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Director

State of California—Health and Human Services Agency  
**Department of Health Services**



ARNOLD SCHWARZENEGGER  
Governor

January 20, 2005

AFL 05-01

TO: ALL FACILITIES LICENSED BY THE DEPARTMENT OF HEALTH SERVICES (DHS) LICENSING AND CERTIFICATION PROGRAM (L&C) UNDER CALIFORNIA HEALTH AND SAFETY (H&S) CODE SECTIONS

SUBJECT: PAYERS BILL OF RIGHTS  
SENATE BILL (SB) 1627 (CHAPTER 582, STATUTES OF 2004)

Amended Sections 124425, 124760, 124765, 127755, 127928, 128040, 128205, 128215, 128235, 128260, and 128330, add Sections 128385, and to add Article II (commencing with Sections 1339.50) to Chapter 2 of Division 2 of, the Health and Safety Code, relating to health care.

Implementation of this bill gives provisions to State Department of Health Services to investigate complaints regarding "Payers Bill of Rights" specifically the charge description master. The bills states that a claimant alleging violation of the bill provisions shall file such claim with State Department of Health Services.

You may obtain a copy of SB 1627 under the 2003-2004 legislative session on the following website: [www.leginfo.ca.gov/bilinfo.htm](http://www.leginfo.ca.gov/bilinfo.htm).

If you have any questions concerning Senate Bill 1627, please contact Ruth I. Jacobs Central Licensing and Field Policy Section at (916) 552-8650 or [Rjacobs@dhs.ca.gov](mailto:Rjacobs@dhs.ca.gov)

Sincerely,

Ruth I. Jacobs, R.N.  
Field Support Branch  
Licensing and Certification Program



Do your part to help California save energy. To learn more about saving energy, visit the following web site: [www.consumerenergycenter.org/flex/index.html](http://www.consumerenergycenter.org/flex/index.html)