

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/29/2013  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (1) PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555268	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01  B. WING _____	(X3) DATE SURVEY COMPLETED  07/24/2013
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NAME OF PROVIDER OR SUPPLIER  SPRING LAKE VILLAGE	STREET ADDRESS, CITY, STATE, ZIP CODE 5555 MONTGOMERY DRIVE SANTA ROSA, CA 95409
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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K 000 INITIAL COMMENTS

K3 BUILDING: 01

K6 PLAN APPROVAL: 1986

K7 SURVEY UNDER: 2000 EXISTING

STRUCTURE TYPE: ONE STORY,  
CONSTRUCTION TYPE (V), FULLY  
SPRINKLERED.

The following reflects the findings of the California Department of Public Health, during an annual Life Safety Code recertification survey. The findings are in accordance with 42 CFR (Code of Federal Regulations) 483.70 (a) and NFPA (National Fire Protection Association) 101, Life Safety Code 2000 edition, Existing codes.

Representing the California Department of Public Health:  
27893

The facility is not in substantial compliance with 42 CFR 483.70 (a) for Long Term Care Facilities.

Census = 49

K 018 NFPA 101 LIFE SAFETY CODE STANDARD

SS=D

Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas are substantial doors, such as those constructed of 1 1/4 inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Doors in sprinklered buildings are only required to resist the passage of smoke. There is no impediment to the closing of the doors. Doors are provided with a means suitable for keeping

K 000

Spring Lake Village Nursing Center (Facility) makes its best effort to operate in substantial compliance with both Federal and State Law. Nothing in this Plan of Correction is an admission otherwise.

The facility has submitted this plan of correction in order to comply with its regulatory obligation and does not waive any objections to the merits or form any allegations contained herein. Please note that the facility may contest the merit and/or form of any of the deficiency findings alleged below and may take reasonable steps to appeal them.

The facility is submitting this plan of correction as required by law as its written credible allegation of compliance for the alleged deficiencies noted.

K 018

Corrective action for residents affected by alleged deficient practice:

No residents were affected by any of the findings on this life safety survey.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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NAME OF PROVIDER OR SUPPLIER  <b>SPRING LAKE VILLAGE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>5555 MONTGOMERY DRIVE SANTA ROSA, CA 95409</b>		
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K 018 Continued From page 1  
the door closed. Dutch doors meeting 19.3.6.3.6  
are permitted. 19.3.6.3

Roller latches are prohibited by CMS regulations  
in all health care facilities.

This STANDARD is not met as evidenced by:  
Based on observation, the facility failed to  
maintain their corridor doors. This was evidenced  
by two corridor doors that were obstructed from  
latching and one resident room door that was  
equipped with a door knob lock. This affected  
two of six smoke compartments and could result  
in a delay to contain smoke or fire to a room or a  
delay in accessing a room.

**Findings:**

During a facility tour with staff on 7/24/13, the  
doors in the facility were observed.

1. At 11:50 a.m., the corridor door to the  
Administrator's Office was equipped with a  
self-closing device and a magnetic hold-open  
device. The door was released from the  
hold-open device and allowed to close. The door  
failed to latch. The door was obstructed from  
latching by the door frame.

2. At 12:19 p.m., the corridor door to Physical  
Therapy (Room 141) was equipped with a

K 018 How facility will identify residents having  
the potential to be affected by the same  
deficient practice and what corrective  
action will be taken:

All residents have the potential to be  
affected and therefore, the maintenance  
staff on August 2, 2013, adjusted the two  
doors in question to allow for proper  
closing and latching.

The door handle in room 310 will be  
replaced with a non-locking handle.

Measures or systemic changes made to  
ensure alleged deficient practice does not  
recur:

Facilities Director will have the maintenance  
staff check all corridor doors as part of their  
monthly environmental rounds and  
adjustments will be made as necessary  
immediately to any doors out of  
compliance.

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K 018 Continued From page 2

self-closing device. The door was opened to the fullest extent and allowed to close. The door failed to latch. The door was obstructed from latching by the door frame.

3. At 12:22 p.m., the corridor door to Resident Room 310 was equipped with a door handle key lock. The key slot was located on the room side of the door leaf. The corridor side of the door handle had no key slot or mechanism for operating the door lock.

