PRINTED: 06/19/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) FROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 055189 B. WING NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1260 TRAVIS BLVD **GREENFIELD CARE CENTER OF FAIRFIELD** FAIRFIELD, CA 94533 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) This plan of correction prepared or F 000 INITIAL COMMENTS F 000 executed solely because it is required by the provisions of Health and Safety The following reflects the findings of the Code Sections 1280 & 42 CFR et seg. California Department of Public Health during a This plan of correction serves as out Federal Recertification survey. written credible allegation of compliance for the deficiencies noted. Representing the Department of Public Health: HFEN, 39700 F 552 Right to be Informed/Make HFEN, 29917 Treatment Decisions CFR(s): 483.10(c) HFEN, 34328 (1)(4)(5)HFEN, 40059 A.1. The Director of Nursing clarified 6/5/2019 HFEN, 41054 with Resident #6's physician, order for Quetiapine; (a psychotropic medication The facility census was 68. The sample size was used to treat certain mental or mood disorders). The order was clarified as: F 552; F 552 Right to be Informed/Make Treatment Decisions "Quetiapine Fumarate tablet SS=D | CFR(s): 483.10(c)(1)(4)(5) 25 milligram 1 tablet twice a day for behavior management related to §483.10(c) Planning and Implementing Care. Psychotic Disorder manifested by The resident has the right to be informed of, and episodes of throwing self on the participate in, his or her treatment, including: floor. Informed consent was obtained by M.D. from the resident's §483.10(c)(1) The right to be fully informed in sister who is the responsible party. language that he or she can understand of his or 2. The physician of Resident #6 6/5/2019 her total health status, including but not limited to. obtained an informed consent from his or her medical condition. Resident #6's sister who is the responsible party for the psychotropic §483.10(c)(4) The right to be informed, in medication prescription of "Quetiapine advance, of the care to be furnished and the type Fumarate tablet 25 milligram 1 tablet of care giver or professional that will furnish care. twice a day for Behavior Management related to Psychotic Disorder manifested §483.10(c)(5) The right to be informed in by episodes of throwing self on the floor advance, by the physician or other practitioner or Informed Consent was obtained by M.D. professional, of the risks and benefits of proposed: from the resident's sister who is the care, of treatment and treatment alternatives or responsible party. treatment options and to choose the alternative or

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

This REQUIREMENT is not met as evidenced

TITLE

(X6) DATE

Any deficiency statement ending with an asteriak (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguerds provide sufficient protection to the patients. (See instructions.) Except for nursing fromes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing fromes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2587(02-99) Provious Versions Obsolete

by:

option he or she prefers.

Eveni ID: LTYV11

Facility ID: CA0100000077

Continued

if continuation sheet Page 1 of 18

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	06/19/2019 APPROVED
STATEMENT OF DEFICIENCIES (X1) PROVIDENBUPPLERICLIA		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DAT	. 0938-0391 E SURVEY PLETED	
	· .	055189	B, WINE	j			10°E 30E 400 00 0 0 0
NAME OF F	PROVIDER OR SUPPLIER	in the control of the	<u> </u>	8	YREET ADDRESS, CITY, STATE, ZIP CO	DE	06/2019
GREENF	ield care center	OF FAIRFIELD		1:	200 travis blvd Airfield, ca 94533		-
(X4) ID PREFIX TAG	(EACH DEFICIENCY	Tement of deficiencies Must be preceded by full SC (Dentifying Information)	ID PREP TAG		PROVIDER'S PLAN OF COMP (EACH CORRECTIVE ACTION 8 CROSS-REFERENCED TO THE A DEFIDIENCY)	MDLLT AR	(XA) COMPLETION CATE
F 582	Based on interview review, the facility fit of 23 sampled resident facility failed to obtain the facility facility facility for admit of medical mental or mood dispersion.	y and facility record and policy alled to ensure the rights of 1 fents (Resident 6), when the eln an informed consent from sentative Party (RP, the ponsibility for all or a portion thears; includes health or other nistration of a medication, tion used to treat certain orders).	.	552	F-552 Right to be informed/M Treatment Decisions B. The Director of Nursing as Registered Nurse Supervisor the resident charts of those is who are on psychotropic med ensure that physician's order psychotropic medication has consent for the use of chemic obtained by M.D. from the re- resident's representative or in party.	nd the reviewed esident's dications to s for informed cal restraint sident, esponsible	7/6/2019
	the right to consider alternatives (RBA) administration, as with medication. Findings:	d Resident 8 and her RP of the risks, benefits, and of the medication prior to well as the right to refuse the			C. The Director of Nursing re the Licensed Nurses regarding facility's Policy and Procedur "Informed Consent of Physic Chemical Restraints", including Ilmited on the importance of an Informed consent by M.D. resident, resident representations and will be	ng the e on al and ng but not obtaining from the five of	7/6/2019
	Resident 6 was addingnoses which inc Compulsive Disorder characterized by a porterior control of the control characterized by a porterior control of the con	ionism, and control.) 2) tia (a decline in memory or severe enough to reduce a erform everyday activities) urbance. Further review of el record indicated Resident designated RP.		- The second sec	by the License Nurse who to for chemical restraint before taring the psychotropic medic the resident. D. 1. The Admission Nurse up admission of a resident will e residents who are admitted wof psychotropic medications informed consent obtained by the resident, resident representations.	ok the order adminis- cation to con nsure that rith orders will have an	7/6/2019
	11/22/15 "Resident informed consent a treatment plan."	lan's Order Indicated on is not capable of giving nd/or able to participate in the esident 6's MD Orders	-		Continued .		

