

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/06/2021
FORM APPROVED
OMB NO. 0938-0391

POC Accepted
7.23.21
by 42311

F 760

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055146	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/05/2021
NAME OF PROVIDER OR SUPPLIER NORTH VALLEY NURSING CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 7660 WYNGATE ST TUCUNGA, CA 91042	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X4) COMPLETION DATE
F 000	INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during the investigation of one complaint. Complaint Number: CA00736284 Representing the California Department of Public Health: Surveyor 42311, Health Facilities Evaluator Nurse The inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. A deficiency was written as a result of Complaint Number: CA00736284. Residents are Free of Significant Med Errors CFR(s): 483.45(f)(2) The facility must ensure that its- §483.45(f)(2) Residents are free of any significant medication errors. This REQUIREMENT is not met as evidenced by: Based on interview, and record review, the facility failed to provide medications as prescribed the physician for one of three sampled residents (Resident 1). Resident 1 received a total of six doses of metoprolol tartrate (medication to treat elevated blood pressure) 25 milligram (mg- unit of measure) despite having a systolic blood pressure (SBP- measures the pressure in the arteries when the heart beats) less than 120 millimeters of mercury (mmHg- measurement of pressure). This deficient practice had the potential to result	F 000	North Valley Nursing Center submits this response and Plan of Correction as part of the requirements under state and federal law. The plan of correction is submitted in accordance with specific regulatory requirements. It shall not be construed as admission of any alleged deficiency cited or any liability. The provider submits this plan of correction with the intention that it is inadmissible by any third party in any civil, criminal action of proceedings against the provider or its employees, agents, officers, directors, or shareholders. The provider reserves the right to challenge the cited findings if at any time the provider determines that the disputed findings are relied upon in a manner adverse to the interests of the provider either by the governmental agencies or third party.	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Administrator

7/16/21

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

HEALTH FACILITIES
INSPECTION DIVISION

2021 JUL 16 PM 2:57

1. The first part of the document is a list of names and addresses of the members of the committee. The names are listed in alphabetical order, and the addresses are given in full.

2. The second part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the secretary.

3. The third part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the treasurer.

4. The fourth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the clerk.

5. The fifth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the auditor.

6. The sixth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the assessor.

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8. The eighth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the recorder.

9. The ninth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the clerk of the court.

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17. The seventeenth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the clerk of the court.

18. The eighteenth part of the document is a list of the names and addresses of the members of the committee who have been elected to the office of the clerk of the court.

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NAME OF PROVIDER OR SUPPLIER NORTH VALLEY NURSING CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 7660 WYNGATE ST TUCUMCARI, NM 86304		
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F 760	<p>Continued From page 1</p> <p>In a significant drop in blood pressure for Resident 1.</p> <p>Findings:</p> <p>A review of Resident 1's Admission Record (Facesheet) indicated the facility admitted the resident on 4/13/2021 with a diagnoses including chronic respiratory failure (condition in which not enough oxygen passes the lungs into the blood) with hypoxia (low oxygen level in the blood stream), tracheostomy (opening created in front of the neck to insert a tube to help breathe), and hypertension (elevated blood pressure).</p> <p>A review of Resident 1's History and Physical dated 4/14/2021, indicated the resident does not have capacity to understand and make decisions.</p> <p>A review of Resident 1's Minimum Data Set (MDS - a comprehensive assessment and screening tool) dated 4/20/2021 indicated the resident is totally dependent to staff for all activities of daily living (ADL-personal hygiene, bed mobility, dressing, and transfers).</p> <p>A review of Resident 1's Physician Orders dated 4/14/2021, indicated an order for metoprolol tartrate (medication to treat high blood pressure) 25 milligram (mg-unit of measure) tablet give through gastrostomy tube (GT-tube inserted thru the belly that brings nutrition and medication directly to the stomach) twice a day for hypertension and to hold for systolic blood pressure (SBP- measures the pressure in the arteries [tubes that carry blood] when the heart beats) less than 120 millimeters of mercury (mmHg- measurement of pressure) or heart rate (HR) less than 60 beats per minute (bpm-unit of measure).</p>	F 760	<p>F-760 Residents are Free of Significant Med Errors CFR(s): 483.45 (f)(2)</p> <p>Corrective action for residents found to have been affected by this deficiency:</p> <p>Resident 1 was immediately assessed by the licensed nurse and MD to ensure no adverse reaction as a result of the unnecessary doses given. Patient not affected.</p> <p>On June 4, 2021, June 7, 2021, and June 9, 2021 respectively, the subacute RN Supervisor conducted 1:1 in service with the licensed nurses involved; LVN 1, LVN 2, and LVN 3 and also conducted in service with all licensed nurses in Subacute department on the policy and procedures of medication administration, medication parameters, medication adverse side effects, with emphasis on hypertensive medications (blood pressure medications), to obtain and record any vital signs,</p>	7/16/21	

