

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/23/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055512	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 10/15/2015
NAME OF PROVIDER OR SUPPLIER WOLF CREEK CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 107 CATHERINE LANE GRASS VALLEY, CA 95945		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during a recertification survey conducted from 10/12/15 to 10/15/15. Representing the Department of Public Health: 29391, HFEN 22708, HFEN 32041, HFEN Census: 56 Sample: 14	F 000	Preparation and/or execution of this Plan of Correction, inclusive of pages 1 through 5, does not constitute an admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the Statement of Deficiencies. This Plan of Correction is prepared and/or executed solely because it is required by provisions of 42 CFR 483, et seq., and Health and Safety Code Section 1280. In response to the Department's findings we submit the following Plan of Correction which shall constitute Wolf Creek Care Center's credible allegation of compliance.		
F 441 SS=E	483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection. (a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections. (b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must	F 441	F 441 How corrective actions will be accomplished for those residents found to have been affected by the deficient practice; The hot water heater that serves the washing machine was permanently turned up to 175 degrees Fahrenheit. The length of the wash cycle was permanently changed to 25 minutes. The Maintenance Director was given a manual for the washing machine. How the facility will identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken. All residents had the potential to be affected by this before this was corrected.		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 441	<p>Continued From page 1</p> <p>isolate the resident.</p> <p>(2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease.</p> <p>(3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, and record review, the facility failed to follow it's infection control policy and procedures when washing infectious linen and laundry in low water temperatures. This failure had the potential for the spread of infectious organisms.</p> <p>Findings:</p> <p>On 10/12/15 at 10:30 am, an undated facility policy and procedure posted in the facility laundry room titled, "Linen Infection Control" was reviewed. It read, "Follow the procedures for processing of isolation linen exactly." It further indicated, in bold, all capital letters, "Remember that these procedures are vital to controlling the spread of infections in the facility."</p> <p>The policy and procedure, undated, "Isolation Laundry," also posted in the laundry room, was</p>			F 441	<p>The hot water heater that serves the washing machine was permanently turned up to 175 degrees Fahrenheit. The length of the wash cycle was permanently changed to 25 minutes. The Maintenance Director was given a manual for the washing machine.</p> <p>What measures will be put into place or what systemic changes will the facility make to ensure that the deficient practice does not recur;</p> <p>The hot water heater that serves the washing machine was permanently turned up to 175 degrees Fahrenheit. The length of the wash cycle was permanently changed to 25 minutes. The Maintenance Director was given a manual for the washing machine.</p> <p>How the facility plans to monitor its performance to make sure that solutions are sustained.</p> <p>Maintenance Director will report to the QA committee regarding the temperature of the water coming out of the water heater ^{water heater} <i>wash cycle</i></p> <p>Date when corrective action will be completed. 11/1/15</p>		

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F 441	<p>Continued From page 2</p> <p>reviewed and read that infectious laundry would be identified by separating in double red bags and washed and dried separately and would not be mixed with or washed with the general laundry. It read "This isolation laundry will always be double bagged. All bags used for isolation will be red in color. No other color bag may be used." The procedure read, in bold, "Again as a reminder: Never wash isolation laundry with any other items Dry isolation laundry separate from other laundry."</p> <p>On 10/12/15 at 10:30 am, during an observation and interview with housekeeper/laundry staff (HSK) A, in the facility laundry area, she stated that all resident clothing and bed linen sent to the laundry was treated as infectious and were washed together in the laundry's washing machines. No red bagged laundry, are any other method was observed used to distinguish infectious laundry and linen from the residents' regular laundry. At this time the facility had one resident on contact isolation precautions (procedures that require separate bagging of linen and laundry, wearing personal protective equipment such as gowns and gloves, and hand washing and/or use of hand disinfection supplies before and after working in the resident environment, with the resident, and/or with the resident laundry and linen). HSK A stated that the facility had not been using red bags for several months, and that she did not have any way of knowing or separating infectious linen and laundry that originated from isolation rooms from any other facility laundry and linen.</p> <p>On 10/12/15 at 11 am, Housekeeping/Laundry Supervisor (HLS) stated that the wrong facility laundry policy and procedure was posted in the</p>	F 441			

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F 441	<p>Continued From page 3</p> <p>laundry room, that the facility does not use red bags and do not sort infectious laundry from regular laundry. HLS stated the facility treats all laundry and linen as infectious.</p> <p>An undated facility document titled, "Laundry Guidelines" provided on 10/13/15, as well as a printout from the Centers For Disease Control and Prevention (CDC) titled "Laundry: Washing Infectious Material", dated 1/27/11 were reviewed.</p> <p>The facility procedure read the laundry staff would not separate out infectious laundry but treat all laundry as potentially infectious. This procedure read laundry is washed using detergent and a high temperature wash of 160 degrees Fahrenheit (F) for 25 minutes, or per manufacturers instructions.</p> <p>The CDC material provided also included that "Instructions of the manufacturers of the machine and the detergent or wash additive should be followed closely."</p> <p>On 10/13/15, at 7:30 am, during an environmental tour and interview with Maintenance Supervisor (MS), he stated that the boiler that serves the laundry room was set at a maximum hot water temperature of 144 to 145 degrees F.</p> <p>On 10/13/15 at 12:15 pm, during an interview and record review with the Infection Control Coordinator Nurse (ICN) and Director of Nursing (DON), they both stated that the facility practice was to wash all linen and laundry in the facility as if it were infectious and that the facility does not use red bags to identify infectious laundry separately, but uses a high temperature wash of 160 degrees F for 25 minutes and/or bleach, that would kill infectious organisms.</p>	F 441			

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F 441	<p>Continued From page 4</p> <p>During the same interview, the ICN stated the infectious organism identified, that required contact isolation for the current facility resident on isolation precaution, was Clostridium difficile (an organism that causes severe diarrhea and is killed only by washing laundry/linen in high heat and/or bleach).</p> <p>On 10/13/15 at 12:45 pm, MS entered the meeting and confirmed that the washing machine temperature of 160 degrees F, that was specified in the facility policy, was not being implemented.</p> <p>On 10/14/15 at 8 am, the facility laundry specialist representing the "Built Detergent" brand used by the facility as a laundry detergent, called and stated that no laundry detergent can claim that it will kill infectious organisms. He stated that he thought that the facility was washing separately items considered infectious and using bleach.</p> <p>On 10/14/15 at 11:10 am, MS stated that he had no manual on how to operate the washing machine and had no idea of the preset temperature settings that are set by the manufacturer and service provider of the machine. He stated that he turned the washer boiler up to 160 degrees and turned off the cold water inlet. He stated that he was not sure if this was an appropriate measure to take with the machine as it had been washing at lower temperatures. No washing machine recommendations were provided prior to the end of the survey.</p>			F 441			