DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER AND PLAN OF CORRECTION COMPLETED. A. BUILDING 01 055750 B. WING 01/13/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1601 PETERSEN AVENUE AMBERWOOD GARDENS **SAN JOSE, CA 95129** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION in (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) K 000 K 000 INITIAL COMMENTS This POC is not an agreement by the K3 BUILDING: 02 facility as to the validly or lack K6 PLAN APPROVAL: 7/1/1978 thereof to any element of the listed deficiencies. It is intended as a Plan K7 SURVEY UNDER: 2000 EXISTING of Correction to the DHS as required STRUCTURE TYPE: ONE STORY, by law. This plan of correction CONSTRUCTION TYPE (V) (111), FULLY constitutes a written credible SPRINKLERED. allegation of compliance for the The following reflects the findings of the California deficiencies noted. Department of Public Health, during an annual Life Safety Code recertification survey. The ı findings are in accordance with 42 CFR (Code of Federal Regulations) 483.70 (a) and NFPA (National Fire Protection Association) 101, Life Safety Code 2000 edition, Existing codes. Representing the California Department of Public Health: 29670 Census: 239 The facility is not in substantial compliance with K102 42 CFR 483.70 (a) for Long Term Care Facilities. K 012 NFPA 101 LIFE SAFETY CODE STANDARD K 012 2/9/15 This facility shall be in substantial SS=D compliance with 42 CFR for Long Building construction type and height meets one Term Care Facilities. NFPA 101 LIFE of the following. 19.1 6.2, 19.1.6.3, 19.1.6.4, 19.3.5.1 SAFETY CODE STANDARD. Building construction type and height meets required section. The facility This STANDARD is not met as evidenced by: shall be free of wall penetrations. Based on interview and observation, the facility

other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event D: CLDZ21

Facility ID: QA070000098

If continuation sheet Page 1 of 18

PRINTED: 01/22/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES DENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A BUILDING 01 B WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION 113 COMPLETION (X4) 10) (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DAYE TAG TAG DEFICIENCY) The facility shall and has repaired the K 012 | Continued From page 1 K 012 penetrations noted on the statement failed to maintain their building free of penetrations, as evidenced by penetrations in the of deficiencies in the Janitor's closet facility wall. This could lead to the spread of located in station 5. smoke or fire from one area of the building into the corridor, and affected one of six smoke The repair and replacement of the compartments. sheetrock was accomplished by the Findings: facility maintenance staff. The Maintenance Director shall review During a tour of the facility with the Facility Manager on 01/13/15, the building construction the whole of the facility to ensure was observed. that there are no other unrepaired penetrations present within the At 10:29 a.m., multiple penetrations were observed on all walls of the Janitor's closet in the facility. Said Director shall with the Alzhelmer's Unit near the floor. One penetration help of his staff be responsible for near the floor was approximately 3 ft. by 1 ft. wide, the sheetrock was broken, and tiles were the continuing observation of the removed. The other two walls had smaller facility to ensure that any penetrations measuring approximately 1/2 ft. to 2 penetration that should occur is ft. by 4 inches each. The walls of the janitors closet were shared with the laundry room and the promptly eliminated. This shall be Janitors closet opened into the corridor. Upon accomplished by daily rounds by the interview, staff stated the facility had a flood from Maintenance Director and his the Laundry Room about one month ago, which led to the water coming into the janitors closet observations for same. and into the carpet in the corridor. Staff stated they were in the process of repairing the Should any issue arise from the penetrations in the sheetrock. K 018 NFPA 101 LIFE SAFETY CODE STANDARD resolution to this issue shall be K 018 referred to the Quality Assurance SS=E Doors protecting corridor openings in other than Team at their daily (M-F) morning required enclosures of vertical openings, exits, or hazardous areas are substantial doors, such as meeting for action and resolution. those constructed of 1% inch solid-bonded core wood, or capable of resisting fire for at least 20

minutes. Doors in sprinklered buildings are only required to resist the passage of smoke. There is

