

California Department of Public Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>CA030000021</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY COMPLETED<br><br><b>12/14/2021</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**CASA COLOMA HEALTH CARE CENTER**

**10410 COLOMA RD  
RANCHO CORDOVA, CA 95670**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)   | (X5)<br>COMPLETE<br>DATE |
|--------------------------|---|---------------------|--|--------------------------|
| A 000                    | <p><b>Initial Comments</b></p> <p>The following reflects the findings of the California Department of Public Health during a staffing audit visit for 24 randomly selected days from 11/29/2020 to 02/28/2021.</p> <p>Representing the Department: M.D., Associate Governmental Program Analyst.</p> <p>Welfare and Institutions (W&amp;I) Code section 14126.022 sets forth the Department's authority to conduct audits of direct caregiver nursing services provided to residents of skilled nursing facilities, and to establish procedures for conducting such audits through All Facility Letters (AFLs).<br/>&lt;<a href="http://leginfo.legislature.ca.gov/faces/codes_displaySection.xhtml?sectionNum=14126.022.&amp;lawCode=WIC">http://leginfo.legislature.ca.gov/faces/codes_displaySection.xhtml?sectionNum=14126.022.&amp;lawCode=WIC</a>&gt;</p> <p>AFL 21-11, setting forth the audit process and guidelines for facilities is available through the following link:<br/>&lt;<a href="https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-11.aspx">https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-11.aspx</a>&gt;</p> <p>Health and Safety Code (HSC) 1337-1338.5, sets forth the requirements for Certified Nurse Assistants is available through the following link:<br/>&lt;<a href="https://leginfo.legislature.ca.gov/faces/codes_displayText.xhtml?division=2.&amp;chapter=2.&amp;lawCode=HSC&amp;article=9">https://leginfo.legislature.ca.gov/faces/codes_displayText.xhtml?division=2.&amp;chapter=2.&amp;lawCode=HSC&amp;article=9</a>&gt;</p> <p>W&amp;I section 14126.022 requires the Department to assess an administrative penalty to a SNF if the Department determines that the SNF fails to meet the DHPPD requirements pursuant to HSC sections 1276.5 or 1276.65. The Department shall assess an administrative penalty to any facility that fails to meet the applicable standard</p> | A 000               | <p>What measures will be put into place or what systematic changes will the facility make to ensure that the deficient practice does not recur:</p> <p>Facility will ensure sufficient staffing to reach the required PPD numbers by using the recruiting site Indeed to recruit CNAs, LVNs, RNs. See the attached receipts for the month of January 2024 as a proof.</p> <p>Facility has contracted with staffing agencies to ensure adequate staffing in the event of a shortage.</p> <p>If the facility sees that with current staffing levels that it will not reach the required PPD, the facility will have staff stay for double shifts or any required extra hours to reach PPD.</p> <p>How the facility plans to monitor its performance to make sure that solutions are sustained:</p> <p>PPD will be monitored 2x daily by the director of payroll/staffing and the administrator. PPD is logged daily in an excel spreadsheet to ensure that it is tracked correctly and consistently. See attached example.</p> <p>Date of Compliance: 2/2/24</p> |                          |