PRINTED: 06/19/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0936-0391 (X1) PROVIDER/SUPPLIER/CUA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE BURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING 055189 B. WING 00/06/2019 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER CR. SUPPLIER 1200 TRAVIS BLVD GREENFIELD CARE CENTER OF FAIRFIELD PAIRPIELD, CA 94839. SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION Ю COMPLETION DATE (X4) //) PNGFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE Bach Deficiency must be preceded by full regulatory or LSC identifying information) TAG TAG DEFICIENCY F 552 Continued F 552 Continued From page 2 F 552 Right to be Informed/Make indicated on 1/19/17, the Physician ordered Treatment Decisions "Quetlapine Furcarate Tablet 25 milligrams (mg. a medication dosage) give one (1) tablet by mouth 7/6/2019 2. The Director of Nursing will do an two times a day for behavior management related admission chart review of residents to BRIEF PSYCHOTIC DISORDER M/B admitted with psychotropic medication (MANIFESTED BY) EPISODES OF THROWING to make sure informed consent is SELF ON THE FLOOR." obtained by M.D. from the resident, resident representative or resident' During an Interview with Licensed Nurse 3 (LN 3) responsible party before adminison 6/5/19 at 12:45 p.m., LN 3 indicated Resident tering the medication to the resident. 6 was confused and had behaviors of throwing 3. The Madical Records Director of 7/6/2019 herself on the floor and attempting to clean the Designee will do an admission audit floor of her room, LN 3 Indicated Resident 8 was after each admission and a telephone prescribed Quetiapine 25 mg (a unit of order audit daily to ensure that all measurement) by mouth twice a day for psychotropic medications ordered by M.D. behaviors. LN 3 indicated before Quetiapine may will have an informed consent for the use he given an informed Consent must be obtained of chemical restraint. and verified. LN 3 described the MD must discuss The admission audit form and telephone the medication's risks, benefits, and alternatives audit form will be used for this audit. (RBA) with the RP. LN 3 indicated Resident 6's E. The Quality Assurance Performance 7/6/2019 Informed Consent was obtained from Resident 6 Improvement ; (QAPI),Team will monitor who did not have the capacity to give consent. systems effectiveness of the facility's Resident 6's RP should have given consent. LN 3 Policy and Procedure on "Informed stated it was the responsibility of the LN to verify Consent of Physical and Chemical that informed consent was obtained. Restraint" during the quarterly QAPI meeting. This will be discussed under the In an interview with the Director of Nursing (DON) agenda of Nursing Services and Medical on 6/5/19 at 1:45 p.m., the DON stated Resident Medical Records Services. This will be 6 was confused and not able to give consent. reported by the Director of Nursing Resident 6 had an RP on record who could give and Medical Records Designee. consent. The DON confirmed Resident 6's Qualispine Informed Consent, obtained on 1/20/17, did not have specific behavior indications for which the medication was prescribed. The DON stated Resident 6 gave consent for Quetlapine instead of the RP on record. The DON indicated the consent obtained on 1/20/17 was not accurate.

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/GUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 055189 06/06/2019 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1260 TRAVIS BLVD GREENFIELD CARE CENTER OF FAIRFIELD FAIRFIELD, CA 94633 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (D PREFIX (XII) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) F 552 : Continued From page 3 F 552 On 6/06/19 at 10:03 a.m., in an interview with the Social Services Director (SSD), the SSD stated Resident 6's Informed Consent obtained on F726: F 720 Competent Nursing Staff 1/20/17 was obtained from Resident 6 who CFR(s): 488.35 (a)(3)(4)(c) cannot give informed consent. Resident 6 had an An order for the care of Nephrostomy 6/6/2019 RP on record, and the Queliapine informed Tube was obtained by the Licensed consent should have been obtained from the RP. Nurse from Resident #323's primary Physician as follows:. Review of the facility policy "Informed Consent of Nephrostomy tube on right flank sterile Physical and Chemical Restraints" with a revision technique, doanse with normal saline, pat : date of 5/2012, indicated, "... Please be advised dry, apply dry dressing daily. • that medication/ restraint is not to be given or The nephrostomy tube of Resident #323 6/7/2019 applied until the informed consent is given by the was discontinued on June 7, 2019. resident or resident representative with an MD The Nurse Consultant provided a 6/7/2019 order who obtained the informed consent unless 1:1 inservice to the Treatment Licensed it is an emergency." Nurse Who treated Resident #323 F 726 Competent Nursing Staff F 726 regarding the care of nephrostomy tube CFR(s): 483.35(a)(3)(4)(c) SS≃D using sterile technique. 2.a. The QAPI Team met and approved 6/5/2019 §483.35 Nursing Services The new facility's "Licensed Nurse Clinical The facility must have sufficient nursing staff with Skills Checklist", adding the on the list the the appropriate competencies and skills sets to "Nephrostomy Tube Care." provide nursing and related services to assure b. The Nurse Consultant inserviced 6/5/2019& resident safety and attain or maintain the highest License Nurse#1 & Licensed Nurse#2 practicable physical, mental, and psychosocial regarding the care of nephrostomy tube well-being of each resident, as determined by including but not limited to the flushing of resident assessments and individual plans of care the nephrostomy tube; (solution used is and considering the number, aculty and saline) & (how much solution is 2-3 ml) diagnoses of the facility's resident population in following the facility's protocol on the care accordance with the facility assessment required of nephrostomy tube. at §483.70(6). B. The Director of Nurses interviewed the 6/28/2019 other Licensed Nurses regarding their §483.35(a)(3) The facility must ensure that competency and skills for the care of licensed nurses have the specific competencies nephrostomy tube. No other problem and skill sets necessary to care for residents' was identified similar to this deficient needs, as identified through resident practice. assessments, and described in the plan of care. Continued

