

Temporary Permission for Program Flexibility and for Emergencies

When the Medical Health Coordination Center (MHCC) is activated, Providers and District Offices (DOs) will submit requests to CHCQDutyOfficer@cdph.ca.gov

This form is to be used ONLY for program flexibility requests when providers temporarily need to comply with licensing requirements by using alternative concepts, methods, procedures, techniques, equipment, or personnel.

Providers are required to submit a program flexibility request to the California Department of Public Health (CDPH), Center for Health Care Quality for approval. This form is a mechanism to expedite the request directly to the Medical Health Coordination Center (MHCC) for approval in emergency situations.

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx>

Facility Name

Emerald Terrace Convalescent Hospital

Date of Request

7/10/2020

License Number

970000064

Facility Phone

213.385.1715

Facility Fax Number

213.855.1050

Facility Address

1154 S Alvarado St

E-Mail Address

[Redacted]

City

Los Angeles

State

CA

Zip Code

90006

Contact Person's Name

[Redacted]

Approval Request

Complete one form total per facility

- Staffing Other
- Tent use (High patient volume) Bed Use
- Space Conversion (other than tent use) Over bedding

Duration of Request

Start Date 7/1/2020

End Date 9/30/2020

Program Flex Request

What regulation are you requesting program flexibility for? Title 22 - section 72329.1 and 723.29.2

Justification for the Request

- A disease outbreak (verifiable through sources such as the local emergency medical service agency (LEMSA), local Public Health Officer, CDPH Division of Communicable Disease Control, the Centers for Disease Control and Prevention) is present in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: increased cases of seasonal influenza, onset of a severe acute respiratory syndrome-type or other highly contagious virus requiring acute care, an epidemic/pandemic, a bioterrorism agent, or a declared public health emergency.
- An emergency resulting in the need for increased patient accommodations has occurred in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: A natural or human-caused disaster, a crime incident or transportation accident resulting in numerous mass casualties, an emergency causing the evacuation of patients or diversions from another hospital (LEMSA diversion has been implemented).

- If you are seeking a staffing waiver, has your facility laid off any clinical staff within the previous 60 days? If so, please explain (Note: Attach supporting documentation if necessary)

No staff were laid off within 60 day

Justification for the Request

- Other:

Due to the CIVD-19 Pandemic, there is a shortage of CNA's, LVN's and RN's. This is due to the CDPH and CDC reccomendation to not allow nurses and staff to work in multiple facilities. Many of our nurses have previously worked in multiple facilities and now have to

Exhausting Available Alternatives

The provider must exhaust available alternatives before requesting increased patient accommodations. Check all that apply:

- Rescheduling non-emergent surgeries and diagnostic procedures.
- Transferring patients to other beds or discharge as appropriate.
- Setting clinics for non-emergency cases (if possible).
- Requesting ambulance diversion from LEMSA, if appropriate.
- Other:

Adequate Staff, Equipment and Space

The provider must make arrangements for adequate staffing, equipment and space for increased patient accommodations. Check all that apply:

- A plan is in place for staff if the request is for use of alternate space.
- A plan is in place for equipment if the request is for use of alternative space.
- The proposed space for care of patients provides sufficient square footage to ensure access for safe care.
- Other:

Additional Information

Provide a brief description of your conditions and explain the need for program flexibility. Provide a brief description of the alternative concepts, methods, procedures, techniques, equipment or personnel to be used, and the conditions under which this program flexibility will be used. Attach additional supporting documentation as needed.

During the COVID-19 pandemic, Emerald Terrace Convalescent Hospital has had staffing needs. This is due to the CDPH and CDC reccomendation to not allow nurses and staff to work in multiple facilities. Many of our nurses have previously worked in multiple facilities and now have to pick between our facility and their others. Some have stayed here while others have chosen the other facility.

In addition, we have been peerforming mass testing for the past 2 months and have been havigng employees test positive/ asymptomatic. Many agencies are giving us a hard time with sending us their nurses due to possible COVID exposure.

We are requesting the Program Flexibility to be used only if it is absolutley necessary due to staffing shortages related to COVID-19 and if we cannot immediatley find a replacement. We strive to ensure our residents are cared for and safe. If needed, we will re-assign licensed

nurses to patient care roles, request additional staffing resources through the Standardized Emergency Management System structure and as a last resort, contact MHOAC. We are requesting that CDPH waive the 3.52.4 NHPPD requirement for the duration of the COVID-19 pandemic or until we can maintain stable staffing. Thank you!

[Redacted Signature]

Administrator

Signature of person requesting program flexibility

Title

[Redacted Printed Name]

Printed Name

NOTE: Approval for tent use, space conversion, bed use and over-bedding will be time limited and dependent on the facts presented that substantiate the emergency. Initial approval may be given verbally by the local DO; however, a signed written approval must be distributed (faxed) to the facility and filed in the facility's folder.

For CDPH Use Only

Center for Health Care Quality Approval:

Permission Granted from: 7/1/2020 to 9/30/2020

Permission Denied: Briefly describe why request was denied in comments / conditions below:

Comments / Conditions: This is approved with the condition that the facility implements the mitigation plan and use registry (staffing agencies) before flexing staffing regulations. Facility must meet a NHPPD of 3.2.

CHCQ Printed Name: [Redacted]

CHCQ Staff Signature: [Redacted]

Date: [Redacted]

[Redacted Signature]

Program Manager

7/11/2020

L&C District Office Staff Signature

Title

Date