

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/17/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555122	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/10/2022
NAME OF PROVIDER OR SUPPLIER MCKINLEY PARK CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 3700 H STREET SACRAMENTO, CA 95816		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during an abbreviated survey for the investigation of facility reported incident #CA00781545. Representing the Department of Public Health: Health Facilities Evaluator Nurse, 40E41 The inspection was limited to the specific facility reported incident investigated and does not represent the findings of a full inspection of the facility.	F 000			
F 557 SS=D	Respect, Dignity/Right to have Prsnl Property CFR(s): 483.10(e)(2) §483.10(e) Respect and Dignity. The resident has a right to be treated with respect and dignity, including: §483.10(e)(2) The right to retain and use personal possessions, including furnishings, and clothing, as space permits, unless to do so would infringe upon the rights or health and safety of other residents. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review, the facility failed to treat one resident (Resident 2) of three sampled residents with respect and dignity when staff left Resident 2 exposed and uncovered, without a blanket. This failure increased the potential for resident to feel mad and disrespected, and decreased feeling of self-worth.	F 557			
	Findings:				

2567 received 6/27/22

POC approved by ADJ 6/30/22

BIC 4/28/22

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER-REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/17/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555122	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 06/10/2022
NAME OF PROVIDER OR SUPPLIER MCKINLEY PARK CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 3700 H STREET SACRAMENTO, CA 95816		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X6) COMPLETION DATE	
F 557	<p>Continued From page 1</p> <p>Resident 2 was admitted to the facility in 2018 with diagnoses which included diabetes, kidney disease, and muscle weakness. A review of a MDS (MDS, a comprehensive assessment tool), dated 3/8/22, indicated Resident 2 had no memory problems and no behaviors. Resident 2 needed one-person extensive assistance for bed mobility, dressing, toilet use, and personal hygiene.</p> <p>During a concurrent observation and interview on 4/28/22 at 6:03 a.m., Certified Nursing Assistant 1 (CNA 1) stated during a brief change for bowel movement, the CNA 4 left Resident 2 uncovered without a blanket on the resident. Resident 2 was upset and used foul language.</p> <p>During a concurrent observation and interview on 4/28/22 at 10:19 a.m., Resident 2 stated the incident happened in the middle of a cold night when CNA 4 was changing her brief. Resident 2 further reported she had limitation with turning to the side, and CNA 4 did not help her turn, got mad and left the resident uncovered with any blanket. Resident 2 stated, "I was mad as hell" when I had to yell out for help.</p> <p>A review of the facility policy titled, "Quality of Life - Dignity," dated 10/09, indicated, "Residents shall be treated with dignity and respect at all times. Treated with dignity means the resident will be assisted in maintaining and enhancing his or her self-esteem and self-worth. Staff shall promote, maintain and protect resident privacy, including bodily privacy during assistance with personal care and during treatment procedures."</p>	F 557			

Plan of Correction for Complaint # CA00781545

F 557 Respect, Dignity/Right to have Personal Property

How corrective action will be accomplished for those residents affected:

The CNA who provided care for the patient was immediately educated and in-serviced regarding resident rights, dignity, and incontinence care. The CNA was also removed from the patient's section. CNA staff was also in-serviced on Dignity and resident rights on date of complaint 4/28/22.

Identify other residents having the potential to be affected and what corrective action will be taken:

The surrounding rooms and roommates of the patient were interviewed regarding the quality of care provided. All patients interviewed felt safe in the facility, felt that their rights were respected and were receiving quality care from all staff including CNA involved in this complaint.

Measures put in place to ensure deficient practice does not recur:

Inservice's provided to direct care staff. Department managers will continue to conduct daily room rounds. Rooms rounds will include interviews regarding feelings of safety and the quality care they are receiving. Any concerns will be reported during the daily stand-up meeting and be addressed accordingly.

How the facility plans to monitor its performance:

The Director of Nursing and/or designees will ensure patient concerns will be followed up and resolved in a timely manner. Findings will be reviewed quarterly during the Quality Assurance Committee meeting for three months.

In-Service Sign in Sheet

In Service Course Title: Dignity - all light - Resident Rights
 Facility Provider Number: 0532 Facility Name: McDonough Park Care Center
 Instructor Name: Elisa Watkins Signature: [Signature]
 Date: 4/21/22 From 2:30 To 3:30 Length 1 hr
 Method of Training/In-Service: In person (in facility)

Print Name & Title	Signature	C.N.A.#
1. <u>Tarahna Weismann</u>	<u>[Signature]</u>	<u>CNA</u>
2. <u>PERITA WARISO</u>	<u>[Signature]</u>	<u>CNA</u>
3. <u>Sonia Ram</u>	<u>[Signature]</u>	<u>CNA</u>
4. <u>Tatiana Saavedra</u>	<u>[Signature]</u>	<u>CNA</u>
5. <u>Angelica Murdock</u>	<u>[Signature]</u>	<u>CNA/RNA</u>
6. <u>DEVINIA MOKES</u>	<u>[Signature]</u>	<u>CNA</u>
7. <u>Isabel Lopez</u>	<u>[Signature]</u>	<u>CNA</u>
8. <u>Jonahyn Hernandez</u>	<u>[Signature]</u>	<u>CNA/RNA</u>
9. <u>Sanjiv Singh</u>	<u>[Signature]</u>	<u>CNA</u>
10. <u>Bhargava Prasad</u>	<u>[Signature]</u>	<u>RNA/CNA</u>
11. <u>Christina Mendoza</u>	<u>[Signature]</u>	<u>CNA</u>
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		
20.		

