DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/GUA IDENTIFICATION NUMBER: ((3) DATE SURVE COMPLETED (X2) MULTIPLE CONSTRUCTION A. BUILDING 668469 B. WING 08/14/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CO. 2200 GRAMERGY DRIVE GRAMERCY COURT SACRAMENTO, CA 95825 / SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECT (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD 9 PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) -CROSS-REFERENCED TO THE APPROPROTE CAT DEFICIENCY) F 000 INITIAL COMMENTS F 000 The following reflects the findings of the California Department of Public Health during an abbreviated survey for the Investigation of complaint #CA00683630. Representing the Department of Public Health: Health Facilities Evaluator Nurse, 38970 F 660 The inspection was limited to the specific 1. The resident in question is no longer at the skilled nursing facility. 4/1/20 complaint investigated and does not represent the findings of a full Inspection of the facility. F 660 2. The Administrator audited all discharges F 660 Discharge Planning Process 8/31/20 of residents year to date and did not find __ss=D_CFR(s): 483.21(c)(1)(l)-(lx) any other Issues. §483.21(c)(1) Discharge Planning Process 3. The Administrator met with the Inter-8/31/25

The facility must develop and implement an effective discharge planning process that focuses on the resident's discharge goals, the preparation of residents to be active partners and effectively transition them to post-discharge care, and the reduction of factors leading to preventable readmissions. The facility's discharge planning process must be consistent with the discharge rights set forth at 483.15(b) as applicable and-(i) Ensure that the discharge needs of each resident are Identified and result in the development of a discharge plan for each resident.

(ii) Include regular re-evaluation of residents to identify changes that require modification of the discharge plan. The discharge plan must be updated, as needed, to reflect these changes. (iii) Involve the Interdisciplinary team, as defined by §483.21(b)(2)(ll), in the ongoing process of developing the discharge plan.

(Iv) Consider caregiver/support person availability and the resident's or caregiver's/support

Disciplinary Team and in-serviced them on their requirements to plan, communicate and facilitate (in conjunction with the resident/RP) a safe and appropriate discharge for residents leaving the facility, and all appropriate documentation throughout the process. In addition, given current circumstances, wherever possible. facilities and/or individuals needing to evaluate a current resident prior to admission to their facility will be allowed to do so prior to the resident being discharged from our facility and admitted to their cars. An LIC 602A (Physician's Report for RCFE) will be completed and shared with the individual evaluating the resident to ensure that they are aware of all of the residenneeds.

4. Over the next 90 days the Administrator 11/30/2 will dally (Monday through Friday) audit all discharge plans to ensure that they are developed with the resident/RP, safe and appropriate. Any issues will be corrected immediately, and all findings will be reported to the Quality Assurance committee. TITIE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Mauninistrator

Any deficiency statement anding with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined the other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days. following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 1 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requise a to continued program participation.

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	required care, as predischarge needs. (v) Involve the resident representative in the discharge plan and resident represents (vi) Address the resident represents (vii) Document that about their interest regarding returning (A) if the resident into the community, to the community, to the community, to the community care appropriate entities (B) Facilities must us comprehensive care appropriate entities. (C) If discharge to to the tonot be feasible, the made the determinate (viii) For residents voil for who are distincted to SNF, HHA patient assessment data, the data is available the post-acute care assessment data, didata on resource us	and capability to perform art of the identification of lent and resident e development of the inform the resident and tive of the final plan. Ident's goals of care and tes. a resident has been asked in receiving information to the community. Ideates an interest in returning the facility must document any intect agencies or other made for this purpose. Indet a resident's a plan and discharge plan, as onse to information received all contact agencies or other the community is deformined the facility must document who				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: A. BUILDING COMPLE C. BEMASE			I AND HUMAN SERVICES E & MEDICAID SERVICES			PRINTED: 08/2 FORM APPE OM 3 NO, 093	FKC ^A
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(k) Document, complete on a timely basis based on the realdent's needs, and include in the clinical record, the evaluation of the resident's discharge needs and discharge plan. The results of the evaluation must be discussed with the recident or resident's representative. All relevant resident information must be incorporated into the discharge plan to facilitate its implementation and to avoid unnecessary delays in the resident's discharge or transfer. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to effectively plan for the discharge of one of three sampled residents (Resident 1) to meet the recident's health and safety needs when the facility discharged Resident 1 to a room and board, unable to provide the require level of cans to keep him eafe. This failure resulted in Resident 1 going to the emargancy department less than 24 hours after discharge due to his aggressive behaviors. Findings: Review of the facility's medical record for Resident 1 indicated he was admitted to the facility from the heaptal in March 2020 with diagnoses, which included right hip fracture and dementia (a general term for loss of memory, language, problem-solving and other thinking abilities that are severe enough to interfere with daily life). A care plan, dated 314/20, indicated Resident 1's 'Discharge plan 15 TBD (To Bo Determined).' The discharge plan goal indicated, 'Will develop and follow full plan.' The discharge plan apporaches		(ix) Document, come on the resident's needs and discharge evaluation must be resident's represent information must be discharge plan to fee to avoid unhecessed discharge or transfee. This REQUIREMENT is REQUIREMENT in the resident's health facility discharged from the resident's health facility discharged from the facility from the facility from the host diagnoses, which in dementia (a general language, problemabilities that are severally life). A care plan, dated a discharge plan goal discharge plan goal discharge plan goal	nplete on a timely basis based seds, and include in the clinical seds, and include in the clinical on of the resident's discharge ge plan. The results of the discussed with the resident or tative. All relevant resident a incorporated into the auditate its implementation and ary delays in the resident's ar. It is not met as evidenced and record review, the facility plan for the discharge of one isldents (Resident 1) to meet in and safety needs when the Resident 1 to a room and ovide the require level of care in Resident 1 going to the nent less than 24 hours after a saggressive behaviors. It in March 2020 with included right hip fracture and all term for loss of memory, solving and other thinking were enough to interfere with 18/4/20, indicated Resident 1's TBD [To Be Determined]." The indicated, "Will develop and	F 8			

