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HIGHLAND REDLANDS A

PAGE 02/19

PRINTED:	12/19/2016
	APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) FROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING 01 a. WING 055650 12/15/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE HIGHLAND CARE CENTER OF REDLANDS REDLANDS, CA 92374 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETION (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 K 000 INITIAL COMMENTS Highland Care Center of Redlands submits this response and Plan of Correction as part of the Surveyor: 21101 requirements under state and federal law. The K3 BUILDING: 01 Plan of Correction is submitted in accordance K6 PLAN APPROVÁL: 1971 K7 SURVEY UNDER: 2012 Existing with specific regulatory requirements. It shall not be construed as admission of any alleged STRUCTURE TYPE: ONE STORY, deficiency cited or liability. The provide CONSTRUCTION TYPE V(111), FULLY submits this Plan of Correction with the SPRINKLERED. intention that is inadmissible by any third party to any civil or criminal action or proceeding The following reflects the findings of the California against the provider or its employees, agents, Department of Public Health, during an annual officers, directors or share holders. Life Safety Code recertification survey. The findings are in accordance with 42 CFR (Code of Federal Regulations) 483.70 (a) National Fire Protection Association (NFPA) 101, Life Safety CALIFORNIA DEPARTMENT OF PUBLIC HEALTH Code 2012 Edition, and NFPA 99 Health Care. LICENSING & CERTIFICATION PROGRAM Facilities Code 2012 Edition. Representing the California Department of Public Health: 21101 The facility is not in substantial compliance with LIFE SAFETY CODE. UNIT 42 CFR 483.70 (a) for Long Term Care Facilities. SAN BERNARDINO Census = 78 K291 K 291 NFPA 101 Emergency Lighting K 291 Emergency lighting unit replacement SS=D **Emergency Lighting** ordered December 19, 2016, for Emergency lighting of at least 1-1/2-hour duration Emergency light number 17. is provided automatically in accordance with 7.9. 18.2.9.1, 19.2.9.1 This STANDARD is not met as evidenced by: Entire unit will be replaced and tested Surveyor: 21101 as soon as it arrives. Based observation, the facility failed to maintain the emergency lighting as evidenced by the failure of an emergency light to provide continuous illumination during a 30 second test.

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Facility ID: CA240000020

if continuation sheet Page 1 of 18

(X6) DATE

HIGHLAND REDLANDS A

03/19

PRINTED: 12/19/2016

FORM APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 055650 B. WING. 12/15/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE HIGHLAND CARE CENTER OF REDLANDS REDLANDS, CA 92374 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION ID. (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX REQULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY K 291 Continued From page 1 K 291 K291 continues. This could result in failure to provide emergency lighting in the event of a loss of power and All other emergency lights were affected 1 of 2 smoke compartments in memory tested throughout the facility. No care unit. negative findings. NFPA 101, Life Safety Code 2012 Edition 7.9 Emergency Lighting. All emergency lighting will be tested 7.9.2.1 Emergency illumination shall be provided for a minimum of 1 1/2 hours in the event of monthly to ensure that all are failure of normal lighting. Emergency lighting functioning properly. Any needed facilities shall be arranged to provide initial corrections will be made immediately. illumination that is not less than an average of 1 ft-candle (10.8 lux) and, at any point, not less than 0.1 ft-candle (1.1 lux), measured along the Completion Date: January 13, 2017 path of egress at floor level. Illumination levels shall be permitted to decline to not less than an average of 0.6 ft-candle (6.5 lux) and, at any point, not less than 0.06 ft-dandle (0.65 lux) at the end of 1 1/2 hours. A maximum-to-minimum illumination uniformity ratio of 40 to 1 shall not be exceeded. CALIFORNIA DEPARTMENT OF PUBLIC HEALTH 7.9.2.3 The emergency lighting system shall be arranged to provide the required illumination LICENSING & CERTIFICATION PROGRAM automatically in the event of any interruption of normal lighting due to any of the following: (1) Failure of a public utility or other outside JA1 . - 4 1147 electrical power supply (2)Opening of a circuit breaker or fuse (3)Manual act(s), including accidental opening of LIFE SAFETY CODE UNIT a switch controlling normal lighting facilities SAN BERNARDINO Findings:

observed.