Course Objectives / Performance Standard	Course Content	Teaching Method
<p>Performance Standards, staff attending will be able to:</p> <ul style="list-style-type: none"> • Know the definition of dignity as it relates to resident care • Identify issues that lower a resident's dignity • Understand the feelings of a resident when dignity issues are breached • Know the legal implications for denial of resident's dignity 	<ul style="list-style-type: none"> • Examples of dignity issues • Communication with the resident regarding what is important to them • Knowing how to approach resident to insure their dignity • Resident personal care and dignity 	<p>Lecture Hand Outs Quiz</p>

Course Objectives / Performance Standard	Course Content	Teaching Method
<p>After Instruction; participants will understand.</p> <p>All participants will understand resident's call systems are:</p> <p>All participants will:</p>	<p>Call lights for resident's must be answered within a timely manner to meet the needs of our resident's.</p> <p>Residents of our facility may not be able to tend for themselves due to condition or restriction. Resident's rely on the call light to communicate they need assistance.</p> <p>Answer regular call lights within 1-3 minutes and emergency call lights immediately when they are on to meet the needs of the residents.</p>	<p>Lecture:</p>

<p>Participants will understand. The Long-Term Care Community Coalition is a non-profit organization devoted to improving care for the elderly and disabled population.</p> <p>Participants will understand Quality of life and quality of care cannot be separated they are related and interdependent.</p> <p>Participants will understand how new surveyor "guidance" is being implemented across the country. The guidance addresses important areas relating to.</p> <p>Participants will understand residents have a right to receive visits, including from non-relatives 24hours a day.</p> <p>Participants will understand Resident Dignity.</p>	<p>We work to ensure that long term care consumers, who are often very vulnerable, are cared for safely and treated with dignity. To accomplish these goals, we will follow policies, laws and regulations affecting care for the elderly and disabled.</p> <p>Just because someone is elderly or needs help does not mean they have given up on enjoying life. No matter what our needs are, or how our abilities have diminished, we all want to live with dignity and have control over our lives, even if our health necessitates limitations.</p> <p>Always providing a home-like environment; meeting the needs and desires of residents in term of waking up and going to sleep, dining, dressing, bathing, etc... and more. The purpose of the guidance is to clarify and ensure understanding of every nursing homes' responsibility to each of its residents and to improve accountability for meeting these standards.</p> <p>Nursing home cannot restrict time of visits, subject to limited circumstances (like security risk).</p> <p>Important to remember that this is a right of the resident; his/her wishes prevail if they differ from that of a family member or other visitor.</p> <p>Guidance states: "The facility must promote care for residents in a manner and in an environment, that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p>	<p>Lecture:</p> <p>Hand Out</p> <p>Video</p>
	<ul style="list-style-type: none"> Grooming residents as they wish to be groomed. Encouraging and assisting residents to dress in their own clothes appropriate to the time of the day and individual preferences rather than hospital-type gowns. 	

Course Objectives / Performance Standard	Course Content	Teaching Method
---	----------------	-----------------

<p>Participants will be able to:</p> <p>Recall the resident's rights and their role and responsibilities in protection of rights.</p> <p>Discuss importance of choices for a resident in care routines.</p>	<p>The rights of each resident is protected by Federal and State Law. The Omnibus Reconciliation Act (OBRA' 89) places major emphasis on these rights and how the facility and its personnel protect these rights. That means all of us.</p> <p>The resident if at all able to understand or responsible party receive a copy of the State regulations, statutory and regulatory Bill of Rights in the admission agreement. They also receive a booklet "Your rights as a resident" which explains the Federal Regulation's in a way they can understand. These rights are also explained orally as required by the regulations to them and they sign a statement that they have received them. We are going to review these rights and discuss your responsibilities.</p> <ul style="list-style-type: none"> • Notice of Rights and Services • Privacy and Respect • Point of Emphasis • Medical Care & Treatment • Freedom from Abuse and Restraint • Freedom of Association and Communication in Private • Activities • Work • Personal Possessions • Grievances and Complaints • Financial Affairs • Admission, Transfer Discharge • Bed holds- 7 days <p>Remember the resident is our client and we are here to provide care that meets their need. This also includes the family especially if a resident is unable to make decisions themselves. It is important we talk with family members and listen to</p>	<p>Lecture:</p> <p>Hand Out</p> <p>Video</p>
---	---	--