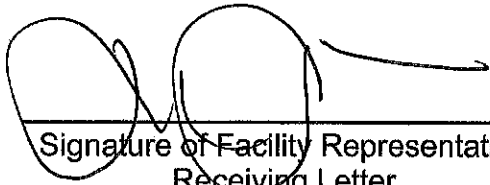


Arbor Post Acute
Page 3
September 25, 2024



Signature of Facility Representative
Receiving Letter

Jessica Johnson

Complete, Printed Name of Facility
Representative Receiving Letter

10/2/24

Date Letter Returned With
Plan of Correction

Note: Sign, date, and return this letter with the Plan of Correction

California Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA230000255	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/01/2023
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NAME OF PROVIDER OR SUPPLIER ARBOR POST ACUTE	STREET ADDRESS, CITY, STATE, ZIP CODE 1200 SPRINGFIELD DRIVE CHICO, CA 95928
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>The following reflects the findings of the California Department of Public Health during a staffing audit visit for 24 randomly selected days from 03/31/2022 to 06/30/2022.</p> <p>Representing the Department: J.M., Associate Governmental Program Analyst.</p> <p>Welfare and Institutions (W&I) Code section 14126.022 sets forth the Department's authority to conduct audits of direct caregiver nursing services provided to residents of skilled nursing facilities, and to establish procedures for conducting such audits through All Facility Letters (AFLs). <http://leginfo.legislature.ca.gov/faces/codes_displaySection.xhtml?sectionNum=14126.022.&lawCode=WIC></p> <p>AFL 21-11, setting forth the audit process and guidelines for facilities is available through the following link: <https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-11.aspx></p> <p>Health and Safety Code (HSC) 1337-1338.5, sets forth the requirements for Certified Nurse Assistants is available through the following link: <https://leginfo.legislature.ca.gov/faces/codes_displayText.xhtml?division=2.&chapter=2.&lawCode=HSC&article=9></p> <p>W&I section 14126.022 requires the Department to assess an administrative penalty to a SNF if the Department determines that the SNF fails to meet the DHPPD requirements pursuant to HSC sections 1276.5 or 1276.65. The Department shall assess an administrative penalty to any facility that fails to meet the applicable standard</p>	A 000		

Licensing and Certification Division
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6989

XRZK11

If continuation sheet 1 of 5

Administrator

10/2/24

California Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA230000255	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/01/2023																																																																											
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A 000	<p>Continued From page 1</p> <p>for staffing requirements on any given day. The applicable standard is 3.5 DHPPD and 2.4 DHPPD (CNA), unless an approved Workforce Shortage or Patient Needs Waiver is granted.</p> <p>The statute was not met as evidenced by the following findings:</p> <p>Final Audit Result:</p> <p>Total Distinct Non-Compliant Day(s) = 6</p> <table> <tr> <td>Date</td> <td>3.5</td> <td>2.4</td> </tr> <tr> <td>04/05/2022</td> <td>3.88</td> <td>2.45</td> </tr> <tr> <td>04/11/2022</td> <td>*3.43*</td> <td>*2.05*</td> </tr> <tr> <td>04/12/2022</td> <td>3.85</td> <td>2.45</td> </tr> <tr> <td>04/24/2022</td> <td>3.53</td> <td>*2.31*</td> </tr> <tr> <td>04/25/2022</td> <td>3.74</td> <td>*2.24*</td> </tr> <tr> <td>04/26/2022</td> <td>3.70</td> <td>2.48</td> </tr> <tr> <td>05/08/2022</td> <td>3.70</td> <td>2.43</td> </tr> <tr> <td>05/12/2022</td> <td>3.96</td> <td>2.57</td> </tr> <tr> <td>05/13/2022</td> <td>3.90</td> <td>2.47</td> </tr> <tr> <td>05/14/2022</td> <td>3.63</td> <td>2.48</td> </tr> <tr> <td>05/15/2022</td> <td>3.57</td> <td>*2.36*</td> </tr> <tr> <td>05/17/2022</td> <td>4.11</td> <td>2.57</td> </tr> <tr> <td>05/18/2022</td> <td>4.15</td> <td>2.61</td> </tr> <tr> <td>05/24/2022</td> <td>4.19</td> <td>2.76</td> </tr> <tr> <td>05/27/2022</td> <td>3.93</td> <td>2.59</td> </tr> <tr> <td>05/28/2022</td> <td>3.50</td> <td>*2.27*</td> </tr> <tr> <td>05/30/2022</td> <td>3.67</td> <td>2.45</td> </tr> <tr> <td>06/01/2022</td> <td>3.91</td> <td>2.42</td> </tr> <tr> <td>06/03/2022</td> <td>3.98</td> <td>2.50</td> </tr> <tr> <td>06/06/2022</td> <td>4.06</td> <td>2.64</td> </tr> <tr> <td>06/10/2022</td> <td>*3.46*</td> <td>*2.15*</td> </tr> <tr> <td>06/21/2022</td> <td>4.00</td> <td>2.75</td> </tr> <tr> <td>06/24/2022</td> <td>4.27</td> <td>2.89</td> </tr> <tr> <td>06/27/2022</td> <td>4.01</td> <td>2.42</td> </tr> </table> <p>*x.xx* = non-compliant date</p>	Date	3.5	2.4	04/05/2022	3.88	2.45	04/11/2022	*3.43*	*2.05*	04/12/2022	3.85	2.45	04/24/2022	3.53	*2.31*	04/25/2022	3.74	*2.24*	04/26/2022	3.70	2.48	05/08/2022	3.70	2.43	05/12/2022	3.96	2.57	05/13/2022	3.90	2.47	05/14/2022	3.63	2.48	05/15/2022	3.57	*2.36*	05/17/2022	4.11	2.57	05/18/2022	4.15	2.61	05/24/2022	4.19	2.76	05/27/2022	3.93	2.59	05/28/2022	3.50	*2.27*	05/30/2022	3.67	2.45	06/01/2022	3.91	2.42	06/03/2022	3.98	2.50	06/06/2022	4.06	2.64	06/10/2022	*3.46*	*2.15*	06/21/2022	4.00	2.75	06/24/2022	4.27	2.89	06/27/2022	4.01	2.42	A 000		
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California Department of Public Health

