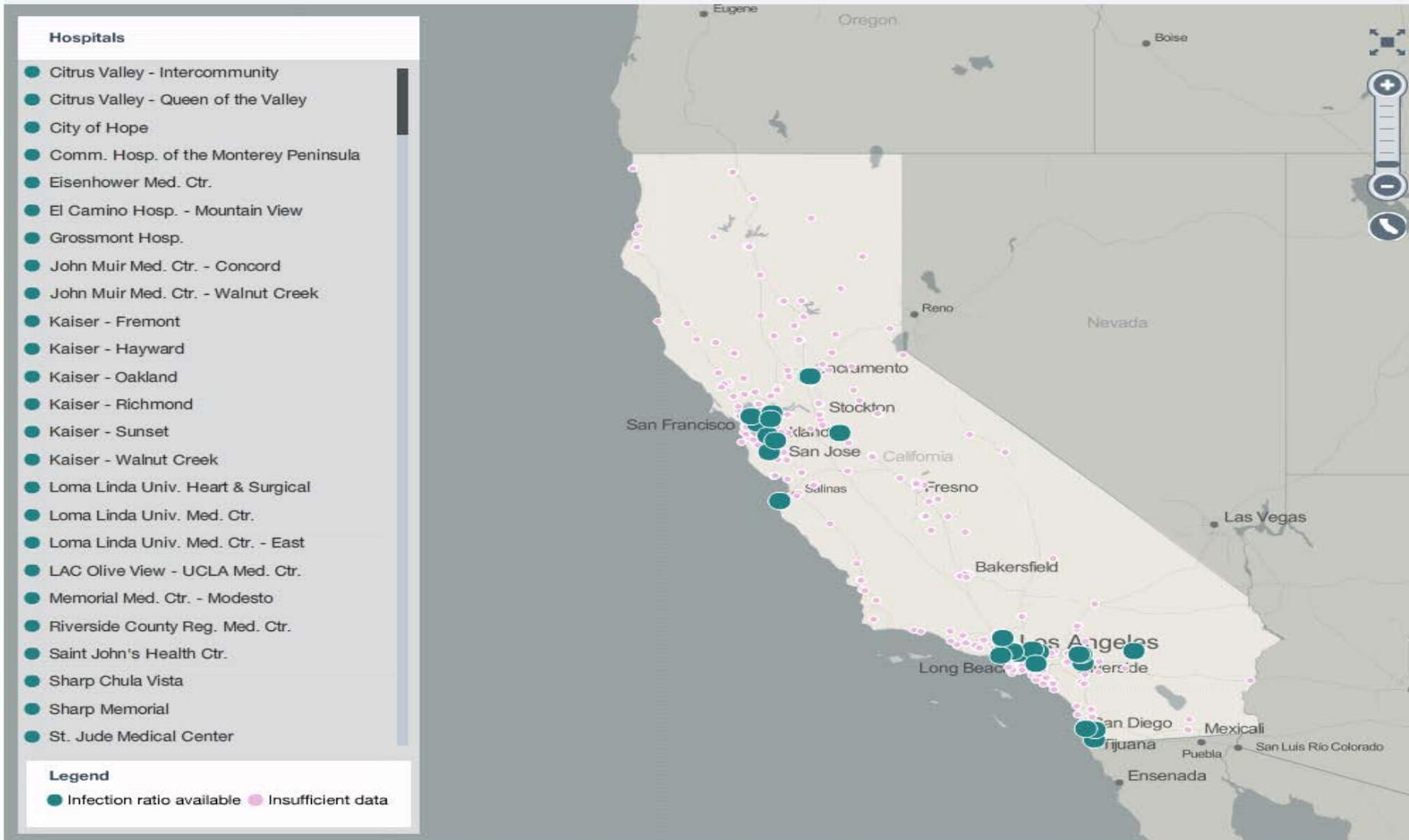
Colon Surgery

Coronary Artery Bypass Graft

Hip Replacement

Knee Replacement

A surgical procedure to the large intestine, located in the lower part of your digestive tract.



Choose a Procedure:

Colon Surgery

Coronary Artery Bypass Graft

Hip Replacement

Knee Replacement

A surgical procedure to the large intestine, located in the lower part of your digestive tract.

