

Reviews received &
accepted. 2/16/18
Survey: 25487

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055728	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 01/24/2018
NAME OF PROVIDER OR SUPPLIER SANTA CLARITA POST-ACUTE CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 23801 NEWHALL AVENUE NEWHALL, CA 91321		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS The following reflects the findings of the Department of Public Health during an Abbreviated survey to investigate a complaint. Complaint number: CA00558941 Representing the Department of Public Health: Health Facilities Evaluator Nurse ID: 25487 The inspection was limited to the specific allegations in the complaint and does not represent the findings of a full inspection of the facility. One deficiency was issued for complaint number CA00558941.	F 000	"This Plan of Correction constitutes Santa Clarita Post-Acute Care Center's written credible allegation of compliance. Santa Clarita Post-Acute Care Center (herein referred to SCPA) makes its best effort to operate in full compliance with both federal and state laws. Nothing included in this plan of correction is an admission otherwise. SCPA has submitted this plan of correction in order to comply with its regulatory obligation and does not waive any objections to the allegations contained herein. Please note that SCPA may contest the merits and/or from any deficiency findings alleged below and may take appropriate actions to appeal them."		
F 309 SS=D	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING CFR(s): 483.24, 483.25(k)(l) 483.24 Quality of life Quality of life is a fundamental principle that applies to all care and services provided to facility residents. Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, consistent with the resident's comprehensive assessment and plan of care. 483.25 Quality of care Quality of care is a fundamental principle that applies to all treatment and care provided to facility residents. Based on the comprehensive assessment of a resident, the facility must ensure that residents receive treatment and care in accordance with professional standards of	F 309	F 309 It is the policy of SCPA to provide an adequate care and services to prevent infection and a resident's indwelling catheter tubing will be free from potential contaminants. <u>IMMEDIATE CORRECTIVE ACTION</u> On 11/15/17 the C.N.A's for Resident #1 was provided a one to one in-service by The Director of Staff Development		12/8/17

TITLE

(X5) DATE

02/07/2018 1:13 PM FAX ++16612553709

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/30/2018
FORM APPROVED
OMB NO. 0938-0391

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F 309	<p>Continued From page 1</p> <p>practice, the comprehensive person-centered care plan, and the residents' choices, including but not limited to the following:</p> <p>(k) Pain Management. The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences.</p> <p>(l) Dialysis. The facility must ensure that residents who require dialysis receive such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to ensure one of three sample residents (Resident 1) was provided with adequate care and services to prevent infection. Resident 1 was transferred to the acute hospital emergency room and found the resident's indwelling urinary catheter (drainage tube which is highly susceptible to infection) tubing was soiled with dried feces as were his back and shoulder. This deficient practice resulted in the potential for infection.</p> <p>Findings:</p> <p>According to the admission face sheet, Resident 1 was originally admitted to the facility on 8/07/17 with diagnoses that included a history of falls, presence of urogenital implants (Urogenital Surgery or Genitourinary Surgery is a specialty that involves surgical procedures to reproductive</p>	F 309	<p>on providing adequate care and services when providing catheter care, and having the tubing for the indwelling catheter free of soiled contaminants.</p> <p><u>RESIDENTS AFFECTED</u> On 11/15/17 the RN Supervisor observed other residents with indwelling catheters to ensure the tubing of the catheters were free of any soiled contaminants. No other residents were affected by this deficient practice.</p> <p><u>CORRECTIVE MEASURES</u> The Director of Staff Development has given an in-service on 12/8/17 to the nursing staff to provide adequate care and services to prevent infection and to ensure residents with indwelling catheter's tube be free of soiled contaminants during peri-care.</p> <p><u>MONITORING OF CORRECTIVE ACTION</u> At the direction of the QAA committee, the Director of Staff Development and/or RN Supervisor will conduct weekly QA rounds to ensure residents have adequate care and services to prevent infection and to ensure tubing of indwelling catheters be free of soiled contaminants.</p> <p>The results of the audits will be presented to the QAA</p>		

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F 309	<p>Continued From page 2</p> <p>and urinary organs), and generalized muscle weakness.</p> <p>A review of Resident 1's Minimum Data Set (MDS, an assessment and care-planning tool) dated 10/24/17 indicated the resident was moderately impaired cognitive skills for daily decision-making, required extensive two (2) person assistance with transfers/ambulation, and required extensive one (1) person assistance with the rest of his activities of daily living. The MDS indicated the resident had an indwelling urinary drainage tube and was incontinent of bowel movements.</p> <p>A review of Resident 1's change of condition form dated 10/28/17 indicated the resident had just returned from the acute hospital emergency room. The resident was found to have a urinary tract infection (UTI) and it was noted in the emergency room that the resident's catheter "...was covered in dried feces as well as dried feces noted on the resident's back and shoulder."</p> <p>During an interview with the Director of Nurses (DON) on 11/15/17 at 3:30 p.m., she stated Resident 1 was admitted to the facility with the indwelling catheter and had a history of UTIs. The DON stated the CNA should have cleaned the external part of the drainage tubing routinely when providing care.</p> <p>During an interview with CNA 1 on 11/15/17 at 4:50 p.m., he stated he would have the resident right side lying after loosening the tabs on the incontinence brief, clean any waste with wash cloths and apply a clean incontinence brief. He stated he would empty the urine drainage bag if it had urine in it. CNA 1 did not indicate he would</p>	F 309	<p>committee at a minimum of quarterly for further action planning and monitoring as necessary.</p>		