During a tour of the facility with maintenance on . 12/15/16, the emergency lights were tested and

At 1:13 p.m., the emergency light in the memory

	OF DEFICIENCIES OF CORRECTION		VIDER/SUPPLIER/CLIA TIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	E CONSTRUCTION 01	(X3) DATE COMP	SURVEY
			055650	B. WING		12/1	5/2016
	PROVIDER OR SUPPLIER		NDS	70	TREET ADDRÉSS, CITY, STATE, ZIP CODE 00 EAST HIGHLAND AVENUE REDLANDS, CA 92374		
(X4) ID PREFIX TAG	(EACH DEFICIENC	Y MUST BE	F DEFICIENCIES PRECEDED BY FULL FYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPRIESENCY)	BE	(X5) COMPLETION DATE
K 291 K 293 SS=D	care unit number si when maintenance Maintenance teste the light was not with NFPA 101 Exit Signage 2012 EXISTING Exit and directions accordance with 7 also served by the 19.2.10.1 (Indicate N/A in or with less than 30 ctravel is obvious.) This STANDARD Surveyor: 21101 Based observation	eventeer pressed the ligh orking nage I signs an 10 with the emerger ne-story e occupants is not me	t twice and confirmed e displayed in continuous illumination cy lighting system. xisting occupancies where the line of exit at as evidenced by:	K 291	K293 Emergency lighting unit, includin EXIT sign, replacement ordered December 16, 2016, for EXIT sign number 17. Exit sign will be replaced and tessoon as it arrives. All Exit and directional signs wer checked for proper functioning.	ted as	
	sign failing to illuminesult in failure to emergency exit duaffected 1 of 2 sm care unit. NFPA 101, Life Sa 7.10.5 Illumination 7.10.5. General, E 7.10.1.5, or 7.10.6 or processes requisitably illuminate Externally and interest in failure to interest in failure i	ninate during a los provide d uring a los poke com afety Cod n of Signs Every signs Every signs at nother aire low lie ernally illus normal a	s of power and partments in memory e 2012 Edition required by 7.10.1.2, than where operations thing levels, shall be light source. Iminated signs shall be and emergency lighting		negative findings. All EXIT lighting will be tested m to ensure that all are functioning properly. Completion Date: January 13, 20 CALIFORNIA DEPARTMENT OF PUBLIC IS LICENSING & CERTIFICATION FROGRAL JAN - 12 17 LIFE SAFETY CODE UNIT SAN BERNARDINO	517 25 ALTH	

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	MENT OF HEALTH						FORM A	APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROV	DER/SUPPLIER/CLIA IFICATION NUMBER:	(X2) MULT		CONSTRUCTION	(X3) DATE	SURVEY
			055650	B. WING_			12/1	5/2016
NAME OF P	ROVIDER OR SUPPLIER				STF	REET ADDRESS, CITY, STATE, ZIP CODE		
HIGHLAN	D CARE CENTER O	REDLAN	IDS			EAST HIGHLAND AVENUE DLANDS, CA 92374		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	' MUST BE I	DEFICIENCIES PRECEDED BY FULL YING INFORMATION)	(O PREFIX TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(XS) COMPLETION DATE
K 293	Continued From pa 7.10.5.2.1 Every sig by 7.10.6.3, 7.10.7, continuously illumin	n require and 7.10 rated as r	.8.1 shall be equired under the	K 2	193			-
	12/15/16, the exit sobserved. At 1:14 p.m., the exit memory care unit rolliuminate when ma	e facility wing a series were mergency number series and a series and	ith maintenance on tested and exit sign in the eventeen failed to e pressed the test eintenance confirmed			CALIFORNIA DEPARTMENT OF PUBLIC LICENSING & CERTIFICATION PROG 1/44 - 4 11/7 LIFE SAFETY CODE UNIT SAN BERNARDINO	1	
K 353 SS=D	Sprinkler System - Automatic sprinkle inspected, tested, with NFPA 25, Star Testing, and Maint Protection System maintenance, inspendintained in a seavailable. a) Date sprinkler b) Who provided c) Water system Provide in REMAR any non-required cystem. 9.7.5, 9.7.7, 9.7.8,	Maintenar and star and main ndard for aining of s. Record ection an cure local system to supply so tiks informatial and NFP	ndpipe systems are lained in accordance the Inspection, Water-based Fire is of system design at testing are ton and readily ist checked est increes automatic sprinkler		853	Blocked sprinkler has been unb and escutcheon ring replaced as December 16, 2016. All other sprinklers were checked found to be free of blockage. All other escutcheon rings were checked and present. All sprinklers and the presence escutcheon rings will be inspect monthly. Any needed correction be made immediately and all rewill be reported to the Administration.	of the sed	

