California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: ____ B. WING CA240000079 04/12/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2225 NORTH PERRIS BOULEVARD **CENTINELA GRAND INC PERRIS, CA 92571** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 000l **Initial Comments** A 000 A 000 – Please accept this Plan of 4/27/2020 Correction as our Credible Allegation The following reflects the findings of the California Package. The deficiencies will be Department of Public Health during a staffing corrected as specified and they will be audit visit for 24 randomly selected days from monitored to prevent recurrence no 10/01/2018 to 12/31/2018. later than 4/27/20. Preparation and/or execution of this Representing the Department: W.E., Associate Plan of Correction does not constitute Governmental Program Analyst. admission or agreement by the provider of the truth of the facts alleged or Welfare and Institutions (W&I) Code section conclusions set forth on the Statement 14126.022 sets forth the Department's authority to conduct audits of direct caregiver nursing of Deficiencies. The Provider submits services provided to residents of skilled nursing this Plan of Corrections with the facilities, and to establish procedures for intention that it is inadmissible by any conducting such audits through All Facility Letters third party in any civil or criminal (AFLs). action or proceedings against the http://leginfo.legislature.ca.gov/faces/codes_dis Provider, its employees, agents, playSection.xhtml?sectionNum=14126.022.&jaw officers, directors, or shareholders. Code=WIC> This Plan of Correction is prepared and/or solely because required by the AFL 18-27, setting forth the audit process and provision of the Health and Safety quidelines for facilities is available through the Code. following link: https://www.cdph.ca.gov/Programs/CHCQ/LCP/ Pages/AFL-18-27.aspx> Health and Safety Code (HSC) 1337-1338.5, sets forth the requirements for Certified Nurse Assistants is available through the following link: https://leginfo.legislature.ca.gov/faces/codes-dis- playText.xhtml?division=2.&chapter=2.&lawCode =HSC&article=9> W&I section 14126.022 requires the Department to assess an administrative penalty to a SNF if the Department determines that the SNF fails to meet the DHPPD requirements pursuant to HSC sections 1276.5 or 1276.65. The Department shall assess an administrative penalty to any

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

facility that fails to meet the applicable standard

TITLE

(X6) DATE

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California Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: __ COMPLETED B. WING CA240000079 04/12/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2225 NORTH PERRIS BOULEVARD **CENTINELA GRAND INC PERRIS, CA 92571** (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) A 000 Continued From page 1 A 000 for staffing requirements on any given day. Prior to July 1, 2019, the applicable standard for purposes of assessing this penalty is 3.2 NHPPD. On or after July 1, 2019, the applicable standard is 3.5 DHPPD and 2.4 DHPPD (CNA), unless a requested Workforce Shortage or Patient Needs Waiver is approved. The statute was met as evidenced by the A 200 - It is the policy of this facility to maintain a following findings: minimum 3.5 nursing hours per patient day as required in a skilled nursing facility. Based on record review and interview, the above nursing facility was found in compliance with HSC C.N.A. and licensed nurse's schedules were reviewed and revised, if necessary, to ensure a minimum 3.5 1276.5(a), the requirement for 3.2 direct care nursing hours per patient day is met. Current Director hours per patient day. of Staff Developer (DSD) is using form CDPH 530 and form CDPH 612 to record daily staffing assignments and keep track of census and NHPPD. Corrective action A 200 HSC 1276.65(c)(1)(B) SAS - 3.5 Standard 4/27/2020 A 200 was completed on 4/20/2020. (B) Effective July 1, 2018, skilled nursing Director of Staff Development (DSD) will ensure facilities, except those skilled nursing facilities proper scheduling to meet the minimum 3.5 nursing hours per patient per day. DSD will also update and that are a distinct part of a general acute care verify that licensed nurses and C.N.A's license is facility or a state-owned hospital or current and up to date. Supervisors and licensed nurses developmental center, shall have a minimum will try to replace staff when nurses call in. DSD will also hire, if necessary, sufficient staff to ensure number of direct care services hours of 3.5 per adequate staffing. Facility is currently staffed to meet patient day, except as set forth in Section 1276.9. minimum NHPPD and residents needs. DSD and Director of Nursing will monitor nursing hours daily to ensure the minimum number of actual nursing hours per patient required shall be 3.5 hours. Director of Nursing or designee will sign forms from This Statute is not met as evidenced by: CDPH 530 and CDPH 612 verifying the information is Facility failed to meet 3.5 direct care service complete, true and accurate. Results of NHPPD will be hours per patient day (DHPPD), pursuant to HSC audited and findings to be discussed at the QAA committee meeting to ensure compliance. 1276.65(c)(1)(B) for 2 of 24 days. A 205 HSC 1276.65(c)(1)(C) SAS - 2.4 Standard A 205 A 205- It is the policy of this facility to maintain a 4/27/2020 minimum 2.4 hours per patient day for certified nurse assistants required in a skilled nursing facility. (C) Skilled nursing facilities shall have a minimum of 2.4 hours per patient day for certified nurse C.N.A schedules were reviewed and revised, if assistants in order to meet the requirements in necessary, to ensure a minimum 3.5 hours per patient

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED CA240000079 B. WING 04/12/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2225 NORTH PERRIS BOULEVARD **CENTINELA GRAND INC PERRIS, CA 92571** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 205 Continued From page 2 day is met. Current Director of Staff Developer (DSD) A 205 is using form CDPH 530 and form CDPH 612 to record subparagraph (B). daily staffing assignments and keep track of census and NHPPD. Corrective action was completed on 4/20/20. Director of Staff Development (DSD) will ensure proper scheduling to meet the minimum 2.4 hours per patient day for certified nurse assistants as well as the minimum 3.5 nursing hours per patient day. DSD will also update and verify that C.N.A's license is current and up to date. Supervisors and licensed nurses will try to replace staff when nurses call in. DSD will ensure timeless and good attendance among staff. DSD will also hire, if necessary, sufficient staff to ensure adequate staffing. Facility is currently staffed to meet minimum NHPPD and residents needs. DSD and Director of Nursing will monitor nursing hours daily to ensure the minimum number of actual certified nursing assistants hours per patient required shall be 2.4 hours. Director of Nursing or designee will sign forms CDPH 530 and CDPH 612 verifying the information is complete, true and accurate. Results of NHPPD will be audited and findings to be discussed at the QAA committee meeting to ensure compliance. This Statute is not met as evidenced by: Facility failed to meet 2.4 direct care service hours per patient day (DHPPD), performed by certified nurse assistants, pursuant to HSC 1276.65(c)(1)(C) for 1 out of 24 days.

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