DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

KD

PRINTED: 07/17/2018 FORM APPROVED OMB NO. 0938-0391

NAME OF PROVIDER OR SUPPLIER GARDEN GROVE CONVALESCENT HOSP (XA) ID (SEACH IDENTIFY MUST BE PRECEDED BY PULL REGULATORY OR LSC IDENTIFY MIS INFORMATION) FOUND INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during an ABBREVIATED survey for COMPLAINT No: CA00591995. Inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. Representing the California Department of Public Health Surveyor 36355, HFEN. THE DEPARTMENT WAS ABLE TO PARTIALLY SUBSTANTIATE THE COMPLAINT ALLEGATION(S) WITH NO REGULATORY VIOLATIONS. HOWEVER, DURING THE INVESTIGATION, THE DEPARTMENT DETERMINED THERE WAS A VIOLATION OF REGULATIONS UNRELATED TO THE COMPLAINT ALLEGATION(S). FINDINGS WERE CITED AT F761. GLOSSARY OF ABBREVIATIONS AND BRIEF DEFINITIONS: LVN - Licensed Vocational Nurse mag - milorgram(s) mg - militigram(s) page - policy and procedure RN - Registered Nurse F761 Licensed Vocational Nurse mag - milorgram(s) mg - militigram(s) page - policy and procedure RN - Registered Nurse F761 Licensed Vocational Nurse mag - milorgram(s) mg - m	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED			
NAME OF PROVICER OR SUPPLIER GARDEN GROVE CONVALESCENT HOSP SUMMARY STATEMENT OF DEFICIENCIES INCIDENTIFY MISS IN PROGRATION PREFIX TAO PREFIX TAO INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during an ABBREVIATED survey for COMPLAINT No: CA00591995. Inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. Representing the California Department of Public Health Surveyor 36356, HFEN. THE DEPARTMENT WAS ABLE TO PARTIALLY SUBSTANTIATE THE COMPLAINT ALLEGATION(S) WITH NO REGULATORY VIOLATIONS. HOWEVER, DURING THE INVESTIGATION, THE DEPARTMENT DETERMINED THERE WAS A VIOLATION OF REGULATIONS UNRELATED TO TO THE COMPLAINT ALLEGATION(S). FINDINGS WERE CITED AT F761. GLOSSARY OF ABBREVIATIONS AND BRIEF DEFINITIONS: LIVIN - Licensed Vocational Nurse more milligram(s) page and Biologicals of F761 Licensed Vocational Wurse more milligram(s) page and Biologicals of F761 Licensed Voltage and Biologicals of Page - policy and procedure RN - Registered Nurse F761 Labeling of Orgas and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted									
ABBREVIATED SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY WISTS BE PRECEDED BY FULL REGULATORY OR USE IDENTIFYING INFORMATION) FROM FROM INITIAL COMMENTS The following reflects the findings of the California Department of Public Health Surveyor 36355, HFEN. THE DEPARTMENT WAS ABLE TO PARTIALLY SUBSTANTIATE THE COMPLAINT ALLEGATION(S). FINDINGS WERE CITED AT F761. GLOSSARY OF ABBREVIATIONS AND BRIEF DEFINITIONS: LIVA - Licensed Vocational Nurse mag. = microgram(s) mg. = milligram(s) p. 24, 45(g) Labelling of Drugs and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted			056145	B. WING			07/0	07/05/2018	
FOOD INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during an ABBREVIATED survey for COMPLAINT No. CA00591995. Inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. Representing the California Department of Public Health during an Albertanian and the provider of truth of the facts alleged or conclusions set forth in the statement of deficiencies. This plan of correction prepared and/or executed because it is required by the provisions of the facility. Representing the California Department of Public Health: Surveyor 36355, HFEN. THE DEPARTMENT WAS ABLE TO PARTIALLY SUBSTANTIATE THE COMPLAINT ALLEGATION(S) WITH NO REGULATORY VIOLATIONS. HOWEVER, DURING THE INVESTIGATION, THE DEPARTMENT DETERMINED THERE WAS A VIOLATION OF REGULATIONS UNRELATED TO THE COMPLAINT ALLEGATION(S). FINDINGS WERE CITED AT F761. GLOSSARY OF ABBREVIATIONS AND BRIEF DEFINITIONS: LVN - Licensed Vocational Nurse mog - microgram(s) mg - milligram(s) p&P - policy and procedure RN - Registered Nurse Label/Store Drugs and Biologicals OFR(s): 483.45(g)(h)(1)(2) §483.45(g) Labeling of Drugs and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted	H N N N NORTH MEDITION			12882 SHACKELFORD LANE					
The following reflects the findings of the California Department of Public Health during an ABBREVIATED survey for COMPLAINT No: CA00591995. Inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. Representing the California Department of Public Health: Surveyor 36355, HFEN. THE DEPARTMENT WAS ABLE TO PARTIALLY SUBSTANTIATE THE COMPLAINT ALLEGATION(S) WITH NO REGULATIONS. HOWEVER, DURING THE INVESTIGATION, THE DEPARTMENT DETERMINED THERE WAS A VIOLATION OF REGULATIONS UNRELATED TO THE COMPLAINT ALLEGATION(S). FINDINGS WERE CITED AT F761. GLOSSARY OF ABBREVIATIONS AND BRIEF DEFINITIONS: LVN - Licensed Vocational Nurse mag - milrogram(s) mg - milligram(s) PAP - policy and procedure RN - Registered Nurse Label/Store Drugs and Biologicals CFR(s): 483.45(g)(h)(1)(2) \$483.45(g) Labeling of Drugs and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted	PREFIX	(EACH DEFICIENCY MUST BE PRECEDED BY FULL		PREFI)	x	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP		COMPLETION	
labeled in accordance with currently accepted	F 761	The following reflect California Department ABBREVIATED sur CA00591995. Inspection was limit investigated and do of a full inspection of the calculation of the calc	cts the findings of the ent of Public Health during an evey for COMPLAINT No: ted to the specific complaint be not represent the findings of the facility. california Department of Public 6355, HFEN. T WAS ABLE TO PARTIALLY HE COMPLAINT WITH NO REGULATORY NG THE INVESTIGATION, T DETERMINED THERE IF OF REGULATIONS THE COMPLAINT FINDINGS WERE CITED AT EACH OF SHE COMPLAINT FINDINGS WERE CITED AT COMPLETE COMPL		r a r c c c r s 4	Preparation and/or execution plan of correction does not condition does not condition and agreement by the provider of truth of the facts also and the correction of the facts and the correction of the correction of the provisions of he afety code section 1250 and 4 to 5.7907 (stitute ne leged or rement of ction nuse it is ealth and		
		labeled in accordar	nce with currently accepted	NATURE		TITLE		(X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: R2PH11

