PRINTED: 01/23/2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES. FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO 0936-0391 STATEMENT OF DEFICIENCIES AND PLAN OF DORRECTION (X1) PROVIDER/GUPPLIER/CLIA EXED MULTIPLE CONSTRUCTION (XA) DATE SURVEY DENTIFICATION NUMBER . A BUILDING B. WING 055845 01/11/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, 217 CODE 330 MISSION ROAD LEIGURE GLEN CARE CENTER GLENDALE, CA 9120S SUMMARY STATEMENT OF DEPICENCIES

(EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (XA) ID PREFIX (XS) COMPLETION PREMIE REGULATORY OR USC IDENTIFYING INFORMATION TAG ÐÁT DAFICIENCY) INITIAL COMMENTS F 000 F 000 The following reflects the findings of the Department of Public Health during a Licensing and Repertification Survey. Complaint #: CA00294814 - Unsubstantiated. Representing the Department of Public Health; RN, HFEN EN. HFEN Total Population: 94 Sample Size: 18 Highest S/3# E F 184 483.10(e), 483.75(l)(4) PERSONAL F 164 *LVN #1 was immediately inserviced on PRIVACY/CONFIDENTIALITY OF RECORDS 8\$=D privacy policy and procedure. He was The resident has the right to personal privacy and observed during his next shift for confidentiality of his or her personal and olinical compliance. records. *All nursing staff were inserviced about Parsonal privacy includes accommodations. medical treatment, written and telephone providing privacy during any care at all communications, personal care, visits, and times. meetings of family and resident groups, but this does not require the facility to provide a private *The DON and DSD will conduct room for each resident. rounds at random on daily basis to Except as provided in paragraph (e)(3) of this assure compliance. section, the resident may approve or refuse the release of personal and clinical records to any Individual outside the facility.

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVES SIGNATURE

~ca_ \

The resident's right to refuse release of personal and clinical records does not apply when the

DON 2/3/12

my deficiency statement anding with an exterior (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that ther safeguards provide sufficient protection to the patients. (See instructions.) Except for musky homes, the findings existed above are decicable 90 days showing the date of survey whether or not a plan of correction is provided. For hursing homes, the above findings and plans of correction are discloseble 14 sys following the date these documents are made available to the facility. If conclusions are cited, an approved plan of correction is requisite to continued regreen perticipation.

		AND HUMAN SERVICES	FORM APPROVED					
STATEMENT	OF DEFICIENCIES	A MEDICAID SERVICES (X1) PROVIDER/SUPPLIERCLA	(XZ) N	ua.Ti	PLE CONSTRUCTION	OMB NO, D938-Q391 (X3) DATE SURVEY		
ano plan c	if correction	DENTIFICATION NUMBER	A BU	ON	io	COMPLE	TEC	
		055645	B. Wii	73 _		01/4	1/2012	
	ADVIDER OR SUPPLER				REET ADDRESS, CITY, STATE, ZIP CODE			
LEISURE	GLEN CARE CENTR	R		ł -	NENDALE CA 91205		-	
(X4) ID PREFIX TAG	EACH DEPICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC ICENTIFYING INFORMATION;	PREF TAG		PROVIDERS PLAN OF CORRECT (BACH CORRECTIVE ACTION SHO GROSS-REFERENCED TO THE APPL DEFICIENCY)	HALD BE	COMPLETION CATE	
F 164	Continued From pa	oe 1	۳,	164				
	resident is transferred to another health care institution; or record release is required by law. The facility must keep confidential all information		·		*All the findings about daily be reviewed during QA meet	rounds wi	11 •	
	The facility must keep confidential all information contained in the resident's records, regardless of the form of storage methods, except when release is required by transfer to another healthcare institution; law; third party payment contract; or the resident,			11 (100)	further interventions.			
	by: Based on observati review, the licensed resident full visual p administration of ma						4	
	Findings:			1				
	was admitted to the 2009, with diagnose status	intselon record, Resident 11 facility on September 14, es that included gastrostomy labetes Mellitus, Right breast tomy and peptic ulcer disease.			**************************************		4	
	2011, indicated the impaired with cogni- making, was totally	Set (MDS) dated October 18, resident was moderately tive skills for daily decision dependent on staff for ting (ADL) and depended on a tritional needs.						

