

California Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA040001040	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/10/2022
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NAME OF PROVIDER OR SUPPLIER WILLOW CREEK HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 650 W. ALLUVIAL CLOVIS, CA 93611
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A 000	<p>Initial Comments</p> <p>The following reflects the findings of the California Department of Public Health during a staffing audit visit for 24 randomly selected days from 07/01/2021 to 09/30/2021.</p> <p>Representing the Department: L.G., Associate Governmental Program Analyst.</p> <p>Health and Safety Code (HSC) section 1276.66 sets forth the Department's authority to conduct audits of direct caregiver nursing services provided to residents of skilled nursing facilities, and to establish procedures for conducting such audits through All Facility Letters (AFLs). <http://leginfo.legislature.ca.gov/faces/codes_displaySection.xhtml?sectionNum=1276.66&lawCode=HSC></p> <p>AFL 21-11, setting forth the audit process and guidelines for facilities is available through the following link: <https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/AFL-21-11.aspx></p> <p>HSC 1337-1338.5, sets forth the requirements for Certified Nurse Assistants is available through the following link: <https://leginfo.legislature.ca.gov/faces/codes_displayText.xhtml?division=2.&chapter=2.&lawCode=HSC&article=9></p> <p>HSC section 1276.66 requires the Department to assess an administrative penalty to a SNF if the Department determines that the SNF fails to meet the DHPPD requirements pursuant to HSC sections 1276.5 or 1276.65. The Department shall assess an administrative penalty to any facility that fails to meet the applicable standard for staffing requirements on any given day. The</p>	A 000		

Licensing and Certification Division
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