Licensing and Certification Division

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

NOH811

If continuation sheet 1 of 3

California Department of Public Health

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|---|--|--|--|--|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|------|------------|------|--------|------------|------|------|------------|------|------|------------|------|------|------------|------|--------|------------|------|--------|-------|--|--|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                       |  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>CA030000021</b>              | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>12/14/2021</b> |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CASA COLOMA HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>10410 COLOMA RD<br/>RANCHO CORDOVA, CA 95870</b> |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG  | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| A 000   | <p>Continued From page 1</p> <p>for staffing requirements on any given day. The applicable standard is 3.5 DHPPD and 2.4 DHPPD (CNA), unless an approved Workforce Shortage, Patient Needs, or COVID-19 Waiver is granted.</p> <p>The statute was not met as evidenced by the following findings:</p> <p>Final Audit Result:</p> <p>Total Distinct Non-Compliant Day(s) = 3</p> <table> <tr> <td>Date</td> <td>3.5</td> <td>2.4</td> </tr> <tr> <td>12/04/2020</td> <td>4.60</td> <td>2.87</td> </tr> <tr> <td>12/06/2020</td> <td>4.49</td> <td>2.91</td> </tr> <tr> <td>12/16/2020</td> <td>4.25</td> <td>2.71</td> </tr> <tr> <td>12/22/2020</td> <td>4.26</td> <td>2.72</td> </tr> <tr> <td>12/23/2020</td> <td>4.48</td> <td>2.86</td> </tr> <tr> <td>12/26/2020</td> <td>3.88</td> <td>2.70</td> </tr> <tr> <td>12/31/2020</td> <td>4.46</td> <td>2.78</td> </tr> <tr> <td>01/01/2021</td> <td>4.23</td> <td>2.74</td> </tr> <tr> <td>01/06/2021</td> <td>4.17</td> <td>2.50</td> </tr> <tr> <td>01/17/2021</td> <td>3.70</td> <td>2.47</td> </tr> <tr> <td>01/19/2021</td> <td>4.32</td> <td>2.80</td> </tr> <tr> <td>01/21/2021</td> <td>4.08</td> <td>2.47</td> </tr> <tr> <td>01/25/2021</td> <td>3.97</td> <td>2.51</td> </tr> <tr> <td>01/27/2021</td> <td>3.99</td> <td>2.49</td> </tr> <tr> <td>01/28/2021</td> <td>4.00</td> <td>2.47</td> </tr> <tr> <td>01/29/2021</td> <td>4.05</td> <td>2.40</td> </tr> <tr> <td>02/09/2021</td> <td>4.00</td> <td>2.56</td> </tr> <tr> <td>02/11/2021</td> <td>4.07</td> <td>2.40</td> </tr> <tr> <td>02/12/2021</td> <td>3.83</td> <td>*2.33*</td> </tr> <tr> <td>02/14/2021</td> <td>4.13</td> <td>2.76</td> </tr> <tr> <td>02/22/2021</td> <td>4.06</td> <td>2.41</td> </tr> <tr> <td>02/23/2021</td> <td>4.01</td> <td>2.60</td> </tr> <tr> <td>02/26/2021</td> <td>3.87</td> <td>*2.31*</td> </tr> <tr> <td>02/27/2021</td> <td>3.65</td> <td>*2.33*</td> </tr> </table> <p>*x.xx* = non-compliant date</p> | Date   | 3.5  | 2.4  | 12/04/2020 | 4.60 | 2.87 | 12/06/2020 | 4.49 | 2.91 | 12/16/2020 | 4.25 | 2.71 | 12/22/2020 | 4.26 | 2.72 | 12/23/2020 | 4.48 | 2.86 | 12/26/2020 | 3.88 | 2.70 | 12/31/2020 | 4.46 | 2.78 | 01/01/2021 | 4.23 | 2.74 | 01/06/2021 | 4.17 | 2.50 | 01/17/2021 | 3.70 | 2.47 | 01/19/2021 | 4.32 | 2.80 | 01/21/2021 | 4.08 | 2.47 | 01/25/2021 | 3.97 | 2.51 | 01/27/2021 | 3.99 | 2.49 | 01/28/2021 | 4.00 | 2.47 | 01/29/2021 | 4.05 | 2.40 | 02/09/2021 | 4.00 | 2.56 | 02/11/2021 | 4.07 | 2.40 | 02/12/2021 | 3.83 | *2.33* | 02/14/2021 | 4.13 | 2.76 | 02/22/2021 | 4.06 | 2.41 | 02/23/2021 | 4.01 | 2.60 | 02/26/2021 | 3.87 | *2.31* | 02/27/2021 | 3.65 | *2.33* | A 000 |  |  |
| Date  | 3.5  | 2.4  |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/04/2020  | 4.60   | 2.87   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/06/2020  | 4.49   | 2.91   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/16/2020  | 4.25   | 2.71   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/22/2020  | 4.26   | 2.72   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/23/2020  | 4.48   | 2.86   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/26/2020  | 3.88   | 2.70   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 12/31/2020  | 4.46   | 2.78   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/01/2021  | 4.23   | 2.74   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/06/2021  | 4.17   | 2.50   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/17/2021  | 3.70   | 2.47   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/19/2021  | 4.32   | 2.80   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/21/2021  | 4.08   | 2.47   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/25/2021  | 3.97   | 2.51   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/27/2021  | 3.99   | 2.49   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/28/2021  | 4.00   | 2.47   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 01/29/2021  | 4.05   | 2.40   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/09/2021  | 4.00   | 2.56   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/11/2021  | 4.07   | 2.40   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/12/2021  | 3.83   | *2.33*   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/14/2021  | 4.13   | 2.76   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/22/2021  | 4.06   | 2.41   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/23/2021  | 4.01   | 2.60   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/26/2021  | 3.87   | *2.31*   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |
| 02/27/2021  | 3.65   | *2.33*   |  |  |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |      |            |      |        |            |      |      |            |      |      |            |      |      |            |      |        |            |      |        |       |  |  |

