

California Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA020000115 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 09/19/2012 |
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| NAME OF PROVIDER OR SUPPLIER OAKLAND HEALTHCARE AND WELLNESS CE | STREET ADDRESS, CITY, STATE, ZIP CODE 3030 WEBSTER ST. OAKLAND, CA 94609 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------------|--|---------------------|--|--------------------------|
| A 000 | <p>Initial Comments</p> <p>The following reflects the findings of the California Department of Public Health during a staffing visit: Representing the Department: J.L., Associate Governmental Program Analyst.</p> <p>Welfare and Institutions Code Section 14126.022 is attached hereto and incorporated herein as 'Attachment A.'</p> <p>However, documentation requirements set forth in All Facilities Letter (AFL) 11-19 were not met. In the future, failure to properly complete the CDPH 530 or CDPH 612 forms (or facility equivalent) will result in a deficiency in addition to a finding of non-compliance with the 3.2 minimum NHPDD requirement for each day that proper documentation is not provided. The following documentation requirements were not met as evidenced by AFL 11-19:</p> <p>Section II. Guidelines, Sub-Section 6: Documentation Facilities will be expected to meet the following documentation requirements no later than 14 days from the date of this All Facilities Letter.</p> <p>(a) The facility shall either create an assignment sheet or use the attached "Nursing Staffing Assignment and Sign-In Sheet" (CDPH 530 and instructions) to record daily staffing assignments to document nursing hours worked by employees not captured in payroll records or employees who are primarily engaged in duties other than nursing services, including employees who perform nursing services beyond the hours required to carry out their job duties. The "assignment sheet" must be typed or printed legibly and be substantially similar to the attached CDPH 530 and instructions. The Director of Nursing (or</p> | A 000 | <p>A 029 What immediate measures and systemic changes will be put into place to ensure that the deficient practice does not recur.</p> <p>The following documentation requirements was instated immediately the form CDPH 530 and form CDPH 612. Administrator in serviced Staffing Director, Director of Nursing, and Director of Staff Development on completing forms accurately. Currently all employees are captured in payroll records. On a daily basis Staffing Director completes form CDPH 612 entering projected census and projected staffing hours for a 24 hour period based on projected census. The Director of Nursing and or Designee signs the form CDPH 530 and Form CDPH 612 verifying information is complete, true, and accurate.</p> <p>A Description of the Monitoring Process and positions of persons responsible for monitoring as well as how the facility plans to monitor its performance to ensure corrections are achieved and sustained.</p> | 6/28/2013 |

Licensing and Certification Division

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Maggie Jones

TITLE

Administrator

(X6) DATE

3/19/2014

California Department of Public Health

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| A 000 | Continued From page 1 designee) must sign the form verifying the information is complete, true, and accurate. Failure to provide a complete, signed and legible form will result in a finding of non-compliance with the 3.2 minimum NHPPD requirement for each day the form is not provided. (b) Each facility shall maintain current, complete, and accurate personnel and payroll records for all employees in accordance with Title 22, Section 72533. The facility shall provide the following documentation upon request: 1. Census and NHPPD (CDPH 612 or facility alternative form). | A 000 | Census is balanced at midnight and projected PPD is discussed on every shift and daily between Administrator, Director of Nurses, and staffing director. The Form 612 NHPPD is reconciled on a daily basis and Director of Nursing or Designee signs off on CDPH Form 530 and Form 612 to verify the information is complete, true, and accurate. Administrator audits daily both forms CDPH 530 and 612 to make sure information is true and accurate. All forms including sign in sheets, payroll records, CDPH 530 and CDPH 612 is kept in separate binder and filed by month. Administrator audits all forms daily. All staffing issues are discussed daily during the morning stand up meeting and throughout the day. Staffing issues will be discussed during monthly qualify assurance committee. | 6/28/2013 |
| A 029 | 1276.5(a) HSC Section 1276 (a) The department shall adopt regulations setting forth the minimum number of equivalent nursing hours per patient required in skilled nursing and intermediate care facilities, subject to the specific requirements of Section 14110.7 of the Welfare and Institutions Code. However, notwithstanding Section 14110.7 or any other provision of law, commencing January 1, 2000, the minimum number of actual nursing hours per patient required in a skilled nursing facility shall be 3.2 hours, except as provided in Section 1276.9. This Statute is not met as evidenced by: Based on record review and interview, the above nursing facility was found out of compliance with Health and Safety Code 1276.5, the requirement for a minimum of 3.2 nursing hours per patient day for 3 out of 24 randomly selected days from | A 029 | | |

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| A 029 | Continued From page 2 April 02, 2012 through September 10, 2012: DATE NHPPD 04/06/12 3.12 04/13/12 3.17 05/04/12 3.14 | A 029 | The staffing director prepares on a daily basis and ahead of projected 24 hour period form CDPH 612 with a projected number of census and total staffing hours. Census is balanced on the form every shift with admission and discharges and average census for each shift. Staffing hours are calculated accordingly depending on average census and total admissions and discharges. Administrator monitors the process on a daily basis. | | |