	OF DEFICIENCIES OF CORRECTION		DER/SUPPLIER/CLIA IFICATION NUMBER:	(X2) MÜLT. A. BUILDIN	TIPLE CONSTRUCTION NG 01	(X3) DATE COMP	SURVEY . PLETED
			055650	B. WING		12/1	5/2016
	PROVIDER OR SUPPLIER ND CARE CENTER OF	REDLAN	ios		STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE REDLANDS, CA 92374		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	′ MUST BE 🛱	DEFICIENCIES PRECEDED BY FULL VING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION ((EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPRIED OF T	BE	(X5) COMPLETION DATE
K 353	by failing to complete inspections of complete inspections of complete inspection as sprinkler system. If the operation of the delay in extinguishing affected 6 of 6 smooth of the delay in extinguishing affected 6 of 6 smooth of the delay in extinguishing affected 6 of 6 smooth of the delay in extinguishing be protected through the protected automatic sprinkler and stand Code shall be inspected in accordance with the protection, Testing Water-Based Fire Water-Based Fire Water-Based Fire	at review antain the videnced sing spring the month ponents to and testing the composite composite accordance and Testing accordance and Testing the containing the containing and Testing the containing and Testing the containing and Testing and T	automatic sprinkler by a blocked kler escutheon ring, by and quarterly visual to the wet pipe locumentation for the g of the automatic the potential to affect r system and could staining a fire. This artments. , 2012 Edition g nursing homes shall an approved, the with Section 9.7, by 19.3.5.5, ing. All automatic terms required by this sted, and maintained by standard for the intenance of the Systems. Inspection, Testing, Based Fire Protection ing. All automatic terms required by this sted, and maintained by Standard for the intenance of the Systems. In Systems.	K 38	K 353 continues Annual inspections by Industrial Protection Company will be conducted and documented. Completion Date: December 16 LICENSING & CERTIFICATION FROM JA - 4 17 LIFE SAFETY CODE UNIT SAN BERNARDINO	2017	

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DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

	OF DEFICIENCIES OF CORRECTION		IDER/SUPPLIER/CLIA IF/CATION NUMBER;	(X2) MUL A. BUILDI		ONSTRUCTION			SURVEY PLETED
			055650	B. WING			^	12/	5/2016
	PROVIDER OR SUPPLIER	F REDLA	NDS		700	EET ADDRESS, CITY, ST EAST HIGHLAND AVE DLANDS, CA 92374	NUE		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	Y MUST BE	F DEFICIENCIES PRECEDED BY FULL YING INFORMATION)	ID PREFIX TAG		(EACH CORRECT! CROSS-REFERENCE	AN OF CORRECTION VE ACTION SHOULD ED TO THE APPROPE ICIENCY)	BE	(X5) COMPLETION DATE
K 353	be installed in the cupright, pendent, of 5.2.4.1* Gauges or shall be inspected in good condition at that normal water's maintained. 5.2.5 Waterfowl Ala Waterfowl alarm at shall be inspected free of physical dat 5.2.6* Hydraulic Dehydraulic design in designed systems verify that it is attachiser and is legible. 13.3.2.1.1 Valves a supervised in accostandards shall be monthly. 13.3.2.1.2 After an inspection shall be designated repressive in service normal position an electrically supervitatives are in the formal of the command	Protection proved, shall be in sent and super monthly the supply protection and super monthly be in the secured with the secu	secured location. Inspected from the obtained signs of rosion, foreign all damage; and shall tentation (e.g., i). Is sprinkler systems of ensure that they are essure is being supervisory Devices to verify that they are sign for hydraulically inspected quarterly to trely to the sprinkler of the property owner or ensure that the valves are in the valves are in the condition: osed position		353	CALIFORNIA DEPAR LICENSING & GI UAL LIFE SA	TOTAL PROPERTY OF PROPERTY OF THE PROPERTY OF		
	(2)*Séaled, locked (3) Accessible	, or supe	rvised	· ·					

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	OF DEFICIENCIES F CORRECTION		OVIDER/SUPPLIER/CLIA NTIFICATION NUMBER;	(X2) MUL A, BUILDI		CONSTRUCTION 1		SURVEY
			055650	B. WING			12/1	15/2016
	PROVIDER OR SUPPLIER	F REDL	ANDS		70	REET ADDRESS, CITY, STATE, ZIP CODE 0 EAST HIGHLAND AVENUE EDLANDS, CA 92374		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	r Must B	OF DEFICIENCIES PRECEDED BY FULL FYING INFORMATION)	ID PREFI TAG	х	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROVIDENCY)	D BE	(X5) COMPLETION DATE
K 353	valves shall be extended shall verify the follow (1) The gauges indepressure is being in (2) The valve is free (3) All valves are in closed position.	prirect value of the application	ks le identification d system riser check inspected monthly and ormal supply water ned. ysical damage.	K3	353			
	testing and inspect 1. At 11:39 a.m., to Physical Threapy s by a large peice of	2/15/16 tion rec he sprii storage	, the sprinkler system's ords were reviewed. ikler deflector inside the room was obstructed			CALIFORNIA DEPARTMENT OF PUBL	a .	
	was missing inside sprinkler escutche	the clo	nkier escutcheon ring oset for bed A/B and the inside the closet for bed tween the escutcheon			LICENSING & CERTIFICATION OR	I .	
		or the colude to gauge spection sign, to pervise the column of the colum	ver pipe sprinkler the monthly visual s, control valves, ns of the hydraulic he waterfowl alarm sory alarm devices. The			LIFE SAFETY CODE UNIT SAN BERNARDINO		