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEPICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLEF/CLIA (X2) MULTIPLE CONSTRUCTION (XII) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A BUILDING 055189 B. WING 08/06/2019 STREET ADDRESS: CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1260 TRAVIS BLVD Greenfield care center of fairfield FAIRFIELD, CA 94533 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREPIX COMPLETION COMPLETION (BACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST HE PRECEDED BY FULL PREFIX REQULATORY OR LSC IDENTIFYING INFORMATION) TAG: TAG DEFICIENCY g 726, Continued F 726 Continued From page 4 §483.35(a)(4) Providing care includes but is not F 726 Competent Nursing Staff 7/6/2019 limited to assessing, evaluating, planning and CFR(s): 483.35 (a)(3)(4)(c) C. The Nurse Consultant and the implementing resident care plans and responding Director of Nursing provided an to resident's needs. in-service to the Licensed Nurses . regarding the facility's Policy and \$483.35(c) Proficiency of nurse sides. Procedure for the "Care of The facility must ensure that nurse aides are able Nephrostomy Tube", including but to demonstrate competency in skills and not limited to the use of sterile techniques necessary to care for residents' technique when doing the treatment needs, as identified through resident of a resident with nephrostomy tube assessments, and described in the plan of care. and the procedure for the irrigation This REQUIREMENT is not met as evidenced of a nephrostomy tube as per by: physician's order. Based on observation, interview and record D. 1. The Physician Wound Consultant review, the facility falled to ensure nursing staff 7/6/2019 during his weekly visit will check the had the competencies and skills to care for one of Licensed Treatment Nurse on the care 23 campled residents (Resident 323) when: of Nephrostomy tube for Resident #323 to make sure that sterile 1. A sterile (free from microorganisms) dressing technique is practice when doing change was completed using clean (free of dirt, treatment for of the nephrostomy stains or marks) technique, and tube and proper procedure for the irrigation of the nephrostomy tube 2. Nurses lacked knowledge of nephrostomy tube is followed. A written report will (a thin tube passed through the skin to the be submitted to the Director of ktoneve to drain urine) care.: Nursing and the Administrator for any problem identified regarding This failure increased the potential for infection the care of nephrostomy tube of and/or physical harm for the resident. Resident #323. Findings: Continued According to the Resident Face Sheet, Resident 323 was admitted in 2019, with diagnoses which included multiple kidney problems and urinary tract infection (UTI- an infection of any part of the urinary system). A review of the clinical record indicated:

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PRINTED: 06/19/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES IB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (XZ) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 050189 B. WING 06/08/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1260 TRAVIS BLVO Greenfield care center of fairfield FAIRFIELD, CA 94633 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREPIX PROVIDERS PLAN OF CORRECTION D (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC (DENTIFYING INFORMATION) GOMPLIENCH (XB) MACH CORRECTIVE ACTION SHOULD BE PREFIX TAG CROSS REFERENCED TO THE APPROPRIATE TAO DEFICIENCY) Continued From page 5 F 726 Continued An Admission Nursing Assessment, dated 6/2/19. F 726 Competent Nursing Staff 7/6/2019 Indicated Resident 323 was alert and oriented to 2. The Director of Nursing will do a time, place and person. The assessment did not Licensed Nurse Competency Skills note the presence of the right nephrostomy tube. Check of Licensed Nurses upon hire, annually and as needed on the care of the nephrostomy tube. The A Physician's Order Report, dated 6/5/19 at 12:27 licensed nurse skills check will be p.m., reflected there was no treatment order for recorded on the facility's "Licensed the nephrostomy tube dressing. Nurse Competency Checklist." Any Licensed Nurse who will be identified 1. During an observation, on 6/4/19 at 12:50 p.m., having problem with the nephrostomy the Treatment Licensed Nurse (TLN) was care will be trained further with this observed changing Resident 323's naphrostomy skill. tube dressing. The TLN washed her handa, donned clean gloves and removed the solled E. The Quality Assurance Performance 7/6/2019 nephrostomy tube dressing. The TLN then Improvement : (QAPI). Team will monitor systems effectiveness of the facility's washed her hands, donned clean gloves and Policy and Procedure on "Nephrostomy applied a new dressing to the site. Tube Care" and will monitor the Licensed Nurse Competency Skills A review of the facility's, "Care of Nephrostomy Chack" of each Licensed Nurse to make Tube" polloy indicated nephrostomy tube sure that it is complete, accurate and up dressings were to be performed using sterile to date. This will be discussed under the technique. agenda of Nursing Services. This will be reported by the DON and DSD during the During a telephone interview, on 6/5/19 at 11:50 quarterly QAPI meeting. a.m., the TLN confirmed she used clean technique when she changed Resident 323's nephrostomy tube dressing the previous day. The TLN stated she was not aware it should have been a sterile dressing change. 2. In an interview, on 6/5/19 at 9:55 a.m., the Director of Staff Development (DSD) confirmed nephrostomy tube care was not listed on the facility's Licensed Nurse Clinical Skills Competency Review form and agreed it should have been. In an interview, on 6/5/19 at 10:08 a.m., Licensed Nurse (LN) 2 stated she was not sure what she

