

Performance Management, Quality Improvement, And Accreditation Summit

Tuesday, May 1, 2012

The California Endowment
1000 North Alameda Street
Los Angeles, CA 90012

Agenda

(All events in the Redwood Room unless otherwise noted)

9:00 a.m. **REGISTRATION**

10:00 a.m. **WELCOME AND OPENING PRESENTATION: QUALITY IMPROVEMENT,
PERFORMANCE MANAGEMENT & ACCREDITATION**

Ron Chapman, MD, MPH

Director and State Health Officer, California Department of Public Health

10:45 a.m. **PUBLIC HEALTH ACCREDITATION: IMPLICATIONS FOR PUBLIC HEALTH
DEPARTMENTS IN CALIFORNIA**

Alonzo L. Plough, PhD, MPH

Member of Board of Directors, Public Health Accreditation Board

*Director of Emergency Preparedness and Response Program, Los Angeles County
Department of Public Health*

11:30 a.m. **LUNCH**

12:40 p.m. **PANEL ON ACCREDITATION, PERFORMANCE MANAGEMENT AND
QUALITY IMPROVEMENT**

Craig Thomas, PhD, Division Director

*Division of Public Health Performance Improvement, Office for State, Tribal, Local
and Territorial Support, Centers for Disease Control and Prevention*

Tamara Bannan, MPH, Performance Improvement Manager

County of San Diego Health and Human Services Agency

Jeffrey D. Gunzenhauser, MD, MPH, Medical Director

Los Angeles County Department of Public Health

Krista Hanni, MS, PhD, Planning, Evaluation, and Policy Manager

Monterey County Health Department

Pooja Verma, MPH, Program Analyst, Accreditation & Quality Improvement

*Public Health Infrastructure and Systems, National Association of County and
City Health Officials*

2:10 p.m. **BREAK**

2:20 p.m. **PERFORMANCE MANAGEMENT/QUALITY IMPROVEMENT TRAINING SESSIONS**

Session 1: Overview of Performance Management (Redwood Room)

*Pooja Verma, MPH, Program Analyst, Accreditation & Quality Improvement
Public Health Infrastructure and Systems, National Association of County and
City Health Officials*

Session 2: Continuous Quality Improvement Tool Demonstration and Exercise (Big Sur Room)

*Pam Sakamoto, BSN, PHN, Senior Public Health Nurse
Cynthia Coutee, Office Assistant III
Solano County Health & Social Services*

3:20 p.m. **BREAK**

3:30 p.m. **PERFORMANCE MANAGEMENT/QUALITY IMPROVEMENT TRAINING SESSIONS**

Session 3: How we set up (or will set up) our Department Continuous Quality Improvement Program (Redwood Room)

*Emily Peach, MPH, CHES, Performance Improvement Manager
Los Angeles County Department of Public Health*

*Michael Stacey, MD, Chief Medical Officer/Deputy Health Officer
Jayleen M. Richards, MPA, HAS, Public Health Administrator
Solano County Health & Social Services*

*Patricia Zerounian, MPP, Management Analyst II
Planning, Evaluation and Policy Unit, Monterey County Health Department*

Session 4: County Examples of Advanced PM/QI Tools and Lean Six Sigma Implementation (Big Sur Room)

*Heather Readhead, MD, MPH, Preventive Medicine Resident
Julia Heinzerling, MPH, Policy and Advocacy Specialist
Los Angeles County Department of Public Health*

*Jackie Werth, MPA, CLSSGB, PMP, Special Projects Coordinator
Office of Business Intelligence, County of San Diego Health and Human
Services Agency*

4:30 p.m. **DISCUSSION ON FOLLOW-UP ACTIVITIES**

5:00 p.m. **ADJOURN**

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