

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

Reviewed and Accepted 9/13/21  
42040

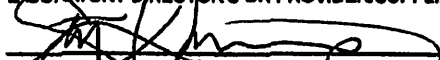
PRINTED: 08/23/2021  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  055906	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  C 08/23/2021
NAME OF PROVIDER OR SUPPLIER  RINALDI CONVALESCENT HOSPITAL			STREET ADDRESS, CITY, STATE, ZIP CODE 16563 RINALDI ST GRANADA HILLS, CA 91344		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The following reflects the findings of the California Department of Public Health during an investigation of a complaint.  Complaint Number: CA00741369  Representing the California Department of Public Health: Surveyor 42040, Health Facilities Evaluator Nurse Surveyor 44357, Health Facilities Evaluator 1  The inspection was limited to the specific complaint and does not represent the findings of a full inspection of the facility.  Two deficiencies were issued for Complaint Number: CA00741369	F 000			
F 805 SS=E	Food in Form to Meet Individual Needs CFR(s): 483.60(d)(3)  §483.60(d) Food and drink Each resident receives and the facility provides-  §483.60(d)(3) Food prepared in a form designed to meet individual needs. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review, the facility failed to ensure therapeutic diets (a meal plan that controls the intake of certain foods or nutrients. It is part of the treatment of a medical condition and are normally prescribed by a physician and planned by a dietician) were served as prescribed by the physician and followed the recipe for six of ninety-two sampled residents (Residents 1, 2, 3, 4, 5, and 6).	F 805			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE



ADMINISTRATOR

9/3/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 805	<p>Continued From page 1</p> <p>This deficient practice had the potential to result in complications to the residents, such weight loss from not eating their food and/or choke on the food.</p> <p>Findings:</p> <p>A review of the Physicians' Orders for Residents 1, 2, 3, 4, 5, and 6 indicated to provide mechanical soft diet (focuses more on texture than ingredients. Mechanical soft foods are usually altered in some way, so they are easy to chew and swallow) for all six residents.</p> <p>On 6/24/2021 at 11:20 a.m., during a kitchen observation the dietary staff were preparing the tray line for the residents' lunch. The cook was observed placing cooked pieces of chicken into a metal pan on the tray line.</p> <p>On 6/24/2021 at 1:25 p.m., during an observation and concurrent interview, there were no separate pans with chicken for the mechanical soft diet. The cook was using tongs (kitchen tool used to grip and lift objects) to press down and break apart chicken pieces. When Dietary Aide 1 was asked which chicken was served for mechanical soft diet, she pointed to the same batch of regular cooked chicken and stated they were shredded.</p> <p>On 6/24/2021 at 1:40 p.m., during an observation and concurrent interview, Dietary Supervisor (DS) verified the cook breaking the chicken apart with the tongs. When asked if that was the way the mechanical soft meat was prepared, the DS stated, "definitely not". The DS stated mechanical soft required to be followed as it says on the recipe.</p>	F 805			

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F 805	Continued From page 2  On 6/24/2021 at 1:40 p.m., during an interview with DS and review on the menu and recipe, DS verified the meal being prepared was barbeque chicken and for mechanical soft diet the chicken should be ground in the processor. DS stated that this is indicated for residents' swallowing and for chewing to ensure residents are not placed at risk of choking.  On 6/24/2021 at 5:00 p.m., during an interview, Cook 1 stated she was not aware directions for preparing mechanical soft meat was written on the menu.  On 7/22/2021 at 4:30 p.m., during an interview, Registered Dietitian (RD) stated the instructions to prepare for mechanical soft food is indicated on the menus and they should be followed exactly. RD stated shredding or breaking apart with tongs are not acceptable methods to prepare for mechanical soft diet food. RD stated that the chicken served to residents with orders of mechanical soft should have been prepared by using the processor.  A review of the facility's policy and procedure titled "Food Preparation and Service" dated 10/2017, indicates "Food and nutrition services employees shall prepare and serve food in a manner that complies with safe food handling practices".  A review of the facility's policy and procedure titled, "Mechanical Soft" dated 7/2019, indicates "All meat (such as beef, fish poultry and pork) should be ground or chopped".	F 805			
F 925 SS=F	Maintains Effective Pest Control Program	F 925			

