PRINTED: 07/25/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING 01 B. WING 555318 07/18/2013 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 15720 BERNARDO CENTER DRIVE VILLA RANCHO BERNARDO CARE CENTER SAN DIEGO, CA 92127 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (X5) (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 8/18/2013 K 000 INITIAL COMMENTS K3 BUILDING: 01 This plan of correction consti-K6 PLAN APPROVAL: tutes my credible allegation of K7 SURVEY UNDER: compliance for the deficiencies noted. STRUCTURE TYPE: TYPE (1) (111), Two Story, Fully Sprinklered. Preparation and/or execution of this plan of correction does not constitute admission or agree-The following reflects the findings of the California ment by the provider of the truth Department of Public Health, during an annual of the facts alleged or conclu-Life Safety Code re-certification survey. The sions set forth in the statement findings are in accordance with 42 CFR (Code of of deficiencies. Federal Regulations) 483.70 (a) and NFPA (National Fire Protection Association) 101, Life Safety Code 2000 edition, Existing codes. This Plan of Correction is prepared and/or executed because it Representing the California Department of Public is required by the provisions of Health and Safety Code Section Health: 1250 and 42 C.F.R. 405.1907. Census: 265 The facility is not in substantial compliance with 42 CFR 483.70 (a) for Long Term Care Facilities. NFPA 101 LIFE SAFETY CODE STANDARD K 050 K 050 SS=C Fire drills are held at unexpected times under On 7/19/2013, the Administrator contacted the Fire Services varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware Consultant (Fire Prevention that drills are part of established routine. Training Specialist) and Responsibility for planning and conducting drills is instructed him on the requireassigned only to competent persons who are ment to vary the times of the qualified to exercise leadership. Where drills are Fire Drills. Fire Drills will conducted between 9 PM and 6 AM a coded be conducted quarterly for announcement may be used instead of audible each shift and the time of the 19.7.1.2 alarms. drills will be varied by at least 1 hour from the time of

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the fagility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

LABORATORY DIRECTOR SAIR PROVIDER SUPPLIER REPRESENTATIVE'S SIGNATURE

Event ID: N7EZ21

Feelity ID: CA080000694

TITLE

If continuation sheet Page 1 of 9

(X6) DATE

2015

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED A. BUILDING 01 AND PLAN OF GORRECTION B. WING 555318 07/18/2013 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 15720 BERNARDO CENTER DRIVE VILLA RANCHO BERNARDO CARE CENTER SAN DIEGO, CA 92127 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) 8/18/2013 K 050 Continued From page 1 K 050 the prior shift drill. This STANDARD is not met as evidenced by: Based on document review, the facility failed to conduct fire drills at unexpected times. This The Administrator will audit could result in delayed response by staff during future Fire Drill reports to fire. This affected 5 of 5 smoke compartments of ensure the times are varied by at least 1 hour for each shift the 1st floor and 5 of 5 smoke compartments on drill. the 2nd floor. Results of this audit will be presented to the facility's Findings: On 7/17/13, at 11:23 a.m., during document CQI Committee by the review, the facility fire drills were reviewed. The Administrator monthly for three fire drills were held as follows; months, then annually there-A.M. Shift 3 of 4 drills were held between 10:03 after. The Committee will a.m. and 11:01 a.m. evaluate the effectiveness of P.M. Shift 3 of 4 drills were held between 3:00 the plan of correction for p.m. and 3:46 p.m. potential modifications and or Night Shift 4 of 4 drills were held between 11:25 continuation beyond the stated p.m. and 12:15 a.m. The facility failed to vary the timeframes. time of their fire drills. K 052 NFPA 101 LIFE SAFETY CODE STANDARD K 052 SS=E A fire alarm system required for life safety is On 7/18/2013, JJJ Enterprise, installed, tested, and maintained in accordance the facility's alarm contractor with NFPA 70 National Electrical Code and NFPA counted and tested all the 72. The system has an approved maintenance audible/visual alarm devices and testing program complying with applicable in the facility. The total requirements of NFPA 70 and 72. 9.6.1.4 count was 49 devices and all functioned properly. The alarm technician updated the Certificate of Inspection with the above information. The Administrator will audit the future annual Certificate of Inspection reports from the