Facility ID: CA060000043 If continuation sheet Page 1 of 4

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/17/2018 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED			
	056145 B. WING		C					
NAME OF PROVIDER OR SUPPLIER GARDEN GROVE CONVALESCENT HOSP			STREET ADDRESS, CITY, STATE, ZIP CODE 12882 SHACKELFORD LANE GARDEN GROVE, CA 92841					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PROVIDER'S PLAN OF CORRECTIO PREFIX (EACH CORRECTIVE ACTION SHOULD TAG CROSS-REFERENCED TO THE APPROP DEFICIENCY)		BE	COMPLETION DATE		
F 761	supplicable. §483.45(h) Storage §483.45(h)(1) In acceptable for the factor of the fa	les, and include the bry and cautionary expiration date when of Drugs and Biologicals cordance with State and cility must store all drugs and it compartments under propers, and permit only authorized	F 7	761	F761 Corrective action for residents found have been affected by this deficiency Resident 1 was re-assessed by the IDT members on 7/23/18 for self-administration of medications immediately after this concern was identified and brought to the attention of the facility staff. LVN 1 was in serviced on 6/29/18 by the DON regarding medication administration to ensure that		8/03/18	
	§483.45(h)(2) The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected. This REQUIREMENT is not met as evidenced by: Based on observation, interview, medical record review, and facility P&P review, the facility failed to ensure the medications were not left unattended at the bedside of one of two sampled residents (Resident 1). This posed the risk of unauthorized persons having access to the medications. Findings: Review of the facility's P&P title Preparation and General Guidelines - Medication Administration dated 10/2017, showed the medications are administered at the time they are prepared.				medications are not prepared unless the resident is ready to take the medication and that medications are not left at the bedside. Corrective action for residents that maybe affected by this deficiency: Room observations were conducted by the DSD on 7/2/18 during different time of the day to ensure that there were no medications left at the bedside. On 7/30/18, 3-11 shift room observations were conducted by the DON on 2 alert residents in each of 4 stations (total of 8 residents) to ensure that there were no medications left at the bedsides. On 7/31/18 during 7-3 shift room observations were conducted by the Administrator on all resident rooms to		,	