On January 8, 2012 at 8:35 a.m., during a medication pass observation, Licensed Vocational Nurse 1 (LVN 1) was observed

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICARD SERVICES

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (IDENTIFICATION NUMBER)		1 .	PLE CONSTRUCTION	(XX) DATE & RVEY COMPLETED		
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	.	055845	6, WHG _	** <u>***********************************</u>	01/11/2012	
	ROVIDER OR SUPPLIER GLEN CARE CENT	R	3	RET ADDRESS, CITY, STATE, ZIP CODE 30 MISSION ROAD RUENDALE, CA 91205		
(%) id Prefix Tag	(EACH DEFICIENC	ntement of deficiencies y must be preceded by full sc identifying information)	ID PREFIX YAQ	PROVIDERS PLAN OF CORRECT (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPLICATION OF CORRECT CORRECT (CORRECT)	ULD BE	DATE DATE
F 203	a GT. LVN 1 unconduring the medicate process. LVN 1 disclosed exposing the into the room. On January 6, 201: Interview, LVN 1 and should have closed. The facility's policy Privacy' not dated, personal privacy, spulled closed when procedures (shuttinsufficient). 483.12(a)(4)-(6) NI BEFORE TRANSF Before a facility transitional to the facility if known, a family rof the reasons for the language and man the reasons for the language and man the reasons in the include in the notic paragraph (a)(6) of Except when specific section, the no required under par must be made by the before the resident.	cations to the resident through vered the resident's abdomen on edministration. During this i not draw the privacy curtain e resident to anyone walking. 2, at 12 p.m. during an exhowledged and indicated he it the curtain all the way. and procedure titled "Personal indicated in order to preserve traff shall keep privacy curtains a administering personal registerity door is CTICE REQUIREMENTS ER/DISCHARGE Insters or discharges a must notify the resident and, member or legal representative transfer or discharge and move in writing and in a more they understand; record resident's clinical record; and a the items described in	F 184	F203 *Facility IDT members met vesident #17 to discuss discharge including SSI inserviced on the providing a notice for all the discharges. I discharge initiates on admissiplans may change according resident's progress. *The administrator and DON monitor the compliance *Any further issues or concerdiscussed QA meeting for fininterventions.	arge mily ome. D were 30 day Resident's on and to shall	2/2/12

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	01/23/2012 APPROVED 0938-0391
STATEMEN"	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIENCLIA IDENTIFICATION NUMBER:	(X2) I A. B.L		PLE CONSTRUCTION	(XX) DATE SI COMPLE	JAVEY '
		055846	8. W	NG_		D4/1·	1/2012
	ROVIDER OR SUPPLIER GLEN CARE CENTE	R	·····		REET ACCRESS, CITY, ETATE, ZIP CODE 196 MISSION ROAD		
					SLENDALE, CA 11295		
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F 203	Continued From pag	16.3	F	203	•		
	individuals in the lar under (a)(2)(iv) of the health improves sufirmediate transfer (a)(2)(i) of this section inscharge is require medical needs, undescriber; or a resider facility for 30 days. The written notice is this section must interest or discharge; the local transferred or discharge; the name, ad of the State long ternursing facility resid disabilities, the mallinumber of the agent protection and advocabled individuals the Developmental in of Rights Act; and for who are mentally ill, telephone number of the protection and a individuals establish Advocacy for Mental This REQUIREMENTAL THIS RE	silly would be endangered its section; the resident's ficiently to allow a more or discharge, under paragraph on; an immediate transfer or do by the resident's urgent ar paragraph (a)(2)(ii) of this at has not resided in the pecified in paragraph (a)(4) of stude the reason for transfer factive date of transfer or ion to which the resident is arged; a statement that the out to appeal the action to the dress and telephone number on care ombudarmen; for ents with developmentally address and telephone or responsible for the established under Part C of Disabilities Assistance and Bill of the agency responsible for nursing facility residents the mailing address and fithe agency responsible for divocacy of mentally ill of the deephone and in the protection and lift ill individuals Act. It is not met as evidenced one, interviews, and records and to discharge the resident and to discharge the resident.					

PRINTED: 01/23/2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES <u>OMB NO. 0938-0391</u> STATEMENT OF DEFICIENCES AND PLAN OF CORRECTION (X1) PROVIDENSUPPLIERCLIA IDENTIFICATION NUMBER (XX) MULTIPLE CONSTRUCTION OX) DATE SURVEY COMPLETED A BUILDING B. WING ORBRAS 01/11/2012 NAME OF PROMDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 330 Mission ROAD LEISURE GLEN CARE CENTER GLENDALE, CA \$1205 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PROVIDER'S PLAN OF GORRECTION COMPLETION EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE MEFIX PREFIX TAR DEFICIENCY F 203 | Continued From page 4 F 203 or transfer the resident to another facility for one out of 19 sample residents (17). Findings: On January 6, 2012 at 11:25 a.m. Resident 17 was observed on a wheelchair moving around the hallway in the vicinity of the facility rehabilitation room, Rasident 17 did not display any limitation to the upper limbs. On January 5, 2012, at 11:30 a.m. the resident requested to speak to a surveyor in the privacy of his room. During the interview the resident complemented on how well he liked his stay in the facility. When asked if he was still receiving any specialized rehabilitation, the resident arrowered that he was no longer receiving physical therapy or occupational therapy. Resident 17 stated that he would like easisted ambulation exercise so that he can regain strength of his lags. Resident 17 stated that he did not want to be dependent on the wheelchair when he goes home. A review of Resident 17's admission face sheet indicated that the resident was originally admitted to the facility on June 11, 2010, with the most recent readmission on October 19, 2011, with diagnoses that included history of falls, difficulty walking, high blood pressure, and anxiety. A review of a Minimum Data Set (MDS - a standerdized assessment and care screening tool) dated December 17, 2011 indicated that

