

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

POC accepted 3/2/17
36526 HFEN

PRINTED: 02/21/2017
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555099	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/17/2017
NAME OF PROVIDER OR SUPPLIER LAKEWOOD HEALTHCARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 12023 LAKEWOOD BLVD. DOWNEY, CA 90242	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during the investigation of an entity reported incidents (ERI) during an Abbreviated Standard Survey. ERI number: CA00520463 - Substantiated Representing the Department of Public Health: Health Facilities Evaluator Nurse ID: 36526 The inspection was limited to the specific ERI investigated and does not represent the findings of a full inspection of the facility. Two deficiencies were issued for ERI CA00520463	F 000	Preparation and/or execution of this Plan of Correction does not constitute admission by the Provider of the truth of the facts alleged or conclusions set forth on the Statement of Deficiencies. This Plan of Correction is prepared and/or executed solely because it's required by the provisions of Health and Safety Code Section 1280 and 42 C.F.R. 483." This Plan of Correction constitutes Lakewood's Healthcare credible allegation of compliance for the alleged deficient practices.	
F 329 SS=E	483.45(d) DRUG REGIMEN IS FREE FROM UNNECESSARY DRUGS (d) Unnecessary Drugs-General. Each resident's drug regimen must be free from unnecessary drugs. An unnecessary drug is any drug when used-- (1) In excessive dose (including duplicate drug therapy); or (2) For excessive duration; or (3) Without adequate monitoring; or (4) Without adequate indications for its use; or (5) In the presence of adverse consequences which indicate the dose should be reduced or discontinued; or	F 329	F: 329 Drug Regimen is Free from unnecessary drugs Corrective actions for deficient practice: Skin sweep was performed on west wing on 01/29/2017, where 14 residents were identified with rashes. On 01/30/2017, Elimate was ordered for 14 identified residents. Remaining residents in west wing were treated for prophylactic measures on 01/31/2017. Housekeeping deep cleaned west wing 1/30/17, 1/31/17 and 2/1/17 respective dates. For 14 identified	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 329	Continued From page 1 (6) Any combinations of the reasons stated in paragraphs (d)(1) through (5) of this section. This REQUIREMENT is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure 24 of 24 sampled residents (Residents 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, & 24) who received topical Elimite (an anti-parasitic used for treatment of scabies [a contagious skin infestation by the mite <i>Sarcoptes scabiei</i> resulting in severe itchiness] cream and Ivermectin (an-antiparasitic used to treat infections caused by parasites) had the medical indication for its used. This deficient practice had the potential for residents to have side effects from the unnecessary used of Elimite and Ivermectin medications, and potential for the residents' current skin rashes to worsen. Findings: On 2/1/17, at 7:40 a.m., during an interview with the infection control nurse (ICN), and record review of the facility's line listing of residents who were treated with Elimite and Ivermectin, ICN stated that the dermatologist had prescribed Ivermectin and Elimite for the residents' eczema (condition that makes the skin itchy and red) and rash. According to the Dermatologist's orders and a list provided by the ICN the following residents received topical application of the Elimite cream all over their skin, and given an oral (by mouth) Ivermectin medications on the following dates:	F 329	residents second treatment was performed on 02/06/17. There were 2 residents identified in east wing of the facility with rashes. Skin sweep was performed on east wing. 1 resident was treated with Elimite and roommate was treated for prophylactic measures. Another resident who was identified with similar symptoms, was discharged to acute hospital prior to skin sweep. Acute hospital was notified regarding the incident and resident was treated in the hospital. Identification of other residents with the potential of being affected by same practice and implemented corrective measures: R.N supervisors were in-serviced by Director of Nursing (DON) and Assistant Director of Nursing (ADON) regarding skin scrapping on 02/01/17. Hand washing skill checks were performed for all staff by Infection Control Nurse (ICN) and infection control in-service was given to all staff by ICN. DON in-serviced the C.N.A's on skin assessment. New Dermatologist evaluated the identified residents on 02/11/17.		

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F 329	Continued From page 2 Resident 1 topical Elimite cream and Ivermectin on 1/12/17. Resident 2 topical Elimite cream on 1/12/17, and Ivermectin on 1/30/17. Resident 3 topical Elimite cream on 1/12/17, and Ivermectin on 1/30/17. Resident 4, topical Elimite cream on 1/12/17. Resident 5, topical Elimite cream on 1/12/17. Resident 6, topical Elimite cream on 1/12/17. Resident 7, topical Elimite cream on 1/12/17. Resident 8, topical Elimite cream on 1/30/17. Resident 9, topical Elimite cream on 1/30/17. Resident 10, topical Elimite cream on 1/30/17. Resident 11, topical Elimite cream on 1/30/17. Resident 12, topical Elimite cream on 1/30/17. Resident 13, topical Elimite cream on 1/30/17. Resident 14, topical Elimite cream on 1/30/17. Resident 15, topical Elimite cream on 1/30/17. Resident 16, topical Elimite cream on 1/30/17. Resident 17, topical Elimite cream on 1/30/17. Resident 18, topical Elimite cream on 1/30/17. Resident 19, topical Elimite cream on 1/30/17. Resident 20, topical Elimite cream on 1/30/17. Resident 21, topical Elimite cream on 1/31/17. Resident 22, topical Elimite cream on 1/30/17. Resident 23, topical Elimite cream on 1/30/17. Resident 24, topical Elimite cream on 1/30/17. On 12/27/16, at 10:24 a.m., during a telephone interview with the Dermatologist, he stated he only treated 14 residents for suspected scabies and eight (8) residents were treated prophylactically. A review of an online article, by Medline Plus,	F 329	Measures in place to ensure practice does not recur: Skin assessment will be performed by C.N.A's on Q shift. Any unusual findings will be reported to the charge nurse on each wing. DON will be notified for further follow up or as needed. Treatment Nurse will do weekly skin check. In services for infection control and hand washing skills will be provided to new hires and on quarterly basis and as needed. ICN will make the daily rounds on each unit and will coordinate with charge nurses and DON/designee. Facility Medical Director will be notified if found similar findings. Monitoring system to make sure solutions are sustained. ICN nurse will discuss the findings from daily rounds with QA committee on monthly and quarterly meetings for recommendations. Completion Date- 03/15/2017		