ATEMENT ID PLAN'C	of deficiencies of correction	(X1) PROVIDENSUPPLIERCHA IDENTIFICATION NUMBER:		LE GONSTRUCTION (X3) DAT	. 0938-039 E BURVEY IPLETED
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F 726	Continued From pa	· ;	***		i de la
. ,,,,,,		nt 323's naphrostomy tube was:	F 726		1
	clogged. LN 2 state flushed but was no	ed she thought it could be t sure with what solution or	F 812	Prepare/Serve-Sanitary	7/6/201
] }	how much, LN 2 stated she thought the treatment nurse would take pare of it if needed. In an interview, on 6/6/19 at 8:43 a.m., LN 1			CFR(s): 483.60 (I)(1)(2) The facility Administrator will continue to ensure that the facility kitchen staff will maintain a sanitary kitchen	· · · · · · · · · · · · · · · · · · ·
	stated, "I can't give what she would do tube was clogged.	you an answer," when asked if Resident 323's nephrostomy LN 1 confirmed site had not no at the facility to care for the	·.	environment at all times, A.1. The Registered Dietician; (RD), Immediately provided a 1:1 in-service to the Head Cook regarding the facility's	6/3/201
F 612 S6=E	Director of Nurses 323's nephrostomy been phanged usin time of the dressing physician's order to record. Further, the tube care was not inursing competence should have been incensed nurses. Food Procurement CFR(s): 483.60(l)(4) \$483.60(l) Food sa The facility must - \$483.60(l)(1) - Procurement \$483.60(l)(1) - Procurement facility must - \$483.60(l)(l) - Procurement facility must - \$483.60(l)(l)(l) - Procurement facility must - \$483.60(l)(l)(l)(l)(l)(l)(l)(l)(l)(l)(l)(l)(l)(6/6/19 at 6:45 a.m., the (DON) confirmed Resident tube dressing should have g sterile technique, and at the g change, there was no or it in Resident 323's medical DON confirmed nephrostomy noluded on the facility's cy checklist and agreed it noluded for the facility's (Store/Prepare/Serve-Sanitary ()(2)	F 812	the leftover crushed pineapple stored in a plastic container with a date of 5/29/19 written on the label. b. The RD immediately re-inserviced the Head Cook on the facility's Policy and	6/3/2019 6/3/2019
	approved or censic state or local autho (i) This may include from local produce and local laws or re (ii) This provision d	lered satisfactory by federal, rities. I food items obtained directly rs, subject to applicable State		Procedure on "Food Safety Rules" with emphasis on storage of perlehable foods only within three days. Continued	

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/19/2019 FORM APPROVED OMB NO. 0938-0391 (X3) DATE SURVEY COMPLETED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/BUPPLER/CLIA IDENTIFICATION HUMBER: (X2) MULTIFLE CONSTRUCTION A. RURDING _ 055189 B, WING 06/06/2019

NAME OF PROVIDER OF SUPPLIER		STREET ADDRESS, CITY, STATE, ZIF CODE					
Company	ield care center of fairfield	12	60 TRAVIS BLVD	- 1			
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENT#Y843 INFORMATION)	id Prefix Tag	PROVIDENS PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DERICIENCY)	COMPLETION DATE			
F 812	Continued From page 7	F 812	Continued F 812 Food Procurement, Store/				
	gardens, subject to compliance with applicable safe growing and food-handling practices.		Prepare/Serve-Sanitary CFR(s): 483.60 (i)(1)(2)				
	(iii) This provision does not preclude residents from consuming foods not procured by the facility.		c. A form/sign was posted on the outside of the kitchen refrigerator	6/2/2019			
	§483.60(i)(2) - Store, prepare, distribute and		door stating; "DISCARD FOOD LEFTOVERS WITHIN THREE DAYS,"	!			
	serve food in accordance with professional standards for food service safety. This REQUIREMENT is not met as evidenced		3.a. The RD and the Administrator Provided a 1:1 in-service to the Maintenance Supervisor regarding The use of hairnet in the kitchen	6/4/2019			
	by: Based on observation, staff interview and document review, the facility falled to store food in a sanitary manner when: 1. Boxes and cases of food items were noted to		when he is performing maintenance work. He needs to adhere to this rule to maintain a condition in the kitchen.				
	be placed directly on the floor. 2. Food items in refrigerator were being stored past the "use by date," and		b. The Maintenance Staff added a hairnet box to the outside of the kitchen by the kitchen front door.	7/1/2019			
	3. Not all staff entering the kitchen used a head covering or haimet to secure their hair.	·	B. The RD immediately inspected the kitchen to see if there were more boxes on the floor, inspected	6/3/2019			
	These failures could have contributed to food contamination contributing to potential food-borne illness.	1	the kitchen refrigerators and freezers for food items stored past the "use by date" and checked if all kitchen staff were wearing hairnet				
	Findings:		or head covering to secure their hair. No other problem identified	- 44			
	1. On 6/3/19 at 8:30 a.m., accompanied by the Heard Cook (HC), a brief tour of the kitchen was conducted. Upon entering the kitchen, there were several cases of food items observed that had been placed directly on the kitchen floor. The		similar to these deficient practices. C. The RD re-inserviced the Dietary Staff regarding the facility's Policy and Procedures on the following: 1. "Food Safety Rules" with emphasis on:	7/6/2019			
	boxes and cases of food were stacked by the back entrance door, in the dry food storage area and in front of the freezers. When the HC was asked about the boxes on the floor, she sald she was trying to find a place to put them.		Cross-contamination of not placing food Items directly on the floor. Food items must be stored six inches off the floor.	· reseasement · · · · ·			
	The HC was observed removing boxes of frozen thaple fillete from the refrigerator and cases of		Continued				

