

Temporary Permission for Program Flexibility and for Emergencies

When the Medical Health Coordination Center (MHCC) is activated, Providers and District Offices (DOs) will submit requests to

This form is to be used ONLY for program flexibility requests when providers temporarily need to comply with licensing requirements by using alternative concepts, methods, procedures, techniques, equipment, or personnel.

Providers are required to submit a program flexibility request to the California Department of Public Health (CDPH), Center for Health Care Quality for approval. This form is a mechanism to expedite the request directly to the Medical Health Coordination Center (MHCC) for approval in emergency situations.

Facility Name

Devonshire Care Center

Date of Request

06/30/2020

License Number

250000144

Facility Phone

9519252571

Facility Fax Number

9517661537

Facility Address

1350 E Devonshire Avenue

E-Mail Address

[Redacted]

City

Hemet

State

CA

Zip Code

92544

Contact Person's Name

[Redacted]

Approval Request

Complete one form total per facility

- Staffing
- Tent use (High patient volume)
- Space Conversion (other than tent use)
- Other
- Bed Use
- Over bedding

Duration of Request

Start Date 07/01/2020

End Date 09/30/2020

Program Flex Request

What regulation are you requesting program flexibility for? Title 22 Section 72329.2 (a)

Justification for the Request

- A disease outbreak (verifiable through sources such as the local emergency medical service agency (LEMSA), local Public Health Officer, CDPH Division of Communicable Disease Control, the Centers for Disease Control and Prevention) is present in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: Increased cases of seasonal influenza, onset of a severe acute respiratory syndrome-type or other highly contagious virus requiring acute care, an epidemic/pandemic, a bioterrorism agent, or a declared public health emergency.
- An emergency resulting in the need for increased patient accommodations has occurred in the community where the hospital is located or in a contiguous area(s) causing a rapid influx (surge) of patients to the hospital. Examples of this type of surge include: A natural or human-caused disaster, a crime incident or transportation accident resulting in numerous mass casualties, an emergency causing the evacuation of patients or diversions from another hospital (LEMSA diversion has been implemented).

Facility

Devonshire Care Center

License Number

250000144

Request Date

06/30/2020

Justification for the Request

Other:

Covid +ve patients and employees in the building. All symptomatic employees are out sick. We have exhausted other avenues such as staff recall and other staffing solutions.

Exhausting Available Alternatives

The provider must exhaust available alternatives before requesting increased patient accommodations. Check all that apply:

- Rescheduling non-emergent surgeries and diagnostic procedures.
- Transferring patients to other beds or discharge as appropriate.
- Setting clinics for non-emergency cases (if possible).
- Requesting ambulance diversion from LEMSA, if appropriate.
- Other

Adequate Staff, Equipment and Space

The provider must make arrangements for adequate staffing, equipment and space for increased patient accommodations. Check all that apply:

- A plan is in place for staff if the request is for use of alternate space.
- A plan is in place for equipment if the request is for use of alternative space.
- The proposed space for care of patients provides sufficient square footage to ensure access for safe care.
- Other:

Additional Information

Provide a brief description of your conditions and explain the need for program flexibility. Provide a brief description of the alternative concepts, methods, procedures, techniques, equipment or personnel to be used, and the conditions under which this program flexibility will be used. Attach additional supporting documentation as needed.

Due to the closures of our local school districts and the restriction on symptomatic staff to stay away from work we have critical shortage of qualified direct care staff and we cannot remedy the situation through the staff recall and other staffing solutions immediately. We are asking CDPH waive the requirements to meet 3.5/2.4 for the duration of this event or until we can meet minimal staffing.
IDT and the facility medical director will communicate daily on staffing issues.
DON and other assigned RN will assess residents every shift for any change of condition and implement their change of condition policy as needed. SSD will communicate with residents frequently and bring any grievances or concerns to the IDT to address.
Call in any available non direct care staff and assign them duties to assist in resident safety, dietary, hydration and activity needs.