Resident 17 did not have any problems with hearing, speech, and vision. The MDS indicated that Resident 17 did not have any problem

		H AND HUMAN SERVICES E & MEDICAID SERVICES	•	•	FORM	: 01/23/2012 APPROVED . 0938-0391
STATEMENT	CORRECTION	(XI) PROVIDENSUPPLIERICLIA IDENTIFICATION NUMBER	(XZ) MUL	TIPLE CONSTRUCTION	COMPLETED	
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F 203	Continued From p	සුදුම වි	F 20	3		1
	making himself be understood or understanding instructions.					**************************************
		2 at 8 a.m. Resident 17 was reekfast and had a new				
!	the resident stated the facility Social t he was being tran asked if his physic	w on January 10, 2012 at 8 a.m. I that he was verbally notified by Services Designee (SSD) that sferred to another facility. When lan discussed about his he resident answered "No."			,	Manager A - Administrative American Conference of the Conference o
:	a.m. the facility SS facility will assess facility SSD stated discharged the follows no evidence t	w on January 10, 2012 at 8:05 BD stated that the receiving Resident 17 this morning. The I Resident 17 was planned to be lowing week. However, there hat indicated the resident or the intative was issue a 30 days.		4		- 0.0 0.000 - 1.0
F 223 33=D	483.13(b), 483.13(b)(1)(l) FREE FROM		F 22:	F223 *Resident #18 has been n any physical or psycholog		
	sancial, physical, a	he right to be free from verbal, and mental abuse, corporal myoluntary seclusion.		a result of this incident. A the above has been seen. *No other report of abuse	io evidence o (any kind) v	12b/
		ot use verbal, mental, sexual, corporal punishment, or		reported by residents or s *All staff inservice was o		

by;

involuntary seclusion.

This REQUIREMENT is not met as evidenced

Based on observations, interviews, and records review, the facility failed to ansure that a resident and reporting

review facility P&P on abuse prevention

*The facility will continue education

vice silverchair inservice at least on

quarterly basis and maintain zero

tolerance for any type of abuse.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

		ACAL STOCK STOCK STOCK STOCK	Mone s	11 34	TIT PANETTI INTOLE	Acres # 4 ***	(X3) DATE SURVEY	
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	A 8"U		PLE CONSTRUCTION G	COMPLETED		
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F 223	from facility staff for resident (18). Findings: A review Resident indicated that the reto the facility on Ma on February 23, 20 included congestive (difficulty in swallow to comprehend word damage). A review of the residence of the residence of the that the reto indicated that the reto indicated in skills for totally dependent or of daily living (ADL) through a gastrosto feeding - stomech to On January 5, 2012 administrator stated Nurse 4 (LVN 4) reto.	to physical and verbal abuse rone out of 19 sample 18's admission face sheet esident was originally admitted arch 5, 2010, and readmitted 11, with diagnoses that a heart failure, dysphagia ring), and aphasia (impairment ide usually resulting from brain ident's Minimum Data Set zed assessment and care ad December 9, 2011 esident had short-term and problems and was severely ridely decision making, was in the facility staff for activities and received nourishment party tube feeding system (GT tube). 2. at 11 a.m. the facility's a that Licensed Vocational eported to him that Certified (CNA 1) scolded and slapped. During an interview on	F	23	DEMCIENCY			
	administrator state: 1 from working in it 11:30 a.m. the resk bed and did not had	d that he had suspended CNA he facility. On the same date at dent was observed alceping in		000				

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(XI) PROVIDENSUPPLIENCLIA	A, BUILDIN	PLE CONSTRUCTION	CON DATE SURVEY COMPLETED
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F 224 \$3=0	change the resident during shower. LVN slap Resident 18's "I told you to keep During an interview the facility director istated that CNA 1's abuse prevention in A review of a facility reporting class afte 26, 2011 indicated in-service, 483.13(c) PROHIBING TREATMENT/IN The facility must depolicles and proced mistreatment, negligibles and proceduring the inventory list we or the responsible people in the facility policy and proceduresidents (15).	that CNA 1 asked her to it's GT dressing that fell off it 4 stated that she saw CNA 1 left hand and told the resident your hand on the armrest," on January 9, 2012 at 11 e.m. of staff development (LVN 2) attended the facility mandatory reservice. y's Abuse prevention and indance record dated August that CNA 1 attended the IT NEGLECT/MISAPPROPRIAT welop and implement written	F 224	*Resident #15 family was call they have wanted to pick up the belongings or wanted to donate facility. The response was that wanted to donate the items. *All nursing staff and SSD we inserviced on P&P for discharresident's belongings and documeded for the facility's action *DON will monitor for completischarged residents. *Any identified issues will be during QA meeting for further evaluation and actions by the committee	to the to
,	Findings:				