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F 925	<p>Continued From page 3 CFR(s): 483.90(l)(4)</p> <p>§483.90(l)(4) Maintain an effective pest control program so that the facility is free of pests and rodents. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review, the facility failed to conduct ongoing monitoring of the kitchen and the Dining Recreation Room environment and the effectiveness of the ongoing pest control service to ensure the facility was free from cockroaches (small insects that carry and spread infectious diseases) and for 92 of 92 residents.</p> <p>The facility did not: 1. Eradicate (destroy/kill) cockroach infestation (presence of an unusually large number of cockroach population) in the kitchen. 2. Eliminate harborage conditions (locations and conditions where pests can live, thrive [grow strong], reproduce, and feed) such gaps/holes.</p> <p>This deficient practice placed 92 residents at risk of vector-borne diseases (diseases that result from an infection transmitted to human by insects such as cockroaches, mosquitos, ticks, and fleas) and had the potential for the 92 residents to experience food infection from ingesting live bacteria, food intoxication from ingesting food containing toxins from bacteria, and disease transmission that can lead to life threatening complications and death.</p> <p>On 6/23/2021, at 11:15 a.m., during a concurrent kitchen observation and interview, Dietary Assistant 1 (DA 1) stated, his primary duties included making drinks and portioning the food.</p>	F 925			

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F 925	<p>Continued From page 4</p> <p>At night, he helped with cleaning and moping the floor. DA 1 stated, during cleaning if he observed any cockroaches or other pest, he would inform his supervisor immediately. At the dry storage area, the surveyor observed gaps between the two walls. The gaps were pointed out to DA 1 who stated, the gaps needed to be sealed to prevent cockroaches. DA stated, "this is the first time I saw the gaps." There was a gap around the plumbing directly above the mechanical ware washing (dishwashing) machine, DA 1 stated, "this is the first time I saw it." DA 1 stated, "the area under the shelf was cleaned every night and the dishwasher was responsible for cleaning this area." The Evaluator observed one dead cockroach under the shelf storing canned food. DA 1 confirmed the dead cockroach.</p> <p>On 6/23/2021, at 11:40 a.m., during a concurrent observation of the kitchen and interview, Dietary Supervisor (DS) stated she started working one week ago and she conducts physical inspection of the kitchen every morning to make sure is clean. DS stated if the night crew had observed cockroaches, they were required to immediately notify her via text. Facility does not keep a log of any notification that requires immediate action. DS noted the cockroach and stated she would call Maintenance Supervisor (MS) to schedule pest control service. DS stated the gaps in the wall and around the pipe needed to be sealed immediately.</p> <p>On 6/23/2021, at 12:40 p.m., during a concurrent observation of the Dinning Recreation Room and an interview with MS, the fireplace chimney was dusty with seven dead insects inside the fireplace. MS said it looked like Earwigs/Pincher bugs.</p>	F 925			

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F 925	<p>Continued From page 5</p> <p>On 6/23/2021, at 2 p.m., during an interview with MS and a review of the pest control reports dated 4/6/2021, 5/4/2021, and 6/1/2021, indicated that on 4/6/2021 and 5/4/2021, the technician recommended fixing broken tiles in the kitchen and loose baseboards in the breakroom. MS stated he did not read the pest control reports.</p> <p>On 6/23/2021, at 3 p.m., during an interview, the Administrator (ADM) stated, he assumed MS was receiving the reports from the pest control.</p> <p>A review of the 2017 U.S. Food and Drug Administration Food Code 6-202.15 indicated, insects and rodents are vectors of disease-causing microorganisms (living thing that is too small to be seen with the naked eye) which may be transmitted to humans by contamination of food and food contact surfaces. Food establishment shall be protected against the entry of insects and rodents by filling or closing holes and other gaps along floors, walls, and ceilings; closed, tight fitting windows and solid self-closing tight fitting doors.</p> <p>A review of the 2017 U.S. Food and Drug Administration Food Code 4-402.11 indicated, the inability to adequately or effectively clean areas under equipment could create a situation that may attract insects and rodents and accumulate pathogenic (disease-causing) microorganisms that are transmissible through food.</p> <p>A review of the Centers for Disease Control and Prevention (CDC), Guidelines for Environmental Infection Control in Health Care Facilities, updated on 7/23/2019, indicated the guidelines were recommendations for the prevention and</p>	F 925			

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NAME OF PROVIDER OR SUPPLIER  RINALDI CONVALESCENT HOSPITAL			STREET ADDRESS, CITY, STATE, ZIP CODE 16653 RINALDI ST GRANADA HILLS, CA 91344		
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F 925	Continued From page 6 control of infectious diseases that are associated with healthcare environments. Pest Control Included cockroaches found in health-care facilities that can serve as agents for the mechanical transmission of microorganisms, or as active participants in the disease transmission process by serving as a vector (carrier that transfers an infectious organism from one host to another).  A review of facility's policy and procedures titled, "Pest Control," revised in 5/2008, indicated the purpose of the policy was to provide an environment free of pest with emphasis on the insects and rodents. Maintenance service, when appropriate and necessary, in providing pest control service.	F 925			

