PRINTED: 09/17/2024 FORM APPROVED OMB NO. 0938-0391

AND DUAN OF CODDECTION INDENTIFICATION NUMBER.		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		555844	B. WING			C 09/04/2024	
		333644	b. WING		STREET ADDRESS, CITY, STATE, ZIP CODE	1 09/	04/2024
	PROVIDER OR SUPPLIER HEALTHCARE CENT	TER		1	1565 HILL ROAD NOVATO, CA 94947		
					PROVIDER'S PLAN OF CORRECTIC	A I	//6/
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREF TAG		(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP) BE	(X5) COMPLETION DATE
F 000	INITIAL COMMEN	TS	F	000			
	California Departm investigation for Fa CA00876413, CA0	ects the findings of the lent of Public Health during an acility-Reported Incidents # 10909497, CA00905644, 10892033, CA00897270 & 909907.					
		ited to the investigations and the findings of a full acility.					
	NO DEFICIENCIE FACILITY-REPOR #CA00876413.	S WERE ISSUED FOR TED INCIDENT					
	NO DEFICIENCIE FACILITY-REPOR #CA00909497.	S WERE ISSUED FOR TED INCIDENT					9/27/24
	NO DEFICIENCIE FACILITY-REPOR #CA00905644.	S WERE ISSUED FOR TED INCIDENT					
	NO DEFICIENCIE FACILITY-REPOF #CA00880057.	S WERE ISSUED FOR RTED INCIDENT					
	NO DEFICIENCIE FACILITY-REPOR #CA00892033.	S WERE ISSUED FOR RTED INCIDENT					
	NO DEFICIENCIE FACILITY-REPOF #CA00897270.	S WERE ISSUED FOR RTED INCIDENT					:
	COMPLAINT # CA						
LABORATOR	RY DIRECTOR'S OR PROV	IDER/SUPPLIER REPRESENTATIVE'S SIG	SNATURE		TITLE	1	(X6) DATE

Any deficiency statement ending with an asteriek (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