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 055850 8 WING 12/15/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 700 EAST HIGHLAND AVENUE HIGHLAND CARE CENTER OF REDLANDS REDLANDS, CA 92374 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 7 K 353 annual inspection and test of the automatic sprinkler system. During interview, maintenance stated he could not find any additional records for K355 K 355 NFPA 101 Portable Fire Extinguishers K 355 Portable Fire extinguisher has been SS≈D Portable Fire Extinguishers inspected and determined to be in-Portable fire extinguishers are selected, installed, good working order by Industrial Fire inspected, and maintained in accordance with NFPA 10, Standard for Hortable Fire Protection Company on December 20, Extinguishers. 2016. 18.3.5.12, 19.3.5.12, NFPA 10 This STANDARD is not met as evidenced by: Surveyor: 21101 All other Portable Fire extinguishers Based on observation, the facility failed to were inspected and determined to be maintain the fire extinguishers as evidenced by a in working order. fire extinguisher that need to be recharged and a broken safety seal. This could result in the fireextinguisher failing to contain or extinguish a fire. Visual inspections of each portable This affected 1 of 6 smoke compartments. fire extinguisher will be performed NFPA 10: Standard for Portable Fire Extinguishers, 2010 Edition and no negative findings. Chapter 7 Inspection, Maintenance, and Recharging of Portable Fire Extinguishers 7.2.2 Procedures, Periodic Inspection or Documented monthly inspections will electronic monitoring of fire extinguishers shall be preformed to ensure all are in include a check of at least the following items: proper working condition. Any Location in designated place (2) No obstruction to access or visibility negative findings will be corrected (3) Pressure gauge reading or indicator in the immediately and all results will be operable range or position reported to the Administrator. (4) Fullness determined by weighing or hefting for self-expelling-type extinguishers, cartridge-operated extinguishers, and pump tanks Completion Date: December 18, 2016 (5) Condition of tires, wrieels, carriage, hose, and

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nozzle for wheeled extinguishers

using push-to-test pressure indicators

(6) Indicator for non recipargeable extinguishers.

Event ID; LEF421

Facility ID; CA240000020

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 LIFE SAFETY CODE UNIT SAN BERNARDINO

ALIFORNIA DEPARTMENT OF PUBLIC HEALTH

LICENSING & CERTIFICATION PROGRAM

DEPARTMENT OF HEALTH AND HUMAN SERVICES ...

10/19

PRINTED: 12/19/2016 FORM APPROVED OMB NO. 0938-0391

CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 055650 B WING 12/15/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE HIGHLAND CARE CENTER OF REDLANDS REDLANDS, CA 92374 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) ID DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Continued From page 8 K 355 7.2.2.2 Where required by 7.2.2.1, the following inspection procedures shall be in addition to those addressed in 7.2.2 CALIFORNIA DEPARTMENT OF PUBLIC HEALIN (1) Verifying that operating instructions on nameplates are legible and face outward LICENSING & CERTIFICATION OF LOAKEMI (2)Checking for broken or missing safety seals and tamper indicators (3)Examination for obvious physical damage, corrosion, leakage, or cloqued nozzle Findings: LIFE SAFETY CODE UNIT During a tour of the facility with maintenance on SAN BERNARDÍNO 12/15/16, the fire extinguisher where observed. At 1:01 p.m., the portable fire extinguisher next to room 129 had a broken safety seal and the pressure gauge was in the recharge position. K 363 K 363 NFPA 101 Corridor - Dodrs K363 SS=D In order to maintain proper smoke Corridor - Doors and fire protection, rubber door stops 2012 EXISTING have been removed allowing doors to Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or close as designed. hazardous areas shall be substantial doors, such as those constructed of \$-3/4 inch solid-bonded All other fire doors were inspected core wood, or capable of resisting fire for at least and none were found to have rubber 20 minutes. Doors in fully sprinklered smoke compartments are only required to resist the stoppers. passage of smoke. Doors shall be provided with a means suitable for keeping the door closed. Facility staff has been re-educated to There is no impediment to the closing of the not use rubber wedge type or other doors. Clearance between bottom of door and type door stops. floor covering is not exceeding 1 inch. Roller latches are prohibited by CMS regulations on All doors including Physical Therapy corridor doors and rooms containing flammable or combustible materials. Powered doors doors will be inspected weekly until complying with 7.2.1.9 are permissible. Hold open substantial compliance has been devices that release when the door is pushed or pulled are permitted. Nonrated protective plates sustained.

