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 DEPARTMENT OF HEALTH AND HUMAN SERVICES
 CENTERS FOR MEDICARE & MEDICAID SERVICES

P. 2
 PRINTED: 06/03/2020
 FORM APPROVED
 OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056063	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATE SURVEY COMPLETED C 06/03/2020
NAME OF PROVIDER OR SUPPLIER INFINITY CARE OF EAST LOS ANGELES			STREET ADDRESS, CITY, STATE, ZIP CODE 101 S FICKETT STREET LOS ANGELES, CA 90033		
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F 000	INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during a complaint visit. Complaint number: CA00684011= Substantiated. Representing the Department of Public Health: HFEN 31331 HFEN 39230 Resident Sample: 3 S/S: D The inspection was limited to the specific complaint(s) investigated and does not represent the findings of a full inspection of the facility.	F 000	Plan of Correction Infinity Care of East Los Angeles makes every effort to comply with State and Federal regulations. Nothing in this plan of correction is an admission otherwise. Infinity Care of East Los Angeles has submitted this plan of correction to comply with the regulatory obligation and does not waive any objections obtained therein. This Plan of Correction is Infinity Care of East Los Angeles' credible allegation of compliance.		
F 710	Resident's Care Supervised by a Physician SS=D CFR(s): 483.30(a)(1)(2) §483.30 Physician Services A physician must personally approve in writing a recommendation that an individual be admitted to a facility. Each resident must remain under the care of a physician. A physician, physician assistant, nurse practitioner, or clinical nurse specialist must provide orders for the resident's immediate care and needs. §483.30(a) Physician Supervision. The facility must ensure that- §483.30(a)(1) The medical care of each resident is supervised by a physician; §483.30(a)(2) Another physician supervises the	F 710	F710 Resident's care Supervised by a Physician It is the policy of the facility to follow the Physician's order to check the blood sugar levels and administer insulin as ordered by the Physician and to follow the policy to document blood sugar level and medication administration.		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

ENGEL TITO

TITLE

ADMINISTRATOR

(X6) DATE

6-10-20

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 710	<p>Continued From page 1</p> <p>medical care of residents when their attending physician is unavailable. This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to follow the physician's order to check the blood sugar levels and administer insulin as ordered by the physician and failed to follow its policy to document blood sugar level and medication administration for two of three sampled residents (Residents 1 and 2).</p> <p>The deficient practice had the potential for the residents medical needs will not be met that could lead to adverse (harmful) consequences and complications.</p> <p>Findings:</p> <p>a. A review of an Admission Record indicated Resident 1 was originally admitted to the facility on 9/19/12 and readmitted on 12/16/12 with diagnoses that included diabetes mellitus (DM- a disease in which the body has a high level of sugar in the blood).</p> <p>A review of the Minimum Data Set (MDS- a standardized resident assessment and care-screening tool), dated 1/25/20, indicated Resident 1's cognition (a mental process of acquiring knowledge and understanding) was intact. Resident 1 was independent for bed mobility, transfer, walking, dressing, eating, toilet use, personal hygiene, and bathing. Resident 1 received insulin injections.</p> <p>During a review of Resident 1's physician's (MD) order, dated 6/12/19, indicated to check blood sugar level and cover with Humalog (insulin- drug</p>	F 710	<p>Corrective action:</p> <p>After the deficient practice was identified, a 1:1 in-service given by the Director of Nursing on 6/9/20 to Licensed Nurse assigned to Resident 1 and 2 re: F710 – Resident's care Supervised by a Physician by following the Physician's order to check the blood sugar levels and administer insulin as ordered by the Physician and to follow its policy to document blood sugar level and medication administration. A counseling given to Licensed Nurse assigned to Residents 1 and 2 for failure to check the blood sugar levels and administer insulin as ordered a failure to follow the policy to document blood sugar level and medication administration.</p> <p>Other residents potentially affected:</p> <p>All residents are affected by this deficient practice. An in-service given by the Director of Nursing</p>