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER COMPLETED AND PLAN OF CORRECTION A. BUILDING 01 R WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY K018 2/9/10 K 018 K 018 | Continued From page 2 no impediment to the closing of the doors. Doors This facility shall be in substantial are provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.5.3.6 compliance with 42 CFR for Long 19.3.6.3 are permitted. Term Care Facilities. NFPA 101 LIFE SAFETY CODE STANDARD. Roller latches are prohibited by CMS regulations in all health care facilities. There shall be no impediment to the closing of the doors. The exit door in station 5 by the Laundry room was adjusted so as to positively latch as was the door to the Ice Machine Room in station 5. This STANDARD is not met as evidenced by: Based on interview and observation, the facility The Physical Therapy room, back failed to maintain their doors, as evidenced by door, at station 1 had a new latching doors that failed to latch through out the facility. This could lead to an increased risk for the device installed so as to allow spread of smoke or fire in the event of an positive latching, the hold open emergency and affected four out of six smoke objects associated with the door to compartments. the Inspector Test Valve room in Findings: Station 2 have been removed, the During a tour of the facility with the Facility Manager on 01/13/14, the doors in the facility were observed. 1. At 10:32 a.m., the exit door in the Alzheimer's Unit by the Laundry Room failed to positively latch! when tested. Staff confirmed the exit door failed to latch after testing the door 3 times.

2. At 10:35 a.m., the door to the Ice Machine Room in the Alzheimer's Unit failed to latch. Staff confirmed the door hit the frame when the door

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/22/2015 FORM APPROVED OMB NO. 0938-0391

TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055750		(X2) MULTIPLE CONSTRUCTION A. BUILDING 01			(X3) DATE SURVEY COMPLETED	
		B. WING			01/13/2015	
	ROVIDER OR SUPPLIER	3	16	REET ADDRESS, CITY, STATE, ZIP CODE D1 PETERSEN AVENUE NN JOSE, CA 95129		
(X4) ID PREFIX TAG	ARABIA BEEICIEN	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(XS) COMPLETION DATE
K 018	3. At 11:13 a.m., Therapy Room in latch. Upon inspense latching hardwhardware place in stated he was not hardware on the stated latch towel. Staff held open and rested. Staff held open by a door swas being held or removed it. 7. At 12:28 p.m. Shop and Employee Loopen by a door swas being held or removed it. 8. At 12:30 p.m. lounge by the DS lounge b	the back door to the Physical Station 1 failed to positively ection, staff stated the door had vare installed. The latching in the door was hollow. Staff t aware there was no latching		Linen Closet door near room had the latch adjusted to enspositive latching, the door to office has had the door stoppremoved, and the Employee door had the latch adjusted ensure positive latching. The DSD shall provide an instead of the latch adjusted to all staff with reference to to ensure that doors are not open by device, failure to late broken attachments. They sare port any noted item to the Maintenance Director for provenedial action. The Maintenance Director for provenedial action. The Maintenance Individual door issues and the rounds of the Maintenance Is to observe for issues. Should any issue arise from the continuing to this issue shall referred to the Quality Assurted to the Guality Assurted to the Guality Assurted to the Quality Assurted to the Qua	sure the DSD per lounge so as to service the need held ch or hall coper enance r shall be enorts of the daily Director the	

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER COMPLETED. AND PLAN OF CORRECTION A BUILDING 01 055750 A WING 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS **SAN JOSE, CA 95129** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY K 018 K 018 Continued From page 4 NFPA 101 LIFE SAFETY CODE STANDARD K 029 K 029 SS=D One hour fire rated construction (with % hour K029 2/9/15 fire-rated doors) or an approved automatic fire extinguishing system in accordance with 8.4.1 This facility shall be in substantial and/or 19.3.5.4 protects hazardous areas. When compliance with 42 CFR for Long the approved automatic fire extinguishing system Term Care Facilities, NFPA 101 LIFE option is used, the areas are separated from other spaces by smoke resisting partitions and SAFETY CODE STANDARD. doors. Doors are self-closing and non-rated or field-applied protective plates that do not exceed The penetrations were repaired and 48 inches from the bottom of the door are the paper ball preventing door permitted. 19.3.2.1 latching was removed. The DSD shall provide an in-service This STANDARD is not met as evidenced by: to all staff with reference to the need Based on interview and observation, the facility to ensure that doors are not held falled to maintain their hazardous areas, as open by device, failure to latch or evidenced by penetrations, and doors held open in hazardous areas. This could lead to an broken attachments. They shall increased risk for the spread of smoke and fire report any noted item to the from hazardous areas into other parts of the building and affected one of six smoke Maintenance Director for proper remedial action. The Maintenance compartments. team shall be responsible for Findings: continuing compliance. This shall be During a tour of the facility with the Facility done be their response to reports of Manager on 1/13/15, the hazardous areas in the individual door issues and the daily facility were observed. rounds of the Maintenance Director. 1. At 10:20 a.m., an approximately 1 inch to observe for issues. penetration was observed on the wall of the