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DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICARD SERVICES

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CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 01 : []: B. WING 055650 12/15/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE HIGHLAND CARE CENTER OF REDLANDS REDLANDS, CA 92374 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) . (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) K363 continue K 363 Continued From page 9 K 363 of unlimited height are permitted. Dutch doors Resident room 118 door has been meeting 19.3.6.3.6 are permitted. fixed to correct dragging on the floor Door frames shall be labeled and made of steel while closing. or other materials in combliance with 8.3, unless the smoke compartment is sprinklered. Fixed fire window assemblies are allowed per 8.3. In All other doors inspected to ensure sprinklered compartments there are no they do not drag when closing. No restrictions in area or fire resistance of glass or frames in window assemblies. negative findings. 19.3.6.3, 42 CFR Parts 403, 418, 460, 482, 483, Kick stand door stop has been Show in REMARKS details of doors such as fire protection ratings, automatics closing devices, removed from employee break room door. This STANDARD is not met as evidenced by: Surveyor: 21101 Based on observation, the facility failed to All doors have been inspected to maintain doors to resist the passage of smoke as confirm that there are no kick stands evidenced by impediments to the closing of the holding doors open. No new kick doors. This could result in the failure to contain the transfer of smoke in the event of a fire and stand door stoppers will be installed. affected 2 of 6 smoke compartments. Findings: Completion Date: Jan 3, 2017 During a tour of the facility with the Director of Social Services and Maintenance staff on CALIFORNIA DEPARTMENT OF PUBLIC HEALTH 12/15/16, the doors were observed. LICENSING & CORTIFICATION FROBRAM 1. At 10:45 a.m., the door to Physical Therapy room was held open by a rubber wedge that was placed under the corridor door. 2. At 11:28 a.m., the door to resident room 118 LIFE SAFETY CODE UNIT was difficult to close and open. The door bottom: SAN BERNARDINO. of the door was dragging on the floor. This was confirmed by maintenance during the survey.

3. At 12:11 p.m., the door to the employee break

OMB NO. 0938-0391

(X3) DATE SURVEY COMPLETED

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DEPARTMENT OF HEALTH AND HUMAN	SERVICES
CENTERS FOR MEDICARE & MEDICARD	SERVICES

(X1) PROVIDER/SUPPLIER/CLIA IDENT FICATION NUMBER: STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 055650

B. WING_ 12/15/2016

NAME OF PROVIDER OF SUPPLIER

STREET ADDRESS CITY STATE ZID CODE

NAME OF F	PROVIDER OR SUPPLIER		REET ADDRESS, CITY, STATE, ZIP CODE	
DICCUL AS	ND CARE CENTER OF REDLANDS	70	0 EAST HIGHLAND AVENUE	
HIGHLAI	ID CARE CENTER OF REDDANDS	R	EDLANDS, CA 92374	İ
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX 17AG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(XS) COMPLETION DATE
K 363	room was held open by a kick stand.	K 363 K 374	K374	
K 374 SS=D	Smoke Barrie Subdivision of Building Spaces - Smoke Barrier	N 3/4	Each smoke barrier doors identified as not closing completely were	
	Doors 2012 EXISTING Doors in smoke barriers are 1-3/4-inch thick solid bonded wood-core doors or of construction that resists fire for 20 minutes. Nonrated protective plates of unlimited height are permitted. Doors are permitted to have fixed fire window assemblies per 8.5. Doors are self-closing or automatic-closing, do not require tatching, and are not required to swing in the direction of egress travel. Door opening provides a minimum clear width of 32 inches for swinging or horizontal doors. 19.3.7.6, 19.3.7.8, 19.3.7.9 This STANDARD is not met as evidenced by: Surveyor: 21101 Based on observation, the facility failed to maintain the smoke barrier doors as evidenced by doors equipped with latching devices failing to fully close and latch. This failure affected 3 of 6 smoke compartments. NFPA 101, Life Safety Code 2012 Edition 4.5.8 Maintenance. Whenever or wherever any device, equipment, system, condition, arrangement, level of protection, or any other feature is required for compliance with the provisions of this Code, such device, equipment, system, condition, arrangement, level of protection, or other feature shall thereafter be maintained, unless the Code exempts such maintenance.		All smoke barrier doors have been tested and observed to ensure complete closure. No additional negative findings. Smoke barrier Doors will be further inspected each month by the maintenance dept. Immediate corrective action will be taken to ensure complete closure of the smoke barrier doors. Industrial Fire Protection Company will conduct smoke barrier door inspections Quarterly. The report will be provided in writing to the Administrator. Completion Date: December 20, 2016 CAUFORNIA DEPARTMENT OF PUBLIC HEALTH LICENSING 3 CERTIFICATION STAGERAM	
	Hantetalle.			
		1	· I	. 1