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MED

	NO DIVINEDIONS	A 11/2 PANA (10 20 21 72 72 72 72 72 72 72 72 72 72 72 72 72					DOWN WAY
	T OF DEMOIENCIES OF CORRECTION	(X1) PROVIDENSUPPLIENCUA IDENTIFICATION NUMBER:	1 -	VULTI VLDIN	PLE CONSTRUCTION	(XXI) DATE SURVEY COMPLETED	
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F 224	A review of Reside the resident was September 7, 2011 chronic obstructive Pacemaker and At The resident had a September 7, 2011 following items: two pairs one eyewear, three combs. Howe that indicated the representative had belongings when it inventory form that person who collect On January 9, 2011 interview with Social there should be aig responsible party, the belongings and completed. She state resident expires	nit 15's closed record indicated edimitted to the facility on it, with diagnoses that included pulmonary disease (COPD), risi fibrillation. personal inventory list deted in a dimission with the plackets, one blouse, one smas and four tops, three of socks, three underwear's, a pants, one wallet/purse and ever, there were no evidence seldent or the resident's collected the resident's indicates the signature of the landicates the signature of the edite items was blank. 2, at 2 p.m., during an all Service Director, she stated mature of the resident or the facility staff who handed the dates should also be ated she was not there when d or she must not have	F	22.4		•	
	followed up with the inventory list for the Resident's personal effect, it must have been donated to the facility. However, there was no documentation that family had picked up the resident's personal effects. A review of the facility's policy titled "Discharging Resident's" dated August 2002, indicated upon discharge review the personal effects inventory list with the resident or responsible party and						The state of the s
		it or responsible party and that they have received all		1			# # # # #

DEPARTMENT OF HEALTH AND HUMAN SÉRVICES CENTERS FOR MEDICARE & MEDICAID SÉRVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		IDENTIFICATION NUMBER		ALJLTI FLON	IPLE CONSTRUCTION RG	(XX) DATE SURVE COMPLETED		
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,,,==	PROVIDER OR SUPPLIER E ÖLEN CARE CENTI	R		3	RBET ADDRESS, CITY, STATE, ZIP CODE DO MISSION ROAD BLENDALE, CA 91205			
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F 281 \$9=E	The services provide must meet professional from the professional standard the facility of ficensed on observatively. The serview, the facility of ficensed oursing standard the facility's policies gastrostomy tube for ensure the residents (in Findings: a. On January 5, 2 to Room 48 in the professional Nurse 5 (Gastrostomy tube a feeding pump indiminitiers (mi) of the been infused. Resident 2 's GT fivolume of 2298 mi been infused. Resident 2 's GT fivolume of 2298 mi been infused. Resident 2 's GT fivolume of 2298 mi been infused. The indicated that both formula to Resident During an interview a.m. LVN 5 stated in programmed to delivered.	ded or arranged by the facility ional standards of quality. NT is not met as evidenced tions, interviews, and records falled to ensure that the laft provided care that met lands of practice and to follow and procedures related to sedling pump (1,2) and falled to its (4) hemodialysis access site i dressing for three out of 19	F	261	*The GTF orders for resident were reviewed. The following licensed were inserviced on c of handling of feeding via karpumps. *All other residents on Gtube were checked for any similar No other issues were identifie. *All licensed were inserviced operate the kangaroo pumps a clear pumps as per protocol. *TF P&P was updtated to refi above and was approved by Committee. *Random dally rounds to be r DON/ADON/DSD to assure of the committee.	shift orrect way ngaroo feedings problem. od, on how to and when to leet the A	2/12	