AND PLAN OF CORRECTION IDENTIFICATION NUMBERS		(X2) MULTIPLE CONSTRUCTION A. BUILDING				E SURVEY IPLETED
	555844		B. WING			C 04/2024
NAME OF PROVIDER OR SUPPLIER NOVATO HEALTHCARE CENTER (X4) ID SUMMARY STATEMENT OF DEFICIENCIES			1:	565 HILL ROAD		0.112021
(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL			(EACH CORRECTIVE ACTION SHOULD	BE	(X5) COMPLETION DATE
CFR(s): 483.45(f)(2) The facility must er §483.45(f)(2) Reside medication errors. This REQUIREMED by: Based on interview facility failed to bed sampled residents his early-morning F (An injected hormoallowing the body tenergy) most days a year, until Reside and reported it to Administration did Resident 1, which a medication administration administration administration serious coincluding uncontrol death. Findings: Record review of the Demographic indication of 3/3 including Type 2 Discourse.	nsure that its- dents are free of any significant NT is not met as evidenced v and record review, the come aware one of three (Resident 1) had not received Physician-prescribed insulin one that is essential for o use sugar (glucose) for of every month, for more than ent 1 noticed this issue himself administration. As a result, not intervene until notified by allowed daily significant stration errors to occur for eriod of one year, with a few anding had the potential to ensequences for Resident 1, alled blood glucose levels and one facility Face Sheet (Facility cated Resident 1 was admitted 20/23, with medical diagnoses iabetes Mellitus (A chronic		760			
to a lack of insulin Hyperglycemia (Hi Long Term (Currer Record review of a	or insulin resistance) with gh blood glucose levels), and at) Use of Insulin.	And the second s				
	Residents are Free CFR(s): 483.45(f)(2) The facility must en §483.45(f)(2) Residents are Interview facility failed to bec sampled residents his early-morning F (An injected hormo allowing the body to energy) most days a year, until Resident 1, which a medication administration did I Resident 1, which a medication administration did I Resident 1 for a pe exceptions. This fir result in serious co including uncontrol death. Findings: Record review of the Demographic indication that caus to a lack of insulin Hyperglycemia (Hill Long Term (Current Record review of a support of a support of the support of the support of the facility on 3/2 including Type 2 Demographic indication that caus to a lack of insulin Hyperglycemia (Hill Long Term (Current Record review of a support of the support of the support of the facility on 3/2 including Type 2 Demographic indication that caus to a lack of insulin Hyperglycemia (Hill Long Term (Current Record review of a support of the sup	RECOURTECTION IDENTIFICATION NUMBER: 555844 PROVIDER OR SUPPLIER HEALTHCARE CENTER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Residents are Free of Significant Med Errors CFR(s): 483.45(f)(2) The facility must ensure that its- §483.45(f)(2) Residents are free of any significant medication errors. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to become aware one of three sampled residents (Resident 1) had not received his early-morning Physician-prescribed insulin (An injected hormone that is essential for allowing the body to use sugar (glucose) for energy) most days of every month, for more than a year, until Resident 1 noticed this issue himself and reported it to Administration. As a result, Administration did not intervene until notified by Resident 1, which allowed daily significant medication administration errors to occur for Resident 1 for a period of one year, with a few exceptions. This finding had the potential to result in serious consequences for Resident 1, including uncontrolled blood glucose levels and death. Findings: Record review of the facility Face Sheet (Facility Demographic) indicated Resident 1 was admitted to the facility on 3/20/23, with medical diagnoses including Type 2 Diabetes Mellitus (A chronic	Residents are Free of Significant Med Errors CFR(s): 483.45(f)(2) The facility must ensure that its- §483.45(f)(2) Based on interview and record review, the facility failed to become aware one of three sampled residents (Resident 1) had not received his early-morning Physician-prescribed insulin (An injected hormone that is essential for allowing the body to use sugar (glucose) for energy) most days of every month, for more than a year, until Resident 1 noticed this issue himself and reported it to Administration. As a result, Administration did not intervene until notified by Resident 1, which allowed daily significant medication administration errors to occur for Resident 1 for a period of one year, with a few exceptions. This finding had the potential to result in serious consequences for Resident 1, including uncontrolled blood glucose levels and death. Findings: Record review of the facility Face Sheet (Facility Demographic) indicated Resident 1 was admitted to the facility on 3/20/23, with medical diagnoses including Type 2 Diabetes Mellitus (A chronic condition that causes high blood sugar levels due to a lack of insulin or insulin resistance) with Hyperglycemia (High blood glucose levels), and Long Term (Current) Use of Insulin. Record review of a report received by the	FOORRECTION DENTIFICATION NUMBER: A. BUILDING B. WING S55844 B. WING S55844 B. WING S55844 B. WING SOURCE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAGE TAGE TAGE PREFIX TAGE PRE	FORRECTION IDENTIFICATION NUMBER: S55844 B. WING	TOWNER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		555844	B. WING	B. WING			04/2024	
NAME OF PROVIDER OR SUPPLIER NOVATO HEALTHCARE CENTER				15	TREET ADDRESS, CITY, STATE, ZIP CODE 565 HILL ROAD OVATO, CA 94947	1 03/1	54/2024	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE .	(X5) COMPLETION DATE	
F 760	treatment, and spe	ige 2 his nightly insulin for diabetes cifically mentioned Licensed f member not administering	F7	'60				
	for June of 2024, ir short-acting insulin minutes and lasts f blood glucose leve UNIT/ML (Milliliter) Inject as per sliding the dose of insulin subcutaneously (issue beneath the	desident 1 's Physician Orders adicated, "HumuLIN R (A that starts to work in 30 or several hours to control ls) Injection Solution 100 (insulin Regular (Human)) g scale (A sliding scale varies based on blood glucose level) (To be injected in the fatty skin) before meals for er was started on 6/29/23, occument.						
	Administration Recindicated at 6 a.m. administered to Remonth of June, by occasions, Resider that were above the fasting blood glucodiabetes is between deciliter (mg/dL)), received six units of glucose of 300 mg received four units glucose of 236 mg Resident 1 's Humrefused, as this was	Resident 1 's Medication cord (MAR) for June 2024, Humulin insulin was only esident 1 twice during the Licensed Staff B. On both int 1 had blood glucose levels e normal ranges (A normal isse level for someone without in 70 and 99 milligrams per for example, on 6/01/24, he of Humulin insulin for a blood in insulin for a blood in insulin insulin for a blood in insulin was held or as not documented.						
		ted he had recently noticed shift registry Licensed Nurse					<u> </u>	

AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		` '	TIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		555844	B. WING		C 09/04/2024
	PROVIDER OR SUPPLIER HEALTHCARE CEN	TER		STREET ADDRESS, CITY, STATE, ZI 1565 HILL ROAD NOVATO, CA 94947	
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F 760	Licensed Staff B win the morning, at a administer insulin, shift Licensed Nursessigned to care for blood sugar but Not Resident 1 stated Licensed Staff B windering insulin, but Resident 1 stated he was just following and Administrator Licensed Staff A windering insulin. Resolved; however and thought they romission of preson inght shift. During a phone in 9/03/24 at 4:50 p.1 administering Resinsulin. Licensed Staff A windering shift. During a phone in 9/03/24 at 4:50 p.1 administering Resinsulin. Licensed Staff A windering Resinsulin, and felt the a.m., and 7 a.m., stated she did chelevels every shift at was passed of the staff and the	was assigned to care for him, rould check his blood glucose around 6:50 a.m., and but when the regular night se (Licensed Staff A) was or him, she would check his OT administer his insulin. that on one occasion, he asked the was administering early at nobody else was doing it. that Licensed Staff B told him ng Physician Orders. Resident do the Director of Nursing (DON) about it, and they confirmed the as not administering his early esident 1 stated that after he attion about this issue, his that a see		760	

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		555844	B. WING	3. WING			C 04/2024
NAME OF PROVIDER OR SUPPLIER NOVATO HEALTHCARE CENTER (X4) ID SUMMARY STATEMENT OF DEFICIENCIES				1	TREET ADDRESS, CITY, STATE, ZIP CODE 565 HILL ROAD NOVATO, CA 94947		
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F 760	therefore, the administer responsibility. I failed to inform the administering Residual During a concurrer with the DON on 9, 1's MARs were resinsulin order was a noticed that since on the administered of the prescribed on most insulin was only do few days per mont worked at the facility July of 2024, when of the insulin was of the insulin was addaily. During this in who was responsibility on the ensure the docu accurate in the resistated this was the same responsibility. The unaware of this issumorning insulin, un 2024. During an interview Director by phone was asked if she was asked if she was addaily records to and accurate. The responded, "Yes, Director stated she	he following morning, nistration of 6 a.m. insulin was icensed Staff A confirmed she		760			

AND DIANIOS CODDECTION IDENTIFICATION NUMBER.			(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
555844 B			B. WING			C 09/04/2024	
NAME OF PROVIDER OR SUPPLIER NOVATO HEALTHCARE CENTER				STREET ADDRESS, CITY, S' 1565 HILL ROAD NOVATO, CA 94947	TATE, ZIP CODE	00/01/2024	
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F 760	charting system, as was unable to remersed staff A re 7/15/24, for not che sugar levels, not do was refused, and rathe daily early-mor Record review of the daily early-mor Record Departmen 1/1/2012, indicated Records will also do be carried out by M Staff based on the Record review of the "Medication-Admin 1/1/2012, indicated administered direct upon the order of a independent practimedication is held held must be initial Medication Administresponsible License will document on the time and reason the resident is refusing refusal must be cir Administration Recurrence Direct wife and reason that the circular will also document on the resident is refusing refusal must be circular administration Recurrence Nurse who was supported to the resident in the circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and reason that resident is refusing refusal must be circular and resident an	the facility 's computerized and gave it to the DON, but she ember any specific issues with Rs. Ifacility document titled, carlon MEMO," indicated ceived disciplinary action on ecking Resident 1 's blood ocumenting when this service not notifying the DON about it. not mention the omission of ning insulin for Resident 1. The facility policy titled, "Medical at Tasks," last revised on It, "The Director of Medical etermine an audit schedule to Medical Records Department Facility 's needs." The facility policy titled, instration," last revised on It, "Medication will be ted by a Licensed Nurse and a physician or licensed tionerWhenever a for any reason, the hour it was ed and circled in the stration Record (MAR) by the ed Nurse. The Licensed Nurse he back of the MAR, noting the e medication was heldIf to take medication, time of cled in the Medication cord (MAR) and initialed by the no is passing medsLicensed .D. (Medical Doctor) and	F7	760			