1. The first part of the report is a general introduction to the subject of the study.

2. The second part of the report is a detailed description of the methods used in the study.

3. The third part of the report is a discussion of the results of the study.

4. The fourth part of the report is a conclusion and a list of references.

5. The fifth part of the report is a list of appendices.

6. The sixth part of the report is a list of figures and tables.

7. The seventh part of the report is a list of footnotes.

8. The eighth part of the report is a list of references.

9. The ninth part of the report is a list of appendices.

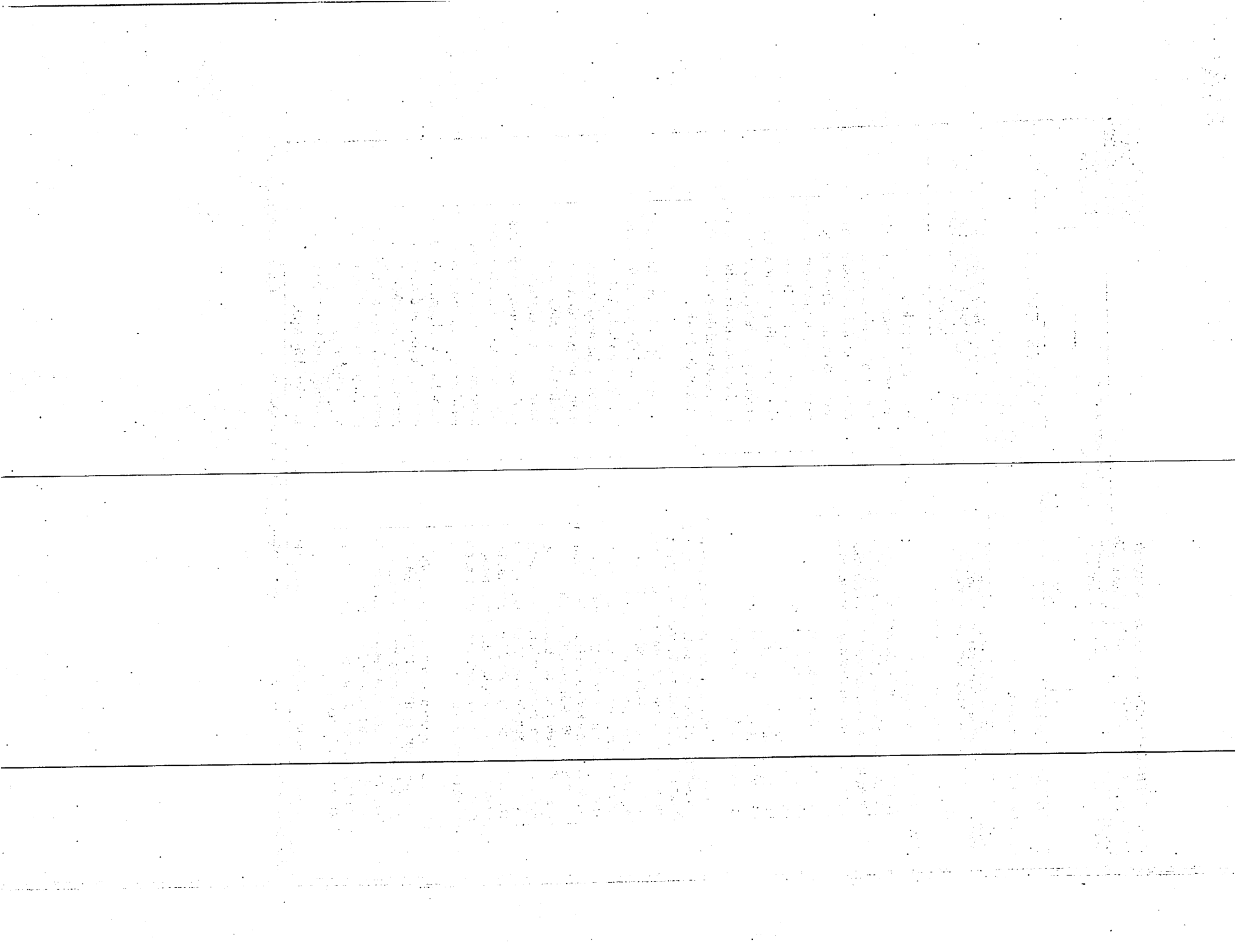
10. The tenth part of the report is a list of figures and tables.