PRINTED: 01/23/2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (XXI) DATE SURVEY COMPLETED (X1) PROVIDENSUPPLIEN/CLIA IDENTIFICATION NUMBER: STATEMENT OF DEFICIENCIES DOZ MULTIPLE CONSTRUCTION HID PLAN OF CORRECTION A BUILDING B. WINE 055845 01/11/2012 NAME OF PROMOTER OR SUPPLIER STREET ADDRESS, CITY, STATE ZIP CODE 338 MISSION ROAD LEIGURE GLEN CARE CENTER GLENDALE, CA 91205 SUMMARY STATEMENT OF DEPICENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (BACH DEFICIENCY MUST BE PRECIDED BY FULL PREFIX REQULATORY OR LSC IDENTIFYING INFORMATION TAG TAG DEPIC MENCY F 281 Continued From page 10 F 281 volume is reached. *Resident #4 dressing was applied to hemodialysis site. A review of a physician's order dated January 2, *All other hemodialysis residents were 2012, for Resident 1 Indicated that a volume of checked to assure that the dressings were 1300 ml of the Glucema 1.5 formula was to be infused in 20 hours. applied if needed A review of a physician's order defed January 2. *All licensed were inserviced on 2012, for Resident 2 indicated that a volume of 60 minforcing the dressings to dialysis sites mi per hour of Javity 1.5 was to be infused for 20 hours (for a total volume of 1200 mil). as per P&P *DON/ADON/RN Sun are to complete A review of a facility in-service conducted by the random rounds to assure compliance on vendor's field representative dated November 7. daily basis. 2011 regarding the "Kengaroo aFump" (a company trademark for a GT feeding pump) indicated a recommendation "to clear the volume when the daily volume total has been infused." A review of a facility "Gastric tube feeding via continuous pump" policy dated September 2004, did not include the practice that was recommended during the GT feeding pump in-service on November 7, 2012. During an interview on January 5, 2012 at 10:15, the facility director of nursing (DON) and the facility director of shalf development (DSD) acknowledge that the facility GT feeding policy did not include instructions as to when the volume infused counter was to be cleared and that the policy was outdated and in need of revision.

b. On Jenuary 8, 2012 at 7:50 a.m. during a visit

to Room 40 in the presence of Licensed Vocational Nurse 5 (LVN 4), Resident 4 was observed asleep. The resident's hemodialysis catheter insertion site was not covered with a

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICARD SERVICES

	TATEMENT OF DEPICIENCIES (X1) PROVIDENSUPPLIENCLES (X1) PROVIDENCE (X1) PROVIDEN		(X2) MULTIPI A. BUTLENG	LE CONSTRUCTION	COMPLETED	
		055845	B. WNG		01/1	1/2012
	ROVIDER OF SUPPLIES GLEN CARE CENT		331	iet address, city, state, zip co 0 mission road Lendale, ca 61205	, , , , , , , , , , , , , , , , , , ,	
OXA) ID PREMIX TAU	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LISC IDENTIFYING INFORMATION	PREFIX TAG	PROVIDER'S PLAN OF COI (EACH COPPRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(76) COMPLETION CATE
F 281	A review of the ph January 3, 2012 In dressing to AV (an needed). During an intervier a.m. LVN 4 stated nurses (RN) or the change the dressi- sites. A review of a facility catheter dressing indicated that " th insertion site is a ithat could produce bloodstream infect be assessed even During an intervier the facility administ ilcensed vocations she saw a facility 1) slap a resident scoldad the rasida A review of Residi ilcensed personne indicate an entry incident. During an intervier a.m. LVN 4 stated to the facility DON document the inci- record. LVN 4 ack have documented	exposed to air. ysician admission orders dated indicated "may reinforce reinforce reinforce reinforce) shunt PRN (as won January 6, 2012 at 7:50. I that only facility registered e dialysis nurses are allowed to ing on dialysis catheter insention thange dated August 16, 2006 be hemodialysis catheter potential entry site for bacterial e a catheter-related tonIntegrity of dressing is to y shift." won January 5, 2012 at 11 a.m. estrator stated that a facility all nurse (LVN 4) reported that certified nursing assistant (CNA is hand (Resident 16) and	F 281	*Please see POC on F2.	23	

DEPARTMENT OF HEALTH AND HUMAN SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1)		(X1) PROVIDERIST PPLETICLIA IDENTIFICATION NUMBER	(XZ) MU A, BUTL	LTIPLE CONSTAUCTION	(X3) DATE SURVEY COMPLETED	
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F 281		ige 12 ent in Resident 18 s medical ensed personnel progress	ì	F 323 19: 24: 79: 00: 140 TUD		
F 323 SS=D	notes. 483.25(h) FREE OF ACCIDENT		F 3.	*All other rooms that hat checked and corrections needed *Maintenance supervisor inservied about the need incoming TV's in the fur "Random rounds will be	d TV's were were made if x, the staff was to secure all ture made by	2/2/10
	by: Based on observa falled to melintain it of accident hazards sets in five resident	NT is not met as evidenced tion and interview, the facility ne residents' environment free to by not securing television is rooms to prevent the in the event of an earth		Administrator and maint supervisor for compliant *Any identified leanes w in QA meeting for further	ce vill be reviewed	
	a.m. during the initial light Licensed Vox television sets in R. Bed-B, & Bed-B, and not secured to previous television sets show television sets show 483.35(f) FOOD PF	Z, between 8:45 a.m. to 10:26 of tour of the facility on Station sational Nurse 2 (LVN 2), the corns 1 Bed-B, 3 Bed-A, 7 of 14 Bed-B, were observed rent potential accidents. at 11:20 a.m. during an tenance supervisor stated the lid have been secured.	F 33	The control of the co		

