02:00:27 p.m.

10-02-2012

Any deficiency statement ending with an asterisk ( ) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

313-792-7129

10-02-2012 FORM APPROVED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  NAME OF PROVIDER OR SUPPLIER		CORRECTION IDENTIFICATION NUMBER: A. 555251 B.		ULTIPLE CONSTRUCTION DING 01	OMB NO. 0938-03 (X3) DATE SURVEY COMPLETED 09/19/2012	
KNOLLS	WEST CONVALES	CENT HOSPITAL		STREET ADDRESS, CITY, STATE, ZIP CO 16890 GREEN TREE BLVD VICTORVILLE, CA 92395	DE US	19/2012
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR	CHUILD DE	(X5) COMPLETIO DATE
K 018	Continued From p	age 1	K 01	8		
i i i i i i i i i i i i i i i i i i i	maintain their door smoke, as evidence positive latch. This compartments and spread of smoke a and staff.  Findings:  During a tour of the supervisor, on Sept doors were observed.  At 11:55 A.M., the laundry exit door losing device. The ullest extent and all losed but failed to present the supervisor of the supervisor. The ullest extent and all losed but failed to present the supervisor.	e door to the Utility Room, by r, was equipped with a self door was held open to the owed to close. The door positive latch.	ž	1A. The Utility Room door and room 32 were adjusted by the Maintenance Supervisor to latch when closed on 09/19  QA will add to monthly roun randomly check fire doors for closure and will report to Massuper and Admin.  Completion Date 09/19/12 and added to QA rounds 10/01/1	he properly /12  ds to or proper intenance	
K 025 N SS=D Si le:	ras held open the full ose. The door close FPA 101 LIFE SAF moke barriers are class as to one half hour ecordance with 8.3.	closing device. The door illest extent and allowed to ed but failed to positive latch. ETY CODE STANDARD constructed to provide at fire resistance rating in Smoke barriers may n wall. Windows are	K 025			

- a. It shall be filled with a material that is capable of maintaining the smoke resistance of the smoke barrier.
- b. It shall be protected by an approved device that is designed of the specific purpose.
- (2) Where the penetrating item uses a sleeve to penetrate the smoke barrier, the sleeve shall be solidly set in the smoke barrier, and the space between the item and the sleeve shall meet one

02:02:44 p.m.

10-02-2012

8/152

		RE & MEDICAID SERVICES	-		OMB NO	0.0938-0391
AND PLA	NT OF DEFICIENCIES N OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555251	A. BUILDI B. WING	TIPLE CONSTRUCTION NG 01	(X3) DATE S COMPL	SURVEY ETED
NAME OF	PROVIDER OR SUPPLIE	3	ST	REET ADDRESS, CITY, STATE, ZIP CODE	09/1	9/2012
KNOLL	S WEST CONVALES		1.3	16890 GREEN TREE BLVD VICTORVILLE, CA 92395		
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	OULDE	COMPLETION DATE
SS=D	of the following of a. It shall be filled of maintaining the barrier. b. It shall be prote is designed for the (3) Where design into consideration, meet one of the foa. It shall be made barrier. b. It shall be made designed for the special form of the special form of the supervisor, on Sepbarrier walls were of the supervisor, on Sepbarrier walls were of the supervisor. The round penetration. The round penetration around penetration around penetration. Stated that the facilitinstalling television 2. At 2:20 P.M., the 13 had one approximately and one approximately the special form the television of th	with a material that is capable smoke resistance of the smoke cted by an approved device that a specific purpose, stake transmission of vibration any vibration isolation shall llowing: on either side of the smoke by an approved device that is pecific purpose.  If a callity with the maintenance tember 19, 2012, the smoke observed.  It is smoke barrier wall by the HK from 20, had two unsealed a was an approximately 1.5 inch of an approximately 1.5 inch of the maintenance supervisor the smoke barrier wall by Room the smoke barrier wall by Room mately 3 inch round an approximately 3 inch round an approx		1A.  The smoke barrier walls local room 20 and 13 where the necable was being ran will be posealed with 3M fire rated caulthe Maintenance Supervisor oversee all work done by outsivendors to ensure all holes at when the jobs are completed areas have been completed at 10/01/2012.  Maintenance Supervisor will call attic projects that would incomaking holes in smoke barrier and will be responsible to reviafter completion for compliance area. QA will review log indicate barrier walls have been signed completed by the Maintenance Supervisor on a monthly basis Completion Date 10/01/2012	ew TV roperly lking and will side re sealed These is of eversee clude walls ew jobs ee in this ting all d off as	

02:03:52 p.m. 10-02-2012 9/15.

FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2) I IDENTIFICATION NUMBER: A. BU 555251 B. WI		TIPLE CONSTRUCTION ING 01	COMPLI	(X3) DATE SURVEY COMPLETED 09/19/2012	
	PROVIDER OR SUPPLIES WEST CONVALES			REET ADDRESS, CITY, STATE, ZIP 16890 GREEN TREE BLVD VICTORVILLE, CA 92395			
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENCE	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE	
	from the bottom of Horizontal sliding Doors are self-clo accordance with not required to swill latching is not required to swill latching is not required to swill latching is not required to swill latch on the swassed on observing facility failed to match. This affectompartments are smoke and fire, in Findings:  During fire alarm to supervisor on Sepharrier doors were the Lobbyl Museum latch after activation NFPA 101 LIFE SAIL Exit and directional accordance with self-close supervisor on sepharrier doors were supervisor on Sepharrier doors were latch after activation NFPA 101 LIFE SAIL Exit and directional accordance with self-close supervisor on sepharrier doors were s	of the door are permitted, doors comply with 7.2.1.14. Itself or automatic closing in 19.2.2.2.6. Swinging doors are ving with egress and positive uired. 19.3.7.5, 19.3.7.6, is not met as evidenced by: ation and alarm testing, the aintain its smoke barrier doors. It is doors that the latching hardware that failed cted 1 of 7 smoke dould result in the spread of the event of a fire.  The esting with the maintenance tember 19, 2012, the smoke observed and tested.  The moke barrier doors leading to the failed to close and positive on of a smoke detector.  AFETY CODE STANDARD  It signs are displayed in section 7.10 with continuous erved by the emergency lighting are displayed in section 7.10 with continuous erved by the emergency lighting	K 027	1A. The lobby door that fail latch had a weak closu one has been ordered installed by October 15 The Maintenance Supermonthly checks for properation.  QA will add to monthly randomly check all door closure on a monthly be 10/01/2012 and will rep Maintenance and Admit their findings.  Completion Date 10/15	re and a new and will be and will be to the control of the control		

02:04:49 p.m. 10-02-2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 555251 09/19/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 16890 GREEN TREE BLVD KNOLLS WEST CONVALESCENT HOSPITAL VICTORVILLE, CA 92395 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX ID PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) K 047 Continued From page 5 K 047 1A. This STANDARD is not met as evidenced by: The exit light by Station 2 which had Based on observation, the facility failed to one of two bulbs burnt out was maintain their exit signs, as evidenced by an exit sign that was not illuminated. This has the replaced on September 19th, 2012. potential to delay evacuation in the event of a fire. The maintenance Supervisor is in This affected 1 of 7 smoke compartments. charge of doing daily rounds to make sure all emergency lighting is working Findings: properly. During the tour of the facility with the QA will add to monthly rounds to maintenance supervisor, on September 19, 2012, ensure all exit signs are illuminated the exit signs were observed. and properly lit at all times and report At 12:25 P.M., the Exit directional sign by Nursing to Maintenance Super and Station 2 failed to illuminate on the left side. Administration NFPA 101 LIFE SAFETY CODE STANDARD K 062 K 062 SS=E Completion Date 09/19/2012 Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25. 9.7.5 This STANDARD is not met as evidenced by: Based on observation, the facility falled to maintain their automatic sprinkler system in accordance with NFPA 13 and NFPA 25. This was evidenced by sprinklers with missing escutcheon rings and by a sprinkler covered with dirt and debris. This could result in a delay in activation of the fire sprinkler system and increased the risk of injury to residents and staff. This affected 3 of 7 smoke compartments.

Edition.

