

California Department of Public Health
Office of AIDS

Ryan White/LIHP Stakeholder Conference Call
March 20 & April 5, 2012; 9:00 AM – 10:30 AM

Participants:

- County AIDS Directors, Ryan White (RW) Part B Project Coordinators, AIDS Drug Assistance Program (ADAP) Coordinators
- County Low Income Health Program (LIHP) Administrators
- California Department of Health Care Services (DHCS) LIHP Staff
- Ramsell Staff

Agenda & Minutes

1. Welcome

2. Introductions and Roll Call

3. Reminder of Purpose

An open forum to allow OA to communicate updates, DHCS to provide clarifications and for target audiences to ask questions, share processes and create a learning exchange.

4. OA Announcements

a. ADAP Management Memo

On February 29th, 2012, ADAP sent out a [notice](#) to the eight Legacy Counties that are currently screening RW clients for LIHP eligibility, to describe the implementation of automated LIHP screening as part of the ADAP enrollment/recertification process in those eight counties. The notice included the grace periods needed by each county to allow for the time it took to process a client's LIHP application after the application had been submitted to the county. As the notice indicated, the grace period would be adjusted if the county found the time allowed to be insufficient. Since that notice, San Francisco and Orange Counties have requested and been granted a change to their grace period. On April 12, 2012, a [new Management Memo](#) reflecting this change was distributed to the County AIDS Directors, County RW Coordinators, ADAP Coordinators, ADAP Enrollment Workers, and County LIHP Administrators in the eight counties.

b. Development of LIHP Transition Stakeholder Advisory Committee

The Office of AIDS is creating a Stakeholder Advisory Committee that will be charged with providing input to the OA regarding policies related to the transition of RW clients to LIHP. At a minimum, the Stakeholder Advisory Committee will include providers, both medical and non-medical, and beneficiaries. OA distributed an Advisory Committee Member Application

Updates and OA follow up will be included in notes from the call posted on OA's website.

and accepted applications through April 20, 2012. A specific timeline for the application process and initial meeting were included in the document.

c. Client-Centered Education on LIHP

The Office of AIDS is working on increasing access to client-centered information about LIHP and specifically how clients transition from RW to LIHP services. OA is working on developing a set of questions that once answered by each county will provide a description of county-specific processes that is customer focused, easily read and accessed on the OA and county webpages. Responses to these questions should be generated in a collaborative manner encompassing the various county level social service programs involved with LIHP. This should include at a minimum the RW Contractors, ADAP Coordinators and LIHP Administrators. There was some discussion regarding whether individual CMSP counties would provide individual responses or a collective response and it was agreed that further discussion was required.

OA will distribute the draft questions to stakeholders that have volunteered to provide input and our DHCS partners for input as well prior to release to the counties.

d. Overview of Non-Legacy LIHP Guidance

Prior to implementing automated LIHP screening through Ramsell's ADAP enrollment and recertification process, the Office of AIDS is confirming each county's readiness to screen RW clients for LIHP. The Office of AIDS will be sending a screening and transition readiness questionnaire to the Non-Legacy Counties as they implement LIHP within the county. Once the county has completed and returned the questionnaire, the Office of AIDS will hold a conference call with the county to discuss their readiness to begin screening RW clients. When the county confirms their readiness, a revised version of [the ADAP Management Memo](#) describing the implementation of automated LIHP screening will be distributed and the ADAP enrollment and recertification screens on the Ramsell website will begin including LIHP screening. The Office of AIDS is in the process of finalizing the draft questionnaire which will be distributed to stakeholders for recommended changes prior to finalizing. Once finalized, it will be sent to the Non-Legacy Counties that have implemented or are about to implement their LIHP program.

There was some discussion regarding whether individual CMSP counties would provide individual responses or a collective response and it was agreed that further discussion with CMSP was required.

e. Discussion about expanding target audiences for call

OA is committed to making our monthly stakeholder teleconference calls relevant and helpful to its stakeholders. We've received suggestions to expand the audience of these calls to include direct service providers as well as suggestions to conduct separate calls for providers. During the call, OA requested feedback on these suggestions. Based on this

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feedback, OA does not plan to include providers in the current monthly stakeholder calls but plans to conduct monthly calls for providers in the future.

5. Stakeholder Questions and Discussion

a. Residency Requirements and Clarification

A question was raised regarding a 5 year residency requirement in order for immigrants to be eligible for LIHP which prompted a need for clarification by DHCS. DHCS provided preliminary information which is still under internal DHCS review. A DHCS document describing the immigrant requirements is currently being created and will be posted on OA's website once it is finalized.

Next call: April 18, 2012, 9:00-10:30 AM
Third Wednesday of Every Month

Conference calling number: (888) 843-6169
Participant Passcode: 9814

Questions:

RW-LIHP interaction questions:
California Department of Public Health Office
of AIDS at email: OA-LIHP@cdph.ca.gov

LIHP-specific questions:
California Department of Health Care Services
at e-mail: LIHP@dhcs.ca.gov