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A 200	Continued From page 3 Per HSC, section 1337.2 (g) " ...It shall be unlawful for any person not certified under this article to hold himself or herself out to be a certified nurse assistant. " CDPH found staff with lapsed, suspended, expired, or revoked certification(s) and/or nurse assistants in training without active certification(s). This necessitated excluding all CNA service hours for such employees. Payroll records were incomplete, illegible or inaccurate. Time spent providing nursing services could not be verified. Failure to provide the information has resulted in the exclusion of all service hours for such employees. Facility failed to replace staff that did not work as scheduled, and/or did not schedule to meet the minimum staffing requirements.	A 200			
A 205	HSC 1276.65(c)(1)(C) SAS - 2.4 Standard (C) Skilled nursing facilities shall have a minimum of 2.4 hours per patient day for certified nurse assistants in order to meet the requirements in subparagraph (B). This Statute is not met as evidenced by: Facility Failed to meet 2.4 Direct Care Service Hours Per Patient Day (DHPPD) performed by certified nurse assistants, pursuant to HSC 1276.65(c)(1)(C) for 6 out of 24 days. The statute was not met as evidenced by the following findings:	A 205			

California Department of Public Health

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A 205	<p>Continued From page 4</p> <p>The total number of actual direct care nursing hours performed by direct caregivers per patient day divided by the average census during the patient day failed to meet DHPPD Staffing Standard(s).</p> <p>Review of Form 280A (Facility: Nurse Assistant Training Program Notice) states " Hire CNA Only, " therefore, the nurse assistant(s) do not count towards the 3.5 DHPPD per HSC, section 1337.1(b)(6).</p> <p>Per HSC, section 1337.2 (g) " ...It shall be unlawful for any person not certified under this article to hold himself or herself out to be a certified nurse assistant. " CDPH found staff with lapsed, suspended, expired, or revoked certification(s) and/or nurse assistants in training without active certification(s). This necessitated excluding all CNA service hours for such employees.</p> <p>Payroll records were incomplete, illegible or inaccurate. Time spent providing nursing services could not be verified. Failure to provide the information has resulted in the exclusion of all service hours for such employees.</p> <p>Facility failed to replace staff that did not work as scheduled, and/or did not schedule to meet the minimum staffing requirements.</p>	A 205		



TOMÁS J. ARAGÓN, MD, DRPH
Director and State Public Health Officer

State of California—Health and Human Services Agency
California Department of Public Health



GAVIN NEWSOM
Governor

**Notice of Intent to Issue an Administrative Penalty
And Notice to Correct a Violation**

The Director of the California Department of Public Health, through the Deputy Director of the Center for Health Care Quality, Licensing and Certification Program, has reasonable cause to determine that an alleged violation of the California Health and Safety Code §1276.5 or 1276.65 has occurred, which will result in the issuance of an Administrative Penalty.

SECTIONS VIOLATED

- HSC §1276.5 3.2 DHPPD
 or
- HSC §1276.65 3.5 DHPPD and/or 2.4 CNA DHPPD

Action to correct this violation(s) must commence immediately and be addressed in the facility Plan of Correction (POC).

This notice issued to **Arbor Post Acute** on **09/25/2024**.

By: Debra Gonzales
Section Chief, Staffing Audits Section

Jack Smith for
Debra Gonzales
Digitally signed by Jack
Smith for Debra Gonzales
Date: 2024.09.25 07:57:51
-07'00'
Signature

I acknowledge receipt of this Notice

October 2nd, 2024

Month/Day/Year

By: Jessica Johnson
Designee name Signature

