

How to Get a Ride to the Doctor, Dentist, or Pharmacy

Did you Know? Free Transport to Medical Appointments is Available!

Medi-Cal members with full scope eligibility may be eligible for free transportation to and from medical appointments, which includes: Medical appointments (including family planning), mental health, and substance use disorder services; Dental appointments; Picking up prescriptions; and Picking up medical supplies and equipment. Most rides must be scheduled one week in advance. This service is NOT for hospital emergency room visits.

If You Have Medi-Cal Only Coverage



- Contact the Medi-Cal transport company in your area.
- To see a full list of companies, visit the [section for approved NMT Providers on the Department of Healthcare Services website.](#)

If You Have Medi-Cal + Medi-Cal Managed HealthCare Plan Coverage



- Contact your Managed Health Care Plan Customer Service Number.

To arrange transport always be prepared with:

- Name of patient, Medi-Cal card number, date of birth
- Telephone number
- Address of pick up and address of medical appointment
- Day and time of appointment
- Special request: ask driver to notify you upon arrival
- Be ready for pickup up to one hour in advance!
- Record the confirmation number once the ride is scheduled!