24

FORM APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER COMPLETED A. BUILDING 01 AND PLAN OF CORRECTION B. WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **1801 PETERSEN AVENUE** AMBERWOOD GARDENS SAN JOSE, CA 95129 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION DATE (X4) ID EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) Should any issue arise from the K 029 Continued From page 5 K 029 resolution to this issue shall be Laundry Room inside the Alzheimer's Unit, by the soiled linen exit door. Upon interview, staff referred to the Quality Assurance confirmed the penetration and stated it may have Team at their daily (M-F) morning been caused by a portable fire extinguisher that meeting for action and resolution. was installed on that wall. 2. At 10:21 a.m., the door to the soiled linen area of the Laundry Room in the Alzheimer's Unit 2/9/15 was observed to be held open by a paper ball K047 inside of the latching hardware. Staff confirmed the paper ball was keeping the door from closing. This facility shall be in substantial and removed the paper ball. compliance with 42 CFR for Long 3. At 10:27 a.m., the door to the Clean Linen Term Care Facilities. NFPA 101 LIFE area of the Laundry Room in the Alzheimer's Unit SAFETY CODE STANDARD. failed to latch when tested. The door was being help open by a door stopper. Staff confirmed the All Exit and directional signs shall be door failed to latch and removed the door displayed and illuminated per stopper. NFPA 101 LIFE SAFETY CODE STANDARD K 047 requirements. K-047 58=D Exit and directional signs are displayed in The Exit sign in station 5 leading to accordance with section 7.10 with continuous the breezeway was repaired. illumination also served by the emergency lighting 19.2.10.1 system. The DSD shall in-service the maintenance staff with reference to ensuring that all requires Exit and This STANDARD is not met as evidenced by: directional signs are in working order Based on interview and observation, the facility at all times. The Maintenance failed to maintain their exit signs, as evidenced by Director shall be responsible for one exit sign that failed to illuminate when tested. This could lead to a delay in accessing exits in ongoing compliance by his daily the event of an emergency evacuation, and rounds and noting any item in need affected one out of six smoke compartments of repair or bulb replacement. Findings:

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/GLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 AND PLAN OF CORRECTION B. WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X8) COMPLETION ID. (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY Should any issue arise from the K 047 Continued From page 6 K 047 resolution to this issue shall be During a tour of the facility with the Facility referred to the Quality Assurance Manager on 01/13/15, the exit signs in the facility Team at their daily (M-F) morning were observed. meeting for action and resolution. At 11:00 a.m., the exit sign leading into the "Breezeway" from the Alzheimer's Unit failed to turn on when tested by staff. Upon interview, staff stated he was aware this exit sign was not working and they are in the process of repairing the exit sign. K052 NFPA 101 LIFE SAFETY CODE STANDARD K 052 K 052 2/9/15 SS=E This facility shall be in substantial A fire alarm system required for life safety is installed, tested, and maintained in accordance compliance with 42 CFR for Long with NFPA 70 National Electrical Code and NFPA Term Care Facilities, NFPA 101 LIFE 72. The system has an approved maintenance and testing program complying with applicable SAFETY CODE STANDARD. requirements of NFPA 70 and 72. 9.6.1.4 The fire alarm system backup batteries shall not have expired exchange dates upon them and shall be replaced prior to said date to ensure their freshness. These batteries noted in the This STANDARD is not met as evidenced by: summary of deficiency have been Based on interview and observation, the facility replaced. failed to maintain their fire alarm system, as evidenced by two of three Fire Alarm Control Panels (FACP) that had expired batteries. This The DSD shall in-service the could lead to a malfunction of the fire alarm Maintenance staff about the need to system in the event of an emergency and ensure that backup batteries are affected two out of six smoke compartments. maintained in a fresh and compliant Findings: manor. The Maintenance Director