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F 329	Continued From page 3 titled, Permethrin Topical, indicated Elimite use can cause numbness or tingling of the skin; rash; and some side effects can be serious, such as, trouble breathing; continued irritation of the skin or scalp area; infected or pus filled areas of the skin or scalp area at <a href="https://www.nlm.nih.gov/medlineplus/druginfo/me
ds/a698037.html">https://www.nlm.nih.gov/medlineplus/druginfo/me ds/a698037.html According to an online article RxList dated 10/28/2016, Stromectol (Ivermectin) common side effects includes headache, dizziness, muscle pain, nausea, diarrhea, swelling of hands/ankles/feet, swelling or tenderness of your lymph nodes, itching, skin rash, or feeling of something is in your eye(s).	F 329			
F 500 SS=E	483.70(g)(1)(2)(i)(ii) OUTSIDE PROFESSIONAL RESOURCES-ARRANGE/AGRMNT (g) Use of outside resources. (1) If the facility does not employ a qualified professional person to furnish a specific service to be provided by the facility, the facility must have that service furnished to residents by a person or agency outside the facility under an arrangement described in section 1861(w) of the Act or an agreement described in paragraph (g) (2) of this section. (2) Arrangements as described in section 1861(w) of the Act or agreements pertaining to services furnished by outside resources must specify in writing that the facility assumes responsibility for- (i) Obtaining services that meet professional standards and principles that apply to	F 500	F: 500 Outside Professional resources – arrangement Corrective actions for deficient practice: Facility stopped the services immediately with original Dermatologist. New Dermatologist evaluated the residents with rashes and treating medication was ordered from contracted pharmacy. Identification of other residents with the potential of being affected by same practice and implemented corrective measures:		

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F 500	<p>Continued From page 4</p> <p>professionals providing services in such a facility; and</p> <p>(ii) The timeliness of the services. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to ensure that 24 of 24 sampled residents' (Residents 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, and 24) did not received medications from an outside vendor that has no written agreement with the facility to provide any types of medications.</p> <p>This deficient practice resulted in 24 sampled residents received Elimite (an anti-parasitic used for treatment of scabies [a contagious skin infestation by the mite <i>Sarcoptes scabiei</i> resulting in severe itchiness]), and Ivermectin (an-antiparasitic used to treat infections caused by parasites) medications from a private dermatologist with no written agreement of taking responsibilities for the quality of the medication, and this has a potential for conflict of interest.</p> <p>Findings:</p> <p>On 2/1/17, at 3:35 p.m., during an interview, the director of nursing (DON) stated that the dermatologist insisted on having Elimite and Ivermectin to be delivered from his personal pharmacy. The DON stated that the facility has a written contract with another pharmacy and the residents medication should had been order from that pharmacy.</p> <p>A review of Residents 1, 2, and 3's Treatment Administration Record (TAR) indicated that the residents received Elimite cream on 1/12/17 and</p>	F 500	<p>Administration reached out to new Dermatologist to follow up on 24 residents. Dermatologist came to evaluate the residents with symptoms of rash on 02/11/17 and evaluated total of 55 residents. Medical Director was out of country during this time and on call Doctor was notified regarding this matter. Upon return Medical Director was also notified regarding the change and treatment.</p> <p>Measures in place to ensure practice does not recur:</p> <p>Licensed nurses will be in serviced by DON or designee regarding using the contracted Pharmacy for any new treatment. Licensed nurses will be in serviced on or before 03/15/2017. Licensed Nurse(s) will ensure any new treatment orders must go through contracted pharmacy. Weekly reports will be faxed to Medical Director by ICN for the Dermatologist visit for further recommendations if needed.</p> <p>Monitoring system to make sure solutions are sustained.</p> <p>ICN will discuss the findings from Dermatology report with QA committee on monthly and quarterly meetings for recommendations.</p> <p>Completion Date- 03/15/2017</p>		

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F 500	Continued From page 5 Ivermectin on 1/30/17. Residents 4, 5, 6, and 7's TAR indicated that the residents received Elimite cream on 1/12/17. Residents 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, and 24's TAR indicated that the residents received Elimite cream on 1/30/17. A review of the written declaration provided by the license vocational nurse/treatment nurse (LVN/TxN) indicated that the LVN questions the orders of the dermatologist to treat the residents with the Elimite and the Ivermectin without a medical diagnosis. The declaration further indicated that the orders were the dermatologist own policies and procedures. On 2/17/17, at 10:43 a.m., during a telephone interview the administrator stated the facility has no policy and procedures regarding acquiring medications from a non-contracted pharmacy. Administrator further stated he was aware that the medications should have been obtained from the contracted facility's pharmacy.	F 500			