PRINTED: 02/10/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 02		(X3) DATE SURVEY COMPLETED		
555025		555025	B. WING			01/25/2022	
NAME OF PROVIDER OR SUPPLIER MILL CREEK MANOR				2	STREET ADDRESS, CITY, STATE, ZIP CODE 2278 NICE STREET MENTONE, CA 92359	•	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		PREFIX (EACH CORRECTIVE ACTION SHO		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
E 000	00 Initial Comments		Ε(000			
E 031 SS=D	Surveyor: 40597 The following reflects the findings of the California Department of Public Health, during an Emergency Preparedness recertification survey. The findings are in accordance with 42 Code of Federal Regulations (CFR) 483.73, Requirement for Long Term Care (LTC) Facilities. Representing the California Department of Public Health: 40597 The facility is not in substantial compliance with 42 CFR 483.73 for Long Term Care (LTC) Facilities. Census = 42 Abbreviations: Administrator Designee: AD Emergency Officials Contact Information CFR(s): 483.73(c)(2) §403.748(c)(2), §416.54(c)(2), §418.113(c)(2),		ΕC	031			2/4/22
LABORATOR	§485.68(c)(2), §485.920(c)(2), §485.920(c)(2), §485.920(c)(2). [(c) The [facility] multiple emergency prepared that complies with Fland must be review 2 years [annually for communication planfollowing:	3.475(c)(2), §484.102(c)(2), 5.625(c)(2), §485.727(c)(2), 86.360(c)(2), §491.12(c)(2), set develop and maintain an edness communication planederal, State and local laws yed and updated at least every or LTC facilities]. The n must include all of the	JATURE		TITLE		(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

Electronically Signed 02/04/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

^{on.} 2/10/22 Accepted by Jose Gonzalez

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 02 555025 B. WING 01/25/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2278 NICE STREET **MILL CREEK MANOR** MENTONE, CA 92359 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG **DEFICIENCY**) E 031 Continued From page 1 E 031 (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) Other sources of assistance. *[For LTC Facilities at §483.73(c):] (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) The State Licensing and Certification Agency. (iii) The Office of the State Long-Term Care Ombudsman. (iv) Other sources of assistance. *[For ICF/IIDs at §483.475(c):] (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) Other sources of assistance. (iii) The State Licensing and Certification Agency. (iv) The State Protection and Advocacy Agency. This REQUIREMENT is not met as evidenced Surveyor: 40597 How corrective action(s) will be accomplished for those residents found to have been affected by the deficient Based on document review and interview, the facility failed to maintain the emergency practice preparedness (EP) communication plan. This was evidenced by missing contact information for No residents were affected by the federal, regional, state, and ombudsman deficient finding. emergency preparedness staff. This could result in a delayed response to coordinate care during an emergency, and 42 of 42 residents could have been affected. How the facility will identify other residents having the potential to be affected by the same deficient practice and what Findings: corrective action will be taken During document review and interview with the

CENTER	13 FUR MEDICARE	& MEDICAID SERVICES				IVID IVO.	0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILE		E CONSTRUCTION 02		SURVEY PLETED
		555025	B. WING	i		01/2	25/2022
NAME OF PROVIDER OR SUPPLIER MILL CREEK MANOR			STREET ADDRESS, CITY, STATE, ZIP CODE 2278 NICE STREET MENTONE, CA 92359				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULE CROSS-REFERENCED TO THE APPROP DEFICIENCY)) BE	(X5) COMPLETION DATE
E 031	Continued From page 2 AD on 1/25/22, the EP plan was reviewed, and the emergency official contact information was requested. At 3:45 p.m., the emergency operations program manual provided by the AD did not include the contact information or where to locate the information for Federal Emergency Management Agency (FEMA), California Governor's Office of Emergency Services (Cal-OES), Inland Counties Emergency Medical Agency (ICEMA), and Ombudsman. At 4:31 p.m., upon interview, the AD stated that the contact information was located in a separate binders.		E 03 ⁻	031	The facility Administrator/Designee and Director of Nursing(DON) updated the Emergency Operations Plan to include contact information for all required local, State, and Federal emergency preparedness staff on 2/3/22. Staff in-service on the updated contact information was initiated by the Administrator or designee on 2/4/22. What measures will be put into place or what systemic changes will the facility make to ensure that the deficient practice does not recur The Administrator/ Designee will monitor agency changes monthly so that the necessary update and revision of the contact list can be completed as necessary.		
					How the facility plans to monitor its performance to make sure that sol are sustained. The facility must de plan for ensuring that correction is achieved and sustained. This plan be implemented and the corrective evaluated for its effectiveness. The must be integrated into the Quality Assurance system A special Quality Assurance Perfor	utions velop a must action POC	
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		555025	B. WING		01/2	01/25/2022	
NAME OF PROVIDER OR SUPPLIER MILL CREEK MANOR			STREET ADDRESS, CITY, STATE, ZIP CODE 2278 NICE STREET MENTONE, CA 92359				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE	
K 321	Continued From page 8 Findings: During a facility tour with the MD on 1/25/22, the hazardous areas were observed.			The Maintenance Staff the regulation and defic Administrator/Designee	ient finding by the		
	At 11:31 a.m., the door to a boiler room was not equipped with a self closing device. The boiler room opened into the Director of Nurses office.			What measures will be put into place or what systemic changes will the facility make to ensure that the deficient practic does not recur			
				The Maintenance Facility was modified by the Adrian Designee to include were self-closing doors x4 was monthly moving forward reviewed with the MD.	ministrator ekly inspection of eeks and then		
				The results of these we be reported by the MD the Administrator Designed actions or recommendations.	o the weekly for further		
				How the facility plans to performance to make so are sustained. The facili plan for ensuring that coachieved and sustained be implemented and the evaluated for its effective must be integrated into Assurance system	ure that solutions ity must develop a prrection is . This plan must e corrective action reness. The POC		
				A special QAPI Meeting the Administrator/Design of Nursing on 2/4/22 to of the standard Recertif	nee and Director present the results		