K 021 NFPA 101 LIFE SAFETY CODE STANDARD  
SS=D

Any door in an exit passageway, stairway enclosure, horizontal exit, smoke barrier or hazardous area enclosure is held open only by devices arranged to automatically close all such doors by zone or throughout the facility upon activation of:

- a) the required manual fire alarm system;
  - b) local smoke detectors designed to detect smoke passing through the opening or a required smoke detection system; and
  - c) the automatic sprinkler system, if installed.
- 19.2.2.2.6, 7.2.1.8.2

This STANDARD is not met as evidenced by:  
Based on observation and interview, the facility failed to maintain doors in a smoke barrier. This was evidenced by a pair of smoke barrier doors

K 018

How facility plans to monitor its performance to make sure that solutions are sustained. The plan for ensuring that correction is achieved and sustained, the implementation date and evaluation of the plans effectiveness. The POC will be integrated into our quality assurance system.

Maintenance staff will report environmental rounds findings to the Facilities Director for review. Findings will be given to the facilities Quarterly Performance Improvement/Quality assurance meeting for evaluation of effectiveness and for any action plan that might be needed.

Date corrective action will be completed:

August 16, 2013

K 021

Corrective action for residents affected by alleged deficient practice:

No residents were affected by any of the findings on this life safety survey.

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K 021 Continued From page 3

that failed to close upon activation of the fire alarm system. This affected two of six smoke compartments and could result in the spread of smoke or fire to other smoke compartments.

Findings:

During a facility tour with staff on 7/24/13, the smoke barrier doors in the facility were observed.

1. At 12:41 p.m., the smoke barrier doors separating the Garden Dining Room from the Mechanical Room Hall was observed. The doors had a 90 minute fire resistance rating and were located in a 2 hour rated fire wall. The doors were observed in the open position. The fire alarm system was activated at that time. The smoke barrier doors failed to close upon activation of the fire alarm system. Maintenance Staff 1 was interviewed at that time. Maintenance Staff 1 indicated the doors are delayed egress doors. Maintenance Staff 1 indicated that the area was originally designed to be a memory care wing.

K 029 NFPA 101 LIFE SAFETY CODE STANDARD  
SS=D

One hour fire rated construction (with ¾ hour fire-rated doors) or an approved automatic fire extinguishing system in accordance with 8.4.1 and/or 19.3.5.4 protects hazardous areas. When the approved automatic fire extinguishing system option is used, the areas are separated from other spaces by smoke resisting partitions and doors. Doors are self-closing and non-rated or field-applied protective plates that do not exceed 48 inches from the bottom of the door are permitted. 19.3.2.1

K 021

How facility will identify residents having the potential to be affected by the same deficient practice and what corrective action will be taken:

All residents have the potential to be affected in the event of a fire and the fact that these doors will not automatically close; therefore, until such time the facility can get the doors on our fire alarm system, these doors will remain closed.

Measures or systemic changes made to ensure alleged deficient practice does not recur:

Administrator, DON, Nursing Supervisors, DSD and Facilities Director will do periodic rounds to ensure compliance is upheld.

K 029

How facility plans to monitor its performance to make sure that solutions are sustained. The plan for ensuring that correction is achieved and sustained, the implementation date and evaluation of the plans effectiveness. The POC will be integrated into our quality assurance system.

Findings of environmental safety rounds will be brought to the Quarterly Performance Improvement/Quality Assurance Committee for evaluation and action plan as, or if needed.

Date corrective action will be completed:

August 2, 2013



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K 029 Continued From page 4

K 029

Corrective action for residents affected by  
alleged deficient practice:

No residents were affected by any of the  
findings on this life safety survey.

How facility will identify residents having  
the potential to be affected by the same  
deficient practice and what corrective  
action will be taken:

All residents have the potential to be  
affected by this and therefore; maintenance  
staff adjusted the door closure on the  
refuse room door to allow proper closure  
and latching on August 2, 2013.

Measures or systemic changes made to  
ensure alleged deficient practice does not  
recur:

Facilities Director will have the maintenance  
staff check all corridor doors as part of their  
monthly environmental rounds and  
adjustments will be made as necessary  
immediately to any doors out of  
compliance.

This STANDARD is not met as evidenced by:  
Based on observation, the facility failed to  
maintain a hazardous area. This was evidenced  
by one door to a hazardous area that was  
obstructed from latching. This affected one of six  
smoke compartments and could result in a delay  
to contain smoke or fire to a hazardous area.

Findings:

During a facility tour with staff on 7/24/13, the  
hazardous areas in the facility were observed.

1. At 12:11 p.m., the corridor door to the Refuse  
Room near Room 213 was equipped with a  
self-closing device. The door was opened to the  
fullest extent and allowed to close. The door  
failed to latch. The door was obstructed from  
latching by the door frame.