This Plan of Correction is prepared and submitted as required by law. By submitting this Plan of Correction, Rinaldi Convalescent Hospital does not admit that any deficiency listed on this form exists, nor does the center admit to any statements, finding, fact, or conclusions that form the regulatory or administrative proceedings any deficiency, statements, facts, and conclusions that form the bases for a deficiency.

F805 (E)

#### **ACTION**

On 6/24/2021, Dietary Services Supervisor (DSS) provided one-to-one in-service to Cook 1, titled, "Food Prep – Mechanical Soft", regarding proper food preparation... following recipes/menus, where to find directions, and using the food processor (for mech-soft) or appropriate tool(s) for given diet.

On 6/25, DSS and Registered Dietician (RD) provided in-service to Dietary Staff, titled, "Mech Altered Diets" regarding following recipes/menu and appropriate textures/preparation.

On 6/25, DSS and RD provided in-service to Nursing Staff, titled, "Food Textures", regarding identification of textures and importance to safety and nutrition.

#### **AFFECTING OTHERS**

On 6/24, Licensed Nurses checked on residents with Mechanical Soft diet to ensure no one was adversely affected by deficient practice. No residents were affected.

#### **SYSTEMS/MEASURES**

DSS to ensure Dietary Staff are trained and competent regarding policy and procedure for food preparation and service, with emphasis for Cooks preparing food for Mechanical Soft diets.

DSS to monitor during daily (M-F) rounds, and RD to monitor during monthly inspections.

#### **MONITORING**

DSS will report any negative findings during daily (M-F) QAPI meeting for further recommendations.

RD to report any negative findings to DSS immediately and to Administrator (Admin) on monthly inspection report.



DSS, Admin, or designee will present summary trend analysis indicating any negative findings to QAPI Committee for further recommendations, monthly, or until substantial compliance is achieved.

COMPLIANCE: 9/30/2021

F925 (F)

#### ACTION

On 6/24/2021, Administrator (Admin) provided one-to-one in-service to Environmental Services Supervisor (ESS), titled, "Maintenance Services", regarding supervisory role and policies and procedures for maintenance.

On 6/23-25, ESS and Environmental Services (EVS) Staff sealed gaps between two walls in dry-storage area and around plumbing directly above the mechanical warewashing (dishwashing) machine.

On 6/23, Admin scheduled Pest Control Service to provide additional pest control service on 6/25 to ensure protection against any potential cockroaches or other pests. Admin also committed Pest Control Service to email service reports to Admin, ESS, and Accounts Payable (AP) after each service visit.

On 6/23, EVS Staff cleaned the Dining/Recreation Room, including the fireplace chimney area.

On 6/23-25, ESS and EVS Staff fixed broken tiles in Kitchen and loose baseboards in the breakroom.

#### AFFECTING OTHERS

On 6/25, Admin and ESS provided in-service to Dietary Staff, titled, "Reporting Environmental Issues", regarding reporting sightings of pests and/or environmental issues that may facilitate harboring pests.

On 6/25, Admin provided in-service to EVS Staff, titled, "Reporting Environmental Issues", regarding reporting sightings of pests and/or environmental issues that may facilitate harboring pests and immediately addressing the issue.

No patients were affected by deficiency.

#### SYSTEMS/MEASURES

DSS or designee will perform daily (M-F) kitchen inspections to ensure cleanliness and that no environmental issues that may facilitate harboring pests exist.

**RD will perform monthly kitchen inspections to ensure cleanliness and that no environmental issues that may facilitate harboring pests exist.**

**During weekly Environmental Rounds, ESS and Admin will identify and address any environmental conditions that may result in pest control issues to ensure the environment remains free of pests.**

**Pest Control Service will service facility semi-monthly and provide service report following each visit.**

**ESS will review Pest Control Service reports upon receipt and immediately address any issues that may be identified.**

#### **MONITORING**

**ESS will report any negative findings during daily (M-F) QAPI meeting for further recommendations.**

**ESS, Admin, or designee will present summary trend analysis indicating any negative findings to QAPI Committee for further recommendations, monthly, or until substantial compliance is achieved.**

**COMPLIANCE: 9/30/2021**