

CALIFORNIA SUDDEN INFANT DEATH SYNDROME PROGRAM
PUBLIC HEALTH SERVICES REPORT

DEFINITIONS

Initial Contact		Contact established with the primary caretaker or childcare provider for the purpose of delivering service(s) or planning for services.
First Service		Contact with the primary caretaker or childcare provider for the purpose of delivering service(s).
Type of Contact	Phone:	Service(s) given over the telephone.
	Face-to-Face:	A visit with primary caretaker or childcare provider at home or other place.
	Group:	Face-to-face visit with primary caretaker or childcare provider, <u>plus</u> any other individual, other adults, relatives, children, etc.
Services	Assessment:	Includes but is not limited to psychosocial, physical, or emotional assessments that are family centered and culturally appropriate.
	Referral:	Determination of the need for referral to counseling, peer support group, etc.
	Crisis Intervention:	Intervention given to alleviate or avoid a critical or troubling situation.
	Education:	Includes information about SIDS and other issues for the purpose of increasing knowledge of the primary caretaker, childcare provider, or others.
	Counseling:	Therapeutic counseling including but not limited to grief, death and dying issues, and family coping.