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	representative to magnetic resident), which indicated, "ALSO DPT (patient) BEING SUPPORTIVE HOLD Board, rooms for resunitionised to provide tenants)," and that the Anurse's note, date indicated, "[Residen CNA [Certified Nurse's be re-directed by sit to go into another rowheelchair by sitter. [medications] at first attempt made by this with 1:1 sitter going wheelchair, will contain the summary," dated 3/indicated a section to Recapitulation of Stapsychosocial status, [not applicable]," and document indicated not include document elopement risk or his supervision. A note titled "Dischalat 3:25 p.m., indicated document indicated in the supervision. A note titled "Dischalat 3:25 p.m., indicated for [discharge] home Discharge papera experience [Resident 1]'s RP who will be a supervision of the supervision of the supervision.	nsible party (RP, designated ske medical decisions for a icated the resident would be a facility on 3/28/20. The note is facility on an open and not in a house that is it care or supervision for its he RP agreed with the option. If it is	F 66	етир (вириготичной) на домной на навине на променения. В не и менения променения и спорти с спортите с на учести	TOTAL SALINA BANKA BANKA BANKA CATA	

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	Assessments," date written by the GACI-indicated the owner returned Resident 1 department after pic and was unwilling to and board. The note the skilled nursing fa Department request after his falled admix The note indicated the refused to accept Rewas assaultive to the from a locked facility A facility care plan for (16 days after Residindicated "[Resident HOME." The goal incidicated "The goal incidicated planned with completed." The apprent of the completed." The apprent returned with completed." The apprent returned with completed." The apprent returned with the completed."	king him up four hours prior, take him back to the room indicated the DCP contacted indicated the DCP contacted indicated the DCP contacted indicated the return indicated the room and board, as skilled nursing facility is staff and would benefit			

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	and board (ORB) or ORB stated her hou but was not a looked was restricted from conduct her assession the facility's policy visitors during a par was not informed of locked facility, and to during his stay at the ORB stated her room givers on-site 24 hor experienced with de ORB stated Resider toward staff and otherwing to the room she became concernaggressive behavior emergency departm decided to take Resident home with his anti-psychotic medic hours later for his inc. The ORB stated she for Resident 1 becautifimester of pregnanthe ORB stated the expressed fear and aggressive behavior. During an interview v 7/31/20, at 3:45 p.m. the facility's SSD of second conductions and the systems of the conductions of the conductions and interview v 7/31/20, at 3:45 p.m. the facility's SSD of seconductions as seconductions and conductions are seconductions.	mentia type litnesses. The it 1 became aggressive er residents soon after and board. The ORB stated ned about Resident 1's and took him to the ent. The ORB stated she ident 1 back to her room and hew prescription for an ection, but returned him four pressing physical aggression. found it too difficult to care use she was in her final cy, and needed her sleep, other tenants in the home concern about Resident 1's					