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F 710	<p>Continued From page 2</p> <p>to lower blood sugar level) sliding scale subcutaneous (under the skin, into the fats) three times a day at 8 a.m., 12 p.m., and 5 p.m.</p> <p>During a concurrent interview and record review on 4/9/20, at 10:25 a.m., with Director of Nursing (DON), stated Resident 1's "Medication Administration Record (MAR)," dated March 2020 for blood sugar check to cover with Humalog insulin sliding scale. The MAR on 3/29/20, indicated at 12 p.m., administration time there was no licensed nurse (LN) initial and/or documentation to demonstrate that the blood sugar level was checked and the Humalog insulin dosage was given to Resident 1.</p> <p>b. A review of an Admission Record indicated Resident 2 was originally admitted to the facility on 5/8/17 and readmitted on 2/4/19 with diagnoses that included diabetes mellitus with diabetic neuropathy (weakness, numbness, and pain from nerve damage usually in the hands and feet).</p> <p>A review of the MDS, dated 2/14/20, indicated Resident 2's cognition was intact. Resident 2 was totally dependent on staff with one person physical assist for transfer, dressing, toilet use, personal hygiene, and bathing. Resident 2 received insulin injections.</p> <p>A review of Resident 2's MD's order, dated 2/4/19, indicated to give Ferrous Sulfate (supplement) 325 milligrams (mg) by mouth two times a day for anemia, Vitamin C (supplement) 500 mg by mouth two times a day, and Colace (stool softener) 250 mg by mouth two times a day to hold for loose bowel movement.</p>	F 710	<p>on 6/9/20 and 6/10/20 to Licensed Staff re: F710 – Resident's Care Supervised by a Physician. DON emphasized to the Licensed Nurses the importance of following the Physician's order to check the blood sugar levels and administer insulin as ordered by the Physician and to follow its policy to document blood sugar level and medication administration. Medical Record Director performed audit of the MAR and no other deficient practice were noted.</p> <p>Measures and systemic changes:</p> <p>Under the supervision of the Director of Nursing, Charge Nurse will make sure to follow the Physician's order in checking the blood sugar levels and administer insulin and to follow its policy to document sugar level and medication administration. Random check will be done by the DON and or RN Supervisor during the pass</p>	

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F 710	<p>Continued From page 3</p> <p>A review of Resident 2's MD order, dated 3/28/19, indicated to check blood sugar level and cover with Humulin R (insulin- drug to lower blood sugar level) sliding scale subcutaneous three times a day before meals and at bedtime.</p> <p>A review of Resident 2's MD order, dated 2/19/20, indicated to give Humulin R six units subcutaneous three times a day 10 to 15 minutes before meals for DM.</p> <p>During a concurrent interview and record review of Resident 2's MAR on 4/9/20, at 10:30 a.m., with DON, indicated, on 3/11/20, at 4:30 p.m., administration time, there was no LN initial and/or documentation to demonstrate that the blood sugar was checked and Humulin R insulin was given to Resident 2 and on 3/11/20, at 5 p.m., administration time, there was no LN initial and/or documentation to demonstrate that Fentous Sulfate, Vitamin C, and Colace were given to Resident 2.</p> <p>During an interview on 4/9/20, at 10:20 a.m., DON stated per facility policy blood sugar level and medication should be documented after administration to demonstrate that it was checked and given per MD order to treat the resident's condition.</p> <p>During a review of the facility's policy and procedure (P&P) titled, "Insulin Administration," dated September 2014, indicated, to check blood glucose per physician order or facility protocol ...Document included the resident's blood glucose result, as ordered, the dose and concentration of the insulin injection, and injection site.</p> <p>During a review of the facility's P&P titled,</p>	F 710	<p>medication of the Charge Nurse to make sure blood sugar level is being checked and recorded and medication administrations are being documented. During the monthly visit of the Nurse and or Pharmacy consultant, Pharmacy Consultant/Nurse will do a medication pass observation with the Charge Nurse to make sure Licensed Nurses are documenting the blood sugar level and medication administration and following the Physician's order to check the blood sugar levels and administer insulin as ordered. Medical Record Director and or her assistant will do daily audit of the MAR to make sure Licensed Nurses are documenting blood sugar level and medication administration, checking the blood sugar levels and administer insulin as ordered.</p> <p>Performance monitoring:</p> <p>The Director of Nursing is responsible for ensuring the</p>		

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F 710	Continued From page 4 "Administering Medications," dated April 2019, indicated, medications are administered in a safe and timely manner, and as prescribed. The individual administering the medication initials the resident's MAR on the appropriate line after giving each medication and before administering the next ones. As required or indicated for a medication, the individual administering the medication records in the resident's medical record included the dosage and injection site.	F 710	Licensed Nurses are following the Physician's order to check the blood sugar levels and administer insulin as ordered by the Physician and to follow its policy to document blood sugar level and medication administration. Medical Record Director will be responsible to check on a daily basis 5x/week to make sure the blood sugar level and medication administration are being documented by the Licensed Nurse in the MAR. The Director of Nursing and Medical Record Director will report the findings of the PIP with the Quality Assurance and Performance Improvement (QAPI) committee to ascertain the effectiveness of the corrective action at least every month in the next three (3) months or until 100% compliance threshold is achieved and sustained.	
			Completion Date: 6/12/2020	