

Provider Portal Browser Requirements

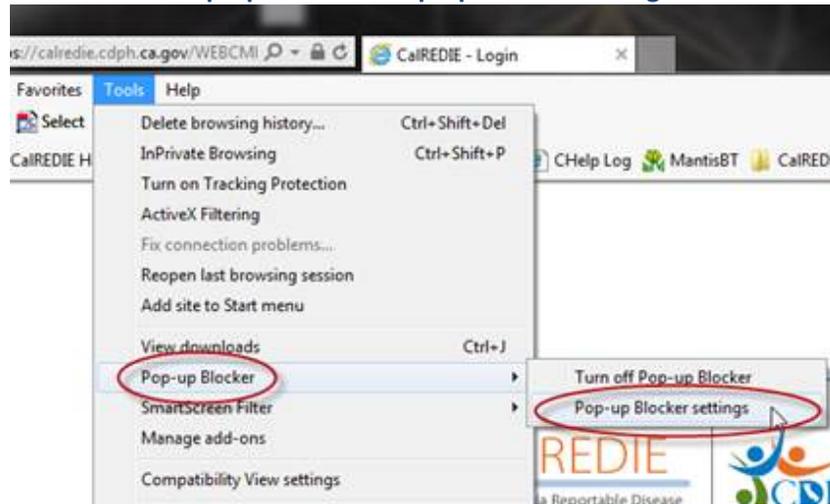
To ensure proper functionality of the CalREDIE Provider Portal, please follow the steps below to configure your internet browser.

If you need assistance with any of the steps below, please contact your local IT department.

1. Make Sure you are using Internet Explorer (IE) or Mozilla Firefox. If you are using any other browser, please switch to IE or Mozilla Firefox before continuing with the instructions below.
2. Turn OFF Pop-up Blocker for the CDPH Sites.

Internet Explorer Instructions:

