

600-10

## Monitoring & Evaluation

**Definition** Following the CDPH Quality Performance Model, Maternal, Child, and Adolescent Health (MCAH) has established a Monitoring and Evaluation Plan for AFLP delineating key processes for assessing quality performance and continuous quality improvement. These processes will help ensure the delivery of quality, safe, and effective case management services for youth in accordance with the AFLP Scope of Work (SOW).

**Monitoring and CQI** Each agency must collaborate with MCAH on monitoring and CQI activities to assess process and outcome measures of the SOW, identify opportunities for improvement, and evaluate program activities.

Necessary processes include, but are not limited to:

- The provision of ongoing supervision of program activities
- Client assessment and program targeting
- Service referrals and follow-up
- Review of documentation in client charts
- Site calls and site visits with MCAH
- Observations
- Review of data
- Planning for program improvements

**Evaluation Requirements** Each agency must cooperate and collaborate with the State MCAH on any requested evaluation efforts. As part of the second OAH Grant, an in-depth implementation and outcome evaluation is being conducted for AFLP PYD. All selected agencies must participate in local and federal (if applicable) evaluation activities.