PRINTED: 01/23/2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIONCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION EMICLIUS A DKW.5 056846 01/11/2012 NAME OF PROVIDER OR SUPPLIER STREET ADORESS, CITY, STATE, 21F CODE CAOR HOISEIM CEE LEISURE GLEN CARE CENTER QUENDALE, CA 91205 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION COMPLETION pu) ID (EACH DEFICIENCY MUST SE PRECEDED BY FULL REQUIATORY OR LSO IDENTIFYING INFORMATION) PRACH CORRECTIVE ACTION SHOULD BE CHOSE-REFERENCED TO THE APPROPRIATE PREFIX PREMX TAC DEFICIENCY F 371 F 371 Continued From page 13 The facility must -(1) Procure food from sources approved or *The exhaust vent was cleaned properly considered satisfactory by Federal, State or local authorities; and that same day (2) Store, prepare, distribute and serve food *All other areas in the kitchen were under sandary conditions inspected for any soiling and dirt. No other areas identified. *Administrator, DSD, and maintenance supervisor to conduct random rounds to check for compliance and make the This REQUIREMENT is not met as evidenced necessary corrections. by: *The OA committee will review any Based on observations and interview, the facility further findings for additional falled to ensure that residents' mosts were interventions. prepared under safe and sanitary conditions. Findings: During a visit to the kitchen on January 6, 2012 at 2 p.m. the kitchen exhaust vent observed with a buildup of grease and dirt on the kitchen main exhaust vent. The exhaust vent was located directly above the meal preparation counters. These were the countertops were cooked meals were kept on hold and where residents plates were prepared. This was also the area in the kitchen where carts and trays were loaded before delivery to serve the residents meals. During en interview on January 6, 2012 at 2 p.m. the facility director of dietary services acknowledge that she was aware of the

exhaust vent.

F 425

deficiency and that she will promptly have the facility maintenance supervisor clean the kitchen

483.60(a),(b) PHARMACEUTICAL SVC -

F 425

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 01/23/2012 FORM APPROVED OMB NO. 0938-0391

CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IXIS PROVIDER/SUPPLIER/CLIA IX25 MUSETIPLE CONSTRUCTION AND PLAN OF CORRECTION CENTIFICATION NUMBER COMPLETED A WUILDING B. WANG 055848 01/11/2012 NAME OF PROVIDER OR SUPPLIER STREET ACCRESS, CITY, STATE, ZIP CODE 200 MESSION ROAD LEISURE GLEN CARE CENTER GLENDALE, CA 91205 SUMMARY STATEMENT OF DEVICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE

TAC F 425 Conlinued From page 14

ACCURATE PROCEDURES, RPH

85**=**D

The facility must provide routine and emergency chues and biologicals to the residents, or obtain them under an agreement described in §483.75(h) of this part. The facility may permit unificensed personnel to administer drugs if State law permits, but only under the general supervision of a licensed nurse.

(EACH DEFICIENCY MUST SE PRECEDED BY FULL

REGULATORY OR USC IDENTIFYING INFORMATION

A facility must provide pharmacoutical services (including procedures that assure the accurate acquiring, receiving, dispensing, and administering of all drugs and biologicals) to meet the needs of each resident.

The facility must employ or obtain the services of a licensed pharmacist who provides consultation on all aspects of the provision of phermacy services in the facility.

This REQUIREMENT is not met as evidenced by.

Based on observation, interview and record review, the facility failed to ensure that len medications (crushed solld and powder-metamucii) were each crushed esperately and administered separately through a dastrostomy tube (GT) to prevent the potential for drug-drug interections and cause changes in the properties of the drugs, lead to reducing the efficacy (power or capacity to produce a desired effect; effectiveness) and to flush the GT to prevent the potential for the disaging and the obstruction of the GT for one out of 19 sample

F 425 F425

PREPIX

TAG

*LN#1 was inserviced 1:1 on correct procedure on administration of medication via GT.

DEFICIENCY

*All LN's were inserviced by nurse consultant on correct administration of medication viz GT. Emphasis placed on not crushing and mixing medication and following pharmacy instruction on the medication cards.

*The medication administration records for all Gtube feeder residents were checked for presence of Metamucil. Adjustments were made to change the time of administration of Metamucil to be 2 hours apart from other medications to help adequate absorption of medications.

*Pharmacy consultant to pay particular attention to the above on the monthly medication regimen review

*Findings from pharmacy review to be checked and followed up by DON and **ADONs**

*All findings to be reviewed in quarterly QA meetings for further interventions.

