Kaiser Permanente currently does not accept co-payment assistance cards issued by drug manufacturers. As a Kaiser member you must follow the steps below to receive assistance with the cost of your PrEP medication.

**Pay out-of-pocket**

To McKesson

When going to the pharmacy to pick-up your PrEP medication you must pay the copayment obligation out-of-pocket.

**Submit claim for reimbursement**

Meeting the threshold

Until you have met the $4,800 annual threshold you will submit a request to be reimbursed to McKesson (Gilead’s contractor). Call McKesson for more information at 877.505.6986.

**Submit claim for reimbursement**

To Magellan Rx

Once you have met the $4,800 annual threshold you will submit a manual claim form with proof that the threshold has been met, to Magellan Rx. Once they have substantiated that the threshold has been met you should not have to pay out-of-pocket at the pharmacy for the remainder of the calendar year. Make sure you present your Magellan Rx card at the time of service to prevent being charged.

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**Things to know**

- Gilead’s reimbursement request form is not available online. You will need to call McKesson at 877.505.6986 to request the form be sent to you.
- The estimated length of time to be reimbursed by Gilead/McKesson is 9-15 business days.
- Once you’ve exhausted the $4,800 copayment allowance from Gilead, provide proof to Magellan Rx right away, this way when returning to the pharmacy, Magellan has already taken the necessary steps to ensure you will not be charged at the time of service. Acceptable forms of proof include: bank deposits showing Gilead reimbursement totaling $4,800, copies of checks from Gilead totaling $4,800 or an invoice/statement from Gilead showing zero benefit left on copay card or that $4,800 was paid.
- The PrEP-AP/Magellan Rx claim form at Magellan Rx’s webpage can be found on:
  - https://www.cdph.ca.gov/Programs/CID/DOA/Pages/OAadap.aspx