K 062 NFPA 101 LIFE SAFETY CODE STANDARD  
SS=F

Required automatic sprinkler systems are  
continuously maintained in reliable operating  
condition and are inspected and tested  
periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25,  
9.7.5

This STANDARD is not met as evidenced by:  
Based on observation, the facility failed to  
maintain their automatic fire sprinkler system.  
This was evidenced by exterior sprinkler heads  
that had been painted. This affected six of six  
smoke compartments and could result in a failure

K 062

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K 062 Continued From page 5  
of the exterior automatic fire sprinkler heads.

NFPA 25, 1998 edition

1-11.3 Corrective maintenance includes, but is not limited to, replacing loaded, corroded, or painted sprinklers; replacing missing or loose pipe hangers; cleaning clogged fire pump impellers; replacing valve seats and gaskets; restoring heat in areas subject to freezing temperatures where water-filled piping is installed; and replacing worn or missing fire hose or nozzles.

2-2.1 Sprinklers.

2-2.1.1\* Sprinklers shall be inspected from the floor level annually. Sprinklers shall be free of corrosion, foreign materials, paint, and physical damage and shall be installed in the proper orientation (e.g., upright, pendant, or sidewall). Any sprinkler shall be replaced that is painted, corroded, damaged, loaded, or in the improper orientation.

Exception No. 1:\* Sprinklers installed in concealed spaces such as above suspended ceilings shall not require inspection.

Exception No. 2: Sprinklers installed in areas that are inaccessible for safety considerations due to process operations shall be inspected during each scheduled shutdown.

2-4.1.8 Sprinklers shall not be altered in any respect or have any type of ornamentation, paint, or coatings applied after shipment from the place of manufacture.

Findings:

During a facility tour with staff on 7/24/13, the automatic fire sprinkler system was observed.

1. At 11:47 a.m., there were approximately 20

K 062 How facility plans to monitor its performance to make sure that solutions are sustained. The plan for ensuring that correction is achieved and sustained, the implementation date and evaluation of the plans effectiveness. The POC will be integrated into our quality assurance system.

Maintenance staff will report environmental rounds findings to the Facilities Director for review. Findings will be given to the facilities Quarterly Performance Improvement/Quality assurance meeting for evaluation of effectiveness and for any action plan that might be needed.

Date corrective action will be completed:

August 2, 2013

K 062

Corrective action for residents affected by alleged deficient practice:

No residents were affected by any of the findings on this life safety survey

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K 062 Continued From page 6

sprinkler heads around the exterior of the building that were covered in a beige paint. The sprinkler heads were protecting the slotted wood beam overhangs. The entire sprinkler heads were covered in the beige paint.

K 074 NFPA 101 LIFE SAFETY CODE STANDARD  
SS=D

Draperies, curtains, including cubicle curtains, and other loosely hanging fabrics and films serving as furnishings or decorations in health care occupancies are in accordance with provisions of 10.3.1 and NFPA 13, Standards for the Installation of Sprinkler Systems. Shower curtains are in accordance with NFPA 701.

Newly introduced upholstered furniture within health care occupancies meets the criteria specified when tested in accordance with the methods cited in 10.3.2 (2) and 10.3.3. 19.7.5.1, NFPA 13

Newly introduced mattresses meet the criteria specified when tested in accordance with the method cited in 10.3.2 (3), 10.3.4. 19.7.5.3

This STANDARD is not met as evidenced by: Based on observation and interview, the facility failed to maintain their loosely hanging fabrics and decorations. This was evidenced by one loosely hanging fabric decoration that was not flame resistant and was not treated with a fire retardant substance. This affected one of six smoke compartments and could result in a fire to

K 062

How facility will identify residents having the potential to be affected by the same deficient practice and what corrective action will be taken:

All residents have the potential to be affected and therefore, the Facilities Director had all of the sprinkler heads replaced on July 31, 2013, by Simplex Grinnell.

Measures or systemic changes made to ensure alleged deficient practice does not recur:

Facilities Director and or, his designee, will do rounds to ensure compliance following any contracted work that could affect the integrity of our sprinkler system.

How facility plans to monitor its performance to make sure that solutions are sustained. The plan for ensuring that correction is achieved and sustained, the implementation date and evaluation of the plans effectiveness. The POC will be integrated into our quality assurance system.

Facilities Director and or, maintenance staff will do environmental rounds monthly. Findings will be given to the facilities Quarterly Performance Improvement/Quality assurance meeting for evaluation of effectiveness and for any action plan that might be needed.

Date corrective action will be completed:

August 2, 2013

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K 074 Continued From page 7  
build and spread to other locations in the facility.

NFPA 101, 2000 edition  
19.7.5.4 Combustible decorations shall be prohibited in any health care occupancy unless they are flame-retardant.  
Exception: Combustible decorations, such as photographs and paintings, in such limited quantities that a hazard of fire development or spread is not present.