PRINTED: 01/23/2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES UND PLAN OF CORRECTION (XI) PROVIDERIGUES/CLIA IDENTIFICATION HUMBER: ACC) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A BUILDING B. WING _ 055845 01/11/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **330 IMSSION ROAD** LEIBURE GLEN CARE CENTER GLENDALE, CA 91205 PROVIDERS PLAN OF CORRECTION COMPLETION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID Ю GACH DEPICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING IMPORMATION EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG DEPICIENCY) F 425 Continued From page 15 F 425 residents (11). Findings: a. On January 6, 2012, at 6:35 a.m., during a medication pass observation, Licensed Vocational Nurse 1 (LVN 1) was observed administering medications to the Resident 11 via the gastrostomy tube (GT). LVN 1 crushed all the solid medications together, mixed the crushed medications and administered all the medications at the same time. The medications were: 1. Sucreifeta 1 gram (GM) via GT two times a day and at bed times ordered on July 15, 2010, for peptic ulcer disease. 2. Multi-Vitemin with Minerals one tablet via GT every day ordered on July 17, 2010, as Supplement for Anemia due to gastric intestinal bleeding).

bowel movement.

3. Diovan 80 mg via GT daily for hypertension.

4. Colace 100 mg via GT daily (hold for loose

5. Folic Acid 1 mg vie GT daily for anemia.

6. Oscal with Vitamin D 500 mg via GT bid

7. Tylenoi 500 mg via GT bid (pain management).

8. Ultram 50 mg 1 tablet via GT bid- headache

Some tablet every day

10. Metamucil two teaspoon mix with 8 oz of

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

		identification number:				COMPLETED	
		055845	B. VM!	(S		01/1	1/2012
	ROVIDER OR SUPPLIER GLEN CARE CENT		STREET ADDRESS, CITY, STATE, ZIP 330 MISSION ROAD GLENDALE, CA 91205				
(XA) ID PREFIX TAG	MACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LOC IDENTIFYING INFORMATION	id Pref Tag		PROVIDENS PLAN OF CORRECTIVE ACTION SHO (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)		CONTLETION DATE
F, 425	water or juice throuse acheduled for admit p.m. with other me Diverticulosis. Met is used to treat contha intestine, swell is easy to pass. The absorption of other be taking and shouse parate from other prescribing Refere LVN 1 did not crus separately and adiaparately. LVN 1 Metamucil at least other medications. A review of literature standard of practice medications intended in the standard of practice and liquid dosage predict the stability altered for administrate for admini	ugh GT daily. Metamucii was illnistration at 8 a.m. and 12 dications for the treatment of amucil a bulk-forming lexalive natipation, it absorbe liquid in a sand forms a bulky stool which its product may decrease the medications the patient may ald be taken at least 2 hours or medications. (Monthly ince, March, 2010, Page 172). In the solid medications minister each medication also did not administer the 2 hours separate from the	F	425		4	

: .01/23/2012 APPROVED . 0938-0391

COMPLETION

CENTE	DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDED SUPPLIES (X1) PROVI			MATIP	LE CONSTRUCTION	PRINTED FORM OMB NO (X8) DATE 8	APPRO . 0938-
	OF CORRECTION	IDENTIFICATION NUMBER		A BUILDING			ETEU
		055845	8. WHO			01/1 <u>1/20</u> 1;	
	NAME OF PROMOER OR SUPPLIER LEISURE GLEN CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 330 MISSION ROAD GLENDALE, CA 91265			
(X4) ID PREFIX TAG			PREFIX EACH CORRECTIVE ACTIVE TAG CROSS-REFERENCED TO THE		PROVIDERS PLAY OF COR SEACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFINIENCY)	SHOULD BE	COMPLE DAT
F 425	10 pages 34 - 42,	page 17 Drug Administration through an Tube, Joseph I Bolllata PharmD,	F.	425			

On that earne day at 10;53 a.m. during an Interview with Assistant Director of Nurses (ADON), after she reviewed the pharmacy recommendation on the bubble pack and also reviewed the (MAR), she stated the order should have been transcribed on the MAR and administered to the resident as ordered, She further stated since the pharmacy had indicated to administer the medication at least one hour before or one hour after vitamina/minerals it should have been done as indicated in the bubble Dack.

On the same date at 11 a.m. during an interview with the Staff Developer (DSD) stated the medications should have been crushed separately and administered separately.

They verbalized lack of knowledge about Metarrucal's interference with the absorption of other medications and the need to schedule Metamucil administration at a different time, at least two hours from the administration of other prescribed medications.

F 431 483.60(b), (d), (e) DRUG RECORDS, SS=E LABEL/STORE DRUGS & BIOLOGICALS

> The facility must employ or obtain the services of a licensed pharmacist who establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and determines that drug records are in order and that an account of all controlled drugs is maintained and periodically

F431

- *All the formulas in the storage areas were checked and expired ones were removed.
- *All medication rooms were checked for F 431 any expired medications and if any present, they were removed.
 - *All the insulin bottles were checked for explication dates. No other ones were found.
 - *The pharmacy consultant well perform monthly sadits to check for all the above and outcome will be reported to OA meeting for further interventions