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
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		555844	B. WING			09/	04/2024
NAME OF PROVIDER OR SUPPLIER NOVATO HEALTHCARE CENTER				156	REET ADDRESS, CITY, STATE, ZIP CODE 5 HILL ROAD VATO, CA 94947		
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Novato Healthcare Center NM8X11

F Tag 760

POC: NM8X11 F Tag 760

Novato Healthcare Center Novato Healthcare Center submits this response and Plan of Correction as part of the requirements under state and federal law. The plan of correction is submitted in accordance with specific regulatory requirements. It shall not be construed as admission of any alleged deficiency cited or any liability. The provider submits this plan of correction with the intention that it is inadmissible by any third party in any civil, criminal action or proceedings against the provider or its employees, agents, officers, directors, or shareholders. The provider reserves the right to challenge the cited findings if at any time the provider determines that the disputed findings are related upon in a manner adverse to the interests of the provider either by the governmental agencies or third party.

How corrective action(s) will be accomplished for those residents found to have been affected by the deficient practice:

The administration time of the insulin medication was changed to the AM shift. The new administration time was changed to 7:30am. The change ensures that the insulin is to be given according to physician order. The change will also allow for Resident 1's preference of not be awaken at the previous administration time of 6 am.

How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken:

On September 19, 2024, the facility conducted an audit of all residents who have an order for insulin. The audit allowed the Director of Nurses to verify that all residents who have an insulin order, are receiving the insulin as indicated by physician order. Upon review of the audit, all residents who are on insulin orders are receiving the insulin as scheduled.

POC dated 9/27/24 accepted. Notified Jesus Camacho, Administrator, via RSS on 10/01/24 at 10:19 a.m. SVP, HFEN



Novato Healthcare Center NM8X11

F Tag 760

What measures will be put in place or what systemic changes the facility will make to ensure that the deficient practice does not recur:

Starting on September 19, 2024, the Director of Nursing and Director of Staff Development conducted an in-service to all facility license nurses related to policy and procedure regarding medication administration, highlighting protocols on insulin administration. During the inservice, nurses were educated on adhering to administrating medications in a timely manner according to physician order. Nurses were also educated on what steps to take if a resident is refusing medication, and to notify the Director of Nursing and following physician immediately. The charge nurse will document and initial the refusal on the Medication Administration Record. As well as documenting a note in the resident's medical record. The Medical Records manager will conduct a daily audit of the MAR and TAR for missed completion and identify the administration code used by the licensed nurses and present during clinical meetings.

How the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The POC is integrated into the quality assurance system:

Medical Records will audit the medication administration records daily (from Monday to Friday. Any abnormal findings will be addressed immediately to ensure no further delays in medication administration.

Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the state agency:

The Director of Nursing and Medical Records Director will present the results and progress to the Quality Assurance and Performance Improvement for review and recommendations monthly for 3 months or until substantial compliance is achieved. All training and compliance for this plan of correction was completed by September 27, 2024.