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	The RP confirmed the option of dischard board, and star room and board co care and was a loci SSD told her Resid by the end of the moord had alarms of people with demender of the moord had alarms of people with demender of the outside, specific to the outside the specific that he had a fall are stated the SSD nevisities for his entire at the second the stated than the had a fall are stated the SSD nevisities for his entire at the second the second thin she known this information. The second the lobby depolicy. The ORB stated, on the nursing facility, she passed the lobby depolicy. The ORB stated.	ked facility for long-term care. the SSD presented her with arging Resident 1 to a room ted she agreed so long as the uid provide 24 hour nursing ked facility. The RP stated the ent 1 needed to be discharged onth, and that the room and on the doors and could handle tis. With the SSD on 8/4/20, at D stated the room and board wers, had alarms on all doors pialized in dementia care, and v-Income people. The SSD dent 1 would do well in a	F 660			

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			F 660		
	provided information eare provider contacts, and diagn	n on demographics insurance, cts, emergency and family oses).			; ;
	During a follow-up i	nterview with Resident 1's RP			
!	on 8/5/20 ₁ at 2:15 p.	m., the RP stated she did not	į		ļ
	recall participating in	n the development of a			: !
	interdisciplinary tes	members of the resident's n. The RP stated the SSD did			
ļ	not inform her thet t	he ORB was pragnant and			
ļ	had young children	living in her room and board.			j
ļ	The RP stated she v	would not have agreed to			
	send Resident 1 to t	the home had she known this			1
1	Information, and sta	ted Resident 1 was not			
	oomiorable aving in RP states the recei	a home with children. The ved a call from the ORB two			
	hours after Residen	t 1's arrival informing her that			
	Resident 1 was in th	e backyard trying to get out.			
]	The RP stated the C	RB called again 20 minutes			!
	to the emergerow de	P she was taking the resident			
	not re-direct him bac	ppartment because she could bk into the home. The RP	!		ī
ļ	atated the ORB told	her she would not have	1		!
!	accepted him had st	ne known he was like this.	:		
·	During a follow-up in	iterview with the SSD on	ļ		4
		, the SSD stated she sent a			
İ	referral for Resident	1 to a local skilled nursing		·	i
ţ	facility because it wa	is a locked facility for			
	residents with demai	ntla. The SSD stated the			
	locked facility denied	the referral. The SSD stated	-		
	the interdisciplinary t	eam met daily to review each	1		į
	reacents: progress,	and that RPs did not te but were notified of any]
:	noversamy participal chances. The SSD c	te but were notified or any tated the ORB was not			1 j
4	permitted to go page	ed the facility lobby due to a		•	
1	policy restricting non	-essential visitors during to a	:		· ·
	pandemic, and the S	SD stated she considered	1		
	the ORB a non-esse	ntial visitor, The SSD	†		!

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES					PRINCED: COURT CORMARMA OMB NO. DOSS	
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F-050	confirmed the ORB Resident 1's electroshe gave the ORB chart (binder with paresident's medical stated the ORB did documents, and the copy of resident 1's indicating Resident decision. During an interview (DON) on 8/10/20, a confirmed the facility non-essential health ORB came to the family include summary (a recapit the facility and a fine status at the time of receiving facility. The document titled "ID" Summary" did not a	ge 9 did not have access to injo medical record but stated Resident 1's hard medical aper documents belonging to I record) to review. The 350 not request additional a SSD provided the ORB a face sheet and a document 1's lacked of capacity to make with the Director of Nursing at 2:05 p.m., the DON y was restricting visitors and acare workers at the time the follity to do her assessment, esident's elopement risk was ad in a resident's discharge culation of a resident's stay at all summary of the resident'e idischarge) provided to the e DON confirmed the r: Planned Discharge courately reflect Resident 1's hosocial status, and cognitive	F 060	The second of th	dalling time statem. For every ex-	
The state of the s	Director (MRD) on 8 MRD stated the conhard chart included consent to treat form form, a POLST (a dorders for end-of-life from the hospital, at MRD confirmed the include nursing prog	with the Medical Records 1/12/20, at 10:15 a.m., the tents of a resident's medical the hospital reports, a n, an immunization history ocument outlining medical e care), admission orders and a smoking evaluation. The medical hard chart did not gress notes, physician notes, medication list, te plans.				

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PREFIX (EACH DEFICIENC)	NTEMENT OF DEPICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD IN THE PARTY
F 660 Continued From pa	nge 10	F 66	0	
Summary and Plan "Every resident will discharge needs ar post-discharge plan plan will be develop Planning/Interdiscip assistance of the re familythe discharges to dischargeThe	policy titled "Discharge ," reviaed 12/16, Indicated, be evaluated for his or her and will have an individualized aThe post-discharge cara bed by the Care bilinery Team with the asident and his or her ge plan will be reevaluated in the resident's condition prior resident/representative will be -discharge planning process."			