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES
STATEMENT OF DEFICIENCIES
(X1) PROVIDER/SUPPLIER/CLIA

PRINTED: 06/19/2019 FORM APPROVED OMB NO. 0938-0391

	ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA DELAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X1) PROVIDER/SUPPLIE		(X8) MULTIPLE CONSTRUCTION A. BUILDING			e Survey Pleted
	086189		B. WING		06	08/2019
_	PROVIDER OR SUPPLIE			STREET ADDRESS, CITY, STATE, ZIF 1200 TRAVIS BLVD FAIRFIELD, CA 94533	CODE	No. of the State o
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F 912	milk, placing their refrigerator, the refrigerator, to contaminating the asked what she rotating the milk forward. When tinformed in a sulp of food items bel	m directly on the floor by the observed putting them back into coming in contact with and be refrigerator racks. When was doing, she said she was and bringing the older dates the Registered Dietician was beequent interview of the cases ing placed on the kitchen floor, ed that she will, "need to	F	12 Continued F 812 Food Procurement, Prepare/Serve-Sanitary CFR(s): 483.60 (i)(1)(2) b. Discard food leftovers a kitchen refrigerators or free more than three days. 2. "Personnel Adherence t Procedures" with emphasi staff or any other personne the facility kitchen to wear approved hats or head con	tored in the exers for o Sanitary s on kitchen el entering a hairnet,	7/6/2019 7/6/2019
	Review of the far Rules, revised of "shelves shoul further confirmed stored at least si 2. On 6/3/19 at IHC, the contents refrigerator was was observed si date of 6/20/19	cility's policy titled, Food Safety n 12/14, indicated that, id be clean and sanitary." And d that all food items, "must be ix inches off the floor." 8:30 a.m., accompanied by the s of the facility's kitchen inspected. Crushed pincapple fored in a plastic container with a written on the label. When the wiet the date meant, she		all times. D.1, The Digtary Service M. Designes will monitor daily record on the "Kitchen Sar Practices Log" the issues I the facility kitchen during the survey such as: a. Boxes and cases of foodirectly on the floor. b. Food items in refrigerate being stored past the "use c. Not all staff entering the used a head covering or head.	y and will hitary Identified in his annual d Items were by were by date" and kitchen	7/6/2019
·	responded that it was the date the can had been opened, the leftovers placed in the container and stored in the refrigerator. When the HC was asked how tong leftover food items are good for, she responded that it was good for, "five (5) days." However, when the same question was asked of the RD, in a subsequent interview, she responded that, "It is good for only 3 days." When informed that her kitchen staff say left overs are good for 5 days, the RD responded, "they have to be re-trained."			secure their hair. 2. The RD will monitor during visits and withe "Sanitation and Food Sichecklist", the same issue kitchen mentioned above; Continued	ll record on Safety as in the facility	7/6/2019
	Rules, revised of	acility's policy titled, Food Safety on 12/14, it indicated the following, throwers in the retitlementar for more				:

PRINTED: 08/19/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES MB NO. 0038-0391 STATEMENT OF DEFICIENCIES OX1) PROVIDBR/SUPPLIER/CLIA (XX) DATE SURVEY COMPLETED (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION DENTIFICATION NUMBER: A. BUILDING _ 055189 B. WING 06/00/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1260 YRAVIS BLVD GREENFIELD CARE CENTER OF FAIRFIELD FAIRFIELD, CA 94833 BUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (X4) ID PREPIX (XG) COMPLETION PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY F B12 Continued F 812 Continued From page 9 F 812 Food Procurement, Store! 7/6/201 than three days." Prepare/Serve-Sanitary CFR(s): 483.60 (l)(1)(2) E. The Quality Assurance Performance 3. During an observation and concurrent interview Improvement ; (QAPI), Team during the quarterly QAPI meeting will monitor on 6/4/19 at 2:63 p.m., the MS was in the kitchen without a hair net on while staff were preparing systems effectiveness of the facility's food. When the MS was asked if he should have Policy and Procedure on "Food Safety a hairnet on, he stated, "Yes, I just forgot because Rules" and "Personnel Adherence to I was in a hurry to fix the cooler." Sanitary Procedures' with emphasis on: a. Boxes and cases of food items were During a concurrent interview on 6/4/19 at 2:53 directly on the floor. p.m., the Kitchen Staff 1 (KS 1) confirmed the MS b. Food items in refrigerator were was present in the kitchen without a hair net on being stored past the "use by date" and while they were preparing food. c. Not all staff entering the kitchen used a head covering or halmet to Review of the facility's policy and procedure titled, secure their hair. "Personnel Adherence to Senitary Procedures" This will be discussed under the agenda of revised on 12/2014, indicated, "It is the policy of Dietary Services and will be reported by this facility that the food services personnel shall Dietary Service Manager and/or the follow appropriate sanitary procedures ... Hair nots Registered Dietician. or approved hats, covering all of the hair, must be worn during the food production..." During an interview on 6/4/19 at 3:10 p.m., the Director of Nursing (DON) confirmed the staff is expected to follow the facility's policy and procedure to maintain sanitary conditions when in the kitchen. Infection Prevention & Control F 880 F 980 CFR(s): 483.80(e)(1)(2)(4)(e)(f) Coesa §483,80 Infaction Control The facility must establish and maintain an infection prevention and control program SEE NEXT PAGE 11 designed to provide a safe, senitary and comfortable environment and to help prevent the