Hospitals

- Citrus Valley - Intercommunity
- Citrus Valley - Queen of the Valley
- City of Hope
- Comm. Hosp. of the Monterey Peninsula
- Eisenhower Med. Ctr.
- El Camino Hosp. - Mountain View
- Grossmont Hosp.
- John Muir Med. Ctr. - Concord
- John Muir Med. Ctr. - Walnut Creek
- Kaiser - Fremont
- Kaiser - Hayward
- Kaiser - Oakland
- Kaiser - Richmond
- Kaiser - Sunset
- Kaiser - Walnut Creek
- Loma Linda Univ. Heart & Surgical
- Loma Linda Univ. Med. Ctr.
- Loma Linda Univ. Med. Ctr. - East

Legend

- Infection ratio available
- Insufficient data

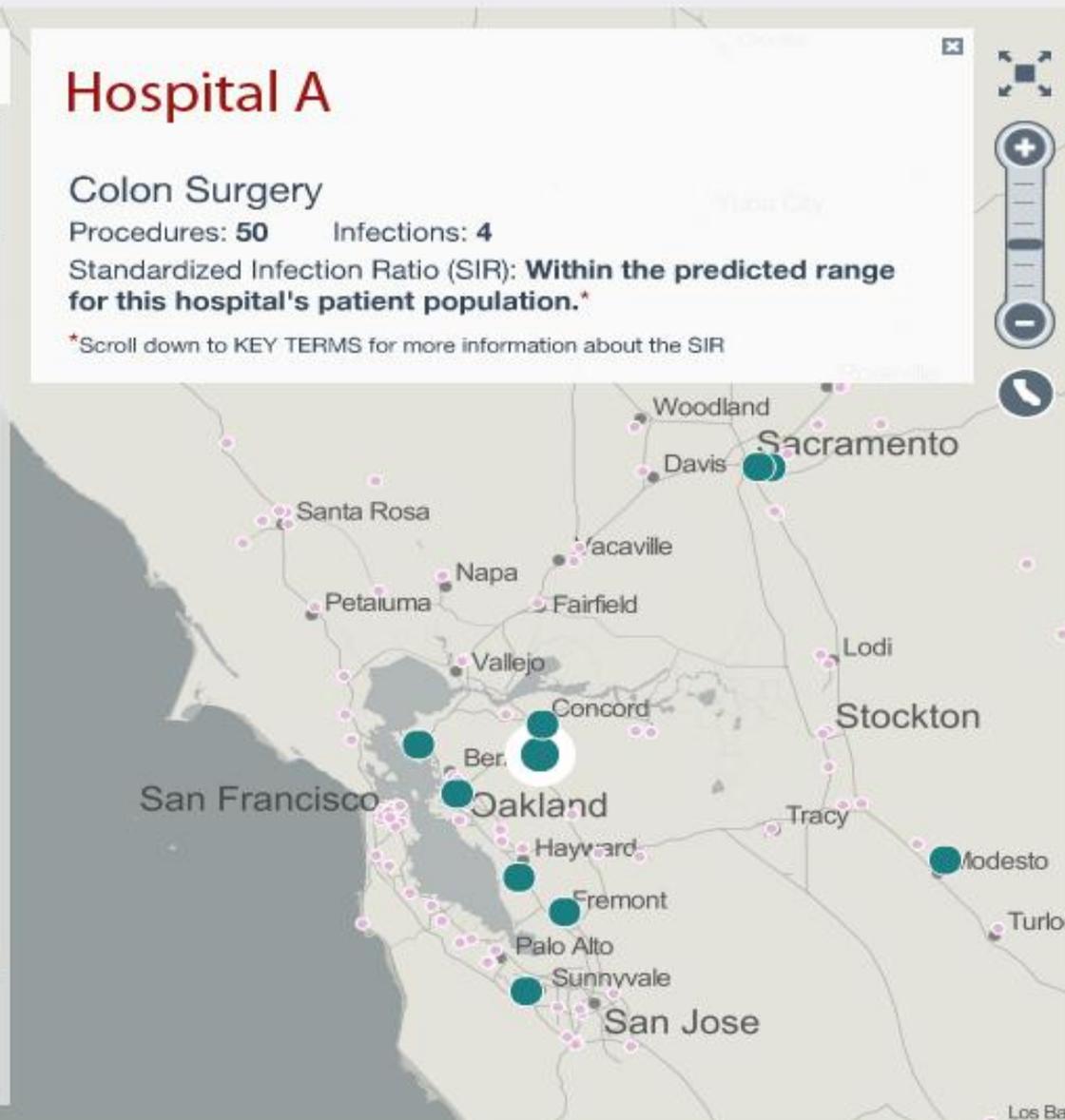
Hospital A

Colon Surgery

Procedures: **50** Infections: **4**

Standardized Infection Ratio (SIR): **Within the predicted range for this hospital's patient population.***

*Scroll down to KEY TERMS for more information about the SIR



QUESTIONS AND ANSWERS