FEB/03/2015/TUE 10:27 AM

ENTERS	FOR MEDICARE	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPL		O. 0938-039 DATE SURVEY
TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLA IDENTIFICATION NUMBER: 055750		A. BUILDING 01 8. WING		01/13/2015	
	OOD GARDENS			601 PETERSEN AVENUE AN JOSE, CA 95129	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		PREFIX FACH CORRECTIVE ACTION SHOUL		D BE COMPLETIO
	Manager on 01/13 components were 1. At 10:53 a.m., located in the Alzh expired, Writing or "New 8/31/09 Rep staff stated he had expired. Staff state replaced batteries have not checked 2. At 12:11 p.m., located in the clear expired. Writing or "New 8/31/09 Rep staff stated he was expired and they when the batteries were replaced. NFPA 101 LIFE STANDARD assed on intervising door how maintained, inspectively in the manufact of the staff stated by one could lead to a decompletely coverned to the staff stated to maintain evidenced by one could lead to a decompletely coverned to the staff s	e facility with the Facility /15, the Fire Alarm system and observed. the batteries inside the FACP reimer's Unit Station 5, were in the FACP batteries read: lace 8/31/13". Upon interview, if not realized the batteries had ed vendor had checked and in the main FACP, but may	K 054	shall be charged with maintaining this system in accordance with requirements. He shall maintain a log of all batteries "change by" dates on cause any expiring battery to be changed the month prior to said event and listing a new date in the log at that time. Should any issue arise from the resolution to this issue shall be referred to the Quality Assurance Team at their daily (M-F) morning meeting for action and resolution. K054 This facility shall be in substantial compliance with 42 CFR for lange.	2/9/15

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES PRINTED: 01/22/2015 FORM APPROVED OMB NO: 0938-0391 (X3) DATE SURVEY

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDERSUPPLIER/CLIA IDENTIFICATION NUMBER:	A, BUILDIN	G 01	COMPLETED		
		055750	B. WING_		01/13/2015		
NAME OF PROVIDER OR SUPPLIER AMBERWOOD GARDENS SUMMARY STATEMENT OF DEFICIENCIES			STREET ADDRESS, CITY, STATE, ZIP CODE 1601 PETERSEN AVENUE SAN JOSE, CA 95129				
(X4) ID FREFIX TAG	TEACH DEDICIEN	CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPR DEFICIENCY)			
	Findings: During a tour of ton 01/13/2015, the were observed. At 10:43 a.m., the patient Room 21 observed to be compasking tape. Upvendor had received to be compassible to the compassible to	and affected one out of six ments. The facility with Facility Manager he smoke detectors in the facility as Smoke Detector located in the Alzheimer's Unit, was completely covered with blue pon interview, staff stated a nity been doing some plumbing boom, and had covered the but forgot to remove it when the eted. SAFETY CODE STANDARD inguishers are provided in all pancies in accordance with	K 05	any device put in place during maintenance period are remo irnmediately upon completion that all detectors are in functioner. The Maintenance Direction shall maintain ongoing compliby daily rounds of the facility specific inspections of work an after completion of the specific should any issue arise from the resolution to this issue shall be	ved n and onal ctor iance and reas ic tasks. he e ince ning tion.		
	Based on intervial failed to maintain as evidenced by the facility that we portable fire extinguishing the portable fire access. The accessing the property of	iew and observation, the facility in their portable fire extinguishers, one portable fire extinguisher in vasn't secured and by one inguisher that was obstructed is could lead to a delay in ortable fire extinguishers in the irgency and affected one of six		SAFETY CODE STANDARD. All portable fire extinguishers be provided in accordance will requirements. The fire extinguisher that cam screws removed from wall, has	shall th the le lose,		