FORM CMS-2557(02-99) Previous Versions Obsolete

Event ID: LEF421

Facility ID: CA240000020

If continuation sheet Page 11 of 18

LIFE SAFETY CODE UNIT SAN BERNARDINO

K 374 Continued From page 11 Findings: During the testing of the fire alarm system by maintenance on 12/15/18, the smoke barrier doors were observed. 1. At 2:44 p.m., the smoke barrier door near room 101 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. 2. At 2:51 p.m., the smoke barrier door near room 129 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. K 712 K 712 Fire Drills Fire Drills Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Responsibility for planning and conducting drills as assigned only to competent persons who are qualified to exercise leadership. Where drills are conducted petween 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms, 18.7.1.4 through 19.7.1.7 This STANDARD is not met as evidenced by: Surveyor 21101		OF DEFICIENCIES OF CORRECTION		TIFICATION NUMBER:	A. BUILD		E CONSTRUCTION 11		PLETED
HIGHLAND CARE CENTER OF REDLANDS Top				055650	B. WING		,	12/	15/2016
REGULTORY OR LSC IDENTIFYING INFORMATION) K 374 Continued From page 11 Findings During the testing of the fire alarm system by maintenance on 12/15/18, the smoke barrier doors were observed. 1. At 2:44 p.m., the smoke barrier door near room 101 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. 2. At 2:51 p.m., the smoke barrier door near room 129 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. K 712 K 712 K 712 K 712 K 712 K 712 Fire Drills Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at unexpected times under varying conditions, at least quarterly on each shit. The staff is familiar with procedures and is aware that drills are part of established routine. Responsibility for planning and conducting drills are seldenced by: Surveyor, 21101 All fire drills will be documented and conducted at through 19.7.1.7 This STANDARD is not met as evidenced by: Surveyor, 21101			FREDLA	NDS		70	00 EAST HIGHLAND AVENUE		
Findings: During the testing of the fire alarm system by maintenance on 12/15/18, the smoke barrier doors were observed. 1. At 2:44 p.m., the smoke barrier door near room 101 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. 2. At 2:51 p.m., the smoke barrier door near room 129 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. 2. At 2:51 p.m., the smoke barrier door near room 129 failed to latch upon release of its hold open device during the testing of the fire alarm system. This was acknowledged by maintenance during survey. K 712 SS=D Fire Drills Fire Drills Fire Drills Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Responsibility for planning and conducting drills is assigned only to competent persons who are qualified to exercise leadership. Where drills are conducted between 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms. 18.7.1.4 through 18.7.1.7, 19.7.1.4 through 19.7.1.7 This STANDARD is not met as evidenced by: Surveyor: 21101	PREFIX	(EACH DEFICIENCY	/ MUST BE	PRECEDED BY FULL	PREFI		(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPROPROF	ġΒE	(X5) COMPLETION DATE
Based on document review and interview, the facility failed to ensure quarterly fire drills were held at unexpected times as evidenced by 3 of 4 NOC (night) shift fire drills held around the same time. This failure could result in staff becoming	K 712	Findings: During the testing of maintenance on 12 doors were observed. At 2:44 p.m., the room 101 failed to lopen device during system. This was aduring survey. 2. At 2:51 p.m., the room 129 failed to lopen device during system. This was aduring survey. NFPA 101 Fire Drill Fire Drills Fire drills include the signal and simulating survey. NFPA 101 Fire Drill Fire Drills Fire drills include the signal and simulating on each shift. The and is aware that droutine. Responsible conducting drills is persons who are queriened who are queriened of audible at 18.7.1.4 through 18.7.1.7 This STANDARD Surveyor: 21101 Based on document facility failed to ensheld at unexpected NOC (night) shift file	of the fire /15/16, ed. /15/16	barrier door near on release of its hold ing of the fire alarm edged by maintenance barrier door near on release of its hold ing of the fire alarm edged by maintenance mission of a fire alarm ergency fire eld at unexpected ions, at least quarterly amiliar with procedures part of established banning and ed only to competent to exercise leadership between 9:00 PM and	K		CALIFORNIA DEPARTMENT OF PUBLIC F LICENSING & CERTIFICATION TO LOGIC LIFE SAFETY CODE UNIT SAN BERNARGINO K712 Fire drills will be scheduled at ratimes to prevent fire drills from conducted at expected times. Trandom scheduling of fire drills done in a manner that will not be anticipated by employees. Scheduling and coordination of drills will be reviewed by the Administrator to ensure fire drill regularly conducted at different for each shift. All fire drills will be documented reported to the Administrator to	fire times	

19097937390

NAME OF PROVIDER OR SUPPLIER HIGHLAND CARE CENTER OF REDLANDS (X4) ID SUMMARY STATEMENT OF DEFICIENCIES B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE REDLANDS, CA 92374 ID PROVIDER'S PLAN OF CORRECTION	5/2016 (X5) COMPLETION DATE
HIGHLAND CARE CENTER OF REDLANDS 700 EAST HIGHLAND AVENUE REDLANDS, CA 92374	COMPLETION
CAND SUMMARY STATEMENT OF DESCIENCIES ID PROVIDER'S PLAN OF CORRECTION	COMPLETION
PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) Completion Date: December 28, 2016	
K 712 Continued From page 12 K 712 complacent to assigned fire drill times on the NOC shift and not responding to an emergency at an unexpected time. This affected 6 of 8 smoke compartments	
NFPA 101, Life Safety Code 2012 Edition 19.7.1.4 Fire drills in health care occupancies shall include the transmission of a fire alarm signal and simulation of emergency fire conditions.	
19.7.1.5 Infirm or bedridden patients shall not be required to be moved during drills to safe areas or to the exterior of the building.	
19.7.1.6 Drills shall be conducted quarterly on each shift to familiarize facility personnel (nurses, interns, maintenance engineers, and administrative staff) with the signals and emergency action required under varied conditions.	
19.7.1.7 When drills are conducted between 9:00 p.m. and 6:00 a.m. (2100 hours and 0600 hours), a coded announcement shall be permitted to be used instead of audible alarms.	
Findings:	
During document review and interview with the maintenance on 12/15/16, the documentation for the quarterly fire drills were requested.	
At 1:41 p.m., maintenance provided fire drill reports for the past 4 quarters. The reports documented the NOC shift fire drills were held at 1:40 a.m., 12:15 a.m., 1:45 am., and 1:15 a.m. The fire drill for the third quarter NOC shift was held in July and the fourth quarter NOC shift fire EXEMPLIES FACILITY FACE FACE FACE FACE FACE FACE FACE FACE	