NFPA 13, Installation of Sprinkler Systems, 1999

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/21/2012 FORM APPROVED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		RRECTION IDENTIFICATION NUMBER: 555251		(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING		. 0938-0391 URVEY ETED 9/2012
10 mg 35	PROVIDER OR SUPPLIE			REET ADDRESS, CITY, STATE, ZIP ( 16890 GREEN TREE BLVD VICTORVILLE, CA 92395		5/2012
(X4) ID PREFIX TAG	(EACH DEFICIEN	SUMMARY STATEMENT OF DEFICIENCIES  EACH DEFICIENCY MUST BE PRECEDED BY FULL EGULATORY OR LSC IDENTIFYING INFORMATION)  ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		ON SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE	
	Chapter 12 System Maintenance 12.1 General. As accordance with 1 inspected, tested, with NFPA 25 Standard Testing, and Maintenance Systems, 1998 Education Systems, 1998 Educa	prinkler system installed in this standard shall be properly and maintained in accordance indard for the Inspection, stenance of Water Based Fire instance and protection as designed. It is a shall be inspected from the inspection of Water-Based Fire Protection dition is shall be inspected from the inspected from the installed in the proper pright, pendant, or sidewall). I be replaced that is painted, ed, loaded, or in the improper inspected from the improper inspected from the improper inspected from the improper installed in the proper installed in the proper installed in the proper installed in the improper inspected from the improper i	K 062	The escutcheon rings in therapy room, and by re replaced on 09/19/2012  The Maintenance Supercharge of adding this to check list to ensure all oplace at all times. Will be 10/15/2012.  QA will add to monthly recheck all Fire Sprinklers they also have the properings applied. Findings reported to Maintenance and Administrator.  Completion Date 10/15/2012	rvisor will be in his monthly of these are in be completed rounds to a to assure er escutcheon will be a Supervisor	
	2. At 12:55 P.M., i	n the Therapy Room, there		1		

02:06:47 p.m. 10-02-2012 12/152

FORM APPROVED

		RE & MEDICAID SERVICES	1		OMB NO	0.0938-039	
AND PLAN	ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555251		A. BUILDII B. WING _	TIPLE CONSTRUCTION NG 01	(X3) DATE COMP	(X3) DATE SURVEY COMPLETED 09/19/2012	
	PROVIDER OR SUPPLIES S WEST CONVALES	CENT HOSPITAL		REET ADDRESS, CITY, STATE, ZI 16890 GREEN TREE BLVD VICTORVILLE, CA 92395		19/2012	
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	COMPLETION DATE	
	was a sprinkler m  3. At 2:36 P.M., in was a sprinkler m NFPA 101 LIFE S. Cooking facilities a with 9.2.3. 19.3.  This STANDARD Based on docume facility failed to ma system, as evident professionally clear result in a failure of event of a stove to smoke compartment NFPA 96, 1998 Ed Control and Fire Procoking Operation 8-3 Cleaning. 8-3.1 Hoods, grease remother appurtenance metal at frequent in becoming heavily coolly sludge. After the to bare metal, it shall be inspected to and certified compating with Table 8-3.1.	issing the escutcheon ring. In the corridor by Room 34, there issing the escutcheon ring.  AFETY CODE STANDARD  are protected in accordance 2.6, NFPA 96  is not met as evidenced by: ent review and interview, the intain their kitchen suppression ced by failing to keep the hood and semiannually. This could f the suppression system in the p fire. This affected 1 of 7 ents.  ition: Standard for Ventilation rotection of Commercial s  aroval devices, fans, ducts, and es shall be cleaned to bare attervals prior to surfaces on the exhaust system is cleaned all not be coated with powder. The entire exhaust system by a properly trained, qualified, any or person(s) acceptable to jurisdiction in accordance.	K 069				

