

[INSERT YEAR] STATEWIDE MEDICAL AND HEALTH EXERCISE

HOSPITAL OBJECTIVES

**How To Use This Document:** *The purpose of this document is to provide sample objectives   
and capabilities for exercise planners to select from in designing their Statewide Medical and Health Exercise (SWMHE). These capabilities and their supporting objectives were identified based on the Multi-Year Training and Exercise Plan developed by the California Department of Public Health (CDPH).* [*To access this document, please visit http://www.californiamedicalhealthexercise.com*](http://www.californiamedicalhealthexercise.com/).

*To use this document, insert your agency/organization’s name in the bracketed text in the header that reads “INSERT NAME OF AGENCY/ORGANIZATION HERE.” Review the suggested capabilities and objectives and* ***consider them as options to create an Exercise Plan that is customized to the unique characteristics of your organization******and community****. Select and modify as needed. According to the Federal Emergency Management Agency (FEMA),* ***ten or fewer objectives are recommended for a functional exercise****.*

## APPLICABLE CAPABILITIES

* Health Care Preparedness and Response Capability 1: Foundation for Health Care and Medical Readiness

Goal of Capability 1: The community has a sustainable Health Care Coalition – comprised of members with strong relationships – that can identify hazards and risks and prioritize and address gaps through planning, training, exercising, and acquiring resources.

* Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination

Goal for Capability 2: Health care organizations, Health Care Coalitions, and their jurisdictions collaborate to share and analyze information, manage resources, and coordinate strategies to deliver acute medical care to all populations during emergencies and planned events. Simultaneous response and recovery operations result in a return to normal or improved operations.

* Health Care Preparedness and Response Capability 4: Medical Surge

Goal for Capability 4: Health care organizations – including hospitals, emergency medical services (EMS), and out of hospital providers – deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The Health Care Coalition coordinates information and all available resources for its members to maintain conventional surge response. When an emergency overwhelms the Health Care Coalition’s collective resources, the Health Care Coalition facilitates the health care system’s transition to contingency and crisis surge response and its return to conventional standards of care.

# PROPOSED OBJECTIVES

## OBJECTIVE ONE

Alert and notify Hospital Command Center (HCC) responders and key service line staff and physicians within [insert timeframe]. *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* Utilize and test redundant communication systems [insert specific system to test, such as radio, email, mass notification software, etc.] to notify internal staff and HCC responders of the incident within [insert timeframe]
* Make appropriate notifications to staff (email, overhead page, etc.) and [insert agency/organization partners] within [insert timeframe]

## OBJECTIVE TWO

Activate and staff the Incident Command System (ICS) and HCC within [insert timeframe]. *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* The Incident Commander will establish the command structure and setup ICS / Hospital Incident Command System (HICS) within 30 minutes of initial incident notification
* Alert all staff of HCC activation and relevant points of contact within the HCC staff via [insert appropriate notification vehicle, such as email, text, or other internal notification system] within [insert timeframe]

## OBJECTIVE THREE

Develop an Incident Action Plan (IAP) and conduct [number of] associated meetings (e.g., incident briefing) within the first operational period. *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* Include operational objectives for demobilization/recovery in each operational period
* Review organizational ability to provide medical and pharmaceutical care and information to members and non-members
* Disseminate the approved IAP, to include the sharing of IAP information in incident briefings and dissemination of the IAP with [insert other programs within your jurisdiction/agency/organization]
* Report and document the incident by completing and submitting required forms, situation reports, documentation, and follow-up notations to [insert relevant partner agencies/organizations] within [insert timeframe] of the end of each operational period

## OBJECTIVE FOUR

Implement internal [insert communications strategies such as page, email, or intercom announcement] within [insert timeframe] for information and incident sharing within the hospital, between [XYZ Location, e.g., Labor Pool, HCC] and [XYZ Location, e.g., Triage Area, Pharmacy][[1]](#footnote-1). *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* Utilize communications as an opportunity to update contact lists and directories in current facility emergency operations plans and procedures. Compile and submit a list of updated contact information to the [e.g., Incident Commander] by the end of the exercise
* Complete and use [insert specific form/medium, e.g., HICS 213 General Message Form] to document all messages between the Triage and/or Treatment Area and the HCC
* Establish a secure radio channel and review proper radio etiquette within [insert timeframe] of HCC activation with all those assigned a radio