Adminstrator 9/27/24

NOVATO HEALTHCARE CENTER LESSON PLAN

CLASS TITLE: Medication Administration

PROGRAM: In-service (POC: F 760)

Instructor's Signature:

BEHAVIORAL OBJECTIVES	COURSE CONTENT	TEACHING METHOD	EVALUATION
Upon completion of this program	Review of Facility Survey	Handout	Question and Answer
the participant will be able to:	Deficits Finding:	Lecture	((
Ensure the accurate	r mumgs. -The facility failed to become	Discussion	Sample Queston: Idontify fooility 2015
administration of medications for	aware one of three sampled		procedure if resident is
residents in the facility and that	residents had not received his		refusing to take his
residents are free of significant	early morning Physician		medication.
medication errors.	prescribed medication for most		Answer:
	days of every month, for more		• If resident is refusing to
Understand the importance of	than a year.		take medication.
providing resident medication			a) Time of refusal
upon the order of a physician.	Review Facility Plan of		must be circled/ noted
	Correction		in the Medication
Identify the process or facility	 Training provided to All 		Administration Record
established guidelines when a	Nursing Licensed Staff on		(MAR) and initialed
resident refuses his medication or	Facility Policy and		by the Licensed Nurse
treatment.	Procedures regarding		who is passing meds
	Medication-		1
verbalized understanding of the	Administration.		b) Licensed Nurse will
importance of recording or			notify M D and
documenting the time and dose of			document in the
the drug or treatment			medical record
administered to the resident and			
same when medication is held for	Refusing Medication		
any reason and if resident is)		
refusing to take medication.	If the resident refuses to		
	take his medication and		

EVALUATION			
SE CONTENT TEACHING METHOD			
COURSE CONTENT		certain procedure or tests such as taking vital signs, finger stick blood glucose monitoring, etc., upon which administrations or treatments are required and after Licensed Nurse will attempt to give the medications several times and continues to refuse, a) The Licensed Nurse will destroy the refused medications. b) Will notify M.D. and document in the (MAR) Medication Administration Record, the time of refusal and will also document in resident Medical Record.	
BEHAVIORAL OBJECTIVES			

Medication – Administration

Nursing Manual – General

Purpose

To ensure the accurate administration of medications for residents in the Facility.

Policy

- Medication will be administered directed by a Licensed Nurse and upon the order of a physician or licensed independent practitioner.
- No medication will be used for any patient other than the patient for whom it was prescribed.

Procedure

Administration Of Medications

- A. Medication and biological orders will be received by a Licensed Nurse prior to administration.
 - i. Orders will be reviewed for allergies, food/drug interaction.
 - ii. Medications and treatments will be administered as prescribed to ensure compliance with dose guidelines.
- B. The Licensed Nurse will prepare medications within one hour of administration.
 - Medications may be administered one hour before or after the scheduled medication administration time.
- C. Tests and taking of vital signs, upon which administration of medications or treatments are conditioned, will be performed as required and the results recorded.
 - When administration of the drug is dependent upon vital signs or testing, the vital signs/testing will be completed prior to administration of the medication and recorded in the medical record i.e. BP, pulse, finger stick blood glucose monitoring
- D. Medications must be given to the resident by the Licensed Nurse preparing the medication.
 - The Licensed Nurse will verify the resident's identity before administering the
- E. The Licensed Nurse will chart the drug, time administered and initial his/her name with each medication administration and sign full name and title on each page of the Medication Administration Record (MAR).
 - If the medication is given by injection, the site will be noted on the MAR.
 - ii. Preparation of doses for more than one scheduled administration time will not be
- F. If the Attending Physician increases or changes a medication order, this is an automatic stop or discontinue order for the original order.
- G. If the resident has difficulty swallowing pills, the Licensed Nurse will notify the physician to discuss the possibility of a different form of the medication i.e. crushed, liquid or suspension. If the medication is to be crushed, a physician order is required.

