PRINTED: 04/06/2021 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING C 055407 B. WING 03/11/2021 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 22590 VOSS AVENUE CUPERTINO HEALTHCARE & WELLNESS CENTER CUPERTINO, CA 95014 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) F 000 INITIAL COMMENTS F 000 Surveyor: 35790 The following reflects the findings of the California Department of Public Health during a standard abbreviated survey regarding investigation of an entity reported incident and complaint conducted on 3/11/21. For Entity Reported Incident CA00694125 regarding Quality of Care/Treatment: Resident Safety, the department did not substantiate a violation of federal or state regulations. For Complaint CA00693753 regarding Quality of Care/Treatment, a federal deficiency was identified (see F658). CALIFORNIA DEPARTMENT Inspection was limited to the specific entity OF PUBLIC HEALTH reported incident and complaint investigated and does not represent the findings of a full inspection APR 0 6 2021 of the facility. L&C DIVISION Representing the California Department of Public SAN JOSE Maria. Health: 35790, Health Facilities Evaluator Nurse. F 658 Services Provided Meet Professional Standards F 658 4/10/21 SS=D CFR(s): 483.21(b)(3)(i) §483.21(b)(3) Comprehensive Care Plans The services provided or arranged by the facility. as outlined by the comprehensive care plan,

(i) Meet professional standards of quality. This REQUIREMENT is not met as evidenced

by:

Surveyor: 35790

Based on observation, interview, and record review, the facility failed to meet professional standards of practice for one of three residents

How Corrective Action will be accomplished for resident affected:

MDS nurse and RAI specialist reviewed

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/26/2021

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation. epoc acrepted

96/2021 ml

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CENTER	RS FOR MEDICARE	& MEDICAID SERVICES			OMB NO.	0938-0391	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING		(X3) DATI	(X3) DATE SURVEY COMPLETED	
		055407			C 03/11/2021		
NAME OF PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE			
CUPERTINO HEALTHCARE & WELLNESS CENTER				22590 VOSS AVENUE CUPERTINO, CA 95014			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF COR	SHOULD BE COMPLETION		
F 658	Continued From page 1 reviewed when Resident 1's swelling of bilateral lower extremities (BLE) was not monitored as indicated in the care plan. This failure had the potential to result to complications if left unchecked. Findings: During review of Resident 1's clinical record, Resident 1 was admitted on 1/24/14 with diagnoses included legal blindness (vision is 20/200 or less in one eye), rheumatoid arthritis (joint inflammatory disorder), dependence on wheelchair, and ankylosing spondylitis (inflammatory disease of the spine). Review of Resident 1's minimum data set (MDS, resident tool assessment) dated 6/11/20, indicated Resident 1 was cognitively intact. During a concurrent observation and interview with Resident 1 on 10/02/2020 at 11:24 a.m., Resident 1 had swelling on his BLE while he was sitting on his powered recliner chair. Resident 1 stated the nursing staff had not been checking his legs and feet for a long while, even though he had asked the nurses to do so. Review of Resident 1's skin assessment or progress notes dated 4/2020, 5/2020, and 6/2020, indicated there was no documentation assessment was done to check Resident 1's BLE		F 6	the care plan of resident 1. Updated to reflect the monitoredema Q shift per care plan Identification of Residents with Potential to be affected: All residents who have BLE edema have potential to be a nurses and RAI specialist rewill continue to review all the with edema or risk for edema and will update the care plan. Measures to Prevent Recurround RAI specialist and MDS Nursensure that the updated care implemented by recording an in the TAR for all residents wat risk for edema. RAI specialist and/or DON was re-in-service the licensed number of the uplans and MAR/TAR are corresponding to the care plan to me edema and/or swelling. Monitoring Corrective Action Responsibility:	resident 1. TAR was at the monitoring for er care plan as of 3/30/21. Residents with the fected: The have BLE swelling and ential to be affected. MDS specialist reviewed and eview all the residents sk for edema, by 4/9/2021 are care plan. The care plan is recording and monitoring residents with edema or an ecording and monitoring residents with edema or ansure the updated care TAR are correctly the plan to monitor the welling.		
	During interview with the treatment nurse (TN) on 11/30/2020 at 11:20 a.m., the TN confirmed there was no evidence of documentation in the clinical record. The TN stated he did not know whether			RAI specialist and/ or Medical Record Director and/ or Medical Record Director will audit TAR to ensure the updated care are followed through and are documented on TAR. RAI specialist and/ or Medical			

FORM CMS-2567(02-99) Previous Versions Obsolete

the swelling of BLE was improving or not because

Event ID: 2HBU11

APR 0 6 2021

CALIFORN Research Director will report the findings to

If continuation sheet Page 2 of 3



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L & C DIVISION SAN JOSE