

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/04/2022  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  056436	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  C 11/02/2022
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NAME OF PROVIDER OR SUPPLIER  MEDICAL CENTER CONVALESCENT HOSPITAL	STREET ADDRESS, CITY, STATE, ZIP CODE 467 E GILBERT ST SAN BERNARDINO, CA 92404
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	INITIAL COMMENTS  The following reflects the findings of the California Department of Public Health during an abbreviated standard survey.  Complaint Intake Number: CA00762723  Representing the California Department of Public Health:  Surveyor ID: 37837  The inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility.  One deficiency was issued for the complaint number CA00762723	F 000		
F 678 SS=D	Cardio-Pulmonary Resuscitation (CPR) CFR(s): 483.24(a)(3)  §483.24(a)(3) Personnel provide basic life support, including CPR, to a resident requiring such emergency care prior to the arrival of emergency medical personnel and subject to related physician orders and the resident's advance directives. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review, the facility failed to follow their policy and procedure when the Emergency Crash Cart (wheeled container carrying emergency medical equipment and supplies) did not include a Cardiopulmonary Resuscitation board [used to provide support when performing CPR (lifesaving technique)] and the Crash Cart monitoring log was not completed daily.	F 678	HFES  11/14/22  How corrective action will be accomplished for those residents found to have been affected by the deficient practice.  -The DON/Designee, ensured all items were made available in the crash cart and a crash cart monitoring log was completed immediately upon identification CPR board was made available.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 678	<p>Continued From page 1</p> <p>This failure had the potential to result in harm by delaying treatment and necessary care in a medical emergency.</p> <p>Findings:</p> <p>During a review of the facility document titled, Daily Crash Cart Monitoring log (DCCM), the DCCM log indicated:</p> <p>1. From January 11, 2022, to January 31, 2022, the emergency crash cart was missing the CPR board,</p> <p>2. From February 1, 2022, to February 8, 2022, the emergency crash cart was missing the CPR board.</p> <p>3. On February 2, 3, 4, and 7, 2022, the DCCM log was not completed to ensure the emergency crash cart was ready for use.</p> <p>During a concurrent observation and interview of the Emergency Crash Cart on February 8, 2022, at 1:59 PM, with Licensed Vocational Nurse (LVN 1), LVN 1 stated, The CPR board was missing and has not been ordered.</p> <p>During a concurrent interview and record review of the facility document titled, Daily Crash Cart Monitoring (DCCM) log dated February 2022, on February 8, 2022, at 1:59 PM, with LVN 1, she stated, "Staff are to check the crash cart daily and the crash cart was not checked daily. "</p> <p>During an interview and concurrent record review with the Director of Staff Development (DSD), on February 8, 2022, at 2:08 PM, the DSD stated the</p>	F 678	<p>How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken</p> <p>-All residents were checked by the DON/DSD and no resident was identified having emergency medical care.</p> <p>What measures will be put in place or what systemic changes the facility will make to ensure that the deficient practice does not recur.</p> <p>-Don conducted an in service with licensed nurses regarding the policy and procedure of the Emergency Crash Cart Equipment and Checking daily monitoring log to ensure completeness to avoid delay on treatment and necessary care in medical emergencies on 7/7/2022,7/8/2022.</p>		

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F 678	<p>Continued From page 2</p> <p>CPR board was missing and the DCCM logs did not indicate that the CPR board was ordered. The DSD further stated, the DCCM log was not completed every day. "They are to document every day to ensure the supplies are there in case of an emergency. "</p> <p>During an interview with the Director of Nursing (DON), on February 8, 2022, at 2:45 PM, the DON stated, the emergency crash cart should have a CPR board. "We have to use the cardiac board. " The DON further stated the Daily Crash Cart Monitoring log has to be completed daily. "They should have signed the log. They have to sign it. They 're checking it is a must and priority for a code stat (Immediately). It has to be brought to my attention. "</p> <p>The facility's policy and procedure titled "Emergency Crash Cart/Equipment" dated October 2012, indicated, "It is the policy of this facility to provide [AM3] [MJ4] equipment necessary like the crash cart in case of an emergency. 1. The crash cart should include but not limited to having suction machine, portable oxygen tank, ambu-bag, CPR board ...and other minor medical items necessary in the performance of the emergency treatment of a resident...4. The Licensed Nurse is responsible for checking the crash cart daily to ensure readiness for use at all times. The Licensed Nurse will replace any items missing or expired as needed and fill out log list daily..."</p>	F 678	<p>-DON/Designee monitoring of emergency crash cart equipment completeness, and daily monitoring log for signatures daily x 30 days, weekly x 4 weeks, Bi-weekly x 30 days.</p> <p>How the facility plans to monitor its performance to make sure solutions are sustained.</p> <p>-DON/Designee will be responsible to implement this plan of correction.</p> <p>-DON/Designee will bring to the QAPI committee findings of the audit and QAPI committee will make suggestions or changes as indicated to ensure compliance.</p> <p>Date of corrective action will be completed. 11/14/2022</p>		