II. Administration By Unlicensed Personnel

- A. Medications and treatments will be administered only by Licensed Medical or Licensed Nursing Staff with the following exceptions:
 - Students in the healing arts professions may administer medications and treatments only when the administration or medications and treatments is

Medication - Administration

Nursing Manual – General

incidental to their course of study as approved by the professional board or organization legally authorized to give such approval under supervision of their

III. Holding Medications

- A. Whenever a medication is held for any reason, the hour it was held must be initialed and circled in the Medication Administration Record (MAR) by the responsible Licensed Nurse.
- B. The Licensed Nurse will document on the back of the MAR, noting the time and reason the medication was held.

IV. PRN Medication Documentation

- A. When a PRN medication is given, it will be charted on the Medication Administration Record. The Nurse will document the reason given, reason for drug, route of
- B. The result of the PRN medication will be charted by the responsible Nurse on the back of
- C. If the PRN is for complaint of pain, the Nurse will document the pain score prior to giving the medication and after administration of the pain medication.

V. Routine Scheduled Medication Times

A. Routine scheduled medication will be posted on each medication chart.

VI. Medication Rights

- A. Nursing Staff will keep in mind the seven "rights" of medication when administering medication.
- B. The seven "rights" of medication are:
 - i. The right medication.
 - ii. The right amount.
 - iii. The right resident.
 - iv. The right time.
 - v. The right route.
 - vi. Resident has right to know what the medication does.
 - vii. Resident has the right to refuse the medication (unless court ordered).

VII. Route of Administration and Location

- A. SQ or IM is to be charted by Licensed Nursing Staff giving the medication according to the following:
 - i. LD Left Deltoid
 - ii. RD Right Deltoid
 - iii. LUOQ Left Upper Outer Quadrant
 - iv. RUOQ Right Upper Outer Quadrant
 - v. RMT Right Medial Thigh
 - vi. LMT Left Medial Thigh

VIII. Refusing Medication

A. If resident is refusing to take medication, time of refusal must be circled in the Medication Administration Record (MAR) and initialed by the Licensed Nurse who is passing meds and documentation will be entered on the back of the MAR stating the reason for the refusal. The Licensed Nurse will attempt to give the medications several times, but if resident continues to refuse after one hour, the refused medications will be destroyed. Licensed Nurse will notify M.D. and document in the medical record.

IX. Documentation

A. The time and dose of the drug or treatment administered to the patient will be recorded in

Medication – Administration

Nursing Manual – General

- the patient's individual medication record by the person who administers the drug or
- B. Recording will include the date, the time and the dosage of the medication or type of the treatment.
- C. Initials may be used, provided that the signature of the person administering the medication or treatment is also recorded on the medication or treatment record.

medication of trees.	
References	
Sources:	
22 CAL. CODE REGS. § 72313.	
Forms:	
None	
Employee(s): Nursing Staff, Attending Physician	Date Revised: January 01, 2012
Version No. 1.0	Date Revised. January 137

CORRECTIVE	ACTION MEMO
Employee: LEA MAGTOLES	Dept: Nursing
Supervisor: WENNY MARTINEZ	Date: 9/20/24
Type of Violation:	
Violation of Policy or Procedure ☐ Insubordination ☐ Violation of Safety Rules ☐ Absenteeism ☐ Unsatisfactory Performance ☐ Carelessness ☐ Failure to Follow Instructions ☐ Unsatisfactory	/ Tardiness
Employer Statement:	
Staff unable to follow the policy + growed failure to follow instructions. Staff und residents - i unable to give inculin from Theport to MD + director of nurging. U	lure of medication administration + able to check the blood augur of one of the uly of 2013 to July of 2014. Unable to nable to document the refusals of the academ
Action Being Taken:	
☐ Verbal Warning ☐ Final Warnin	g Suspension Termination
Written Warning Probation Objectives / Solution:	
	tion administration specifically bloodsugar to follow instructions; to be asle to document clube to be able to report to MD + director of muri
Employee Statement (Optional):	
PLACED IN MY PERSONNEL FILE. I UNDERSTAND THAT IF TH	E RECEIVED THIS CORRECTIVE ACTION AND THAT IT WILL BE HESE PERSIST, FURTHER DISCIPLINARY
ACTION UP TO AND INCLUDING TERMINATION OF MY EN IMPOSITION OF DISCIPLINARY ACTION, UP TO AND INCLUDIN VERBAL OR WRITTEN CORRECTIVE COUNSELING OF UNACCI	alin ku
Employee Signature Supervisor Signature	Date Q 10/14 Date
Witness Signature □Employee Refused to Sign	Date

