California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: _ COMPLETED CA030000008 B. WING 03/11/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **625 COTTONWOOD STREET** COTTONWOOD HEALTH CARE CENTER WOODLAND, CA 95695 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) A 000 Initial Comments A 000 The following reflects the findings of the California Department of Public Health during a staffing audit visit for 24 randomly selected days from 11/18/2018 to 02/17/2019. Representing the Department: L.G., Associate Governmental Program Analyst. Welfare and Institutions (W&I) Code section 14126.022 sets forth the Department's authority to conduct audits of direct caregiver nursing services provided to residents of skilled nursing facilities, and to establish procedures for conducting such audits through All Facility Letters (AFLs). http://leginfo.legislature.ca.gov/faces/codes_dis playSection.xhtml?sectionNum=14126.022.&law Code=WIC> AFL 18-27, setting forth the audit process and guidelines for facilities is available through the following link: https://www.cdph.ca.gov/Programs/CHCQ/LCP/ Pages/AFL-18-27.aspx> Health and Safety Code (HSC) 1337-1338.5, sets forth the requirements for Certified Nurse Assistants is available through the following link: https://leginfo.legislature.ca.gov/faces/codes_dis playText.xhtml?division=2.&chapter=2.&lawCode =HSC&article=9> W&I section 14126.022 requires the Department to assess an administrative penalty to a SNF if the Department determines that the SNF fails to meet the DHPPD requirements pursuant to HSC sections 1276.5 or 1276.65. The Department shall assess an administrative penalty to any facility that fails to meet the applicable standard

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

administrator

(X6) DATE

STATE FORM

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California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: __ COMPLETED CA030000008 B. WING 03/11/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 625 COTTONWOOD STREET **COTTONWOOD HEALTH CARE CENTER** WOODLAND, CA 95695 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) COMPLETE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 000 Continued From page 1 A 000 for staffing requirements on any given day. Prior to July 1, 2019, the applicable standard for purposes of assessing this penalty is 3.2 NHPPD. On or after July 1, 2019, the applicable standard is 3.5 DHPPD and 2.4 DHPPD (CNA), unless an approved Workforce Shortage or Patients Needs Waiver is granted. The statute was met as evidenced by the following findings: Based on record review and interview, the above The following constitutes the facilities nursing facility was found in compliance with HSC response to the findings of the 1276.5(a), the requirement for 3.2 direct care Department of Public Health Services hours per patient day. and does not constitute an admission of guilt or agreement of the facts alleged or A 200 HSC 1276.65(c)(1)(B) SAS - 3.5 Standard conclusions set forth on the summary A 200 statement of deficiencies. (B) Effective July 1, 2018, skilled nursing This plan of correction is prepared as facilities, except those skilled nursing facilities required by the provisions of the Health that are a distinct part of a general acute care and Safety Code, 42 CFR and constitutes facility or a state-owned hospital or developmental center, shall have a minimum the facilities written credible allegation number of direct care services hours of 3.5 per of compliance. patient day, except as set forth in Section 1276.9. A200 HSC 1276.65(C) (1)(B) SAS-, 3.5 Standard This Statute is not met as evidenced by: Please see attached POC Facility failed to meet 3.5 direct care service hours per patient day (DHPPD), pursuant to HSC 1276.65(c)(1)(B) for 10 of 24 days. A 205 HSC 1276.65(c)(1)(C) SAS - 2.4 Standard A 205 (C) Skilled nursing facilities shall have a minimum of 2.4 hours per patient day for certified nurse assistants in order to meet the requirements in

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Licensing and Certification Division

A200 HSC 1276.65(C) (1)(B) SAS- 3.5 Standard

Immediate measures and systemic changes that will be out into place to ensure that the deficient practice does not recur.

Nursing staffing for the current day and the following days I reviewed each day by Administrator, Director of Staff Development and or the Director of Nursing and Staffing Coordinator. Friday staffing review through Monday.

Projected admissions/ discharges and staffing reviewed. Staffing adjustments identified, with Staffing Coordinator obtaining additional staffing utilizing Cottonwood Nursing staff or registry employees.

Cottonwood has contracts with 5 staffing registries to enable adequate nursing staff to meet the required PPD.

Hire and referral bonuses are offered for Licensed Nurses and Certified Nursing Assistant's.

Monitoring process and positions of persons responsible for monitoring as well as how the facility plans to monitor its performance to ensure corrections are achieved and sustained.

Administrator reviews the previous days PPD each morning, monitoring for required PPD compliance. Any non-compliance to the PPD requirement and the process to meet the requirement is reviewed for plan of correction.

Staffing Coordinator schedules nursing staffing to meet PPD.

Administrator, Director of Nursing/Director of Staff Development and Staffing Coordinator meet daily to monitor staffing needs. Scheduling of required staff to meet PPD.

Corrective Action Date:

March 6, 2020

A205 HSC 1276.65 (C) (1) (C) SAS 2.4 Standard.

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