alarm contractor to ensure that

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DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 07/18/2013 B. WING 555318 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 15720 BERNARDO CENTER DRIVE VILLA RANCHO BERNARDO CARE CENTER SAN DIEGO, CA 92127 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL EACH CORRECTIVE ACTION SHOULD BE PREFIX (X4) ID REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG PREFIX DEFICIENCY) TAG 8/18/2013 K 052 Continued From page 2 K 052 all devices listed on the This STANDARD is not met as evidenced by: certificate are counted and Based on document review, and interview, the tested. facility failed to ensure that all devices were tested in accordance with NFPA 72, National Fire Alarm Code. This was evidenced by no current Results of this audit will be testing of the audible/visual devices. This presented to the facility's affected 5 of 5 smoke compartments on the 1st COI Committee by the and 2nd floor, and could result in devices not Administrator after the annual functioning in the event of a fire. alarm inspection is completed. The Committee will evaluate Findings: the effectiveness of the plan On 7/17/13, at 2:59 p.m., the annual certification of the fire alarm system was reviewed. There was of correction for potential modifications and or continuano documented testing of the chimes/strobes. The last testing of the chimes/strobes was on tion beyond the stated time-6/8/11, at this time the vendor documented he frames. tested 100% but gave no indication of how many devices were in the facility. NFPA 70 National Fire Alarm Code 1999 Edition Table 7-3.2 shows the devices have to be tested NFPA 101 LIFE SAFETY CODE STANDARD K 054 K 054 On 6/26/2013, JJJ Enterprise, All required smoke detectors, including those SS=E activating door hold-open devices, are approved, the facility's alarm contractor maintained, inspected and tested in accordance completed testing of the smoke with the manufacturer's specifications. 9.6.1.3 detectors in the facility. The alarm technician used the faci lity's smoke detector listing as a worksheet. All 188 smoke This STANDARD is not met as evidenced by detectors listed on the work-Based on document review, the facility failed to sheet were tested. The techensure that all fire alarm devices were tested. nician incorrectly documented This was evidenced by failure to test all smoke 175 smoke detectors on the

National Fire Alarm Code.

functioning in the event of a fire.

detectors annually in accordance with NFPA 72,

This could result in the smoke detectors not

Certificate of Inspection. On

corrected the Certificate of

Inspection by noting 188 smoke

7/18/2013, the technician

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555318	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING		COM	(X3) DATE SURVEY COMPLETED 07/18/2013	
	NOVIDER OR SUPPLIE			REET ADDRESS, CITY, STATE, ZIP CO 15720 BERNARDO CENTER DRIVE SAN DIEGO, CA 92127	DE	10/2010	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PROVIDER'S PLAN OF CORPRETIX (EACH CORRECTIVE ACTION TAG CROSS-REFERENCED TO THE DEFICIENCY)		N SHOULD BE	COMPLETION DATE	
K 064	The state of the s		K 064	monthly. The monthly fire extinguisher inspections and documentation will beinchideding the monthl safety inspection checklist. Results of these inspections will be reported by the Environmental Services Manager to the facility's CQI Committee		8/18/2013	
K 067 \$\$=D			K 06				
				The thermostat in Therapy Office was to the wall by the staff. The Maintenance st check all thermost facility to ensure securely mounted to thermostats will him the monthly safion checklist. Res	reattached Maintenance aff will che ats in the they are o the walls. e facility's e included fety inspect-		

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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CENTERS FOR MEDICARY TATEMENT OF DEFICIENCIES NO PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A, BUILDING 01			(X3) DATE SURVEY COMPLETED	
	555318		B. WING			07/	18/2013
	NOVIDER OR SUPPLIER			157	ET ADDRESS, CITY, STATE, ZIP CODE 720 BERNARDO CENTER DRIVE AN DIEGO, CA 92127		
(X4) ID PREFIX TAG	THE REPORT A	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PROVIDER'S PLAN OF PREFIX (EACH CORRECTIVE AC TAG CROSS-REFERENCED TO DEFICIEN		TION SHOULD BE COMPLETION DATE	
			1				8/18/201
K 067				069	inspections will be reported by the Environmental Services Manager to the facility's CQI Committee monthly for three months, then quarterly there- after. The Committee will evaluate the effectivess of the plan of correction for potential modifications and or continuation beyond the stated time- frames.		
SS=D	Cooking facilities with 9.2.3. 19 This STANDAR Based on obset that staff were a kitchen were us extinguishing sysigns posted abkitchen. This a on the 1st floor, fire.	is STANDARD is not met as evidenced by: ased on observation, the facility failed to ensure at staff were aware that fire extinguishers in the chen were used second to the hood tinguishing system. This was evidenced by no gas posted above the fire extinguishers in the chen. This affects 1 of 5 smoke compartments the 1st floor, and could result in the spread of e.			Placards identifying the tw "K" fire extinguishers in t kitchen as secondaryrfire, s reression equipmentshave been ordered through Simplex Gri the facility's fire suppres contractor. Once received, placards will be installed above the kitchen fire exti uishers by the Maintenance staff. Inspections of the facility		11
	NFPA 96 Standard for Ventilation Control and Fire Protection of Commercial Cooking Operations, 1998 Edition 7-2.1.1 A placard identifying the use of the extinguishers as secondary backup means to the automatic fire suppression system shall be conspicuously placed near each portable fire extinguisher in the cooking area. Findings:				kitchen fire extinguisi placards will be inclu- the monthly safety ins- checklist. Results of inspections will be re- by the Environmental S Manager to the facilit Committee quarterly fo year, then annually the The Committee: will even	ded in pection these ported ervices y's CQI r one ereafter	