- Go to **Tools > Pop-up Blocker > Pop-up Blocker settings**

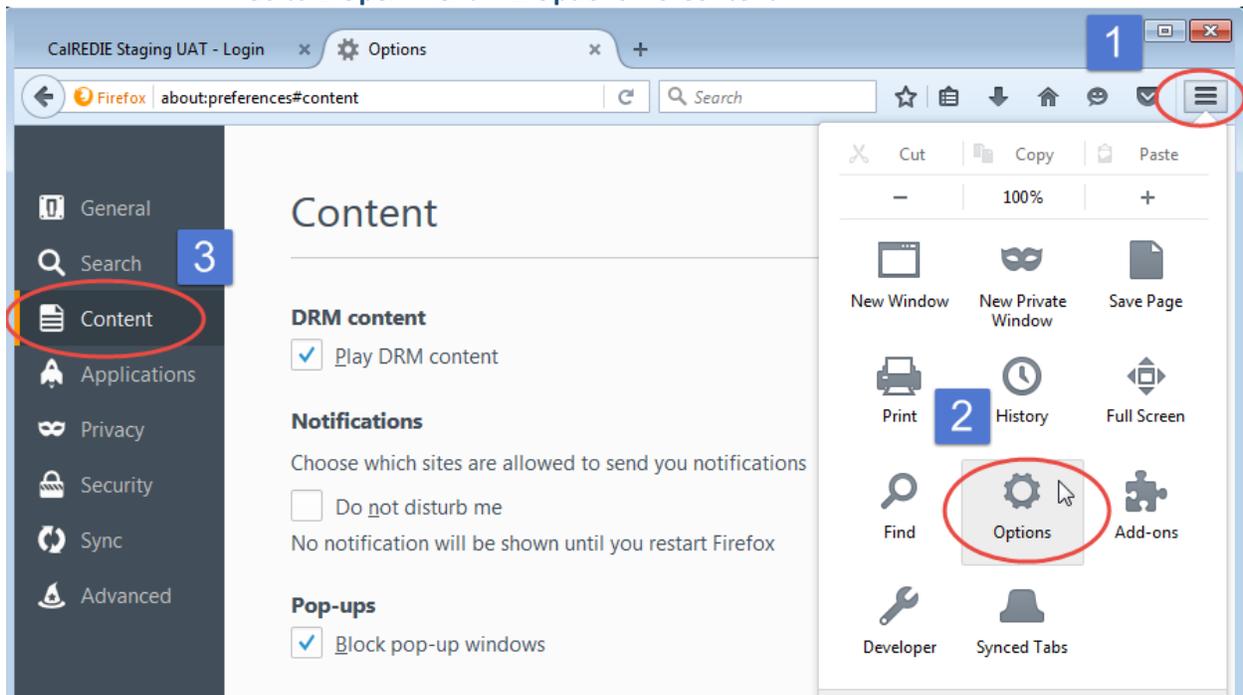


- Type ***.cdph.ca.gov** (note the asterisk should be included before the '.cdph.ca.gov') into the "Address of website to allow" field, then click the 'Add' button, and the 'Close' button to close out of the Pop-up Blocker Settings window.

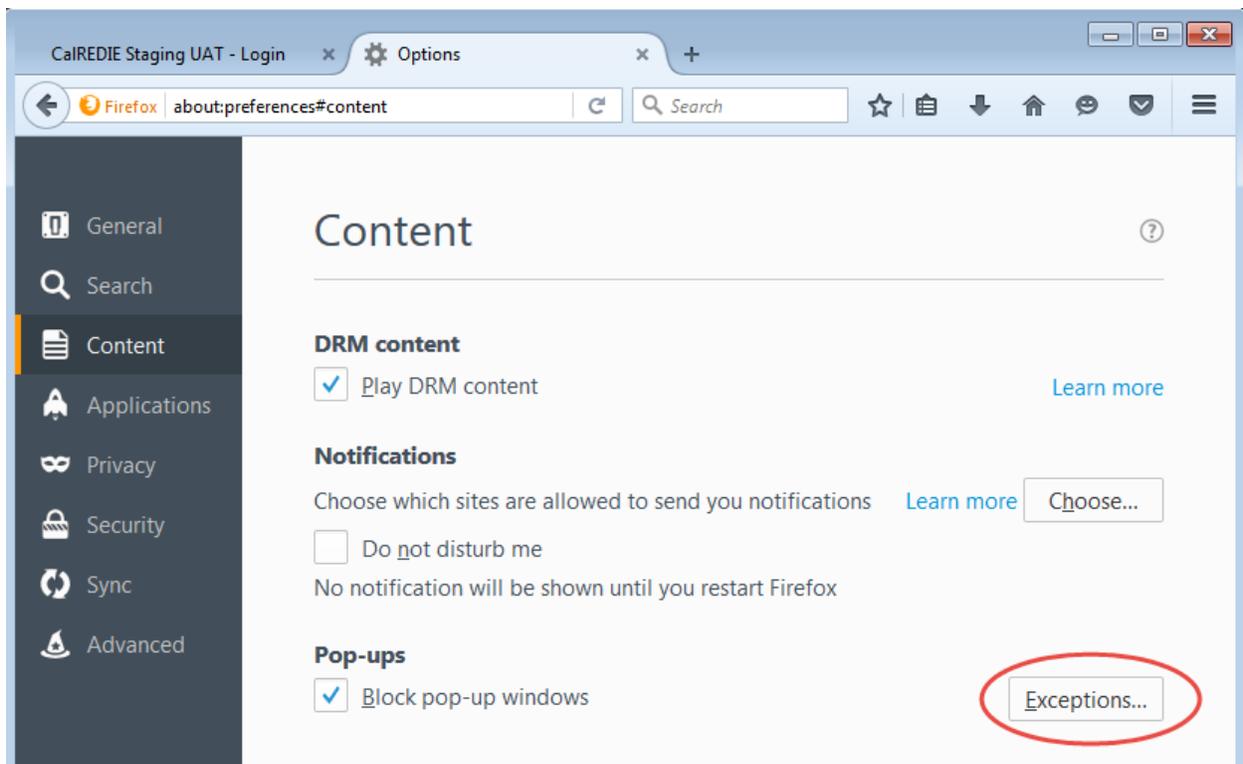


Mozilla Firefox Instructions:

- Go to **1.Open Menu > 2.Options > 3.Content**



- Click on **“Exceptions”**



- Type <https://calredie.cdph.ca.gov> into the “Address of Website” field, then click the ‘Allow’ button, and the ‘Save Changes’ button to close out of the Allowed Sites – Pop-ups window.

