Callfornia Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING CA970000009 12/24/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3737 DON FELIPE DRIVE VIEW PARK CONVALESCENT CENTER LOS ANGELES, CA 90008 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 000 Initial Comments A 000 The following reflects the findings of the California Department of Public Health during a staffing audit visit for 24 randomly selected days from 10/01/2020 to 12/31/2020. Representing the Department: J.M., Associate Governmental Program Analyst. Welfare and Institutions (W&I) Code section 14126.022 sets forth the Department's authority to conduct audits of direct caregiver nursing services provided to residents of skilled nursing facilities, and to establish procedures for conducting such audits through All Facility Letters (AFLs). Corrective Action: http://leginfo.legislature.ca.gov/faces/codes-dis- playSection.xhtml?sectionNum=14126.022.&law Upon notification, administrator Code=WIC> in-serviced to director of staff developer, scheduler and payroll on 02/08/24 AFL 21-11, setting forth the audit process and 02/08/24 re: the daily applicable guidelines for facilities is available through the standard staffing requirements: 3.5 following link: DHPPD and 2.4 DHPPD (CNA) https://www.cdph.ca.gov/Programs/CHCQ/LCP/ including the minimum 2.4 hours Pages/AFL-21-11.aspx> per patient day for certified nurse assistance to meet requirements on Health and Safety Code (HSC) 1337-1338,5, sets the daily basis. forth the requirements for Certified Nurse Assistants is available through the following link: https://leginfo.legislature.ca.gov/faces/codes dis Identification of other play Text.xhtml?division=2.&chapter=2.&lawCode =HSC&article=9> Administrator and DSD reviewed form CDPH 612 and actual CNAs W&I section 14126.022 requires the Department and total direct service care hours to assess an administrative penalty to a SNF if for December 25, January 1, 6, &14 the Department determines that the SNF fails to to ensure facility met the minimum meet the DHPPD requirements pursuant to HSC staffing requirements. No further sections 1276.5 or 1276.65. The Department findings......... shall assess an administrative penalty to any facility that fails to meet the applicable standard Licensing and Certification Division

LABORATORY DIRECTORS OR PROVIDER SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE: FORM

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(X8) DATE

If continuation sheet 1 of 4

California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: ____ CA970000009 B. WING 12/24/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3737 DON FELIPE DRIVE VIEW PARK CONVALESCENT CENTER LOS ANGELES, CA 90008 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 000 Continued From page 1 A 000 02/08/24 Measure to prevent reoccurring. for staffing requirements on any given day. The applicable standard is 3.5 DHPPD and 2.4 Administrator provided in-service to DHPPD (CNA), unless an approved Workforce DSD, payroll, scheduler and Shortage, Patient Needs, or COVID-19 Waiver is licensed nurses on 02/08/24 re: granted. daily census and direct care service hours per patient day (DHPPD), The statute was not met as evidenced by the forms 612 & 530 and daily following findings: minimum staffing requirements 2.4 Final Audit Result: for CNA and 3.5 total direct care service hours per day; the Total Distinct Non-Compliant Day(s) = 18 importance of scheduling extra CNAs especially weekend and Date 3.5 2.4 replacing call offs to meet the 10/01/2020 *2.84* *1.89* minimum requirement. 10/02/2020 *3.13* *2.15* 10/03/2020 *3.06* *1.79* DSD will review daily nursing 10/04/2020 *2.89* *1.96* assignments including form CDPH 10/05/2020 *3,17* *1.99* 530 & 612 ensuring that facility 10/06/2020 *3.20* *2.07* meet the minimum requirements 10/10/2020 *3.07* *2.09* 3.5 DHPPD and 2.4 CNA DHPPD. 10/11/2020 *2.80* *1.95* *3,31* 10/13/2020 *2.00* Monitoring performance 10/14/2020 *3,09* *2.01* 10/15/2020 *3.13* *2.07* DSD will audit the daily nursing 10/16/2020 *3.43* *2.20* 10/17/2020 assignments & sign-in sheet(CDPH 3,52 *2.34* 10/18/2020 *3,28* *2.03* 530) and DHPPD (CDPH 612) and 10/19/2020 *3.30* *2.02* actual nursing hours to ensure that 10/20/2020 3.67 2.55 facility meets the required nursing 11/21/2020 3,71 2.52 hours on the daily basis. 11/22/2020 *3.16* *2.06* Findings will be corrected 11/23/2020 4.29 2.69 immediately and presented to QA 11/26/2020 3.76 2.62 monthly times ninety days to review 12/08/2020 3.89 2.54 and if further action needed. 12/14/2020 *3.48* *2,15* 12/21/2020 3.79 2.60 12/31/2020 *3.17* *2.12* "x.xx" = non-compliant date Licensing and Certification Division

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California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: ___ B. WING CA970000009 12/24/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **3737 DON FELIPE DRIVE** VIEW PARK CONVALESCENT CENTER LOS ANGELES, CA 90008 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) A 205 Continued From page 3 A 205 This Statute is not met as evidenced by: Facility Failed to meet 2.4 Direct Care Service Hours Per Patient Day (DHPPD) performed by certified nurse assistants, pursuant to HSC 1276.65(c)(1)(C) for 18 out of 24 days. Review of Form 280A (Facility: Nurse Assistant Training Program Notice) states "Hire CNA Only, " therefore, the nurse assistant(s) do not count towards the 3.5 DHPPD per HSC, section 1337.1(b)(6). The total number of actual direct care nursing hours performed by direct caregivers per patient day divided by the average census during the patient day failed to meet DHPPD Staffing Standard(s).

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