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F 760	<p>Continued From page 2</p> <p>A review of Resident 1's Medication Administration Record (MAR) dated 4/2021, indicated metoprolol tartrate 25 mg tablet was given via GT with the following blood pressure:</p> <ol style="list-style-type: none"> 1. 4/17/21 at 5 p.m. - BP of 118/67 2. 4/19/21 at 5 p.m. - BP of 117/80 3. 4/20/21 at 5 p.m. - BP of 116/72 4. 4/23/21 at 9 a.m. - BP of 114/75 5. 4/24/21 at 5 p.m. - BP of 114/70 6. 4/30/21 at 9 a.m. - BP of 117/75 <p>During an interview and concurrent record review on 6/4/2021 at 2:40 p.m. with Licensed Vocational Nurse 1 (LVN1), Resident 1's medical record was reviewed. LVN 1 confirmed that Resident 1 had a physician order for metoprolol tartrate 25 mg to be given via GT twice a day, and to hold the medication for SBP less than 120mmhg or HR less than 60. On 4/19/2021, LVN1 stated she worked and checked the residents BP at 5 p.m. that read 117/80 mmhg, but still gave the medication. LVN 1 admitted that she did not look at the parameter of when to hold the metoprolol, LVN 1 stated that she thought the parameter was to hold the medication for SBP below 110mmhg. Metoprolol should be held at that time to prevent resident from having low blood pressure that can result to complications.</p> <p>During an interview on 6/4/21 at 3:02 p.m. with Director of Nursing (DON), DON stated LVN 1 should have held metoprolol tartrate because of the parameter ordered by the physician is to hold the metoprolol tartrate if SBP less than 120mmhg to prevent low blood pressure that can cause medical problems.</p> <p>During an interview on 6/9/2021 at 4:30 p.m., with</p>	F 760	<p>blood pressure levels, and monitor parameters. Check MAR for orders, read medication orders, obtain the blood pressure levels, document blood pressure readings, and follow parameters as ordered by MD. If blood pressure reading is below the ordered parameters, hold the medication, circle medication on the MAR and document on the back of the MAR.</p> <p>On June 14, 2021 and July 15, 2021 the DON conducted an in service with both SNF and subacute licensed nurses on the policy and procedures of medication administration, medication parameters, medication adverse side effects, with emphasis on hypertensive medications (blood pressure medications), to obtain and record any vital signs, blood pressure levels, and monitor parameters. Check MAR for orders, read medication orders, obtain the blood pressure level, document blood pressure readings, and follow parameters as ordered by MD.</p>	7/16/21	