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/17/2018 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
AND PLAN OF CORRECTION		DENTIFICATION NOWDEN.	A. BUILDING		С		
056145			B. WING		07/05/2018		
NAME OF PROVIDER OR SUPPLIER GARDEN GROVE CONVALESCENT HOSP			STREET ADDRESS, CITY, STATE, ZIP CODE 12882 SHACKELFORD LANE GARDEN GROVE, CA 92841				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD TAG CROSS-REFERENCED TO THE APPROVIDENCE)		(X5) COMPLETION DATE	
	Continued From page 2 On 6/29/18 at 0930 hours, Resident 2 was observed sitting up in bed with her eyes closed. Resident 1's meal tray was observed on the resident's overbed table. On the tray were two medicine cups filled with various tablets and capsules.		F 761	ensure that there were no medicatio left at the bedsides. There were no concerns identified during the observation.			
	conducted with LVN Resident 1's vitamir cup because Resid medications on her them when she was not supposed to lead bedside table per the Medical record revie on 6/29/18. Reside facility on 1/26/18. and 5/10/18, identification oriented, and able to Review of Resident flowsheets for June 0900 hours, the follosigned as administed to Coycodone (narcotablet; * Oxycodone (narcotablet; * Cholecalciferol (vir 1000 unit to give fiv * Hydrocortisone 30 * L tryptophan vega capsule; * Valerian root (supper to the collece (stool softed 12 hours;	ew for Resident 1 was initiated nt 1 was admitted to the Review of the MDS dated 2/7 ed Resident 1 was alert, o make needs known. 1's medication administration 2018 showed on 6/29/18 at owing oral medications were ered: otic pain reliever) 40 mg one tamin D3 supplement) tablet		Measures that will be put into plensure that this deficiency does recur: The licensed nurses were given a service on 7/5/18, 7/12/18 and 7 by the DON regarding the facility and procedure on medication administration. The RN supervisors during their side responsible to monitor throug observations that there were no medications being left at the bed. Measures that will be implement monitor the continued effective the corrective action taken to enthat this deficiency has been corrected action to the correction action	not n in /23/18 policy hift will h room sides. ted to ness of sure rected vill tion to		

PRINTED: 07/17/2018 FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING C B. WING 07/05/2018 056145 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 12882 SHACKELFORD LANE GARDEN GROVE CONVALESCENT HOSP GARDEN GROVE, CA 92841 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)(X4) ID COMPLETION (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) The Administrator will conduct room F 761 Continued From page 3 observations during weekly facility * Magnesium oxide (supplement) 400 mg one rounds to ensure that medications are tablet: * Vegan acidophilus probiotic (supplement) one not being left at the resident's bedsides. tablet: * Vegan calcium (supplement) 500 mg one tablet; Results of the observations will be * Vegan echinacea (supplement) 400 mg one reported to the DON/designee for capsule: * Vegan folic acid (supplement) 1000 mcg one review and follow-up. The DON will report the results of the tablet: * Vegan lithium oratale (supplement) 5 mg one observations to the QAPI committee capsule; monthly for review and further * Vegan multi vitamins with minerals recommendation. (supplement) 100 mg one tablet; * Vegan vitamin B-125 mg complex (supplement) one tablet: * Vitamin B12 (supplement) 1000 mcg to give four tablets; * Zinc sulfate (supplement) 220 mg one tablet; * Senna (laxative) 8.6 mg one tablet. On 6/25/18, Resident 1 typed a note to the facility's staff that she "appreciates" being left her supplements to take after she had time to slowly eat something. However, further medical record review found no documentation to show Resident 1 was assessed to be safe to self-administer her medications, a physician's order was obtained to

were taken as ordered.

administer the medication, a care plan problem was developed to address how the staff would monitor the resident to ensure the medications

On 6/29/18 at 1451 hours, an interview was conducted with RN 1. RN 1 stated the licensed nurses should never leave the medicines on a resident's bedside as per the facility's policy.