diseases and infections.

development and transmission of communicable

PRINTED: 06/19/2019 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED <u>CENTERS FOR MEDICARE & MEDICAID SERVICES</u> OMB NO, 0938-0391 STATEMENT.OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (XZ) MULTIPLE CONSTRUCTION (X3) DATE BURVEY IDENTIFICATION NUMBER: A. BUILDING _ COMPLETED 088189 B. WING 06/08/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1200 TRAVIS BLVD Greenfield care center of fairfield Fairfield, ca 94533 BUMMARY STATEMENT OF DEFICIENCIES (X4) (D Prigrix PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETION PREEIX (EACH ODERECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CHEFICIENCY F 880 Infection Prevention & Control F 880 | Continued From page 10 岸 860 CFT(s): 483.60(a)(1)(2)(4)(e)(f)0 A1a. The Laundry Personnel immediately 6/4/2019 removed the disposable brief trash \$463.80(a) Infection prevention and control that was accidentally placed inside the soiled linen hamper. The facility must establish an infection prevention and control program (IPCP) that must include, at b. The Administrator labeled the laundry 6/4/2019 hampers, one laundry hamper has a label a minimum, the following elements: of "Soiled Linen Only" and the other taundry hamper has a label of "Trash §483.80(a)(1) A system for preventing, identifying, Only"; (solled disposable brief trash). reporting, investigating, and controlling infections on each unit; (Unit A.B.C & D). and communicable diseases for all residents. 2. The Director of Staff Development: staff, volunteers, visitors, and other individuals 6/5/2019 (DSD), and CNA1 immediately providing services under a contractual repositioned Resident #72's urinary arrangement based upon the facility assessment drainage bag so that it will not be touching conducted according to §463.70(e) and following the floor and put a urinary drainage bag accepted national standards; holder, B. The Infection Control Nurse, DSD and §469.80(a)(2) Written standards, policies, and 6/4/2019 Administrator made rounds: procedures for the program, which must include. Checked all the other laundry hampers but are not limited to: in the units to ensure that disposable (i) A system of surveillance designed to identify brief trash were not mixed with the soiled possible communicable diseases or linens. No other problem identified infections before they can eproad to other similar to this deficient practice. persons in the facility: 2. Checked all residents with foley (iii) When and to whom possible incidents of 6/5/2019 catheter make sure that no other urinary communicable disease or infections should be drainage bag were touching the floor. reported: All other urinary drainage bag have holders (III) Standard and transmission-based precautions for privacy. No other problem identified to be followed to prevent spread of infections: similar to this delicient practice. (lv)When and how isolation should be used for a resident; including but not limited to: Continued (A) The type and duration of the isolation. depending upon the infectious agent or organism involved, and

circumstences.

(E) A requirement that the isolation should be the least restrictive possible for the resident under the

(v) The circumstances under which the facility must prohibit employees with a communicable

CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF GORRECTION (X1) PROVIDENSUPPLIERALIA (X2) MATIPLE CONSTRUCTION (X3) DATE SI COMPLE	LRVEY
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE	in ing p di sport of the second of the secon
Greenfield Care Center of Pairfield Fairfield Fairfield, GA 94533	
(XI) (D SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDERS PLAN OF CORRECTION FREEIX (EACH DEFICIENCY MIST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE CAUSE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X8) XXMPLEHION - DATE
contact will transmit the disease; and (vi)The hand hygiene procedures to be followed by stalf involved in direct resident contact. §483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility. [\$483.80(a) Linens. CNAS and the DON to the Licensed Nurses the facility's Policy and Procedure on Infection Control Practices with emphasis on "Handling Solled Linens"; (separating soiled linens & disposable brief trash), in different laundry hampers and Foley Catheter Care,"; (urinary drainage bag should have privacy holder & should not touch the floor).	7/6/2019