PRINTED: 12/19/2016 FORM APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION DENTIFICATION NUMBER: COMPLETED A: BUILDING 01 B. WING 055650 12/15/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE HIGHLAND CARE CENTER OF REDLANDS REDLANDS, CA 92374 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY Continued From page 13 K 712 drill was held in December, the noc shift fire drill exceeded 4 months before the next NOC shift fire drill was held. K918 NFPA 101 Electrical Systems - Essential Electric K 918 K 918 Review of the available visual and Syste SS=D monthly load testing for continuous Electrical Systems - Essential Electric System 30 minutes was conducted to ensure Maintenance and Testing the previous 6 months had been The generator or other alternate power source and associated equipment is capable of supplying completed correctly. service within 10 seconds. If the 10-second criterion is not met during the monthly test, a process shall be provided to annually confirm this Will continue weekly visual and capability for the life safety and critical branches. monthly load testing for continuous Maintenance and testing of the generator and 30 minutes of the reserve power transfer switches are performed in accordance source will be scheduled, conducted with NFPA 110. Generator sets are inspected weekly, exercised and documented by maintenance under load 30 minutes 12 times a year in 20-40 supervisor. day intervals, and exercised once every 36 months for 4 continuous hours. Scheduled test under load conditions include a complete Documentation of both weekly visual simulated cold start and automatic or manual and monthly load testing for no less transfer of all EES loads, and are conducted by competent personnel. Maintenance and testing of than 30 continuous minutes will be stored energy power sources (Type 3 EES) are in reported to the Administrator to accordance with NFPA 111. Main and feeder insure substantial compliance. circuit breakers are inspected annually, and a program for periodically exercising the

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components is established according to manufacturer requirements. Written records of

maintenance and testing are maintained and readily available. EES electrical panels and

circuits are marked and readily identifiable.

Minimizing the possibility of damage of the emergency power source is a design consideration for new installations.

6.4.4, 6.5.4, 6.6.4 (NEPA 99), NEPA 110, NEPA

Event ID: LEF421

LIFE SAFETY CODE UNIT Facility ID: CA240000020

SAN BERNARDINO

Completion Date: December 23, 2016

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

LICENSING & CERTIFICATION PROGRAM

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D: 12/19/2016

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DEPARTMENT OF HEALTH	AND	HL	MAN SERVICES			•		ED: 12/19/2016 RM APPROVED
CENTERS FOR MEDICARE	& M	EDI	CAID SERVICES			i, ii	OMB N	O. 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) I	RO	VIDER/SUPPLIER/CLIA TIFICATION NUMBER:	1 , , ,	ILTIPLE CONSTRUCTION DING 01	1	1	DATE SURVEY COMPLETED
			055650	B. WIN	G	<u> </u>		12/15/2016
NAME OF PROVIDER OR SUPPLIER		Г			STREET ADDRESS, C	ITY, STATE, ZIP CODE		
					700 EAST HIGHLAN	ID AVENUE		