## OBJECTIVE FIVE

Initiate communication strategies [such as page, email. etc.] within [insert timeframe] between HCCs and the [local operational area / Department Operations Center (DOC) / Emergency Operations Center (EOC)][[2]](#footnote-2). *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* Issue, receive, and confirm incident information and messages
* Include at least one redundant system (e.g., satellite phones, 800 MHhz radios, WebEOC, HAM radio)[[3]](#footnote-3)
* Participate in the Joint Information Center (JIC), if established, through regular status updates, email, or an in-person designated representative

## OBJECTIVE SIX

[Insert XYZ position, e.g., Medical Care Branch Director] will document the dispositions of victims through the continuum of care for the entire exercise timeframe, utilizing the appropriate [Insert Patient Tracking Form to be used]. *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* Include on [insert applicable forms] the locations of victims/patients evacuated to alternative care sites or other areas
* Ensure that all Health Insurance Portability and Accountability Act (HIPAA) regulatory/confidentiality requirements are being met with all documentation used by assigning [insert an individual role] to review forms for compliance
* Track patients from entry into the healthcare system through discharge during the exercise timeframe

## OBJECTIVE SEVEN

Assess and report hospital situation status and capability to provide care to [insert agency] within [insert timeframe]. *Health Care Preparedness and Response Capability 2: Health Care and Medical Response and Recovery Coordination*

Sample Task(s):

* Provide information on the bed status / bed capacity consistently, every [insert timeframe], to the [local operational area / DOC / EOC]
* Actively track available aggregate patient tracking data from emergency medical services (EMS), other healthcare organizations, and emergency management to determine the common operating picture for the operational area

## OBJECTIVE EIGHT

Activate and implement [name of specific] surge / mass casualty incident plan within [insert timeframe] and deliver timely and efficient care.  *Health Care Preparedness and Response Capability 4: Medical Surge*

Sample Task(s):

* Examine current capability and develop further strategies to increase and expand surge capacity
* Identify resource constraints limiting surge capacity; describe strategies to increase resources
* Identify patients with access and/or functional needs; describe strategies to address those needs
* Assess resource requirements during each operational period based on the evolving situation and coordinate with [insert relevant response partners] to obtain necessary resources during surge operations[[4]](#footnote-4)

## OBJECTIVE NINE

[Insert specific position, e.g., Logistics Section Chief] will send at least one resource request through the Medical and Health Operational Area Coordinator (MHOAC), and will communicate resource needs with Health Care Coalition partners to identify available assistance*. Health Care Preparedness and Response Capability 1: Foundation for Health Care and Medical Readiness*

Sample Task(s):

* Confirm communication and data interoperability for healthcare coalition partners
* Provide emergency management and ICS expertise and assistance to Health Care Coalition partners in their response
* Activate plans and mutual aid agreements to obtain, share and/or return Health Care Coalition resources as appropriate, going through the proper resource request and resource demobilization procedures [e.g., through the local Medical Alert Center (MAC) and/or MHOAC]

## OBJECTIVE TEN

Plan for the activation of mental and behavioral health services for all staff members and patients as part of incident response and recovery planning.[[5]](#footnote-5) *Health Care Preparedness and Response Capability 1: Foundation for Health Care and Medical Readiness*

Sample Task(s):

* Coordinate with the MHOAC and local responding agencies to determine the need for additional behavioral and mental health services, partners, and volunteers to provide an appropriate level of care to staff, patients, and family members

1. . Joint Commission EM 03.01.03 EP 7 [↑](#footnote-ref-1)
2. . Joint Commission EM.03.01.03 EP 7 [↑](#footnote-ref-2)
3. . Joint Commission EM.02.02.01 EP 14 [↑](#footnote-ref-3)
4. . Joint Commission EM.02.02.03 EP 6 [↑](#footnote-ref-4)
5. . Joint Commission EP.02.02.11 EP 6 [↑](#footnote-ref-5)