In-Service/Meeting Sign-In Sheet Start Time: 8 100 Am End Time: Date: Lesson Plan Attached: 0, **Course Title** PSINA Sugar chech Medication Adminis Instructor Instructor Signature: Name: Instructor Instructor Signature: Name: □ Certified Nurse □ Other: **Target Audience ☑** Licensed Nurses ☐ All Staff **Assistants** (check all that apply): **Teaching Method:** 2 Q&A Lecture ☐ Video □ Demonstration (check all that apply):

Signature	License / Certification Number	Department	Shift
Ster	RH 644/98	NGERSING	NOC
Gay			
	Signature	Signature Number	Signature Number Department

In-Service/Meeting Sign-In Sheet
Date: 09/19/2024

Start Time: 2PM
End Time: 2³⁰PM

Course Title:

Lesson Plan Attached: 🗹

Course Title: MEDICATIO	N ADMIHI		n Attached: ಶ	
Instructor Name: GAY A -	ROCHA, OS	Instructor Signature:	ga-	
Instructor Name:		Instructor Signature:		
Target Audience (check all that apply):	☐ All Staff	☑ Licensed Nurses	☐ Certified Nurse Assistants	Other:
Teaching Method: (check all that apply):	E Lecture	☐ Demonstration	□ Video	₫ Q&A

Printed Name	Signature	License / Certification Number	Department	Shift
lami Young	Juoun	RN 523426	NS6.	AM
2. FRANCINE UDAN	Main	RM 95372964	NSG	An
3. BUNGA Araga	And	LUN 719273	MURSING	Am
4. Phil Folson	Mu	My 95059175	150	Aug
5. Naila catzin	ner	LUN 736616	lvursing	AM
6. Anica Dimaya 7.	Hamina	LVN 695373	Nuncińa	· AM
7. Krizzanie Chiong	£ 0.	RN 95351647	Nursing	AM
8. Mary Gil de Guaman	- And	PH 95383497	bursing	Am
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In-Service/Meeting Sign-In Sheet Start Time: 2 PM End Time: 3 PM Date: 09/19/2024 Lesson Plan Attached: 🗹 **Course Title:** MEDICATION ADMINISTRATION Instructor Instructor A. ROCHA, OSD Signature: Name: Instructor/ Instructor Signature: Name: Certified Nurse ☐ Other: **Target Audience** ∠ Licensed Nurses ☐ All Staff **Assistants** (check all that apply): **Teaching Method:** □ Demonstration □ Video Z Q&A & Lecture (check all that apply): License / Certification Shift Department Signature **Printed Name** Number : LVN 712810 AM NUMIN 5. 6. 7. 8. 9. 10. 11. 12. 13. 14.

15.

In-Service/Meeting Sign-In Sheet End Time: 5-30PM Start Time: 5PM Date: 09/19/2024 Lesson Plan Attached: 🖂 Course Title: MEDICATION Instructor Instructor

Signature: Name: Instructor Instructor Signature: Name:

☐ Lecture

(check all that apply):

□ Certified Nurse □ Other: **Target Audience** □ Licensed Nurses ☐ All Staff **Assistants** (check all that apply): Teaching Method: ABD EQ

