

Temporary Permission for Program Flexibility and for Emergencies

When the Medical Health Coordination Center (MHCC) is activated, Providers and District Offices (DOs) will submit requests to CHCQDutyOfficer@cdph.ca.gov

This form is to be used ONLY for program flexibility requests when providers temporarily need to comply with licensing requirements by using alternative concepts, methods, procedures, techniques, equipment, or personnel.

Providers are required to submit a program flexibility request to the California Department of Public Health (CDPH), Center for Health Care Quality for approval. This form is a mechanism to expedite the request directly to the Medical Health Coordination Center (MHCC) for approval in emergency situations.

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx>

Facility Name

La Palma Intercommunity Hospital

Date of Request

07/22/2020

License Number

060000136

Facility Phone

714-670-6025

Facility Fax Number

714-670-6287

Facility Address

7901 Walker St.

E-Mail Address

[REDACTED]

City

La Palma

State

Ca

Zip Code

90620

Contact Person's Name

[REDACTED]

Approval Request

Complete one form total per facility

- Staffing Other
- Tent use (High patient volume) Bed Use
- Space Conversion (other than tent use) Over bedding

Duration of Request

Start Date 07/24/2020

End Date Unknown (90 days)

Program Flex Request

What regulation are you requesting program flexibility for? AB394

Justification for the Request

- A disease outbreak (verifiable through sources such as the local emergency medical service agency (LEMSA), local Public Health Officer, CDPH Division of Communicable Disease Control, the Centers for Disease Control and Prevention) is present in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: Increased cases of seasonal influenza, onset of a severe acute respiratory syndrome-type or other highly contagious virus requiring acute care, an epidemic/pandemic, a bioterrorism agent, or a declared public health emergency.
- An emergency resulting in the need for increased patient accommodations has occurred in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: A natural or human-caused disaster, a crime incident or transportation accident resulting in numerous mass casualties, an emergency causing the evacuation of patients or diversions from another hospital (LEMSA diversion has been implemented).

If you are seeking a staffing waiver, has your facility laid off any clinical staff within the previous 60 days? If so, please explain (**Note:** Attach supporting documentation if necessary)

No

Justification for the Request

Other:

Many Resignations

Exhausting Available Alternatives

The provider must exhaust available alternatives before requesting increased patient accommodations. Check all that apply:

- Rescheduling non-emergent surgeries and diagnostic procedures.
- Transferring patients to other beds or discharge as appropriate.
- Setting clinics for non-emergency cases (if possible).
- Requesting ambulance diversion from LEMSA, if appropriate.

Other: Use of Registry and requesting staff to work additional shifts

Adequate Staff, Equipment and Space

The provider must make arrangements for adequate staffing, equipment and space for increased patient accommodations. Check all that apply:

- A plan is in place for staff if the request is for use of alternate space.
- A plan is in place for equipment if the request is for use of alternative space.
- The proposed space for care of patients provides sufficient square footage to ensure access for safe care.

Other: Requesting program Flex for OB department to be used as overflow in case of surge

Additional Information

Provide a brief description of your conditions and explain the need for program flexibility. Provide a brief description of the alternative concepts, methods, procedures, techniques, equipment or personnel to be used, and the conditions under which this program flexibility will be used. Attach additional supporting documentation as needed.

Due to the increased community spread of COVID-19 and staff absenteeism, resignations, we are requesting a program flex to go out of ration if deemed necessary.

La Palma Intercommunity Hospital would also like to request to utilize the former perinatal department, for an emergency department overflow patient care area as well as an overflow holding area. This space is currently unused since August 1st 2018 and was previously approved as a program flex for an ED Fast Track. This is being requested to handle increased patient volume during the COVID pandemic to minimize the ED length of stay and ED closure for holding positive COVID patients.

The overflow department will be monitored by a qualified emergency department physician as well as ER staff, separately from the main ED. The main ED is 38 seconds walking distance.

Any patient who experiences a change of condition, the emergency room physician will be notified.

We are requesting the space program flex to use if it is deemed necessary.

[Redacted Signature]

Signature of person requesting program flexibility

CNO RN

Title

[Redacted Printed Name]

Printed Name

NOTE: Approval for tent use, space conversion, bed use and over-bedding will be time limited and dependent on the facts presented that substantiate the emergency. Initial approval may be given verbally by the local DO; however, a signed written approval must be distributed (faxed) to the facility and filed in the facility's folder.

For CDPH Use Only

Center for Health Care Quality Approval:

Permission Granted from: to

Permission Denied: Briefly describe why request was denied in comments / conditions below:
Comments / Conditions:

CHCQ Printed Name:

CHCQ Staff Signature: _____

Date:

[Redacted Signature]

L&C District Office Staff Signature

Title

Date