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICARD SERVICES

STATEMENT OF DEFICIENCIES' WIND PLAN OF CORRECTION		(X1) PROVIDENSUPPLIERCLIA IDENTIFICATION NUMBER:	(X2) MAJLTIPE A. BURLDING	LE CONSTRUCTION		COMPLETED (X3) DATE SURVEY	
		055845	B. WING		01/	11/2012	
NAME OF PROVIDER OR SUPPLIER LEISURE GLEN CARE GENTER			STREET ADDRESS, CITY, STATE, ZP CODE . 390 MRSSION ROAD GLENDALE, CA 91205				
O(4) 10 PREFIX TAG	(EACH DEFICIENC	TRATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC (DENTIPY: NG INFORMATION)	PREMX TAG	Providens Plan of Grach Corrective act Cross-Referenced to Deficien	The appropriate	COMPLETION SATE	
	Continued From page 18 reconciled. Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when epplicable. In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys. The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can		F 431				
•	by: Based on observative, the facility Medications and F expiration dates, o were labeled with t ensure an influenz insurin bottles were after the date open	ENT is not met as evidenced ation, interview and record falled to ensure stored formulas were within the span multi-dose vial insuling the data opened, and falled to as Virus Vaccine bottles and a not stored beyond 28 days ned eccording to current clinical at realdents' medications were					

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

NO PLAN OF CORRECTION N		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				COMPLETED COMPLETED	
		055845	B. WING			01/	01/11/2012	
NAME OF PROVIDER OR SUPPLIER LEISURE GLEN CARE CENTER			STREET ADDRESS, CITY, STATE, 2IP CODE 230 NISSION ROAD GLENDALE, CA 61205					
(X4) ID PREFIX TAG	BLAMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		PREFIX TAG		PROVIDERS PLAN OF CORRECTION		COMPLETION DATE	
F 431	Continued From page 19		F	431				
	stored separately fi	rom house supplies.						
	Findings:						ATT THE PROPERTY OF THE PROPER	
	a. On January 4, 2012, at 11:35 a.m., during the medication storage inspection on Station I, the following were observed:					•		
	Influenza Vinus Vac refrigerator, One of	the vials was opened on I, and a second vial was		HITH CORCOCOCON CONTRACTOR CONTRA			*	
		de of Lantus Insulin 100 unit 6, 2011 still in the refrigerator.						
	millifer (ml) used fi enteral tuba feeding expired on Decemb	bottles of Pulmacare 1000 or Resident that are receiving g. Seven of those formula her 1, 2011, and two expired 011, were still in stock		+ *******************			The state of the s	
		outles of Glucema 1.5 expired 11, was still in the storage		· COLORO COSTO COS			Andrews of Commencers	
	5. There was a bott on February 1, 201	le of Nepro 1000 ml expired 1.	*					
		bottles of Cal HN expired on still in the storage room.						
	opened multidase in 30 days after open	with the LVN 11 on the same by 1:50 p.m. she stated is ulin is considered expired date of the visits. However, for Formula storage provided		*				

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARS & MEDICARD SERVICES			······			CMB MOT 0820-0331	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		S (X1) FROMDER/SUPPLIER/CLIA IDENTIFICATION NAMEER		OX2) MULTIPLE CONSTRUCTION A BUILDING		(XI) DATE SURVEY COMPLETED	
	955645		F MN3			01/11/2012	
NAME OF PROVIDER OR SUPPLIER LISTSURE GLEN CARE CENTER					et address, city, state, 24 code Mission Road		
\$\$100 \$FEY	(IVAV	** *		G).	endale, ca 91205		
(X4) ID PREFIX TAG	EACH DEFICIENC	CIENCY MUST BE PRECEDED BY FULL		×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		COMPLETION
F 431	D SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST SE PRECEDED BY FULL REGULATORY OR LSC KOENTRYING INFORMATIONS			131			
	on October 2011,	was alma salma ion sybied					<u> </u>

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Statement of Depoiencies and Flan of Correction		(X1) PROMDER/SUPPLIER/OLIA IDBNTRICATION NUMBER	(X2) MALTIPLE CONSTRUCTION A SUILDING B, WENG			(AB) DATE SURVEY COMPLETED 01/11/2012		
	0 5 6845							
NAME OF PROVIDER OR SUPPLIER LEISURE GLEN CARE CENTER			STREET ADDRESS, CITY, STATE, 2P CC 338 MISSION ROAD GLENDALE, CA 91205					
(X4) ID PREPIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REQULATORY OR LSC IDENTIFYING INFORMATION)		PREF	PROVIDER'S PLAN OF CORRECTION PREFIX (GACH CORRECTIVE ACTION SHOULD BE TAG GROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)		ON SHOULD BE	COMPLETION DATE	
F 431	Continued From p 5. There was a bo expired on Novem During an interview a.m. the facility ce acknowledged that	age 21 the of Ferric X-160 tablets			DEMCIENCY			
							TOTAL PROPERTY OF THE PROPERTY	