Findings:

During a facility tour with staff on 7/24/13, the facility's loosely hanging fabrics and decorations were observed.

1. At 12:12 p.m., there was one approximately four foot by four foot cloth tapestry decoration mounted to the corridor wall near the Beauty Salon. There were no records that indicated the decoration was made of fire resistant materials. There were no records that indicated the facility had treated the decoration with a fire retardant substance. Maintenance Staff 1 was interviewed at that time. Maintenance Staff 1 confirmed that the decoration had not been treated with a fire retardant substance.

K 211 NFPA 101 LIFE SAFETY CODE STANDARD  
SS=D

Where Alcohol Based Hand Rub (ABHR) dispensers are installed in a corridor:  
o The corridor is at least 6 feet wide  
o The maximum individual fluid dispenser capacity shall be 1.2 liters (2 liters in suites of rooms)  
o The dispensers have a minimum spacing of 4 ft from each other

K 074

Corrective action for residents affected by alleged deficient practice:

No residents were affected by any of the findings on this life safety survey.

How facility will identify residents having the potential to be affected by the same deficient practice and what corrective action will be taken:

Since all residents have the potential to be affected by this, the administrator will remove the tapestry off the wall as of August 16, 2013.

Measures or systemic changes made to ensure alleged deficient practice does not recur:

Facilities Director and or, administrator will monitor as part of monthly environmental rounds to ensure compliance.

How facility plans to monitor its performance to make sure that solutions are sustained. The plan for ensuring that correction is achieved and sustained, the implementation date and evaluation of the plans effectiveness. The POC will be integrated into our quality assurance system.

Administrator and or, Facilities Director will report environmental rounds findings to the facilities Performance Improvement/Quality Assurance meeting for evaluation of effectiveness and for any action plan that will be needed.

Date corrective action will be completed:

August 9, 2013



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K 211 Continued From page 8

- o Not more than 10 gallons are used in a single smoke compartment outside a storage cabinet.
- o Dispensers are not installed over or adjacent to an ignition source.
- o If the floor is carpeted, the building is fully sprinklered. 19.3.2.7, CFR 403.744, 418.100, 460.72, 482.41, 483.70, 483.623, 485.623

This STANDARD is not met as evidenced by:  
Based on observation, the facility failed to maintain their installation of alcohol based hand rub dispensers. This was evidenced by the mounting of three alcohol based hand rub dispensers over ignition sources. This affected two of six smoke compartments and could result in an alcohol based hand rub ignited fire.

Findings:

During a facility tour with staff on 7/24/13, the alcohol based hand rub dispensers in the facility were observed.

1. At 12:29 p.m., an alcohol based hand rub dispenser in Room 305 was mounted on the wall approximately two feet above an electrical receptacle. The hand rub was 70 percent ethyl alcohol by volume.

2. At 12:33 p.m., an alcohol based hand rub dispenser in Room 302 was mounted on the wall approximately two feet above an electrical receptacle. The hand rub was 70 percent ethyl alcohol by volume.

K 211 Corrective action for residents affected by alleged deficient practice:

No residents were affected by any of the findings on this life safety survey.

How facility will identify residents having the potential to be affected by the same deficient practice and what corrective action will be taken:

All residents have the potential to be affected and therefore, the maintenance has relocated the three alcohol based dispensers to a location that meets the life safety standard as of August 9, 2013.

Measures or systemic changes made to ensure alleged deficient practice does not recur:

Facilities Director will have the maintenance staff monitor as part of their monthly environmental rounds.

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STATEMENT OF DEFICIENCIES (X1) PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555268	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01  B. WING _____	(X3) DATE SURVEY COMPLETED  07/24/2013
NAME OF PROVIDER OR SUPPLIER  SPRING LAKE VILLAGE		STREET ADDRESS, CITY, STATE, ZIP CODE 5555 MONTGOMERY DRIVE SANTA ROSA, CA 95409	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
			(X5) COMPLETION DATE

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3. At 12:41 p.m., an alcohol based hand rub dispenser in Shower Room 102 was mounted on the wall approximately three inches above an electrical receptacle. The hand rub was 62 percent ethyl alcohol by volume.

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How facility plans to monitor its performance to make sure that solutions are sustained. The plan for ensuring that correction is achieved and sustained, the implementation date and evaluation of the plans effectiveness. The POC will be integrated into our quality assurance system.

Maintenance staff will report environmental rounds findings to the Facilities Director for review. Findings will be given to the facilities Performance Improvement/Quality Assurance meeting for review.

Date corrective action will be completed:

August 9, 2013