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		& MEDICAID SERVICES					0938-039	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 02				E SURVEY PLETED	
		555025	B. WING	i		01/2	25/2022	
NAME OF PROVIDER OR SUPPLIER MILL CREEK MANOR				2	TREET ADDRESS, CITY, STATE, ZIP CODE 278 NICE STREET MENTONE, CA 92359			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULI CROSS-REFERENCED TO THE APPROF DEFICIENCY)) BE	(X5) COMPLETION DATE	
K 353	Continued From page 10 components of the wet-pipe sprinkler system. This was evidenced by the failure to repair a leak on an alarm valve. This affected three of three smoke compartments and could results in the fire protection system not functioning in a fire event. NFPA 101, Life Safety Code, 2012 Edition 19.3.5 Extinguishment Requirements. 19.3.5.1 Buildings containing nursing homes shall be protected throughout by an approved, supervised automatic sprinkler system in accordance with Section 9.7, unless otherwise permitted by 19.3.5.5. 9.7.5 Maintenance and Testing. All automatic sprinkler and standpipe systems required by this Code shall be inspected, tested, and maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems. NFPA 25, Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems, 2011 Edition 13.4.1 Inspection of Alarm Valves. Alarm vales shall be inspected as described in 13.4.1.1 and 13.4.1.2. 13.4.1.1* Alarm valves and stem risers check valves shall be externally inspected monthly and shall verify the following: (1) The gauges indicate normal supply water pressure is being maintained. (2) The valve is free of physical damage.			353	No residents were affected by the deficient finding.			
					How the facility will identify other rehaving the potential to be affected same deficient practice and what corrective action will be taken The Cluster Building and Facilities Director contacted Quick Respons Protection Inc. on 1/26/22 to repair inspector test valve leak next to the kitchen and evaluate the entire Fir Sprinkler System in the facility to efacility safety and regulatory comp			
					Quick Response Fire Protection In scheduled to repair the test valve I the kitchen and evaluate the entire Sprinkler System in the facility on The Cluster Building and Facilities Director provided education to the Maintenance Director/Designee as regards to Proper Sprinkler Maintenance on 1/25/22.	eak to Fire 2/9/22.		
	(3) All valves are in closed position.	the appropriate open or			What measures will be put into pla what systemic changes will the fac make to ensure that the deficient p does not recur	ility		
	Findings:				The Maintenance Director/Designe conduct weekly inspection of sprin			

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K 353	(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		K3	PREFIX (EACH CORRECTIVE ACTION SHOULD TAG CROSS-REFERENCED TO THE APPRO		rward. rill be further utions velop a must action POC ON on I the es to		
K 355 SS=D	Portable Fire Extino CFR(s): NFPA 101	guishers	K 3	355	Corrective Action Completion Date:	2/9/22	2/4/22	
	Portable Fire Exting Portable fire exting	guishers uishers are selected, installed,						

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING **02** 555025 B. WING 01/25/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2278 NICE STREET **MILL CREEK MANOR** MENTONE, CA 92359 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG **DEFICIENCY**) K 355 | Continued From page 12 K 355 inspected, and maintained in accordance with NFPA 10, Standard for Portable Fire Extinguishers. 18.3.5.12, 19.3.5.12, NFPA 10 This REQUIREMENT is not met as evidenced Surveyor: 40597 How corrective action(s) will be accomplished for those residents found to Based on observation, document review, and have been affected by the deficient interview, the facility failed to maintain the practice portable fire extinguishers. This was evidenced by the failure to remove a fire extinguisher from No residents were affected by the service for recharging. This could result in deficient finding. improper discharge during a fire event, and one of three smoke compartments were affected. NFPA 101, Life Safety Code, 2012 Edition How the facility will identify other residents 19.3.5.12 Portable fire extinguishers shall be having the potential to be affected by the provided in all health care occupancies in same deficient practice and what accordance with 9.7.4.1 corrective action will be taken 9.7.4 Manual Extinguishing Equipment. 9.7.4.1* Where required by the provisions of The Cluster Building and Facilities another section of this Code, portable fire Director requested replacement extinguishers shall be selected, installed, extinguisher from Quick Response Fire inspected, and maintained in accordance with Protection along with 2 back up NFPA 10, Standard for Portable Fire extinguishers for emergency replacement Extinguishers. purposes on 1/25/22. These were delivered to the facility on 1/26/22. NFPA 10, Standard for Portable Fire Extinguishers, 2010 Edition A full house inspection of all other fire 7.1.3 Replacement while Servicing. Fire extinguishers conducted by the MD and extinguishers removed from service for Administrator/ Designee on 1/26/22 and maintenance or recharging shall be replaced by a did not identify a similar finding. fire extinguisher suitable for the type of hazard being protected and shall be of at least equal Inservice education on the importance of ensuring fire extinguishers are up to date rating. with inspections was completed on 7.2.2 Procedures. Periodic inspection or electronic monitoring of fire extinguishers shall 1/25/22 by the Cluster Building and include a check of at least the following items: Facilities Director.

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