California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER COMPLETED A. BUILDING B. WING CA230000279 01/12/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 396 DORSEY DRIVE CRYSTAL RIDGE CARE CENTER GRASS VALLEY, CA 95945 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 000 Initial Comments A 000 This plan of correction is prepared as part The following reflects the findings of the California Department of Public Health during a staffing of the quality assurance process for the provider. This plan of correction and any visit: Representing the Department: J.M., attached documents are prepared with Associate Governmental Program Analyst. substantial reliance upon privileged peer review information and/or reports and as Welfare and Institutions Code Section 14126.022 such are protected from discovery. is attached hereto and incorporated herein as 'Attachment A.' This plan of correction is prepared, submitted and/or executed solely because it Documentation requirements set forth in All is required by local, state and/or federal Facilities Letter (AFL) 11-19 were not met. In the regulations, codes and/or guidelines. As future, failure to properly complete the CDPH 530 this transmission is required by law, it is not or CDPH 612 forms (or facility equivalent) will a waiver of the provisions within applicable result in a deficiency in addition to a finding of non-compliance with the 3.2 minimum NHPDD laws and regulations or any other codes, requirement for each day that proper statues or regulations. documentation is not provided. The following documentation requirements were not met as evidenced by AFL 11-19: We have hired a Staffing person to keep record of Section II. Guidelines. schedule and call offs and to make adjustment as Sub-Section 6: Documentation necessary to meet the 3.2 Facilities will be expected to meet the following The director of nurses will make out the schedule documentation requirements no later than 14 and give to the Staffing person to implement, we days from the date of this All Facilities Letter. have also informed the Union regarding call offs and how it is a determent to our business and for the care of the resident's. we will keep a log of call (a) The facility shall either create an assignment off and discipline as need in order not have issue sheet or use the attached "Nursing Staffing reoccur. We will have log of offenders and PPD list Assignment and Sign-In Sheet " (CDPH 530 and to ensure we are above 3.2 and this will be instructions) to record daily staffing assignments brought to QA for compliance to document nursing hours worked by employees Corrective action was completed new staffing not captured in payroll records or employees who person started march 28, 2012 are primarily engaged in duties other than nursing Oct 1 2012 we review staffing services, including employees who perform nursing services beyond the hours required to carry out their job duties. The "assignment sheet " must be typed or printed legibly and be substantially similar to the attached CDPH 530

Licensing and Certification Division

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

and instructions. The Director of Nursing (or

STATE FORM

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PRINTED: 09/24/2012 FORM APPROVED

California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING CA230000279 01/12/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 396 DORSEY DRIVE CRYSTAL RIDGE CARE CENTER GRASS VALLEY, CA 95945 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 000 | Continued From page 1 A 000 designee) must sign the form verifying the information is complete, true, and accurate. Failure to provide a complete, signed and legible form will result in a finding of non-compliance with the 3.2 minimum NHPPD requirement for each day the form is not provided. A 029 1276.5(a) HSC Section 1276 A 029 (a) The department shall adopt regulations setting forth the minimum number of equivalent nursing hours per patient required in skilled nursing and intermediate care facilities, subject to the specific requirements of Section 14110.7 of the Welfare and Institutions Code. However. notwithstanding Section 14110.7 or any other provision of law, commencing January 1, 2000. the minimum number of actual nursing hours per patient required in a skilled nursing facility shall be 3.2 hours, except as provided in Section 1276 9 This Statute is not met as evidenced by: Based on record review and interview, the above nursing facility was found out of compliance with Health and Safety Code 1276.5, the requirement for a minimum of 3.2 nursing hours per patient day for 2 out of 24 randomly selected days from October 10, 2011 through January 06, 2012: DATE NHPPD 12/31/11 3.03 01/06/12 3.06