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F 309	<p>Continued From page 3 clean the catheter or tubing.</p> <p>During an interview with CNA 2 on the same day at 5 p.m., she stated she checked residents indwelling catheter frequently and cleaned them at the beginning of the shift. She explained she used a towel and warm water, rinsed the peri area with the water and cleaned the resident. She stated she then applied any ointment or cream and changed the under pads. CNA 2 stated she would call the licensed nurse and check if she should touch the catheter. CNA 2 was not sure if she should clean the catheter.</p> <p>Review of the job responsibilities for CNAs dated 2003, included to keep incontinent residents clean and dry, provide daily perineal care, and to provide daily indwelling catheter care.</p> <p>Review of a care plan titled "Toileting Care Plan" initiated 8/21/17, indicated to monitor resident's skin throughout care and keep skin clean and dry, and to encourage resident to seek immediate assistance with toileting needs and provide assistance to ensure toileting care is provided.</p> <p>Review of a care plan titled "Indwelling Catheter" initiated 8/07/17 indicated the care plan failed to address catheter care and included an intervention of "Perineal care TID (3 times daily) and PRN (as needed)." Perineal care means washing the genitals and anal area. Peri care can be done during a bath or as a separate procedure. Peri care prevents skin breakdown of perineal area, itching, burning, odor, and infections. The care plan did not address cleaning/maintaining the catheter tubing.</p> <p>The facility's policy and procedure titled "Catheter</p>	F 309			

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F 309	Continued From page 4 Care, Indwelling" revised October 2014, indicated to pour warm water over perineal area and cleanse the area well from catheter insertion point outward, taking care not to pull on catheter or advance catheter further into urethra. Debris must be removed from catheter at insertion site.	F 309			

2133510768

HHA/HOSPICE

03:10:07 p.m. 01-30-2018

8/13

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F 309 SS=D	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING CFR(s): 483.24, 483.25(k)(1) 483.24 Quality of life Quality of life is a fundamental principle that applies to all care and services provided to facility residents. Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, consistent with the resident's comprehensive assessment and plan of care. 483.25 Quality of care Quality of care is a fundamental principle that applies to all treatment and care provided to facility residents. Based on the comprehensive assessment of a resident, the facility must ensure that residents receive treatment and care in accordance with professional standards of			F 309	F 309 It is the policy of SCPA to provide an adequate care and services to prevent infection and a resident's indwelling catheter tubing, and back and shoulder will be free from potential contaminants. IMMEDIATE CORRECTIVE ACTION On 11/15/17 the C.N.A's for Resident #1 was provided a one to one in-service by The		

2/12/18

(X5) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Administrative

2/13/18

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 309	<p>Continued From page 1</p> <p>practice, the comprehensive person-centered care plan, and the residents' choices, including but not limited to the following:</p> <p>(k) Pain Management. The facility must ensure that pain management is provided to residents who require such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences.</p> <p>(l) Dialysis. The facility must ensure that residents who require dialysis receive such services, consistent with professional standards of practice, the comprehensive person-centered care plan, and the residents' goals and preferences. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to ensure one of three sample residents (Resident 1) was provided with adequate care and services to prevent infection. Resident 1 was transferred to the acute hospital emergency room and found the resident's indwelling urinary catheter (drainage tube which is highly susceptible to infection) tubing was soiled with dried feces as were his back and shoulder. This deficient practice resulted in the potential for infection.</p> <p>Findings:</p> <p>According to the admission face sheet, Resident 1 was originally admitted to the facility on 8/07/17 with diagnoses that included a history of falls, presence of urogenital implants (Urogenital Surgery or Genitourinary Surgery is a specialty that involves surgical procedures to reproductive</p>	F 309	<p>Director of Staff Development on providing adequate care and services when providing care and having the tubing for the indwelling catheter and back and shoulder free of soiled contaminants</p> <p><u>RESIDENTS AFFECTED</u> On 11/15/17 the RN Supervisor observed other residents with indwelling catheters to ensure the tubing of the catheters were free of any soiled contaminants as well as the residents back and shoulder area. No other residents were affected by this deficient practice.</p> <p><u>CORRECTIVE MEASURES</u> The Director of Staff Development has given an in-service on 12/8/17 to the nursing staff to provide adequate care and services to prevent infection and to ensure residents with indwelling catheter's tube be free of soiled contaminants during peri-care. On 2/12/18, the Director of Staff Development provided an in-service to the nursing staff on providing adequate skin cleansing and grooming to the back and shoulder area.</p> <p><u>MONITORING OF CORRECTIVE ACTION</u> At the direction of the QAA committee, the Director of Staff Development and/or RN Supervisor will conduct weekly</p>		

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F 309	Continued From page 4 Care, Indwelling" revised October 2014, indicated to pour warm water over perineal area and cleanse the area well from catheter insertion point outward, taking care not to pull on catheter or advance catheter further into urethra. Debris must be removed from catheter at insertion site.	F 309		
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