SUMMARY STATEMENT OF DEPICIENCIES EACH DEPICE OF WIST REPRESENCE OF BY PULL RECALIDED FOR YOUNG MUST REPRESENCE OF BY PULL PRESENCE OF THE APPROPRIATE OF MORE CRASS-REFERENCE TO THE APPROPRIATE	HIGHLAN	ID CARE CENTER OF REDLANDS	1	00 EAST HIGHLAND AVENUE REDLANDS, CA 92374		
111, 700.10 (NFPA 70) This STANDARD is not met as evidenced by: Surveyor: 21101 Based on document review and interview, the facility failed to exercised the emergency generator once a monthlifor a continuous 30 minutes and visually inspect the emergency generator weekly. This was evidenced by incomplete documentation of the testing if the generator. This could result in the emergency generator failing to provide emergency power and affected 5 of 6 smoke compartments. NFPA 110, Standard for Emergency and Standby Power Systems, 2010 Edition Chapter 8, Routine Maintenance and Operational Testing 8.4 Operational Inspection and Testing. 8.4.1 EPSSs, including till appurtenant components, shall be inspected weekly and exercised under load at least monthly. 8.4.1.1 (If the generator set is used for standby power or for peak load shaving, such use shall be recorded and shall be permitted to be substituted for scheduled operations and testing of the generator set, providing the same record as required by 8.3.4. 8.4.2 Diesel generator sets in service shall be exercised at least once monthly, for a minimum of 30 minutes, using one of the following methods: (1) Loading that maintains the minimum exhaust gas temperatures as recommended by the manufacturer 2) Under operating temperature conditions and at not less than 30 percent of the EPS nameplate kW rating	PREFIX :	(EACH DEFICIENCY MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP	BE	COMPLETION
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Under operating temperature conditions and at not less than 30 percent of the EPS nameplate kW rating		(1) Loading that maintains the minimum exhaust gas temperatures as recommended by the				-
8.4.2.1 The date and time of day for required		Under operating temperature conditions and at not less than 30 percent of the EPS nameplate				
		8.4.2.1 The date and time of day for required				

DEPARTMENT OF HEALTH AND HUMAN SERVICES

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CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391								
STATEMENT OF DEFICIENCIES (X1) PROVI AND PLAN OF CORRECTION IDENT		DER/SUPPLIER/CLIA FICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01		(X3) DATE SURVEY COMPLETED			
. ,			055650	B. WING		12/	15/2016	
NAME OF PROVIDER OR SUPPLIER HIGHLAND CARE CENTER OF REDLANDS			STREET ADDRESS, CITY, STATE, ZIP CODE 700 EAST HIGHLAND AVENUE REDLANDS, CA 92374					
(X4) ID PREFIX TAG	(EACH DEFICIENC)	MUST BE R	DEFICIENCIES RECEDED BY FULL RING INFORMATION)	ID PREFIX TAG	PROVIDER'S FLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	DBE	(X5) COMPLETION DATE	
K 918	Continued From pa testing shall be dec facility operations.	_]	ne owner, based on	K 91	8			
		ced with t	ed for testing shall be he emergency loads ary source.					
	not meet the requirexercised monthly and shall be exercised supplemental loads the EPS nameplate minutes and at not	ements of with the a sed annual set not les kW rating less than of rating for	vailable EPSS load ally with ss than 50 percent of g for 30 continuous 75 percent of the or 1 continuous hour					
	Findings: During document r maintenance on 12 maintenance and t	2/15/16, th	d interview with the generator cords were reviewed.		CALIFORNIA DEPARTMENT OF PUBLIC LICENSIMO & CERTIFICATION FRO			
K 920 SS≑D	of November, Janua 2016. In addition the weekly visual in May and June of 2 maintenance state documentation for NFPA 101 Electric	nute load pary, April here was repection 016. Dur d there was review.	test during the month, May and June of no documentation for s in January, April, ing interview, as no additional	K 92	LIFE SAFETY CODE UNIT SAN BERNARDINO K920 All unauthorized power strips	were		
	Electrical Equipme Extension Cords Power strips in a p				removed.			

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were observed.

During a tour of the facility with maintenance on 12/15/16, the electrical equipment and appliances

1. At 10:59 a.m., Doctors lounge had a 3 outlet

extension cord in use and the electrical

Event ID: LEF421

Facility ID: CA240000020

If continuation sheet Page 17 of 18

LIFE SAFETY CODE UNIT SAN BERNARDINO

LIGENSING & CERTIFICATION PROGRAM

report any power cords not in

compliance to the Administrator.

Date Completed: Jan-3, 2017

STATEMENT OF DEFICIENCIES (XI AND PLAN OF CORRECTION) PROVIDER/SUPPLIER/GLIA DENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01	(X3) DATE SURVEY COMPLETED
	055650	B, WING	12/15/2016
NAME OF PROVIDER OR SUPPLIER HIGHLAND CARE CENTER OF R	EDLANDS	STREET ADDRESS, CITY, STATE 700 EAST HIGHLAND AVENUE REDLANDS, CA 92374	'
PREFIX: (EACH DEFICIENCY ML	MENT OF DEFICIENCIES JIST BE PRECEDED BY FULL IDENTIFYING INFORMATION)	ID PROVIDER'S PLAN OF PREFIX (EACH CORRECTIVE AT AG CROSS-REFERENCED TO DEFICIE	CTION SHOULD BE COMPLÉTION DATE
plate.	desk was missing a face	K 920	
2. At 12:02 p.m., the properties of Staff Development of Staff Developme	refrigerator inside the lopment office was plugged er strip and not directly into		
		CALIFORNIA DEPARTMEN LICENSING & CERTIFI	
		LIFE SAFETY C SAN BERN/	
FORM CMS-2587(02-99) Previous Versions Of	osolete Event ID: LEF42	1 Facility ID: CA240000020	If continuation sheet Page 18 of 18