□ Demonstration

□ Video

Printed Name	. Signature	License / Certification Number	Department	Shift
1. Angeli Angeles	Afe.	702053	N50	PM
2. Hilliam Rever	Mens	LUH 280331	NRSNG	PM
3. Mignel Rose	MY	WN 701723	NESNG Purging	PM
MARJORIE DACALOS 5.	Chille	LVN 288743	NSE	AM
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In-Service/Meeting Sign-In Sheet Start Time: & End Time: 9 Date: 09/20/2024 Lesson Plan Attached: 🗩 Course Title: MEDICATION MOM/H/STRATION Instructor Instructor Signature: Name: Instructor Instructor Signature: Name: □ Certified Nurse Other: **Target Audience** □ Licensed Nurses ☐ All Staff **Assistants** (check all that apply): Teaching Method: ☐ Video A&D **E** Lecture □ Demonstration (check all that apply):

Printed Name	Signature	License / Certification Number	Department	Shift,
1. Brundy Hicks	muchan	WN 288918	NSG	Noc
Voyal Daggin		RN 95383612	BB	tm
3. Philips Soung		RN 9533 2317	NSG	PM
4. Iris Rodinguez	Almo !	LUN 740 960	Nusing	Ani
5. Grace Bernary	o July	LVN 131576	nsg	Am
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In-Service/Meeting Date: 09/23/2029		Stal	t Time: 3PM	End Time: 3 PM
Course Title:		Lesson Pl	an Attached: 🏾	/
MEDIC	ATTON MOM.	MISTRATION		
Instructor		Instructo	r 0	
Name: GAY A	- Math Des	Signature	: ///	
Instructor		Instructo		
Name:		Signature		
Target Audience (check all that apply):	☐ All Staff	Z Licensed Nurses	☐ Certified No Assistants	urse 🗆 Other:
Teaching Method: (check all that apply):	□ (ecture	☐ Demonstration	□ Video	JI Q&A
Printed Name	Signatur	License / G e Num	ertification Ber	Department Shift
1. / /			tickers action to a subsect at the	ACCC AAA

Printed Name	Signature	License / Certification Number	Department	Shift
1. Lasnam Cowar	Howen	LVN 144255	NSG	AM
2. Raul Reyes	m	LVN 7/6543	Norsing	AM
3. Adel Cacal	" Cy	LVH 204587	muning!	IM
4. Shynn For	VH EN	Nusin 98374267	Nurey?	PM
5. Jenni Perside	(A) Och	EN S	NSS	On-cel
6. Tough Verdeflor	778	RN 95360542	NS6 V	PM
7. H. Brana	Mu S	RN 95314114	186	PM
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In-Service/Meeting Sign-In Sheet End Time: 350 PM Start Time: 3 PM Date: 09/25/2024 Lesson Plan Attached: 🗩 Course Title: MEDICATION MOMINISTRATION Instructor Instructor Signature: Name: GAY NOUTA Instructor Instructor Signature: Name: Other: ☐ Certified Nurse **Target Audience ☑** Licensed Nurses ☐ All Staff **Assistants** (check all that apply): Teaching Method: A&Q~Q □ Video □ Demonstration **2** Lecture (check all that apply):

Printed Name	Signature	License / Certification Number	Department	Shift
1. Edwin 4. Samson	Fame	WN 1556 73	NSG NAG	pm
1. Edwin Y. Samson 2. Alin Magsy 3.	Mr	WN 225786	Krag	DM.
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Date: 09/26/	2024	Start Time: 530 End Time: GFM	
Course Title: MEX	DICATION AX	Lesson Plan Attached: ビ	
Instructor	19. 120 CH 19-	Instructor & Signature:	
Instructor	<u> </u>	Instructor / Signature:	
Name: Target Audience (check all that apply):	□ All Staff	☐ Certified Nurse ☐ Other: ☐ Cicensed Nurses ☐ Assistants	
Teaching Method: (check all that apply):	Ø Lecture	☐ Demonstration ☐ Video	

Printed Name	Signature	License / Certification Number	Department	Shift
1. Raniel Lim	7-l2/	LVN 7/5377	Nursing	Noc
2. HWON KIM		RN 657832	NSG	Noc
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In-Service/Meeting Sign-In Sheet