California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING CA080000094 03/09/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **675 E BRADLEY BRADLEY COURT** EL CAJON, CA 92021 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 000 **Initial Comments** A 000 This document will serve as a credible allegation of our intent to correct the deficient practice identified. Preparation and/or The following reflects the findings of the California execution of this Plan of Correction does not Department of Public Health during a staffing constitute admission or agreement, by the audit visit for 24 randomly selected days from provider, of the truth of the facts alleged or 07/01/2019 to 09/30/2019. conclusions set forth on the Statement of Deficiencies. This Plan of Correction is prepared and/or executed solely because required by Representing the Department: K.D., Associate the provisions of Health and Safety Code Governmental Program Analyst. Section 1280 and 42 C.F.R. 405.1907 Welfare and Institutions (W&I) Code section 14126.022 sets forth the Department's authority to conduct audits of direct caregiver nursing services provided to residents of skilled nursing facilities, and to establish procedures for conducting such audits through All Facility Letters <a href="http://leginfo.legislature.ca.gov/faces/codes\_dis-">http://leginfo.legislature.ca.gov/faces/codes\_dis-</a> playSection.xhtml?sectionNum=14126.022.&law Code=WIC> AFL 19-16, setting forth the audit process and guidelines for facilities is available through the following link: <a href="https://www.cdph.ca.gov/Programs/CHCQ/LCP/">https://www.cdph.ca.gov/Programs/CHCQ/LCP/</a> CDPH%20Document%20Library/AFL-19-16.pdf> Health and Safety Code (HSC) 1337-1338.5, sets forth the requirements for Certified Nurse Assistants is available through the following link: <a href="https://leginfo.legislature.ca.gov/faces/codes\_dis">https://leginfo.legislature.ca.gov/faces/codes\_dis</a> playText.xhtml?division=2.&chapter=2.&lawCode =HSC&article=9> W&I section 14126.022 requires the Department to assess an administrative penalty to a SNF if the Department determines that the SNF fails to meet the DHPPD requirements pursuant to HSC sections 1276.5 or 1276.65. The Department shall assess an Administrative penalty to any facility that fails to meet the applicable standard Licensing and Certification Division TITLE (XB) DATE

ake Schlottman

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Administrator

2/4/2022

STATE FORM

California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_\_ B. WING. CA080000094 03/09/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **675 E BRADLEY BRADLEY COURT** EL CAJON, CA 92021 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) A 000 Continued From page 1 A 000 for staffing requirements on any given day. The applicable standard is 3.5 DHPPD and 2.4 DHPPD (CNA), unless an approved Workforce Shortage or Patient Needs Waiver is granted. Final Audit Result: Total Distinct Non-Compliant Dav(s) = 2 A 200 A200 HSC 1276.65(c)(1)(B) 2/4/2022 A 200 HSC 1276.65(c)(1)(B) SAS - 3.5 Standard A. The Administrator provided an in-service to (B) Effective July 1, 2018, skilled nursing the Director of Nursing (DON), Director of Staff facilities, except those skilled nursing facilities Development (DSD), Staffing Coordinator and that are a distinct part of a general acute care Payroll Coordinator on the staffing requirements facility or a state-owned hospital or of providing 3.5 direct care service hours per patient day (DHPPD) and 2.4 direct care service developmental center, shall have a minimum hours per patient day (DHPPD), performed by number of direct care services hours of 3.5 per certified nursing assistants. In-service conducted patient day, except as set forth in Section 1276.9. on 2/4/2022, B. The Staffing Coordinator will schedule staff based on the staffing requirements. The 3.5 DHPPD staffing requirement, of which 2.4 hours per patient day must be performed by certified This Statute is not met as evidenced by: nursing assistants. The Staffing Coordinator will Facility failed to meet 3.5 direct care service Initiate the required Census and Direct Care hours per patient day (DHPPD), pursuant to HSC Service Hours Per Patient Day (DHPPD) (CDPH Form 612) and Nursing Staffing Assignment and 1276.65(c)(1)(B) for 1 of 24 days. Sign-in Sheet (DHPPD Salaried/Dual Role/Nurse Assistant) (CDPH Form 530) daily to document The statute was not met as evidenced by the DHPPD. following findings: The DSD and Staffing Coordinator will schedule and replace staff as needed to meet the The total number of actual nursing hours minimum requirements of staff. The DON will performed by direct caregivers per patient day ensure the facility schedules staff and replaces divided by the average census during the patient staff as needed to meet the minimum day failed to meet 3.5 Nursing Hours per Patient requirements of staffing. Day (NHPPD) per AFL 19-16, Section 1(A). Continued on page 3. Facility failed to replace staff that did not work as scheduled, and/or did not schedule to meet the minimum staffing requirements. Review of the documentation provided for audited

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California Department of Public Health (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING CA080000094 03/09/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **675 E BRADLEY BRADLEY COURT** EL CAJON, CA 92021 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) A 205 Continued from page 3. A 205 Continued From page 3 DATE 2.4 CNA DHPPD B. The Staffing Coordinator will schedule staff 08/11/2019 2.39 based on the staffing requirements. The 3.5 DHPPD staffing requirement, of which 2.4 hours per patient day must be performed by certified nursing assistants. The Staffing Coordinator will initiate the required Census and Direct Care Service Hours Per Patient Day (DHPPD) (CDPH Form 612) and Nursing Staffing Assignment and Sign-in Sheet (DHPPD Salaried/Dual Role/Nurse Assistant) (CDPH Form 530) daily to document DHPPD. The DSD and Staffing Coordinator will schedule and replace staff as needed to meet the minimum requirements of staff. The DON will ensure the facility schedules staff and replaces staff as needed to meet the minimum requirements of staffing. At the conclusion of each day the DON and/or designee will verify the information on the Census and Direct Care Service Hours Per Patient Day (CDPH Form 612) and the Nursing Staffing Assignment and Sign-In Sheet (CDPH Form 530) is complete, true and accurate by signing the forms. Payroll Coordinator and/or designee will complete weekly audits of the CDPH Form 530 and 612 to ensure the required documentation is legible, accurate and complete. Any irregularities will be identified and addressed, After the close of each pay period, the staffing hours will be scanned to the corporate office to ensure correct calculations by the staffing compliance department, Findings will be discussed at the facility Quality Assessment and Assurance (QA&A) committee meeting monthly and any necessary changes or action plans will be developed and implemented immediately. C. Date Certain; 2/07/2022