



KAREN L. SMITH, MD, MPH
Director and State Public Health Officer

State of California—Health and Human Services Agency
California Department of Public Health



EDMUND G. BROWN JR.
Governor

November 16, 2015

AFL 15-19

TO: All Facilities

SUBJECT: Post Survey Satisfaction Electronic Evaluation (e-Evaluation)

All Facilities Letter (AFL) Summary

This AFL is to notify all facilities that the California Department of Public Health (CDPH) is replacing the current Post Survey Satisfaction Evaluation form with an electronic evaluation via SurveyMonkey.

The Post Survey Satisfaction e-Evaluation replaces the current hard copy Post Survey Satisfaction Evaluations form (LC-Q1). CDPH encourages facilities to complete an evaluation, to help improve the survey process. Effective December 1, 2015, all Post Survey Satisfaction Evaluations must be submitted electronically.

The e-Evaluation can be found at the following link:

<https://www.surveymonkey.com/r/W6RLTLV>

Or at the following link, under the “For Health Care Providers” label:

<http://www.cdph.ca.gov/programs/LnC/Pages/LnC.aspx>

If you have questions regarding this matter, please contact your local district office.

Sincerely

Original signed by Jean Iacino

Jean Iacino
Deputy Director