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		AND HUMAN SERVICES & MEDICAID SERVICES		Fζ	TED: 06/19/2019 PRM'APPROVED NO. 0936-0391
STATEMENT OF DEFICIENCIES (X1) PROVIDENSIPPLIEP/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:				DATE SURVEY COMPLETED	
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NAME OF I	PROVIDER OR SUPPLIER	ann agus an bearraíomh a mh _{ear} dheasta ann agus ann agus a' de aige a mhigh là tha tha agus agus ann agus a gai T	CONTRACTOR MARINE SUSTAINED	STREET ADDRESS, CITY, STATE, ZIP CODE	06/06/2019
a y specimental and market profession	ield care center	COMMUNICATION AND ADMINISTRATION OF THE PROPERTY OF THE PROPER	L	1880 travis blyd Fairfield, Ca 94533	
(X4) II) PREFIX TAG	(BACH DEFICIENC)	Tement of Beficiencies Y must be preceded by full sc identifying information)	ID PREFIX .TAG	PROVIDERS PLAN OF CORRECTION (EACH GORRECTIVE ACTION SHOULD BE CROSS-REPERENCED TO THE APPROPRIATI DEFICIENCY)	(XB) COMPLETION DATE
F 880	Meeting on 6/2/19 at Resident 223 etated disposable briefs (b bine which made the bine which made the During an interview Laundry Aide (LA) a solled disposable by laundry that jwers in laundry that jwers in laundry hamper. Sit briefs (trash) should container and not in was to be sorted in During an observation 6/4/19 at 3:02 p. 2 (CNA 2) pet solled linen bin with other was ok she stated. "Handling Salled Lillindicated, "It is polit process for the ISic washing, and storal briefs or underpant faundry hampers or 6/4/19 at 3:06 p. laundry hampers the briefs (trash) and so was asked if this was asked if the wasked if this wasked if the wasked if the wasked if this wasked if this wasked if the wasked if the wasked if the wasked if the wasked if this wasked if the wasked if	s at the Resident Council at 10:45 a.m., Resident 68 and d the staff mixed solled rash) into the solled laundry in hallways small like stoot. I on 6/4/19 at 2:45 p.m., the stated she would separate riefs (trash) from solled lixed together in the same is said the disposable solled it have been put into the trash lixed with solled laundry that the dirty laundry room. Ion and concurrent interview .m., Certified Nursing Assistant d briefs (trash) into the solled dirty linen. When asked if this "This is how we do it." This is how we do it." Ty's policy and procedure titled, nen", revised on 7/2012, by of the tsollity to provide a considered solled in specially designated waste containers" ion and concurrent interview .m., there were 2 solled solled linen. When the DON as considered senitary, she if should not mix trash with solled solled linen. When the DON as considered senitary, she if should not mix trash with solled considered senitary, she if should not mix trash with solled considered senitary, she if should not mix trash with solled considered senitary, she if should not mix trash with solled considered senitary, she if should not mix trash with solled considered senitary, she if should not mix trash with solled considered senitary.	F 880	A STATE OF THE PROPERTY OF THE	ed [

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;	ROVIDER OR SUPPLIER IELD CARE CENTER	OF FAIRFIELD		12	TREET ADDRESS, CITY, STATE, ZIP CODE 200 TRAYIS BLVD	andrews of the second	Control of the State of the Sta
		TEVENT OF DEFICIENCIES		P)	AIRFIELD, CA 94838 PROVIDERS PLAN OF CORRECTS		سدوار ولياديه بالاعتماد موجود والأيازار الإيازان
(x4) ID Prefix Tag	(BAOH DEFICIENC REGULATORY OR I	A WAR BE BLECCEDED BY LITT BC IDENTIFYING INFORMATION)	PREFE TAQ	X	(RACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROI DEFICIENCY)	DBE	COMPLETION DATE
F 680	multiple Diagnoses kidneys and need in device inserted into Resident 72 was a acute care hospital attached to a urina On 6/5/19 at 1:35 paleap in bed. A ur connected to the nuclear amber colores	age 13 I admitted into the facility with a which included problems with for a urinary catheter (a tube of the bladder to drain urine). I with a urinary catheter by drainage collection bag. I was seen inary drainage bag was seident's catheter and drained and urine. The urinary drainage on the floor by his bedside.	F8	80	тороди (Talanda	обенный име	
	Upon further obsert collection bag was (an opaque bag us	vation, the urinary drainage not enclosed in a privacy bag sed that enclosed and covered se collection bag from being		-			
	(LN 4), he observe urinary drainage b confirmed the urin	erview with Licensed Nurse 4 ed and verified Resident 72's eg was on the floor. LN 4 ary drainage bag must be racy bag and must not touch					
	Nurse's Assistant Resident 72's urin floor, CNA 1 state	nt interview with Certified 1 (CNA 1) he confirmed ary drainage bag was on the d the urinary drainage bag must privacy bag and must not touch					the side and amazenege Vinestee
	on 6/5/19 1:50 p.n 72's urinary drains to prevent urinary	h the Director of Nursing (DON) n. the DON confirmed Resident age bag must not touch the floor tract infections and must be vacy bag for dignity leaves.	<u>.</u> .				