THE SELL MIND FIGHTINGS DELIVINED CENTERS FOR MEDICARE & MEDICAID SERVICES FORM APPROVED OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 555251 09/19/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 16890 GREEN TREE BLVD KNOLLS WEST CONVALESCENT HOSPITAL VICTORVILLE, CA 92395 (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETION DATE PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) K 069 Continued From page 8 K 069 The second required service for the Frequency Systems serving solid fuel cooking operations Kitchen Hood has been scheduled for Monthly 10/10/12 by an outside professional trained to conduct this service. Systems serving high-volume cooking operations Quarterly QA will add to monthly rounds to such as 24-hour cooking, charbroiling or wok follow up for Semi-Annual service on cooking this Kitchen Hood. Systems serving moderate-volume cooking Semiannually Maintenance Super and Operations Administration will monitor findings. Systems serving low-volume cooking operations, Maintenance Supervisor to arrange Annually for Semi-Annual service in this area as churches, day camps, seasonal businesses, and will report to Administration. or senior centers Findings: During document review with the maintenance Completion Date 10/10/2012 supervisor, on September 19, 2012, the kitchen hood suppression system documentation was reviewed. At 10 A.M., the documentation provided indicated the kitchen hood suppression system was professionally cleaned on 6/28/12. No other documentation was provided. During an interview, the maintenance supervisor stated that the vendor was going through company changes and had failed to show up for the usual cleaning in January 2012. NFPA 101 LIFE SAFETY CODE STANDARD K 147 K 147 SS=D Electrical wiring and equipment is in accordance with NFPA 70, National Electrical Code. 9.1.2

FORM APPROVED

CENTE	RS FOR MEDICAL	RE & MEDICAID SERVICES			OMB NO.	0938-0391
	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLI IDENTIFICATION NUMBER  555251		(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING		(X3) DATE SURVEY COMPLETED 09/19/2012	
2777734444	KNOLLS WEST CONVALESCENT HOSPITAL  (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  K 147 Continued From page 9  This STANDARD is not met as evidenced by: Based on observation, the facility failed to maintain electrical safety, as evidenced by one electrical appliance plugged into a multi-plug power strip and not directly into an electrical outlet. This could result in an increased risk of electrical fire and potential injury to residents an staff in the event of a fire. This affected 1 of 7 smoke compartments.  NFPA 70 Section 400-8 1999 Ed. Uses not			STREET ADDRESS, CITY, STATE, ZIP O 16890 GREEN TREE BLVD VICTORVILLE, CA 92395	:ODE	
PREFIX	(EACH DEFICIEN	DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE		(X5) COMPLETION DATE		
K 147	This STANDARD Based on observe maintain electrical appliant power strip and noutlet. This could electrical fire and staff in the event smoke comparter NFPA 70 Section permitted. Unless 400-7, flexible co for the following: (1) As a substitute (2) Where run through cellings, suspend floors. (3) Where run through cellings, suspend floors. (4) Where attache (5) Where concestructural ceilings (6) Where installed otherwise permitter. Findings:  During a tour of the supervisor, on Sesystem was observed.	is not met as evidenced by: vation, the facility failed to al safety, as evidenced by one ce plugged into a multi-plug ot directly Into an electrical result in an increased risk of potential injury to residents and of a fire. This affected 1 of 7 tents.  400-8 1999 Ed. Uses not a specifically permitted in section rds and cables shall not be used the for a fixed wiring of a structure ough holes in walls, structural ed cellings, dropped ceilings, or ough doorways, windows, or ed to building surfaces aled behind building walls, suspended ceilings, or floors and in raceways, except as ed in this code	K 14	Refrigerator located on Station 2 was plugged of main outlet from power 109/19/12 by the Mainten Supervisor.  Maintenance Super will monthly check list to che refrigerators to make surplugged directly into the outlets.  QA will also add to montand look for any major a plugged into surge bars to Maintenance Supervis Administration of finding Administration and Main Supervisor to monitor.  Completion Date 09/19/2	directly into surge on nance add to eck all re they are electrical thly rounds appliances and will report sor and s.	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555251			A. BUILDING 01		OMB NO. 0938-039 (X3) DATE SURVEY COMPLETED			
KNOLLS	PROVIDER OR SUPPLIE  S WEST CONVALES	CENT HOSPITAL	16	STREET ADDRESS, CITY, STATE, ZIP CODE 16890 GREEN TREE BLVD VICTORVILLE, CA 92395				
(X4) ID PREFIX TAG	LEACH DEFICIEN	STATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIENCE	TION SHOULD BE	(X5) COMPLETION DATE		
K 147	Continued From pairectly into the w	page 10 all.	K 147					

15/15