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED A BUILDING 01 AND PLAN OF CORRECTION 055750 B. WING 01/13/2015 STREET ADDRESS, CITY STATE ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETION DATE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY replaced and properly located on the K 064 Continued From page 9 K 064 NFPA 101, Life Safety Code, 2000 Edition laundry room wall. The rolling cart 19.3.5.6 Portable fire extinguishers shall be partially obstructing the fire provided in all health care occupancies in extinguisher has been moved so as accordance with 9.7.4.1 not to obstruct said fire unit. 9.7.4 Manual Extinguishing Equipment. 9.7.4.1* Where required by the provisions of The DSD shall provide an in-service 263 another section of this Code, portable fire to the facility staff with reference to 1.1 extinguishers shall be installed, inspected, and 111 maintained in accordance with NFPA 10. the need to ensure that the facilities Standard for Portable Fire Extinguishers. fire extinguishers are in their proper place and always present. Also NFPA 10, Standard for Portable Fire direction to the effect that fire Extinguishers, 1998 Edition 1-6.10 Fire extinguishers having a gross weight extinguishers and alarm pull stations not exceeding 40 lb (18.14 kg) shall be installed so that the top of the fire extinguisher is not more are not to be blocked or obscured by than 5 ft (1.53 m) above the floor. Fire any item or items. extinguishers having a gross weight greater than 40 lb (18.14 kg) (except wheeled types) shall be The Maintenance Director shall be so installed that the top of the fire extinguisher is responsible for ongoing compliance. not more than 3 1/2 ft (1.07 m) above the floor. In no case shall the clearance between the bottom This thru his and staff daily rounds of the fire extinguisher and the floor be less than observation and reports. 4 in. (10.2 cm). Should any issue arise from the Chapter 4 Inspection, Maintenance and resolution to this issue shall be Recharging 4-3.2* Procedures. Periodic inspection of fire referred to the Quality Assurance extinguishers shall include a check of a least the Team at their daily (M-F) morning following items: (a) Location in designated Place meeting for action and resolution. (b) No obstruction to access or visibility (c) Operating instructions on nameplate legible and facing outward (d) *Safety seals and tamper indicators not broken or missing (e) Fullness determined by weighing or "hefting"

(f) Examination for obvious physical damage.

PRINTED: 01/22/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 AND PLAN OF CORRECTION B. WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (35) (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETION PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE PREFIX TAG TAG DEFICIENCY) K 064 Continued From page 10 K 064 corrosion, leakage, or clogged nozzle K073 (g) Pressure gauge reading or indicator in the 2/9/15 operable range or position (h) Condition of tires, wheels, carriage, hose, and This facility shall be in substantial nozzle checked (for wheeled units) compliance with 42 CFR for Long (i) HMIS label in place Term Care Facilities. NFPA 101 LIFE SAFETY CODE STANDARD. Findings: During a tour of the facility with the Facility The facility shall not use furnishing or Manager on 01/13/15, the portable fire decorations of highly flammable extinguishers in the facility were observed. character. 1. At 10:22 a.m., a portable fire extinguisher was observed sitting unsecured, directly on the floor of The items noted in room 41 were the soiled linen area in the Laundry Room in the removed and are in keeping with this Alzheimer's Unit. Staff confirmed the fire extinguisher was sitting on the floor unsecured requirement. The facility requested and stated that the fire extinguisher may have that the family remove the items and fallen off the wall where it was mounted. refrain from the profusion of 2. At 10:25 a.m., the portable fire extinguisher in

K 0731 55#D

No furnishings or decorations of highly flammable 19.7.5.2, 19.7.5.3, 19.7.5.4 character are used.

the Laundry area of the Laundry Room was

extinguisher blocking 50% of its access and visibility. Staff confirmed the fire extinguisher was

NFPA 101 LIFE SAFETY CODE STANDARD

obstructed and moved the linen cart.