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM.	06/19/2019 APPROVED 0938-0391
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA				E CONSTRUCTION '	(X3) DATE SURVEY COMPLETED		
		089189	B, WIŅG		district of the state of the st	06/0	06/2019
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F 880	Continued From pa	ige 14	F8	80	•		
	Catheter-associate "Specific recomme below level of black	s for Disease Control (CDC) d Urinary Tract Infection; noations Keep collecting bag der at all times (do not rest bag					
F 912 95=0	Bedrooms Measur	/hkpac/cauti/001_cauti.html e at Least 80 8q Ft/Resident (1)(ii)	 	112	F 912 Bedrooms Measure at Least 80 Sq Ft/Resident CFR(s): 483.90(e)(1)(ii)	<i>:</i> 	6/26/2019
	per residentin mul least 100 square fo This REQUIREME by:	easure at least 80 aquare feet tiple resident bedrooms, and at set in single resident rooms; NT is not met as evidenced tion and interview, the facility			Please see letter to CDPH Licensin and Certification Department Santa Rosa, CA district for the Bedroom Measurement Waiver dated June 28, 2019 sent to the departme		
	falled to ensure rea	sident bedrooms measured at at per resident in 28 shared			viz Certified Mail,		
and the second s	belongings of each	s potential to limit the personal n resident and compromise a freely and receive adequate s.			1	•	
	Findings:			•			
	Director (MD) on 6 following rooms w	ration with the Maintenance. M4/19 starting at 10 a.m., the ere observed to not meet the equirement for each resident:				,	u chi =
	Room Occupano 1 2 beds 2 4 beds 3 2 beds 4 2 beds 5 2 beds	y Regid/Actual Sq. ft/Res 160 / 143 71.5 320 / 265 63.76 160 / 143 71.5 160 / 143 71.5	Andrews with the straightful and the straightf				A COMMISSION OF THE PROPERTY O

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	Provider or Gupplier					BET ADDRESS, CITY, STATE, Z	P CÓDE	MANIE A 1 A
REENF	ield care center	op Pairfield		-		0 travis blvd RFIELD, CA 94533		
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	to an interview with	Resident 8 on 0/4/:	na o te di	-	- }	•		ļ ·
		like my room [3-A].			1			į
	good enough space	e for me. My scoole	risat	Ì	- 1			
	home, so it's froom	ı sizej okav." Reside	int 8 furthe	r	-	•		ĺ
	stated the staff has	been able to got he	r out of the	a	1		,	
1	room without any d	In Ichias,			i			
- }	to an intendess and	Resident 1 on 6/4/1	(1)		ļ			1 .
		r ræsigent i on 6/4/1 t's small for 4 beds,			ŀ			
Ì	t _i lestigte ette _t ature maklean and hallam.	t and the other resid	out diey			•		1
ļ 1	SA Mara sea rum a	n and the other resid fus with plenty of sp	JOHN UISO, Nome Person	:	.			ì
. !	On take a look of a	rus with plenty of st ry room [8-C] and to	Haus Huyy. Hau iya		1		•	
İ	decorated it."	A reason frames bring th	MARIA MARINA MAR	ł	1			f

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPL(ER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND FLAN OF CURRECTION COMPLETED A. BUILDING , 055189 e, WING 06/06/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1260 TRAVIS BLVD Greenfield care center of Pairfield FAIRFIELD, CA 94533 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE OROSS-REFERENCED TO THE APPROPRIATE SUMMARY STATEMENT OF DEFICIENCIES
(EACH DEFICIENCY MUST BE PRECEDED BY FULL
REGULATORY ON LBC IDENTIFYING INFORMATION) PREFIX COMPLEXION TAG TAG DEFICIENCY) F 912 F 912 Continued From page 16 During a concurrent observation on 6/4/29 at: 10:20 a.m., Resident 1's room had many decorations on the wall and on her medium sized dresser. Resident 1 appeared to have enough living space in her room for personal belongings, along with the other occupied bed and two vacant beds (a total of four beds in the room). In an interview with Resident 33 on 0/4/19 at 12:30 p.m., he stated, "I like my room [85-C], and I have been living here for seven years. There is enough room in here." During a concurrent observation on 6/4/19 at 12:30 p.m., Resident 33 was sitting up in his wheelcheir and eating lunch near a large window in his room. There were two additional residents In the room who appeared comfortable in bed: In an interview with Resident 2 on 6/4/19 at 12:45 p.m., he stated, "This room is big enough for me to receive care from the nurses here." During a concurrent observation on 6/4/19 at 12:45 p.m., Resident 2 was being assisted with his lunch by a nurse. The two bads in the room were against the walls in an L-shape, and the room was free from clutter. During additional resident interviews on 0/3/19-6/0/19, the other residents did not express diseatisfaction with the size of their rooms. in an Interview with the Director of Nurses (DON) on 6/4/19 at 4 p.m., she stated, "The building is old, and the rooms were this size before the 80 eq ft [eq ft, a unit of measurement] regulation had been in effect. We have had room walvers every year since the regulation came out. We try to

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If continuation sheet Page 18 of 18

FORM CM3-2867(02-99) Provious Versions Obsolete

		AND HUMAN SERVICES				FO	PM APPROVED
CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		(X2) MUL		CONSTRUCTION	(X3)	NO. 0038-0391 DATE SURVEY COMPLETED	
,		055189	B. WING	4 5 121			06/06/2019
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	survey, the Depart continuation of the 3, 4, 5, 6, 7, 10, 11 25, 26, and 31 hou Department recom room size waiver f residents. The De- continuation of the	nge during the Recertification ment recommends the room size waiver for rooms 1, 12, 14, 15, 16, 17, 20, 22, 23, sing 2 residents. The amends the continuation of the or room 16 housing 3 pertment recommends the room size waiver for rooms 2,	4111111				
. :	8, 9, 21, 34, 36, 31	3, and 37 housing 4 residents.					:
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