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING 01 B. WING 555318 07/18/2013 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 15720 BERNARDO CENTER DRIVE VILLA RANCHO BERNARDO CARE CENTER SAN DIEGO, CA 92127 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) ID COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE (X4) ID REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) TAG 8/18/2013 the effectiveness of the plan K 069 K 069 | Continued From page 6 of correction for potential On 7/13/13, at 9:06 a.m., during a tour of the facility kitchen with the Maintenance Staff, the fire modifications and or continuation beyond the stated timeextinguishers were observed. Two of Two fire extinguishers did not have placards posted above frames. them identifying that the extinguishers were secondary backup means to the suppression system. NFPA 101 LIFE SAFETY CODE STANDARD K 144 K 144 SS=C Generators are inspected weekly and exercised The Maintenance Staff will be under load for 30 minutes per month in reeducated by the Environmental accordance with NFPA 99, 3.4.4.1 Services Manager regarding the testing and inspection requirements for the facility's emergency generator. Copies of the weekly test and or inspection will be submitted to the facility's Administrator. Inspections of the facility's This STANDARD is not met as evidenced by: emergency generator log will be Based on document review, the facility failed to included in the monthly safety maintain the emergency generator. This was inspection checklist. Results evidenced by missing weekly visual inspection. of these inspections will be This affects the entire facility and could result in reported by the Environmental the emergency generator malfunctioning in the Services Manager to the facievent of an emergency. lity's COI Committee monthly for three months, then quarterly thereafter. The Committee will Findings: evaluate the effectiveness of On 7/17/13, during document review, the the plan of correction for emergency generator logs were reviewed. At 11:44 a.m., during review of the Generator Test potential modifications and or Log, no documentation was provided for a weekly continuation beyond the stated timeframes. inspection for the week of 10/22/12. NFPA 101 LIFE SAFETY CODE STANDARD K 147 K 147

SS=C

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 AND PLAN OF CORRECTION B. WING 07/18/2013 555318 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 15720 BERNARDO CENTER DRIVE VILLA RANCHO BERNARDO CARE CENTER SAN DIEGO, CA 92127 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX (X4) ID CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG DEFICIENCY TAG 8/18/2013 K 147 Continued From page 7 K 147 Electrical wiring and equipment is in accordance with NFPA 70, National Electrical Code. 9.1.2 This STANDARD is not met as evidenced by: 1. In the Medical Records Based on observation, the facility falled to Office, the microwave oven maintain the electrical wiring and equipment. was removed. This was evidenced by appliances and medical devices being plugged into surge protectors. This 2. In Room 421 bed B, the surge protector was removed and affects 1 of 5 smoke compartments on the 1st floor and 1 of 5 smoke compartments on the 2nd the air mattress is connected directly into an electrical floor. This could result in a fire. wall outlet. NEC 70, National Electrical Code, 1999 Edition 400-8. Uses Not Permitted. Unless specifically The Maintenance Staff and the permitted in Section 400-7, flexible cords and Department Managers will be cables shall not be used for the following: reeducated by the Environmental (1) As a substitute for the fixed wiring of a : Services Area Manager regarding structure (2) Where run through holes in walls, structural the prohibition of improper ceilings suspended ceilings, dropped ceilings, or electrical connections and ensuring the eletrical applian (3) Where run through doorways, windows, or ces in the facility for proper connections to a power source. similar openings (4) Where attached to building surfaces Exception: Flexible cord and cable shall be permitted to be attached to building surfaces in The Department Managers will be responsible for monitoring accordance with the proper power source connections provisions of Section 364-8. (5) Where concealed behind building walls, for appliances and equipment structural ceilings, suspended ceilings, dropped in their areas through monthly safety inspections. ceilings, or floors (6) Where installed in raceways, except as otherwise permitted in this Code. Proper electrical connections of appliances or patient care On a tour of the facility on 7/17/13 to 7/18/13, with equipment will be included in

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PRINTED: 07/25/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 B. WING 555318 07/18/2013 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 15720 BERNARDO CENTER DRIVE VILLA RANCHO BERNARDO CARE CENTER SAN DIEGO, CA 92127 SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION DATE ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X4) ID PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG TAG DEFICIENCY) 8/18/2013 K 147 Continued From page 8 K 147 the monthly safety inspection the Maintenance Staff, the electrical wiring and checklist. Results of these equipment was observed. inspections will be reported by 1. On 7/17/13 at 3:62 p.m., in the medical records office on the 1st floor the microwave oven was the Department Managers to the plugged into a surge protector and not directly facility's CQI Committee monthly for three months, then quarterly into a wall. 2. On 7/18/13 at 9:21 a.m., the air mattress on thereafter; forthe Committee: bed B in room 421 was plugged into a surge will evaluate the effectiveness protector and not directly into a wall. of the plan of correction for potential modifications and or continuation beyond the stated timeframes.