observed to be obstructed by a laundry cart. The cart was placed directly in front of the portable fire

This STANDARD is not met as evidenced by: Based on interview and observation, the facility failed to maintain their building free of flammable K 073

to the Nursing and Social Service staff with reference to flammable

problematic.

item/decoration being placed in individual resident rooms. While we absolutely encourage a homelike environment we need to maintain

The DSD shall provide an in-service

decorations in the future, as the

presence of such items could be

the facility within requirements and provide fire safety. The Social

TEMENT (OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA			DATE SURVEY
D PLAN OF CORRECTION IDENTIFICATION NUMBER.		8. WING		01/13/2015	
	OOD GARDENS			01 PETERSEN AVENUE AN JOSE, CA 95129	
(X4) ID REFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)	COMPLETIO E DATE
K 073	Continued From page 11 decorations, as evidenced by one patient room in the facility with walls and ceilings that were covered with flammable decorations. This could lead to an increased risk for fire in a patient room and affected one of six smoke compartments. NFPA 101, Life Safety Code, 2000 Edition 19.7.5.4 Combustible decorations shall be prohibited in any health care occupancy unless they are flame-retardant. Exception: Combustible decorations such as photographs and paintings, in such limited quantities that a hazard of fire development or spread is not present. Findings: During a tour of the facility with the Facility Manager on 01/13/15, the decorations in the building were observed.		K 073	Service Director shall in-service (speak with) the daughter of the individual resident about this issue. The Social Service Director shall be responsible for continuing compliance thru her daily room rounds, observation and staff reports. Should any issue arise from the resolution to this issue shall be referred to the Quality Assurance Team at their daily (M-F) morning meeting for action and resolution.	
K 104 SS=0	At 12:27 p.m., in ceilings of Bed A, be covered in mu More than 9 flam paper and plastic observed hanging Bed A were 70% decorations, including the patient of the patient	patient Room 41, the walls and and part of B were observed to ltlple combustible decorations. mable decorations made out of including piñata's were grom the ceiting. The walls of covered with flammable iding pictures, hats, wreaths, taff stated he wasn't sure if the wall were flame retardant, and likes to have piñata's in her SAFETY CODE STANDARD	K 104	This facility shall be in substantial compliance with 42 CFR for Long Term Care Facilities. NFPA 101 LIFE SAFETY CODE STANDARD. All smoke barriers and ducts shall be free from penetration and maintained in accordance with all requirements.	

FORM APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 AND PLAN OF CORRECTION 8 WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XE) ID EACH DEFICIENCY MUST BE PRECEDED BY FULL (X4) ID COMPLETION PREFIX EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) The penetration in the smoke barrier K 104 K 104 | Continued From page 12 wall in station 5 was repaired. The Administrator shall in-service the maintenance department with This STANDARD is not met as evidenced by: reference to the need to maintain Based on interview and observation, the facility the integrity of barrier walls. The failed to maintain their smoke barriers, as evidenced by one smoke barrier wall that had an Maintenance Director shall be unsealed penetration around cable wiring. This responsible for continuing could lead to an increased risk of smoke or fire compliance thru a review of barrier from one smoke compartment to another, and affected one of six smoke compartments. walls no less often than every other month and after any and all work in Findings: the attic of the facility. During a tour of the facility with the Facility Manager, on 01/13/15, the smoke barrier walls Should any issue arise from the were observed. resolution to this issue shall be At 2:14 p.m., an unsealed 2 inch penetration was referred to the Quality Assurance exposing 3 cables on the right side of the smoke Team at their daily (M-F) morning barrier wall in the Alzheimer's Unit, Station 5. meeting for action and resolution. Upon interview, staff stated vendor had done some cable work and must have forgotten to seal K144 the penetration by the cables. NEPA 101 LIFE SAFETY CODE STANDARD K 144 219/15 K 144 This facility shall be in substantial SS=D Generators are inspected weekly and exercised compliance with 42 CFR for Long under load for 30 minutes per month in Term Care Facilities. NFPA 101 LIFE accordance with NFPA 99. SAFETY CODE STANDARD. Facility Generators shall be maintained in accordance with the requirements.