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F 760	<p>Continued From page 3</p> <p>Licensed Vocational Nurse 2 (LVN2), LVN2 stated he worked on 4/17/2021. At 5p.m. he checked Resident 1's BP as 118/62 mmhg. LVN2 admitted that he did not read the physician order properly and mistakenly gave the metoprolol even if the BP is below the parameter of 120mmhg. LVN 2 stated that giving metoprolol for a resident with low blood pressure can cause hypotension (low blood pressure).</p> <p>During an interview on 6/10/2021 at 9:45 a.m., with License Vocational Nurse 3 (LVN 3), LVN3 stated he worked on 4/23/2021, BP was 114/75 at 9am, and on 4/30/2021 BP was 117/75mmhg at 9am. LVN 3 admitted giving the medication without looking at the parameter in the physician order and in the MAR. LVN 3 stated he should read and looked at the orders completely.</p> <p>A review of facility policy and procedure titled, "Administration Procedures for all Medications", dated 10/2019, indicated, "Check MAR for order. Read medication label three times, 1) prior to removing the medication package/container from the drawer; 2) prior to removing the medication from the package/container; 3) as the package/container is returned to the cart/drawer. Compare level with MAR. Obtain and record any vital signs or other monitoring parameters ordered or deemed necessary prior to medication administration.</p>	F 760	<p>If blood pressure reading is below the ordered parameters, hold the medication, circle medication on the MAR and document on the back of the MAR.</p> <p>On June 14, 2021 the Administrator conducted in service with the Medical Records Director and Medical Records Assistants to conduct weekly audits on blood pressure medications administrations with emphasis on monitoring compliance of nurses obtaining blood pressure levels, recording blood pressure readings, and following parameters as ordered by MD. Noncompliance will be endorsed to DON for compliance and completion.</p> <p>Identification of others at risk:</p> <p>Other residents throughout entire facility were checked by the DON and Medical Records Director on and July 7, 2021. No other resident was identified. DON will conduct random checks periodically.</p>	7/16/21	

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F 760	Continued From page 4	F 760	<p>Measures that will be put into place to ensure that this deficiency does not recur:</p> <p>Director of Nursing conducted in service to all nursing staff both SNF, and subacute on the policy and procedures of medication administration, medication parameters, medication adverse side effects, with emphasis on hypertensive medications (blood pressure medications), to obtain and record any vital signs, blood pressure levels, and monitor parameters. Check MAR for orders, read medication orders, obtain the blood pressure level, document blood pressure readings, and follow parameters as ordered by MD. If blood pressure reading is below the ordered parameters, hold the medication, circle medication on the MAR and document on the back of the MAR.</p>	7/16/21	

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F 760	Continued From page 5	F 760	<p>Subacute RN Supervisor conducted 1:1 with the involved licensed nurses on the policy and procedures of medication administration, medication parameters, medication adverse side effects, with emphasis on (blood pressure) hypertensive medications, to obtain and record any vital signs, blood pressures and monitor parameters. Check MAR for orders, read medication orders, obtain the blood pressure, document blood pressure, and follow parameters as ordered by MD. If blood pressure reading is below the ordered parameters, hold the medication, circle medication on the MAR and document on the back of the MAR.</p> <p>Medical Records director/ Designee to audit and monitor compliance on the policy and procedures of medication administration, medication parameters, medication adverse side effects, with emphasis on (blood pressure)</p>	7/16/21	

1. The first part of the document is a letter from the President of the United States to the Congress, dated January 3, 1863. It is a very important document, as it contains the President's message to Congress regarding the state of the Union and the progress of the war.

2. The second part of the document is a report from the Secretary of the War Department, dated January 10, 1863. It contains a detailed account of the military operations of the Army during the year 1862, and a statement of the resources of the War Department.

3. The third part of the document is a report from the Secretary of the Navy, dated January 10, 1863. It contains a detailed account of the operations of the Navy during the year 1862, and a statement of the resources of the Navy Department.

4. The fourth part of the document is a report from the Secretary of the Interior, dated January 10, 1863. It contains a detailed account of the operations of the Department during the year 1862, and a statement of the resources of the Department.

5. The fifth part of the document is a report from the Secretary of the Treasury, dated January 10, 1863. It contains a detailed account of the operations of the Department during the year 1862, and a statement of the resources of the Department.

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DEPARTMENT OF HEALTH AND HUMAN SERVICES
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F 760	Continued From page 7	F 760	<p>The Medical Records Director and or designee will conduct weekly audit of the Medication Administration Record to ensure compliance ,findings will be endorsed to DON</p> <p>The Medical Records Director and or designee will provide a summary trend analysis of the facility MAR on a monthly basis to the Director of Nursing for review of compliance and to the QA committee on a monthly basis for a period of 3 months then quarterly thereafter for further evaluation and recommendations.</p> <p>Completion Date: July 16, 2021</p>	7/16/21	