1MMD11

If continuation sheet 1 of 4

California Department of Public Health

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A 000	<p>Continued From page 1</p> <p>applicable standard is 3.5 DHPPD and 2.4 DHPPD (CNA), unless an approved Workforce Shortage or Patient Needs Waiver is granted.</p> <p>The statute was not met as evidenced by the following findings:</p> <p>Final Audit Result:</p> <p>Total Distinct Non-Compliant Day(s) = 24</p> <table> <tr> <td>Date</td> <td>3.5</td> <td>2.4</td> </tr> <tr><td>07/04/2021</td><td>*2.43*</td><td>*1.54*</td></tr> <tr><td>07/05/2021</td><td>*2.83*</td><td>*1.83*</td></tr> <tr><td>07/08/2021</td><td>*2.78*</td><td>*1.64*</td></tr> <tr><td>07/09/2021</td><td>*2.86*</td><td>*1.77*</td></tr> <tr><td>07/14/2021</td><td>*3.00*</td><td>*1.70*</td></tr> <tr><td>07/16/2021</td><td>*2.89*</td><td>*1.62*</td></tr> <tr><td>07/18/2021</td><td>*2.65*</td><td>*1.62*</td></tr> <tr><td>07/20/2021</td><td>*3.02*</td><td>*1.70*</td></tr> <tr><td>08/03/2021</td><td>*3.29*</td><td>*2.05*</td></tr> <tr><td>08/04/2021</td><td>*3.06*</td><td>*1.70*</td></tr> <tr><td>08/08/2021</td><td>*3.38*</td><td>*2.27*</td></tr> <tr><td>08/10/2021</td><td>*3.40*</td><td>*2.04*</td></tr> <tr><td>08/18/2021</td><td>*3.22*</td><td>*1.98*</td></tr> <tr><td>08/26/2021</td><td>*3.12*</td><td>*1.84*</td></tr> <tr><td>08/28/2021</td><td>*2.95*</td><td>*1.88*</td></tr> <tr><td>08/31/2021</td><td>*3.12*</td><td>*1.83*</td></tr> <tr><td>09/01/2021</td><td>*3.28*</td><td>*2.00*</td></tr> <tr><td>09/02/2021</td><td>3.52</td><td>*2.23*</td></tr> <tr><td>09/03/2021</td><td>*3.25*</td><td>*1.96*</td></tr> <tr><td>09/04/2021</td><td>*2.70*</td><td>*1.68*</td></tr> <tr><td>09/13/2021</td><td>*2.98*</td><td>*1.69*</td></tr> <tr><td>09/17/2021</td><td>*3.01*</td><td>*1.88*</td></tr> <tr><td>09/26/2021</td><td>*2.63*</td><td>*1.60*</td></tr> <tr><td>09/29/2021</td><td>*2.88*</td><td>*1.61*</td></tr> </table> <p>*x.xx* = non-compliant date</p>	Date	3.5	2.4	07/04/2021	*2.43*	*1.54*	07/05/2021	*2.83*	*1.83*	07/08/2021	*2.78*	*1.64*	07/09/2021	*2.86*	*1.77*	07/14/2021	*3.00*	*1.70*	07/16/2021	*2.89*	*1.62*	07/18/2021	*2.65*	*1.62*	07/20/2021	*3.02*	*1.70*	08/03/2021	*3.29*	*2.05*	08/04/2021	*3.06*	*1.70*	08/08/2021	*3.38*	*2.27*	08/10/2021	*3.40*	*2.04*	08/18/2021	*3.22*	*1.98*	08/26/2021	*3.12*	*1.84*	08/28/2021	*2.95*	*1.88*	08/31/2021	*3.12*	*1.83*	09/01/2021	*3.28*	*2.00*	09/02/2021	3.52	*2.23*	09/03/2021	*3.25*	*1.96*	09/04/2021	*2.70*	*1.68*	09/13/2021	*2.98*	*1.69*	09/17/2021	*3.01*	*1.88*	09/26/2021	*2.63*	*1.60*	09/29/2021	*2.88*	*1.61*	A 000		
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A 200	Continued From page 2	A 200		
A 200	<p>HSC 1276.65(c)(1)(B) SAS - 3.5 Standard</p> <p>(B) Effective July 1, 2018, skilled nursing facilities, except those skilled nursing facilities that are a distinct part of a general acute care facility or a state-owned hospital or developmental center, shall have a minimum number of direct care services hours of 3.5 per patient day, except as set forth in Section 1276.9.</p> <p>This Statute is not met as evidenced by: Facility failed to meet 3.5 Direct Care Service Hours Per Patient Day (DHPPD), Pursuant to HSC 1276.65(c)(1)(B) for 23 of 24 days.</p> <p>The statute was not met as evidenced by the following findings:</p> <p>The total number of actual direct care nursing hours performed by direct caregivers per patient day divided by the average census during the patient day failed to meet DHPPD Staffing Standard(s).</p> <p>Employee(s) failed to delineate time spent providing nursing services to skilled nursing care patients, as defined in HSC section 1276.65 and CCR Title 22, section 72309, section 72311 and section 72315, while assigned to perform other duties other than direct care.</p> <p>Time spent providing nursing services could not be verified. Failure to provide the information has resulted in the exclusion of all service hours for such employees.</p>	A 200		

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A 205	Continued From page 3	A 205			
A 205	<p>HSC 1276.65(c)(1)(C) SAS - 2.4 Standard</p> <p>(C) Skilled nursing facilities shall have a minimum of 2.4 hours per patient day for certified nurse assistants in order to meet the requirements in subparagraph (B).</p> <p>This Statute is not met as evidenced by: Facility Failed to meet 2.4 Direct Care Service Hours Per Patient Day (DHPPD) performed by certified nurse assistants, pursuant to HSC 1276.65(c)(1)(C) for 24 out of 24 days.</p> <p>The statute was not met as evidenced by the following findings:</p> <p>The total number of actual direct care nursing hours performed by direct caregivers per patient day divided by the average census during the patient day failed to meet DHPPD Staffing Standard(s).</p> <p>Per HSC, section 1337.2 (g) " ...It shall be unlawful for any person not certified under this article to hold himself or herself out to be a certified nurse assistant. " CDPH found staff with lapsed, suspended, expired, or revoked certification(s) and/or nurse assistants in training without active certification(s). This necessitated excluding all CNA service hours for such employees.</p>	A 205			