California Department of Public Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                       |   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>CA030000021</b>              | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>12/14/2021</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CASA COLOMA HEALTH CARE CENTER</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>10410 COLOMA RD<br/>RANCHO CORDOVA, CA 95670</b> |  |  |  |
| (X4) ID<br>PREFIX<br>TAG  | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG  | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)   |  | (X5)<br>COMPLETE<br>DATE                               |
| A 205   | Continued From page 2   | A 205  |  |  |  |
| A 205   | <p>HSC 1276.65(c)(1)(C) SAS - 2.4 Standard</p> <p>(C) Skilled nursing facilities shall have a minimum of 2.4 hours per patient day for certified nurse assistants in order to meet the requirements in subparagraph (B).</p> <p>This Statute is not met as evidenced by:<br/>Facility Failed to meet 2.4 Direct Care Service Hours Per Patient Day (DHPPD) performed by certified nurse assistants, pursuant to HSC 1276.65(c)(1)(C) for 3 out of 24 days.</p> <p>The total number of actual direct care nursing hours performed by direct caregivers per patient day divided by the average census during the patient day failed to meet DHPPD Staffing Standard(s).</p> <p>Employee(s) failed to delineate time spent providing nursing services to skilled nursing care patients, as defined in HSC section 1276.65 and CCR Title 22, section 72309, section 72311 and section 72315, while assigned to perform other duties other than direct care.</p> <p>Time spent providing nursing services could not be verified. Failure to provide the information has resulted in the exclusion of all service hours for such employees.</p> | A 205  | <p>What measures will be put into place or what systematic changes will the facility make to ensure that the deficient practice does not recur:<br/>Facility will ensure sufficient staffing to reach the required ppd numbers by using the recruiting site indeed to recruit CNAs, LVNs, RNs. See the attached receipts for the month of January <b>2024</b> as a proof.<br/>Facility has contracted with staffing agencies to ensure adequate staffing in the event of a shortage.<br/>If the facility sees that with current staffing levels that it will not reach the required ppd, the facility will have staff stay for double shifts or any required extra hours to reach ppd.</p> <p>How the facility plans to monitor its performance to make sure that solutions are sustained:<br/>ppd will be monitored 2x daily by the director of payroll/staffing and the administrator. ppd is logged daily in an excel spreadsheet to ensure that it is tracked correctly and consistently. See attached example.</p> <p><b>Date of Compliance: 2/2/24</b></p> |  |  |