FORM GMS-2587(02-99) Previous Versions Obsolete

Event ID: CLDZ21

Fedility ID: CA070000096

If continuation sheet Page 13 of 18

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: A. BUILDING 01 AND PLAN OF CORRECTION B. WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS **SAN JOSE, CA 95129** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (XS) 10 (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE (X4) (D PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE PREFIX TAG TAG DEFICIENCY The facility has maintained the same K 144 Continued From page 13 K 144 emergency generators for Decades and the Diesel since 2006, never until This STANDARD is not met as evidenced by: this inspection has a "Load Bank" Based on interview, document review and observation, the facility failed to maintain their test on the Diesel Generator been generators, as evidenced by the failure to provide requested or required. However we an annual load bank test on a diesel powered have scheduled such a test with our generator, and generator emergency back up lighting that failed when tested. This could lead to generator service and shall do so on a malfunction of the generator, or a delay in an annual basis. The light associated accessing the generators in the event of an emergency, and affected six of six smoke with this generator shall be fixed at that time. The facility replaced the compartments. non-functioning "flashlights" which NFPA 99. Standard for Health Care Facilities. seem to have succumbed to the 1999 Edition 3-4.4.1 Maintenance and Testing of Essential weather conditions. The Electrical System. Maintenance team shall check them 3-4.4.1.1 Maintenance and Testing of Alternate Power Source and Transfer Switches. at least monthly (turning them (a) Maintenance of Alternate Power Source. The on/off) to ensure that they function generator set or other alternate power source and associated equipment, including all appurtenant as well as weekly observation that parts, shall be so maintained as to be capable of they are present. supplying service within the shortest time practicable and within the 10-second interval The Administrator shall give an inspecified in 3-4.1.1.8 and 3-4.3.1. Maintenance service to the Maintenance team shall be performed in accordance with NFPA 110, Standard for Emergency and Standby Power with reference to the need to ensure Systems, Chapter 6. that the generator test is (b) Inspection and Testing. 1.* Test Criteria. Generator sets shall be tested accomplished annually and that the twelve (12) times a year with testing intervals lights work. The Maintenance between not less than 20 days or exceeding 40 days. Generator sets serving emergency and equipment systems shall be in accordance with NEPA 110, Standard for Emergency and Standby Power Systems, 2. Test Conditions. The scheduled test under load

FORM APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER COMPLETED A. BUILDING 01 AND PLAN OF CORRECTION 8 WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS **SAN JOSE, CA 95129** PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (XS) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRFFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY Director shall be charged with K 144 | Continued From page 14 K 144 continuing compliance thru his daily conditions shall include a complete simulated cold start and appropriate automatic and manual rounds, weekly observation, physical transfer of all essential electrical system loads. function checks and annual log 3. Test Personnel. The scheduled tests shall be conducted by competent personnel. The tests are requirement. needed to keep the machines ready to function and, in addition, serve to detect causes of Should any issue arise from the malfunction and to train personnel in operating resolution to this issue shall be procedures. referred to the Quality Assurance NFPA 110, Standard for Emergency and Standby Team at their daily (M-F) morning Power Systems, 1999 Edition meeting for action and resolution. 6-4.2* Generator sets in Level 1 and Level 2 service shall be exercised at least once monthly. for minimum of 30 minutes, using one of the following methods: (a) Under operating temperature conditions or at not less than 30 percent of the EPS nameplate (b) Loading that maintains the minimum exhaust gas temperatures as recommended by the manufacturer. The date and time of day for required testing shall be decided by the owner, based on facility operations. 6-4.2.2 Diesel-powered EPS installations that do not meet the requirements of 6-4.2 shall be exercised monthly with the available EPSS load and exercised annually with supplemental loads at 25 percent of nameplate rating for 30 minutes. followed by 50 percent of nameplate rating for 30 minutes, followed by 75 percent of nameplate rating for 60 minutes, for a total of 2 continuous hours. Findings: During a tour of the facility and document review

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 01/22/2015 FORM APPROVED OMB NO. 0938-0391

CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED. AND PLAN OF CORRECTION A. BUILDING 01 055750 B WING 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS **SAN JOSE, CA 95129** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION). PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY Continued From page 15 K 144 K 144 with the Facility Manager, the generators in the facility were observed. 1. At 9:37 a.m., the documentation for the annual load bank test on the diesel powered generator was requested. No documentation was provided. Upon interview, staff stated a total of 4 generators serviced the facility. Staff stated 3 of 4 generators were powered by natural gas and 1 was a Diesel powered generator. Staff stated he was unaware of the 30% nameplate rating on the diesel powered generator and stated he was unaware of the annual load bank test requirement. Staff stated he was completing the monthly test on the generator under full load, and this was verified with documentation. 2. At 10:06 a.m., the emergency back up lights by Generator 1 (Diesel powered generator) located outside, failed to illuminate when tested. Upon interview, staff stated he didn't know why the emergency lights were not turning on. 3. At 10:17 a.m., the portable flashlight by Generator 2 (natural gas generator) by Station 3, failed to illuminate when the staff tried to turn on the flashlight. Upon interview, staff stated that they are doing weekly inspections on the flashlights, and wasn't sure why they were not working. Staff stated these served as their emergency back up lighting for the natural gas generators. 4. At 10:18 a.m., the flashlight by Generator 3 (natural gas generator) by station 2, failed to illuminate when staff tried to turn on the flashlight.

not working.

Upon interview, staff confirmed the flashlight was

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/22/2015 FORM APPROVED OMB NO. 0938-0391

(X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A BUILDING 01 8 WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY Continued From page 16 K 144 K 144 5. At 10:19 a.m., staff confirmed the portable flashlight by Generator 4 (natural gas generator) by Station 5 also failed when tested. K154 NFPA 101 LIFE SAFETY CODE STANDARD K 154 K 154 2/9/15 SS=C Where a required automatic sprinkler system is This facility shall be in substantial out of service for more than 4 hours in a 24-hour compliance with 42 CFR for Long period, the authority having jurisdiction is notified, Term Care Facilities. NFPA 101 LIFE and the building is evacuated or an approved fire watch system is provided for all parties left SAFETY CODE STANDARD unprotected by the shutdown until the sprinkler system has been returned to service. 9.7.6.1 This facility shall provide a fire watch system and report implementation of same to DPH, should it be required. Said "watch" should the automatic This STANDARD is not met as evidenced by: sprinkler system be out of service for Based on interview and document review, the more than 4 hours in a 24-hour facility failed to maintain their fire watch policy; as period evidenced by the failure to provide a fire watch policy in the event an automatic sprinkler system The DSD shall in-service the facility is out of service more than 4 hours in a 24-hr period. This could lead to staff not knowing the staff with reference to the Fire procedure in the event of a sprinkler system Watch and reporting system and failure and a delay in notifying the proper authorities. This affected six of six smoke requirements. The Administrator compartments. shall ensure that the fire policy manual is updated to include this Findings: requirement. During document review with DSD and Facility Manager on 01/13/2015, the fire watch policy for The Administrator, Director of the facility was reviewed. Nursing and Maintenance Director At 12:18 p.m., no fire watch policy was provided shall be charged with the continuing in the event the automatic sprinkler system is out compliance of the requirements of service more than 4 hours in a 24-hr period.

PRINTED: 01/22/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING 01 R WING 055750 01/13/2015 STREET ADDRESS, CITY, STATE, ZIP GODE NAME OF PROVIDER OR SUPPLIER 1601 PETERSEN AVENUE AMBERWOOD GARDENS SAN JOSE, CA 95129 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) thru review of any and all power Continued From page 17 K 154 outages, water outages, alarm Upon interview, staff confirmed the automatic sprinkler system failure was not included as part issues of any type to ensure proper of their current fire watch policy for the fire alarm notifications were made and "Fire system failure. Watch" implemented and maintained as required. Should any issue arise from the resolution to this issue shall be referred to the Quality Assurance Team at their daily (M-F) morning meeting for action and resolution.